

From: Philip Safos
Sent: Fri 4/12/2013 7:51:37 PM
Subject: FW: UP Express Airport Workers Study - Questionnaire
Metrolinx UP Express Employee Survey Draft 2 RABS.docx

Team,

As many of you know, RABS is leading two market research activities on behalf of UP Express: 1. Airport Employees research and; 2. Meeters and Greeters research. These research studies are primarily driven to help us size potential new markets

Exclusion per Committee Direction

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Attached is a first draft of the Airport Employee survey questionnaire. The survey objectives and methodology are included in the attachment. We would appreciate your comments by next Friday April 19, and plan to be in-field in early April. Once we have gathered our internal feedback, we will circulate with our partners at the GTAA.

If you have any questions, please don't hesitate to ask.

Thanks,

Phil

From: Nick Allen
Sent: Friday, April 12, 2013 11:53 AM
To: Philip Safos
Cc: Devon Khusial
Subject: UP Express Airport Workers Study - Questionnaire

Hi Phil

Please see attached the questionnaire draft for the upcoming Airport Workers study.

Exclusion per Committee Direction

Please feel free to add any questions or comments to this draft by Friday 19th April.

Many thanks,

Nick