

Energy Minister **Glenn Thibeault** told *QP Briefing* in a statement that he backs Hydro One's initiative to improve its billing, although it's ultimately up to the independent OEB.

"With Ontarians wanting clearer bills that are easier to understand, Hydro One's bill redesign project is a necessary improvement that will help customers," he wrote.

But he cautioned it's premature to evaluate everything that the company has asked for. "Utilities rarely get all they ask for – in the last eight years, the Board has reviewed over 100 major rate applications, including proposals from Hydro One, and reduced requested rate increases by an average of about 40 per cent."