

Lynne Anderson

From: Lynne Anderson
Sent: January 20, 2017 3:16 PM
To: Neil Brodie; Mary Anne Aldred; Rosemarie Leclair
Cc: Brian Hewson
Subject: RE: Wynne and prices - note the line re "rural customer delivery charge"....

Okay, we are trying to respond to everything but we are now working on requests from three sources. Thankfully Ceiran is working on the ministry request. Global News has also asked questions. I will send what we have at the end of the day and we can make revisions Monday.

From: Neil Brodie
Sent: January-20-17 3:10 PM
To: Mary Anne Aldred; Rosemarie Leclair; Lynne Anderson
Cc: Brian Hewson
Subject: RE: Wynne and prices - note the line re "rural customer delivery charge"....

Karen is just prepping for any media calls that may come in around the Premier's statements

From: Mary Anne Aldred
Sent: Friday, January 20, 2017 12:13 PM
To: Rosemarie Leclair; Lynne Anderson
Cc: Brian Hewson; Neil Brodie
Subject: RE: Wynne and prices - note the line re "rural customer delivery charge"....

I think they are asking in preparation for an upcoming community meeting on a rates case.

From: Rosemarie Leclair
Sent: January-20-17 12:12 PM
To: Lynne Anderson
Cc: Brian Hewson; Mary Anne Aldred; Neil Brodie
Subject: Re: Wynne and prices - note the line re "rural customer delivery charge"....

Not sure why Coms is asking. Neil can you fund out.

Sent from my iPhone

On Jan 20, 2017, at 12:10 PM, "Lynne Anderson" <Lynne.Anderson@ontarioenergyboard.ca> wrote:

Ted tells me that we are also getting similar, but slightly different requests for information from Karen in communications. I assume it is for the same purpose. Once we have the database built we can put this all together but at this point it will be a jumble of graphs with no story board. We can then decide which are helpful and informative.

From: Rosemarie Leclair
Sent: January-20-17 12:05 PM
To: Brian Hewson
Cc: Lynne Anderson; Mary Anne Aldred; Neil Brodie
Subject: Re: Wynne and prices - note the line re "rural customer delivery charge"....

Agreed

Sent from my iPhone

On Jan 20, 2017, at 11:00 AM, "Brian Hewson" <Brian.Hewson@ontarioenergyboard.ca> wrote:

We might also want to look at the impact of losses on the Delivery line. They are commodity cost (GA + HOEP) driven and are contributing to some of the increased concern.

Brian Hewson

Vice President, Consumer Protection & Industry Performance
 ONTARIO ENERGY BOARD

From: Rosemarie Leclair
Sent: January-20-17 10:32 AM
To: Lynne Anderson
Cc: Mary Anne Aldred; Brian Hewson; Neil Brodie
Subject: Re: Wynne and prices - note the line re "rural customer delivery charge"....

Ditto IESO and other regulatory charges.

Sent from my iPhone

On Jan 20, 2017, at 10:31 AM, "Rosemarie Leclair" <Rosemarie.Leclair@ontarioenergyboard.ca> wrote:

Thanks Lynne.

Question , if tx was removed from the delivery charge, hie much would that represent to the avge, the electric heat, the small business....

What is the total annual cost of tx in the province?

Sent from my iPhone

On Jan 19, 2017, at 8:17 PM, "Lynne Anderson" <Lynne.Anderson@ontarioenergyboard.ca> wrote:

We are working away on this. This first chart looks at different sizes of Hydro One R2 customers. The purple line is a 2000 kWh customer with usage in the TOU periods to reflect electric heating. Note the decrease in 2017 due to the 8% decrease and the increase in RRRP. We need to check on the 2017 rates for Toronto Hydro but will have a comparison of Hydro One, Toronto and average Ontario tomorrow. We are also doing a separate graph for each of these utilities with the bill broken into component parts.

<image002.png>

From: Lynne Anderson
Sent: January-19-17 10:55 AM
To: Rosemarie Leclair; Mary Anne Aldred; Brian Hewson
Cc: Neil Brodie
Subject: RE: Wynne and prices - note the line re "rural customer delivery charge"....

Fortunately, I asked Ted on Monday to start work on the HONI trends for different sizes of customers (750, 1200, 2000kWh) going back to 2009. I will check in on progress. We can add in Toronto Hydro. We did the averages for the minister briefing in September. I also asked to see if we have any information on how the TOU splits may be different for electrically heated customers. Our calculations have always been based on the average we use for the RPP setting.

From: Rosemarie Leclair
Sent: January-19-17 10:51 AM
To: Lynne Anderson; Mary Anne Aldred; Brian Hewson
Cc: Neil Brodie
Subject: Wynne and prices - note the line re "rural customer delivery charge"....

I think we need to pull our analysis together on delivery prices ...avge vs THESL vs HONI....and trends pre RRFE ...and since....Also look at TX. And I think we need it by Monday c Tuesday. The chart we had in the deck is a good start..but Ministry is using different data. If the problem is HONI dx...then we can advise on how to deal with the that we set rates for Idcs....and no one is talking to us..So we need to start preparing both a defense , and some options....Is that doable???

*More **hydro** relief for Ontario **ratepayers** will be announced before the spring budget, Premier Kathleen Wynne said Wednesday as she met with a Windsor

Libby Keenan, who has a farm with several horses in Amherstburg, Ont., wrote a Facebook post complaining about **hydro rates** that was shared more than 21,000 times. Though there's no machinery in her stable area, Keenan said her most recent bill was for nearly \$600.

"How much do I have to pay for the privilege of shovelling manure seven days a week?" she said.

The issue is top of mind for the Liberal government as anger among Ontarians over the rising **rates** shows no signs of abating, and as the party - Wynne in particular - polls with an election looming next year.

A government-commissioned survey last year found that 94 per cent of Ontarians were eager for **electricity** price relief.

Wynne met Wednesday with Keenan, and during a part of the meeting was open to the media, Wynne said she wouldn't wait for the budget to announce more relief measures.

Keenan said Wynne told her she is specifically looking at rural customers' delivery charges.

The government brought in an eight-per-cent **rebate** on **electricity** bills as of Jan. 1, but Keenan called that a drop in the bucket. Wynne has said high **electricity** her "mistake" and has vowed to find more ways to lower **rates** and reduce the burden on consumers.

Auditor general Bonnie Lysyk has said the **electricity** portion of **hydro** bills for homes and small businesses rose 70 per cent between 2006 and 2014.

Before the meeting, Keenan said she wanted the government to stop the sell-off of **Hydro** One - 30 per cent has been sold but the government intends to sell 60 take a pay cut, when so many of the company's customers are struggling with bills.

"Do we not have any ability to say, 'I don't care who you are, I don't care if you're the pope, you don't deserve \$4M a year?'" Keenan said. "He's not working as hard as I am. Send him to me for a week and I'll show him."

After the meeting, Keenan said it was a productive conversation.

"I was not being patted on the hand and being told, 'Too bad for you.'"

Also at the legislature Wednesday, the Canadian Federation of Independent Business presented a survey of 2,965 of its small business members and half said their had risen more than 20 per cent in the past three years. More than half said those increases had led them to increase the prices of their products or services.

The vast majority - 86 per cent - said that it wasn't possible for them to move their **electricity** consumption away from on-peak periods, when the cost is the highest.

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 Ontario Energy Board

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