

**Donna Kinapen**

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**From:** Donna Kinapen  
**Sent:** November 26, 2016 11:44 AM  
**To:** Rosemarie Leclair  
**Subject:** Re: OESP Application Status at November 24th

Hi Rose. Generally all consent forms are attached within 48 hours of receipt so there is no delay in processing. I suspect that the AAIV or AIV applications submitted without a consent forms are either duplicates or abandoned applications. We are putting in new functionality in the new year that will help us more clearly define what is happening with those that are "in progress" to see why they are not moving forward. We will also re-look at what / how we are reporting.

On Nov 25, 2016 7:47:03 PM, Rosemarie Leclair <Rosemarie.Leclair@ontarioenergyboard.ca> wrote:  
 Thanks Donna. Consent forms are still 70,000 below applications numbers. Any idea what the average lag is between application and receipt of the consent form?  
 Is there any reminder or follow up if not received within a week or so?

Sent from my iPhone

On Nov 25, 2016, at 3:48 PM, "Donna Kinapen" <[Donna.Kinapen@ontarioenergyboard.ca](mailto:Donna.Kinapen@ontarioenergyboard.ca)> wrote:

Weekly target on track for 3,000 applications per week. Overall year-end projection (270,790) still slightly above projected numbers (266,158).

|                                                     |                                           |
|-----------------------------------------------------|-------------------------------------------|
| <b>Applications Submitted</b>                       | <b>255,620</b>                            |
| First Nations                                       | 8,826                                     |
| Métis                                               | 2,749                                     |
| First Nations & Métis                               | 247                                       |
| <br>Energy Intensive Applications                   | <br>105,610                               |
| Consent forms received<br>requiring a consent form) | 187,685 (78% of AIV and AAIV applications |
| Accepted Communications sent                        | 159,973                                   |
| Declined Communications sent                        | 18,275                                    |
| Contact Centre Calls                                | 370,924                                   |

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