

Rosemarie Leclair

From: Rosemarie Leclair
Sent: May 2, 2017 6:24 PM
To: Donna Kinapen
Cc: Brian Hewson
Subject: Re: OESP Application Stats at April 30, 2017

Donna, can you explain delta between submitted and accepted. Even with rejected the delta is close to 75000. Is that a process timing issue?

Sent from my iPhone

On May 2, 2017, at 3:34 PM, Donna Kinapen <Donna.Kinapen@oeb.ca> wrote:

Good afternoon all. Following are the OESP application stats as at the end of April.

Note: communications activity promoting OESP begins again this week including utility bill inserts and newspaper ads. Additional activity will be coming on board shortly. We will keep tracking the impact of these activities on applications submitted.

Applications Submitted	299,115
First Nations	10,514
Inuit	22
Métis	3,250
Chose more than one of above	266
Energy Intensive Applications	124,910
Accepted Communications sent	192,641
Declined Communications sent	23,758
Contact Centre Calls	421,456

Thanks, Donna.

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