

Donna Kinapen

From: Donna Kinapen
Sent: October 28, 2016 4:33 PM
To: Rosemarie Leclair
Cc: Peter Fraser; Neil Brodie; John Bozzo; Brian Hewson
Subject: RE: OESP Application Status at October 27th

I wanted to note as well that we will have a more detailed update at next week's Executive Policy meeting. We are also planning to produce a "one-year" summary in our proposed monthly performance reporting format mid-November.

We officially hit one year for application intake tomorrow. Where has the time gone.

Have a great weekend.

Thanks, Donna

From: Donna Kinapen
Sent: October-28-16 4:30 PM
To: Rosemarie Leclair
Cc: Peter Fraser; Neil Brodie; John Bozzo; Brian Hewson; 'andrew.teliszewsky@ontario.ca'
Subject: OESP Application Status at October 27th

Average per weekday is around 700 with about 250 per weekend day. Overall year-end projection (269,848) still slightly above projected numbers (266,158).

Applications Submitted	242,162
First Nations	8,249
Métis	2,614
First Nations & Métis	229
Energy Intensive Applications	99,826
Consent forms received (consent form)	177,231 (78% of AIV and AAIV applications requiring a consent form)
Accepted Communications sent	149,756
Declined Communications sent	16,730
Contact Centre Calls	355,849

Thanks, Donna.

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