

Rosemarie Leclair

From: Rosemarie Leclair
Sent: October 28, 2016 5:15 PM
To: Donna Kinapen
Cc: Peter Fraser; Neil Brodie; John Bozzo; Brian Hewson
Subject: Re: OESP Application Status at October 27th

Thanks for update Donna.

One question that I will ask at EPC.... We are at under 80% on consent forms.... Is that a timing lag? Or is it that 20% are not completing the process?

I also note 40% of applications are energy intensive. Is that in line with expectations?

What number do we use publicly... Number of applicants or number in receipt... Because only 62% of applicants are actually in receipt.... Although I guess our expectation is that the majority if applicants will be approved.... Unless per my question above 20% don't follow through.... And if that's the case, we really need to work on getting rid if the 2 step process.

Look forward to chatting at EPC

Sent from my iPhone

On Oct 28, 2016, at 4:37 PM, "Donna Kinapen" <Donna.Kinapen@ontarioenergyboard.ca> wrote:

I wanted to note as well that we will have a more detailed updaet at next week's Executive Policy meeting. We are also planning to produce a "one-year" summary in our proposed monthly performance reporting format mid-November.

We officially hit one year for application intake tomorrow. Where has the time gone.

Have a great weekend.

Thanks, Donna

From: Donna Kinapen
Sent: October-28-16 4:30 PM
To: Rosemarie Leclair
Cc: Peter Fraser; Neil Brodie; John Bozzo; Brian Hewson; 'andrew.teliszewsky@ontario.ca'
Subject: OESP Application Status at October 27th

Average per weekday is around 700 with about 250 per weekend day. Overall year-end projection (269,848) still slightly above projected numbers (266,158).

Applications Submitted	242,162
First Nations	8,249
Métis	2,614

First Nations & Métis	229
Energy Intensive Applications	99,826
Consent forms received requiring a consent form)	177,231 (78% of AIV and AAIV applications)
Accepted Communications sent	149,756
Declined Communications sent	16,730
Contact Centre Calls	355,849

Thanks, Donna.

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