

Rosemarie Leclair

From: Rosemarie Leclair
Sent: March 21, 2017 3:22 PM
To: Viive Sawler
Subject: RE: Follow-up

Viive, thanks for taking the time...

Yes, we will get an agenda out for Friday...and I think you'll be pleased as the intent was to very much talk about many of the items you have raised..but also to leave time for a brown bag type of Q and A...

Your suggestions going forward are appreciated...and I will take them under advisement ...
 Thanks

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From: Viive Sawler
Sent: March-21-17 1:38 PM
To: Rosemarie Leclair
Subject: Follow-up

Hi Rose,

Sorry for the delay in getting back to you after our chat a couple of weeks ago. I was off most of last week and have only had a chance to chat with a couple of folks since then. I don't really having any super unique, or brilliant ideas to share, other than the few things I had mentioned over coffee, such as having more regular sessions with managers to share information that we all might not all be aware of as we work away in our own departmental worlds. And also, I think it would be good to have regular follow-ups after those sessions since sometimes it seems that we leave those meetings expecting that we will hear some follow-up in the near future but that doesn't always happen.

I'm glad to see that we are having an off-site meeting this week, it would be helpful to have an agenda in advance if possible. I know the meeting invite indicates that details will follow. You probably already have an agenda in mind but a couple of suggestions that might be helpful to hear from you about are the FHP and what the role of the OEB will be – I know some departments and some staff may already be engaged in some form of implementation discussions around this, but I am sure there are still lots of questions out there for others who may not be directly involved. Also, it would be nice to hear about the coming launch of the new website if that's possible and where things are at with the OEB brand? Another topic although, maybe not appropriate for this audience is the matter of organizational changes if there are any forthcoming? It seems there is always discussion about making changes here, or re-aligning or tweaking of organizational structures and at the staff level, there always seems to be a lot of

anxiety around this. I know an Associate Registrar has recently been hired but are there further plans to build out the Registrar's office? – I think at one of our off-sites, this was discussed but we haven't heard much since – same with the idea of an Ombudsman? I know the Public Affairs' folks were out talking to consumer groups about the Charter and I've talked to Sylvia informally so have heard some of the feedback which all sounds positive but perhaps other managers would be interested in an update on the status of the Charter and timing of the roll-out, etc.?

I think for those of us who have had one-on-one meetings with you, it's greatly appreciated. I know this takes up a considerable amount of your time so I realize, it can't happen regularly or with everyone necessarily but maybe twice a year you can have a 'lunch and learn' or something with a smaller group of managers and keep it informal? There aren't all that many of us but if we were split into two groups and you spent an hour with each group, maybe folks would be more forth coming with questions, issues and ideas, etc. that they'd like to raise with you and which may foster a more open dialogue?

Just a few thoughts. If I get any more intel, I'll be sure to share.

Cheers,
Viive

From: Rosemarie Leclair
Sent: March-06-17 5:31 PM
To: Viive Sawler
Subject: RE: Thanks!

Thanks Viive...I too enjoyed our chat...
I definitely need to do that much more often...
Look forward to your insights...

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From: Viive Sawler
Sent: March-06-17 5:13 PM
To: Rosemarie Leclair
Subject: Thanks!

Hi Rose,

Thanks for taking so much time out of your schedule this morning to chat over coffee. I really enjoyed it. I know I have some homework to do and I will canvas some of my colleagues and get back to you with some ideas on how to further engage with us. In the meantime, I did follow-up with Sarah re – setting up a meeting for you, me and Brian to discuss the situation in Dubreuilville and our proposed plan of action. Sarah is aiming for Thursday but will get back to me to confirm.

Thanks again for the coffee and have a great night.

Cheers,
V

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