

From: Czauderna, Danielle
Sent: Tue 3/13/2012 12:30:24 PM
Subject: RE: ARL SDG contact

Stephan – small delay at our end – we will call you in a few minutes....

(time now in London is 12.30 – our clocks have not changed yet)

Danielle Czauderna

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From: Stephan Mehr [mailto:Stephan.Mehr@metrolinx.com]
Sent: 13 March 2012 12:13
To: Richards, Jim
Cc: Druce, Ian; Czauderna, Danielle
Subject: RE: ARL SDG contact

Hi Jim:

If that is about 15 minutes then yes, let's do it. I just do not know if there has been a time change in Europe so am assuming that it is 11:15 or so in London now.

Stephan

From: Richards, Jim [mailto:Jim.Richards@sdgworld.net]
Sent: Tuesday, March 13, 2012 8:11 AM
To: Stephan Mehr
Cc: Druce, Ian; Czauderna, Danielle
Subject: RE: ARL SDG contact

Stephan

Could do c 1230 if that works for you...Danielle could also join us.

Jim

Jim Richards
Associate

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From: Stephan Mehr [<mailto:Stephan.Mehr@metrolinx.com>]
Sent: 13 March 2012 12:02
To: Richards, Jim
Cc: Druce, Ian; Czauderna, Danielle
Subject: RE: ARL SDG contact

Jim:

Thanks for responding. If you get this message now (circa 8am Eastern Daylight Savings time), I am available.

My number is as follows:

+1-416-369-5758.

We only need about 10 minutes to chat.

Thanks

Stephan

Stephan Mehr, P.Eng

Director, Business Planning, Air Rail Link

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Stephan.mehr@metrolinx.com

From: Richards, Jim [<mailto:Jim.Richards@sdgworld.net>]

Sent: Monday, March 12, 2012 6:33 PM

To: Stephan Mehr; Czauderna, Danielle

Cc: Druce, Ian

Subject: RE: ARL SDG contact

Stephan

Good to hear from you. I never managed to meet with you whilst you were at SNC, but I hope we'll have more luck now you are at Metrolinx.

I'm around tomorrow to update you on the work we have been doing for Metrolinx on the ARL. Is there any time that is convenient for you? I can do any time after 1300 GMT other than 1400-1530.

Regards

Jim

Jim Richards

Associate

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From: Stephan Mehr [<mailto:Stephan.Mehr@metrolinx.com>]

Sent: 12 March 2012 13:28

To: Czauderna, Danielle; Richards, Jim

Cc: Druce, Ian

Subject: RE: ARL SDG contact

Dear Danielle and Jim:

We are continuing our development of the ARL service and Product, and as we proceed, ridership will become the focus of my Business Planning exercise. As the Director of Business Planning for the ARL Division, I will be the contact point for the

ARL specific ridership, and will be drawing on Dan Haufschild's team expertise as well to build the fare structure.

I would like to have a quick chat with both of you just to orient myself as to the model and also to brief you on what we are doing at the moment relative to customer experience and some discrete choice research that is being undertaken in the next little while.

Can you let me know when it might be convenient to call you given the time difference?

Thanks and regards

Stephan Mehr, P.Eng

Director, Business Planning, Air Rail Link

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Stephan.mehr@metrolinx.com

From: Daniel Haufschild

Sent: Friday, March 09, 2012 6:59 PM
To: Stephan Mehr
Cc: Richards, Jim; Czauderna, Danielle; Bert Peverini
Subject: ARL SDG contact

Stephan,

I am away until April 2, but wanted to put you in contact with SDG in the event you needed something quickly and Bert was not available.

Daniel

Daniel Haufschild

Director | Policy and Planning | Metrolinx

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