

Julie Mitchell

From: Julie Mitchell
Sent: June 19, 2017 4:55 PM
To: Julie Mitchell
Subject: FW: F 2017-18 Scorecard
Attachments: OEB Business Plan 2017- 2020.pdf; 2017-2018 Balanced Scorecard_May24Julie.docx

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d\plainFrom: Julie Mitchell
Sent: June 14, 2017 9:36 AM
To: Mary Anne Aldred
Subject: FW: F 2017-18 Scorecard

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d\plainHi there,

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d\plainThanks, I received the milestones for Strat Policyjust wondering if you have milestones for Applications and the Registrar?

d\plain

d\plainThanks,

d\plain

d\plainjulie

d\plain

d\plainJulie Mitchell | Vice President

d\plainPeople, Culture & Business Solutions| Ontario Energy Board

[d\plainJulie.Mitchell@oeb.ca](mailto:Julie.Mitchell@oeb.ca)

d\plain416. 440.7711

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d\plainPlease note my email address has changed to Julie.Mitchell@oeb.ca . Please update your address book accordingly.

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d\plainFrom: Julie Mitchell
Sent: May-24-17 3:23 PM
To: Mary Anne Aldred; John Bozzo; Brian Hewson
Cc: John Moon; Rudina Gjinali
Subject: F 2017-18 Scorecard

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d\plainHi Everyone,

d\plain

d\plainI know we are all very busy so attached you'll find the draft 2017-18 scorecard minus the milestones. The scorecard and terminology pulls from the current approved business plan (also attached). Please submit your milestones using the attached word document as best you can and return to me by Friday June 2nd. Time is slipping away and I know that Rose is anxious to complete this first draft as soon as possible. If you need any assistance in completing your milestones please contact myself or Rudina.

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d\plainThanks for your cooperation,

d\plain

d\plainjulie

d\plain

d\plainJulie Mitchell | Vice President

d\plainPeople, Culture & Business Solutions| Ontario Energy Board

[d\plainJulie.Mitchell@oeb.ca](mailto:Julie.Mitchell@oeb.ca)

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d\plainFrom: Julie Mitchell
Sent: May-16-17 3:26 PM
To: Mary Anne Aldred; John Bozzo; Brian Hewson
Cc: Rosemarie Leclair
Subject: 2017-18 Scorecard Development

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d\plainSCORECARD MILESTONES (SMART)

d\plainHi all,

By way of introduction, Rose has asked my Division to formally assume the ongoing development of the Annual Three Year Business Plan & Scorecard and the associated corporate reporting. Many thanks to Maryanne and her Strategic Policy Team for their good work over the last 3 years!

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d\plainI understand that Rose has requested each of you to develop your 2017-18 Scorecard Milestones that tie directly to the approved 2017-20 Business Plan (see attached).

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d\plainAs part of the Ministry approval process of the Business Plan and the recent OPS Internal Audit regarding compliance with the Agencies & Appointments Directive, we received direction from the Minister to ensure that our scorecard milestones are SMART (Specific, Measurable, Achievable, Realistic and Time-bound). Since the scorecard is annual, I suggest that we are already compliant with that request unless you feel very comfortable with anything more specific.

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d\plainPlease take the time to review the Business Plan with specific focus on the Strategic Direction (s) appropriate to your division. You will also find a description of “Key Programs & Activities” by fiscal year.

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d\plainIf you could please submit your milestones to me as soon as possible, we will generate a first draft for review at EPC asap.

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d\plainMany thanks,

d\plainJulie

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