

John Bozzo

From: John Bozzo
Sent: May 4, 2017 10:33 AM
To: Rosemarie Leclair
Cc: Neil Brodie; Viive Sawler
Subject: RE: Consumer Charter and Rules review

Thanks Rose ... happy to discuss at our 1-1

From: Rosemarie Leclair
Sent: May-04-17 10:14 AM
To: John Bozzo
Cc: Neil Brodie; Viive Sawler
Subject: RE: Consumer Charter and Rules review

John..I like it...my only question..there are a couple of places where we say it's a first in Canada...re charter and panel...are we absolutely sure that no other Canadian energy regulator has done it...

I just don't want to impugn our credibility!!

And on timing...wont it get lost in FHP tabling....should we do it this week?? Or Monday....but not same time as FHP which is tracking to next week I think....Martine knows dates...

(ps...this is the type of issue that tracking our 90 day...and then a closer more focused 2 week scan would catch...what is going out by who, and when...and how does that impact our approach, timing etc...)

We can discuss at one on one later today

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From: John Bozzo
Sent: May-04-17 8:10 AM
To: Rosemarie Leclair
Cc: Neil Brodie; Viive Sawler
Subject: Consumer Charter and Rules review

Rose pls find attached a release on the Charter and Rules review. The plan, if you agree, is to issue this release next Tuesday or Wednesday (latest) at the same time that Brian sends the letter to Industry. Brian may have already sent you the letter or it will be coming to you

this week.

Both Brian and Martine have reviewed this release and I have captured their edits. There are a few sidebar comments from Martine that we can discuss at our 1-1.

Thanks. John