

Employee Communications

From: Employee Communications
Sent: May 29, 2018 1:01 PM
To: EveryoneOEB
Subject: 2017-2018 Performance Results



Sent on behalf of Rosemarie T. Leclair, Chair & CEO

2017-2018 Performance Results

At our all-staff meeting on May 1st, Mary Anne walked us through many of our accomplishments in the past fiscal year. Now I'm pleased to share with you the official, audited results of our performance. Together, **we achieved 94.9 per cent of our business plan objectives**. We should all be very proud of our efforts to meet the challenges of a busy period.

As you well know, we've been extraordinarily productive in meeting our business plan objectives while handling new priorities from the government including the Fair Hydro Plan and the Long-Term Energy Plan. All of this is in addition to our significant day-to-day adjudicative work, in which we managed roughly 300 applications and continued to protect consumers through our work in licensing, audit, compliance and enforcement. We also found innovative ways to operationalize new processes while improving and streamlining existing ones.

Our success is made possible because of you – the talented and dedicated experts throughout the organization who work together to make our operations run efficiently and effectively, while keeping the consumer at the heart of everything.

With the audit now complete, Management Committee has approved incentive payments to all eligible staff and Board members, which will be issued as a separate deposit in the upcoming pay period this Thursday, May 31st.

On behalf of the OEB Executive team, thank you again for your continued commitment to excellence and public service. Congratulations on a very successful year.