

From: Stephan Mehr
Sent: Tue 4/3/2012 12:57:29 PM
Subject: RE: ARL - Ridership Forecast

Hi Hwan:

Not a problem providing the information is kept strictly within the team.

Stephan

From: Kim, Hwan (CA - Toronto) [mailto:hwankim@deloitte.ca]
Sent: Monday, April 02, 2012 5:24 PM
To: Stephan Mehr
Subject: ARL - Ridership Forecast

Hello Stephan,

Hope you had a great weekend.

Exclusion per Committee Direction the customer service project team was wondering whether they could get high-level ridership numbers to estimate the magnitude of service required.

Exclusion per Committee Direction

Please let us know. Thank you very much.

Regards,

Hwan

Hwan Kim

Deloitte | Consulting

30 Wellington St W., P.O. Box 400, Toronto, ON, M5L1B1, Canada

direct: 416.874.4385 | mobile: 647.780.3894

email: hwankim@deloitte.ca | web: www.deloitte.ca