
From: Eddie Yu [/O=GOTRANSIT/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=EDDIE YU]
Sent: 11/6/2012 7:35:52 PM
To: Mary Proc [mary.proc@metrolinx.com]
Subject: Customer Services Unit Q2 Variance Report

Hi Mary, please find 2nd Quarter Variance Reports for all divisions within Customer Services Unit, including:

CSUN Customer Services Unit
CUCR Customer Care Division
SSDV Safety and Security Division
STNS Station Services Division

All directors will receive their respective reports for their division. 3rd Quarter report will include forecast to the year end.

Thank you,
Eddie