

Donna Kinapen

From: Donna Kinapen
Sent: March 1, 2017 4:06 PM
To: Rosemarie Leclair
Subject: RE: Update on OESP pilot application clinics

Thanks Rose. I've passed on to my policy contacts as well.

Hope the rate mitigation meeting goes well. Can't say I'm not curious.

Thanks, Donna

From: Rosemarie Leclair
Sent: March-01-17 4:00 PM
To: Donna Kinapen
Cc: Brian Hewson; Neil Brodie
Subject: RE: Update on OESP pilot application clinics

Thanks Donna...I've passed on to the DM...

Neil ...add to my one on ones please.

Rosemarie T. Leclair
 Chair & CEO
 Ontario Energy Board
 2300 Yonge Street, Suite 2700
 Toronto, Ontario
 M4P 1E4
 Tel: 416-440-7601
 Fax: 416-440-7700
 Email: rosemarie.leclair@ontarioenergyboard.ca

From: Donna Kinapen
Sent: March-01-17 1:19 PM
To: Rosemarie Leclair
Cc: Brian Hewson; Neil Brodie
Subject: Update on OESP pilot application clinics

Hi Rose.

I wanted to give you a quick update on the status of the pilot OESP application clinics.

We touched base on February 9th with Francesca Dobbyn (Executive Director of United Way Bruce Grey) about participating as one of the agencies for a couple of pilot application clinics. She was very receptive and noted she had started thinking along the same lines. Francesca has moved ahead with planning a couple of clinics in her region, one was going to be held tomorrow in Owen Sound, with at least one more planned in the next week or so (I believe she referenced Kincardine). They are also arranging "drop off" locations in some of the more rural areas (e.g. Tobermory) where a partner agency will collect applications and forward to UWBG for processing.

A Toronto pilot clinic is also being organized with two of our OESP agencies (and Financial Assistance Working Group members) for the Parkdale area, currently slated for the week of March 20th (space was limited for next week and the week of March 14th is March break).

We will be tracking attendance, applications submitted and issues that arise to help inform our next steps with expanding the clinics to other locations across the province. A FAWG meeting is being scheduled for March 30th at which we will provide feedback from the pilots and discuss further roll-out with the agencies and utilities.

Thanks, Donna.

Donna L. Kinapen
Manager, Energy Consumer Programs
Ontario Energy Board
Phone 416-440-8140
Cell 416-817-5930
Fax 416-440-7656
Email donna.kinapen@ontarioenergyboard.ca