

Sylvia Kovesfalvi

From: Sylvia Kovesfalvi
Sent: March 2, 2017 9:22 PM
To: Rosemarie Leclair; Mary Anne Aldred; Lynne Anderson; John Bozzo; Julie Mitchell; Brian Hewson; Neil Brodie
Cc: Karen Evans; Lars Hansen; Andrew Bodrug; Kristi Sebalj; Lynn Ramsay; Lilia Shillingford; Nancy Mintz; Donald Lau; Theodore Antonopoulos; Jane Scott
Subject: WRAP - OEB Community Meeting - ELK/Essex

Great meeting. One more media outlet (radio AM 680) shortly after I sent the earlier email, for a total of five outlets - a record.

Lots of good questions and statements from consumers, one of whom was particularly eloquent.

Key issues - conservation is not fair as consumers get charged more to cover system/utility's cost, reliability issues in certain parts of Essex (why do we have to pay for service we are not getting), time-of-use for seniors esp (a few mentioned they were getting up at 5am to do laundry to avoid mid-and-peak), several consumers said they voted no for the rate increase due to numerous outages/lack of service and lack of affordability. One consumer mentioned she and her husband were choosing between medication and the electricity bill. A few commented on Fair Hydro Plan announced this morning saying they know it means taking the money out of the other pocket or delaying paying the cost.

The five media outlets stayed for the whole meeting so should get some good coverage.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Sylvia Kovesfalvi
Sent: Thursday, March 2, 2017 7:01 PM
To: Rosemarie Leclair; Mary Anne Aldred; Lynne Anderson; John Bozzo; Julie Mitchell; Brian Hewson; Neil Brodie
Cc: Karen Evans; Lars Hansen; Andrew Bodrug; Kristi Sebalj; Lynn Ramsay; Lilia Shillingford; Nancy Mintz; Donald Lau; Theodore Antonopoulos
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About 30 consumers.

Four media outlets - CTV and CBC Windsor (both TV) Harrow News and The Press (print).

Mayor of Harrow and Mayor of Windsor. One local councillor.

No intervenors.

General mood so far respectful though are a couple of clearly angry consumers.

No questions or comments - yet - about this morning's announcement.

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