

Brian Hewson

From: Brian Hewson
Sent: July 21, 2017 11:59 AM
To: Rosemarie Leclair
Subject: RE: LTLT issue

Only downside is that the consumers will not be happy and we will be seen to be the issue. But I agree the policy needs to be explained in a balanced and fair way including the fact we recognized the importance of mitigating bill impacts.

Brian Hewson

Vice President, Consumer Protection & Industry Performance
 ONTARIO ENERGY BOARD

From: Rosemarie Leclair
Sent: July-21-17 9:00 AM
To: Brian Hewson
Subject: Re: LTLT issue

Ok... so if we go we can speak to how we balanced policy objective with immediate customer impacts and that's a reputational plus. And putting a face on oeb is a positive. Is there a downside?

Sent from my iPhone

On Jul 21, 2017, at 8:33 AM, Brian Hewson <Brian.Hewson@oeb.ca> wrote:

You are correct we have put in place a credit for the customers transferring to H1 so that they will see no increase. And the credit stays in place until a change in ownership.

There are 58 customers being transferred to H1 and 30 to TBay. Given the credit there should be no bill impact. I can get you the rate impacts - although they would not take into account FHP and TBay is before the Board for its rates.

I think you are correct they want to point to us as responsible. There is no other reason for us attending.

Brian Hewson

Sent from my iPhone

On Jul 21, 2017, at 8:13 AM, Rosemarie Leclair <Rosemarie.Leclair@oeb.ca> wrote:

Why does TBH want us there? So they can say it's not us? What are impacts of the transfer ie how many customers? And rate impact? I thought we had a grandfather for existing customers and transition happens on change of ownership?

Sent from my iPhone

On Jul 18, 2017, at 4:25 PM, Brian Hewson <Brian.Hewson@oeb.ca> wrote:

Rose,

Realized I missed you. The item I meant to raise and discuss is a request from Thunder bay Hydro for the OEB to attend a meeting with those customers being transferred to Hydro One as a result of a LTLT. TBay Hydro was asked by City council to hold a meeting and they have asked Hydro One to attend (it has agreed) and for the OEB to come to explain/answer questions about the policy. The meeting is being held Aug 2 in Thunder Bay.

I spoke to John and we are of two minds. We have documented the reasons for the policy and they have been provided to the utilities and to consumers through the communications tools (letters, etc.), therefore not much we can add in a meeting. On the other hand there is the potential for this to be seen as the OEB not engaging with consumers if we don't attend. I had really intended to have a discussion with you about it and get your sense of the best approach.

Let me know what your thoughts are on this or if you prefer to wait and we can discuss on Friday. I don't think it will be critical if we do not get back before end of week as the meeting is going ahead with or without us.

Have a good drive to Ottawa and enjoy the cottage.

Brian Hewson

Vice President, Consumer Protection & Industry Performance
ONTARIO ENERGY BOARD

From: Brian Hewson
Sent: July-18-17 3:10 PM
To: Rosemarie Leclair
Subject: LTLT issue

Hi Rose, I forgot to put one item on my list. Do you have a few minutes for a quick chat?

Brian Hewson

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Please note my email address has changed to Brian.Hewson@oeb.ca Please update your address book accordingly

