

Ontario Energy Board

Electricity Distributor Performance Data, Reports and Regulatory Information

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Electricity Distributor Comparison Tools



BUILD A CUSTOM SCORECARD PERFORMANCE REPORT:

- [Compare distributors & scorecard performance measures](#)
- [Compare year-over-year scorecard performance for a specific distributor](#)



COST COMPARISON:

Take a Closer Look at Electricity Rates

Ontarians can now see how their electricity bills compare with other jurisdictions in Canada and the United States.

As an independent regulator and consumer protector, the Ontario Energy Board provides consumers with reliable and accurate information to help better understand their energy bills.

The Ontario Energy Board has posted four rate tables on our website comparing Ontario's November 1, 2016 electricity rates with Canadian and U.S. locations. The data is based on total estimated bill amounts for residential and small business consumers, before taxes to allow for comparability across jurisdictions. The data about other Canadian and US jurisdictions comes from Hydro Quebec and from the US Energy Information Administration.

This year's comparison is for residential and small business customers only. In subsequent years we plan to expand to cover larger business customers as well.

Key Findings of the comparison tables:

- Your electricity bill varies depending on where you live in Ontario. For the same usage, rates can vary from a low of \$118 in Hawkesbury to a high of \$183, if you pay Hydro One's most rural rate (R2).
- Bills are lower elsewhere in Canada.
- Ontario's rates are not particularly high compared to the US – if Ontario were a state, it would rank 24th.
- It is important to note that a majority of Ontarians heat their homes with natural gas. A majority of Ontarians have access to natural gas and this is an important consideration when looking at regional differences in total home energy costs. It's something that the Financial Accountability Office of Ontario raised in its [Annual Report](#).
- Ontario does not have as many large hydroelectric resources as some other jurisdictions and relies more on nuclear energy, natural gas, wind and solar which are all more expensive than hydro power.
- Ontario also decided to be an early mover in advancing renewable technologies like wind and solar when the infrastructure costs were relatively high.

We're Helping to Relieve the Pressure for Low-Income Ontarians

We understand and are sensitive to the concerns that consumers have about their electricity rates.

For those facing financial difficulty, we've enacted [special rules](#) utilities must follow when dealing with customers with limited finances, including waiving security deposits and allowing longer payment periods.

The OEB has also designed and delivered [programs and initiatives](#) that help the most vulnerable customers.

- [Compare estimated total bills for Ontario distributors](#)
- [Compare estimated total bills for selected jurisdictions in Canada/U.S.](#)
- [Compare average price of electricity for selected jurisdictions in Canada/U.S.](#)

