

Rosemarie Leclair

From: Rosemarie Leclair
Sent: April 21, 2017 1:35 PM
To: Ken Quesnelle; Christine Long; Allison Duff; Victoria Christie; Emad Elsayed; Susan Frank; Paul Pastirik; Peter Thompson; Rumina Velshi; Julie Mitchell; John Bozzo; Mary Anne Aldred; Brian Hewson; Lynne Anderson; Rosemarie Leclair
Cc: Ceiran Bishop; Neil Brodie; June Colman; Elisabeth DaSilva; Debra Hazelton; Corinne Carvalho; Karen Nunno; Veronica Mendes; Adele Margis
Subject: Board and Executive Team Retreat - Wednesday, April 26
Attachments: OEB.Extract.EnviroScan.April2017.pptx; OEB Facilitators Report - March 23 2017.docx; Directions to Sunnybrook Estates.docx

I want to confirm that we will be holding a Board and Executive Team Retreat on Wednesday, April 26. The Retreat will be held at the Academy of Medicine, Vaughan Estate, Estates of Sunnybrook, at 2075 Bayview Avenue. A map is attached.

The Retreat will provide Board Members with the opportunity to review and discuss the work that the Executive Team has undertaken with respect to the development of a new strategic plan for the OEB. That new strategic plan will set the direction for the OEB over the next 5 years, a period that will undoubtedly be characterized by continuing - and perhaps accelerating - change in technology, public policy and consumer expectations.

The Executive Team met on two occasions earlier this year to discuss the environment within which we operate, the progress we have already made in advancing our vision of consumer-centric regulation, and how we might build on that success with a fresh strategy going forward. That work is summarized in the Report prepared by SC Business Strategies Group, the consulting firm with whom we are working. A copy of that report is attached.

Also attached are a copy of the Environmental Scan that we discussed in January (updated to April) and a copy of the 2017-2020 Business Plan. I would encourage you to read this material in advance of the Retreat. They provide insight into the complex dynamics of our operating environment and the OEB's recent achievements.

As we move ahead and refine our work to date into a clear and concise strategic plan, it is important that we understand the perspective of Board Members. Mary Anne's team and SC Business Strategies Group have designed the agenda for the Retreat to ensure that there is ample opportunity for discussion and for feedback from all Board Members. I am confident that we will have a very lively and constructive discussion.

I look forward to seeing you all on the 26th.

Rose