

From: Philip Safos
Sent: Wed 5/8/2013 2:02:48 PM
Subject: RE: UP Express Airport Workers Study - Questionnaire
[Metrolinx UP Express Employee Survey Draft 6.docx](#)

Thank you to everyone who provided feedback on the airport employee survey. Attached is a final draft. We have until Friday of this week to make any tweaks.

GTAA has also provided feedback into the questionnaire, and we have secured June 1-9 as the in-field survey dates at the airport.

The survey invitation card/poster and questionnaire introduction are currently being finalized between RABS, Jannine, and Alex and I.

Thanks,

Phil

From: Philip Safos
Sent: Friday, April 12, 2013 3:52 PM
To: Kathy Haley; Stephan Mehr; Judi Cohen; Jannine Krish; Tanya Dubar
Cc: Alex de Lorimier; Devon Khusial; Nick Allen
Subject: FW: UP Express Airport Workers Study - Questionnaire

Team,

As many of you know, RABS is leading two market research activities on behalf of UP Express: 1. Airport Employees research and; 2. Meeters and Greeters research. These research studies are primarily driven to help us size potential new markets

Exclusion per Committee Direction

Attached is a first draft of the Airport Employee survey questionnaire. The survey objectives and methodology are included in the attachment. We would appreciate your

comments by next Friday April 19, and plan to be in-field in early April. Once we have gathered our internal feedback, we will circulate with our partners at the GTAA.

If you have any questions, please don't hesitate to ask.

Thanks,

Phil

From: Nick Allen
Sent: Friday, April 12, 2013 11:53 AM
To: Philip Safos
Cc: Devon Khusial
Subject: UP Express Airport Workers Study - Questionnaire

Hi Phil

Please see attached the questionnaire draft for the upcoming Airport Workers study.

Exclusion per Committee Direction

Please feel free to add any questions or comments to this draft by Friday 19th April.

Many thanks,

Nick