

Donna Kinapen

From: Donna Kinapen
Sent: March 1, 2017 9:31 AM
To: Rosemarie Leclair
Cc: Neil Brodie; Brian Hewson
Subject: RE: OESP Application Status at February 27th

Hi Rose.

The applications have slowed down some. We have averaged around 2,000 per week since the beginning of January. We were at 3,000 per week July to Dec (excluding the holiday period in Dec). Jan to Jun last year averaged 4,700 per week. Oct – Dec 2015 (launch) was 6,820 per week.

With respect to the pilot community clinics, United Way Bruce Grey (Francesca Dobbyn) is holding one tomorrow in Owen Sound and has at least one more planned for next week. They are also arranging “drop off” locations in some of the more rural areas where a partner agency will collect applications and forward to UWBG for processing. The Toronto clinic is being organized with two of our agencies for the Parkdale area, this has required more staff time than UWBG in assisting the agencies with the planning. We could hold as early as next Thursday although that would leave us tight for advertising. The week after is March break which may not be a good time so the alternative is the 23rd. We then have a FAWG meeting on the 30th at which we will provide feedback from the pilots and discuss further roll-out with the agencies and utilities on the committee.

Thanks, Donna

From: Rosemarie Leclair
Sent: February-28-17 7:49 PM
To: Donna Kinapen
Cc: Neil Brodie; Brian Hewson
Subject: Re: OESP Application Status at February 27th

Donna, the growth in numbers seems to be slowing considerably. What is the average weekly number now compared to launch and last summer?

Also , what is status of community clinics?

Sent from my iPhone

On Feb 28, 2017, at 5:24 PM, "Donna Kinapen" <Donna.Kinapen@ontarioenergyboard.ca> wrote:

Applications Submitted	284,115
First Nations	9,864
Inuit	11
Métis	3,077
Chose more than one of above	256 *
 Energy Intensive Applications	 118,346

Accepted Communications sent	182,315
Declined Communications sent	21,823
Contact Centre Calls	405,458

Donna L. Kinapen
Manager, Energy Consumer Programs
Ontario Energy Board
Phone 416-440-8140
Cell 416-817-5930
Fax 416-440-7656
Email donna.kinapen@ontarioenergyboard.ca