

Time-of-use hours change on May 1st - rates too

People use electricity differently depending on the season, so there are two sets of time-of-use rate periods in the year: summer and winter.

During the day, there are three time-of-use periods: on-peak, mid-peak and off-peak. Prices are highest during on-peak, lower during mid-peak and lowest during off-peak. Time-of-use prices encourage households and small businesses to use electricity during lower-cost time periods. This eases pressure on the provincial electricity system, and benefits the environment.

Starting May 1st, summer hours for time-of-use rates take effect.

In summer, electricity use peaks during the hottest part of the afternoon, when air conditioners are running on high. On-peak hours are middle of the day, 11am to 5pm. No matter which season, on weekends and holidays the cheapest rates are in effect all day. The charts below show when time-of-use rates apply in summer (May 1-October 31)

- CLOCK GRAPHICS NO \$ NUMBERS

(Box) Most Ontario residential and small business consumers that buy electricity from their utility are billed using time-of-use rates.

Check what your prices and rates are with your utility or by visiting www.oeb.ca/timeofuse after May 1st, 2017.

If you signed a contract with an energy retailer you pay the price agreed upon in the contract.

For more information on this and other energy consumer-related topics, check out our new website at www.oeb.ca or call the numbers below.

OEB Consumer Relations:

1-877-632-2727 (toll-free within Ontario)

416-314-2455 (within Greater Toronto Area or from outside Canada)

TTY:

1-844-621-9977

(Toll-free within Ontario)

416-544-5190

(Within the Greater Toronto Area
or from outside Canada)