

ATTRIBUTES**REVISED LEVELS FOR QUESTIONNAIRE****Getting to the Station**

- 1 Free parking at the ARL station
- 2 Free valet parking at the ARL station
- 3 Clearly marked and convenient drop-off and pick-up area at the ARL station
- 4 Door-to-door personal pick-up and drop-off service from your home/office to the ARL station
- 5 Shuttle bus service in downtown Toronto to connect you to Union Station

Baggage

- 1 Load and unload own luggage onto the train
- 2 Free baggage porter service to assist loading/unloading your bags
- 3 Print your baggage tags at the ARL station
- 4 Print your boarding pass at the ARL station
- 5 Check into your flight & check your bags at the ARL station
- 6 Free baggage storage service at Union Station

Food & Beverage On The Train

- 1 Complimentary fruits, cheeses and vegetables
- 2 Complimentary potato chips, pretzels, peanuts and crackers
- 3 Complimentary grilled paninis, soups and noodles
- 4 Complimentary juice, cola, coffee and water
- 5 Complimentary local micro brewed beer and Ontario wine
- 6 No food or beverage

On Train Experience

- 1 Flight information screens to view your flight status
- 2 Free newspapers & magazines for your reading pleasure
- 3 News, sports and weather television to keep you entertained
- 4 Train speed and time to destination displays to help you plan your journey

Loyalty & Partnerships

- 1 Collect airline loyalty points
- 2 Discounts on airport premium lounge access (i.e. Air Canada Star Alliance Lounge)
- 3 Discounts for those frequently travelling on the ARL
- 4 Discounts on Toronto-based tourist attractions and local restaurants
- 5 Discounts on local Toronto and regional transportation on public transit (e.g., TTC, GO)
- 6 Concierge services for Toronto tourism, restaurants, and events

Exclusion per Committee Direction