

Brian Hewson

From: Brian Hewson
Sent: May 11, 2017 3:54 PM
To: Rosemarie Leclair
Cc: Donna Kinapen; John Bozzo
Subject: Customer Service Review - Announcement
Attachments: CSR Review_Ltr to Stakeholders_2017_May 11 clean for approval.docx

Rose,

Attached is the draft of the announcement of the Customer Service Review. The draft was created by Donna and her team and has had input from John and Public Affairs.

If you are ok with the draft I would propose that we plan to issue on Monday along with the Media Release (re Charter and Review) that John already shared with you last week.

Please let me know if you have any comments or questions.

Thanks

Brian

Sent from my iPad