

Donna Kinapen

From: Donna Kinapen
Sent: January 31, 2017 4:02 PM
To: Rosemarie Leclair; Sarah Branco
Cc: Brian Hewson; Neil Brodie; Sarah Branco
Subject: RE: Draft response to EDA letter to SoC

Sarah is sending now.

Thanks, Donna

From: Rosemarie Leclair
Sent: January-31-17 4:00 PM
To: Donna Kinapen; Sarah Branco
Cc: Brian Hewson; Neil Brodie; Sarah Branco
Subject: Re: Draft response to EDA letter to SoC

Getting this signed and out is a priority, needs to go now

Sent from my iPhone

On Jan 31, 2017, at 3:42 PM, "Donna Kinapen" <Donna.Kinapen@ontarioenergyboard.ca> wrote:

Great, thanks Rose.

I've made one small edit (removed a duplicate word) on page 3.

Sarah, can you please use the attached version.

Thanks, Donna

From: Rosemarie Leclair
Sent: January-31-17 3:37 PM
To: Donna Kinapen
Cc: Brian Hewson; Neil Brodie; Sarah Branco
Subject: Re: Draft response to EDA letter to SoC

Great. Good to go and good to share

Sent from my iPhone

On Jan 31, 2017, at 3:35 PM, "Donna Kinapen" <Donna.Kinapen@ontarioenergyboard.ca> wrote:

Thanks Rose. I spoke with Karen and we've revised that paragraph a bit so it now reads:

With respect to availability of information in languages other than

English or French, the OEB understood from the onset that this would be an important aspect of our communications to increase awareness amongst communities where English or French may not be a first language. In fact, the OEB has for many years produced materials in a variety of languages on important issues. During OESP implementation we were informed by the practices of Ontario ministries and agencies as well as advice from agencies working with low-income communities to identify the appropriate languages. Details of how we implemented a multi-language approach are provided in the Appendix.

I've attached the full letter with this change. I believe the Ministry would like to get it today. If you are comfortable with it we can have Sarah include your signature and send over the to the Deputy's office this afternoon.

Once it has gone to the DM, would you be okay with me sharing it with the Ministry staff person as well?

Thanks, Donna

From: Rosemarie Leclair
Sent: January-31-17 3:05 PM
To: Donna Kinapen
Cc: Brian Hewson; Neil Brodie; Sarah Branco
Subject: Re: Draft response to EDA letter to SoC

Well done. Just one small question re different languages.., you say we worked with our Coms but I thought that our language choices were informed by info and practices of other govt agencies that deal with thus clouding group... John or Karen can probably confirm or make this more accurate.. Can we add that...

Also , you were far more diplomatic than I about inviting Idcs to give advice....

But it reads well.
 Is it due?

Sent from my iPhone

On Jan 31, 2017, at 2:24 PM, "Donna Kinapen"
 <Donna.Kinapen@ontarioenergyboard.ca> wrote:

Good afternoon Rose.

Attached is a draft response for your review and comment from the OEB to the DM with our comments on the letter from the EDA to the Secretary of Cabinet.

While the letter is long, we were trying to ensure we were providing sufficient information to set the context for our comments. Some additional detail has been set out in the appendix attached.

Happy to discuss if you have any questions or concerns.

Thanks, Donna.

Donna L. Kinapen
Manager, Energy Consumer Programs
Ontario Energy Board
Phone 416-440-8140
Cell 416-817-5930
Fax 416-440-7656
Email donna.kinapen@ontarioenergyboard.ca

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