

***METROLINX –  
AUDITOR GENERAL’S ANNUAL REPORT***

**November 8, 2013**

## **METROLINX – AUDITOR GENERAL’S ANNUAL REPORT**

### **KEY FACTS**

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*The Auditor General also reported that Metrolinx’s:*

- Projected annual ridership on the Union Pearson (UP) Express may be too optimistic, having led to problems financing the venture; and that
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**KEY MESSAGES**

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***If asked about ridership estimates for the Union Pearson Express.....***

- In accordance with the action plan, the updated ridership forecast was completed in June 2013 and is largely consistent with the previous 2011 ridership forecast.
- Metrolinx will further update ridership forecasts in Spring 2014, Fall of 2015 and April 2016.
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**BACKGROUND**

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*Union Pearson (UP) Express project status*

- In accordance with the action plan, the updated ridership forecast was completed by Steer Davies Gleave for the Union Pearson Express in June 2013.
  - o The results are largely consistent with the previous 2011 ridership forecast, with minor variances due to effects from changes in forecasts from both Pearson International and Billy Bishop airports.
- Metrolinx will update ridership forecasts as per the following schedule:
  - o Next updated forecast: Spring 2014;
  - o Post launch update: Fall of 2015 (first six months of operation); and
  - o 1 year anniversary report at the end of April 2016, to compare with projected figures from the 2014 report.
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**Supportive Quotes**

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**Date:**        **November 8, 2013**

# Appendix



## Auditor General Report – Metrolinx Action Plan

| Recommendations                                                                                                                                                                                                                                                                                                                                                                                                                        | Actions                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                          |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| <p><b>Recommendation 1</b></p> <p>Metrolinx should work with the Ministry of Transportation to clearly define the business model under which the Air Rail Link (ARL) should operate to ensure that the ARL will be a viable and sustainable operation. Given the importance of having a reliable estimate of projected ridership at the various possible fare levels, Metrolinx should periodically update its ridership forecast.</p> | <ul style="list-style-type: none"> <li>Metrolinx will update ridership forecasts as per the following schedule:               <ul style="list-style-type: none"> <li>Updated forecast 1: Spring 2013</li> <li>Updated forecast 2: Spring 2014</li> <li>Post Launch Updates: Fall 2015 (first six month of operation), and a 1 year anniversary report at the end of April 2016, to compare with projected figures from the December 2014 report.</li> </ul> </li> </ul> | <p>In progress and on track</p> |
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