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Subject: Research Reports - Meeter and Greeter and Airport Employees
UP Express Airport Employee Research Report Oct 30.pptx
UP Express Meeter Greeter Report REV October 31.pptx

All,

Attached are the initial reports from Northstar on the meeter and greeter and airport employee research studies. Please let me know if you have questions or comments. We can ask Northstar to come in and present the results to us if it adds value – would be interested in your thoughts. The research objectives can be found in each report – note that these will be primarily useful in informing the pricing strategy.

Thanks,

Phil

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