Submitted on Thu, 11/25/2021 - 15:16

Application ID: 51036

Submitted values are:

Bill or item of business: **Bill 37, Providing More Care, Protecting Seniors, and Building More Beds Act, 2021**

Choose a topic

Do you know the bill title or business (e.g., pre-budget consultations) you'd like to speak or submit material about?
Yes

Choose an application

Which application would you like to submit?
Submit material only

Which deadline would you like to submit your written material for?
Bill 37 Public Hearings (Written Submission Deadline: Thursday, November 25, 2021, 7:00 p.m.)

Add your information

Are you submitting material as an individual or on behalf of an organization?
I am submitting material as an individual

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Paste submission
Acknowledgement of Territory: We are all settlers onland where people lived for

centuries before our ancestors arrived here. Let us live in right relationships with

Creationand will ALL of our relationships.

I am a senior citizen, a nurse registered with the College of Nurses of Ontario continuously since 1965, born and raised in Sudbury with over 50 years of my professional career in health care in Northern Ontario. I am a current member of CNO. member of RNAO (R.N. Emeritus RNAO designation), member of RNAO Indigenous Nurses and Allies Interest Group, member of Canadian Nurses Association, member of Canadian Association for Parish Nursing Ministry, volunteer co chair of the Sudbury Chapter of the Ontario Health Coalition. I worked 14 years in Long Term Care - in the Sudbury Municipal LTC facility (Pioneer Manor), as well as 3 for profit LTC homes, and 1 not for profit LTC home. I taught the PSW adult learning certificate program for the Sudbury and District Catholic Board of Education as well as undergraduate nursing programs for Laurentian University and Cambrian College. I have cared for many family members and friends in LTC facilities. The need for competent and consistent care and support for residents and family is essential. Vulnerable people who have no advocate are at the mercy of the LTC system which is merciless, run by a "tick off sheet" and broken. These persons depend solely on the good will provided by their care provider within the competence and time frame allowed by this inhuman system.

The P3 model did not work for hospitals in Northern Ontario. HSN is now transferring acute care patients to retirement homes. HSN is also renting shopping malls for their rehab clinics.

The P3 model will not work for LTC in Northern Ontario. Public Health Care is essential for the people of northern Ontario and for the future prosterity of

Ontario as a whole. Do not give us "Snake Oil Medicine" as a replacement for our public health care system. Northern Ontario has the resources to pay for a complete and comprehensive public health care system, fully funded, administered by the province of Ontario and monitored by the people of Ontario. The resources in northern Ontario grow above the ground and are also burried in the ground. They must be "harvested", refined and marketed in a way that all profits go into our provincial public health care system. Public health care is a provincial responsibility. This is doable if Ontario has the right leadership and the will to "follow-through".

I read Bill 37. I am disgusted that Mr Ford, Mr Phillips, and Ms Elliott have put forward Bill 37 as a "Fix to Ontario's LTC System 2021". I am disgusted that the Ontario PC government is putting the "Bums Rush" on Bill 37 to try to get a quick and hasty approval in the Legislative Assembly. This government's abreviated democratic process has limited the time for people in northern Ontario to become aware of Bill 37 and the serious implications it will have on their future and their health. They cannot give proper input and consent. Bill 37 is a "sell off" of our provincial public health care system to private for profit business owners and operators. Private for-profit business uses a business model not a care model. It is the P3 model that was introduced to our hospital care system and has proven to be a "train wreck" for community hospitals and care workers. COVID -19 killed over 4,000 LTC residents in Ontario in the first 18 months of the pandemic. Most of these deaths occured in for profit LTC homes. Many died from poor care, starvation, dehydration, lack of care, abandonment. Care workers were

unprotected. Families were locked out. These same for profit LTC buinesses are now rewarded with government funds and "wishy-washy" monitoring plans to expand their "business" and increase their profits.

Northern Ontario is 3/4 the geographic area of the province. we will be told that we are "hard to serve" because of distances, isolated areas, climate (cold weather), languages, culture. The people of Northern Ontario are equal members of the broad "community" of the province of Ontario. We do not live in a "colony" of Ontario. We have told you before that we do not want to be a dump for garbage. We are telling you that we are the jewels and the key to a prosperious future for Ontario. We are telling you to treat us as the jewels that we are. Do not sell off our public health care system to mercenaries.

I support and endorse the demands of the Ontario Health Coalition summarized to 1) Immediate action to fast track improving care levels to 4 hours of hands on care per resident per day. 2) Enforced standards through annual surprise inspections such as RQI inspections that were in effect until the Ford Government cancelled them in 2018- along with cancelling of fines, license suspensions and revocation of licenses for noncompliance. 3) Accountability for terrible operators who facilitated the preventable deths of thousands of vulnerable residents in their care. 4) That Bill 128 passed by the Ford Governemnt last fall to shield long term care owners/operators from liability for their negligence be repealed. 5) AN end to for-profit LTC and that the Ford Government reverse its plans to give thousands of new beds and expansions to the same for-profit chains responsible for gross negligence, horror and death. 6)

That families and caregivers be allowed full access and that the isolation, unlawful detention and human rights violations of LTC residents be stopped.

I also support and endorse the recommendations made to the Ford Government on Bill 37. Seniors, vulnerable people and their families need assurance that their care is provided by quality professional care givers in ALL LTC facilities in Ontario. ,LTC homes need adequate staffing levels and appropriate staffing mix to keep residents safe and healthy. The complexity, acuity and unpredictability of the LTC population means that residents should be cared for by professional nurses who meet the standards of the College of Nurses of Ontario. The staffing mix of NPs. RNs, RPNs, and PSWs working to their full scope of practice is essential. The staff mix is based on 120 residents. Each Resident must have a care model that assigns a primary nurse provider. This should be the standard for all Ontario licensed LTC facility. This will ensure continuity of care, person and family centred care and improved health outcomes.

Otherwise we will have more reports like the Military Report 2020-21 and the Public Inquiry into the safety and security of residents in LTC homes July 31 2019.

Dorothy (Dot) Klein RN BScN
Resident od Sudbury Ontario/ Sudbury Riding