

GO

News



GO Transit's newsletter for customers

Yes! We've done it: a billion served since 1967



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Two can R.I.D.E. for the price of one

GO Transit has reached a big milestone: as of this year, we've carried one billion passengers since our modest beginning in May 1967. On October 11, this landmark was celebrated in a GO Transit and Ministry of Transportation media event at Union Station GO Bus Terminal.

Our symbolic billionth rider, chosen to represent a typical GO commuter at the event, is Ryan Bouskill, who commutes daily by train from Milton to Union Station. Ryan will receive one year of free GO travel!

Get the latest info **FIRST** on **gotransit.com**

We try our best to communicate important service information to our customers as quickly as possible. Often, late-breaking news appears on our website, gotransit.com, before signs or customer bulletins go up at stations. Here are some ways our website can help you be in the know about GO:

Train and Bus Status and Station Updates

These sections of our website give you up-to-the-minute info when there are delays or detours affecting your trip, or if there is construction, or if an elevator or escalator is out of service at your station.

What's New?

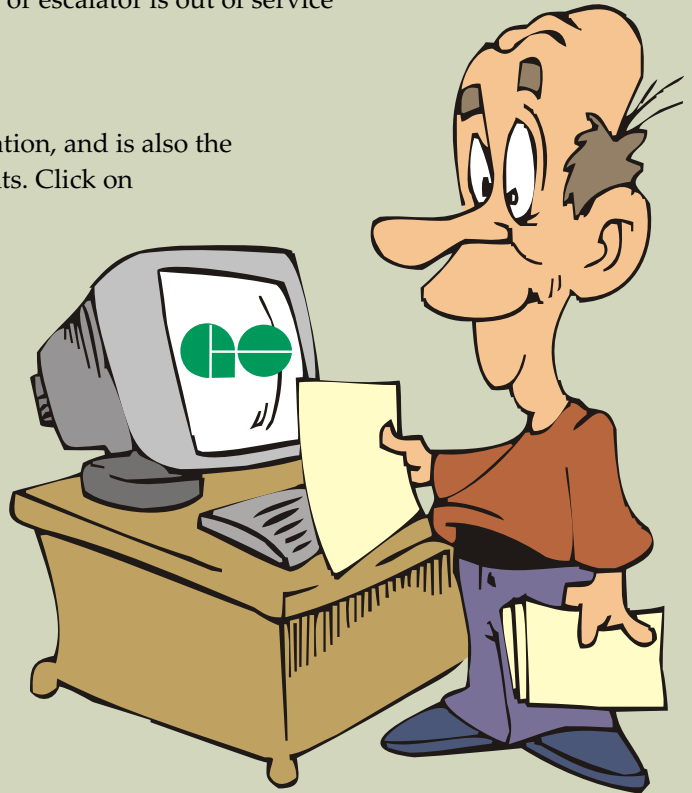
This page is updated regularly with the latest service information, and is also the place to go to find out about contests, special offers, and events. Click on What's New right from our website's home page.

Upcoming or recent service changes

When we introduce major changes to our schedules, we let you know by producing customer bulletins. These bulletins can be posted to our website quicker than they can be printed and delivered to stations, and we provide a convenient link to them from the home page of our site.

Holiday season service info

Our customers always await our end-of-year special service schedules with anticipation. Instead of trying to push your way through the crowd at Union Station to get your hands on a schedule, visit gotransit.com in the comfort of your home or office. The info you need will likely be there first anyway.

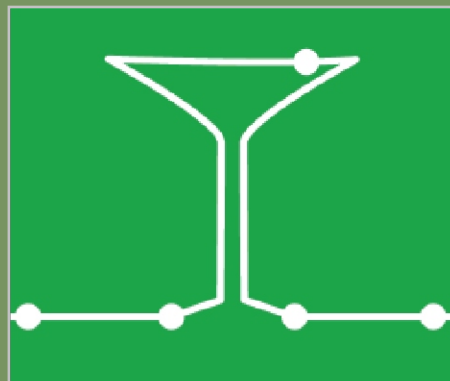


Two can R.I.D.E. GO for the price of one!

It's the holiday season, and that means more parties and get-togethers. GO Transit is working with the R.I.D.E. program again to remind people that public transit is a convenient and safe way to get around. Each year, we provide a coupon for the Passport to R.I.D.E booklets that police officers hand out to thank responsible motorists during spot checks.

GO's coupon allows two adults to ride for the price of a one-day pass, any weekday after 5 p.m., or anytime on a weekend or statutory holiday. A day pass is good for unlimited travel between two points in one day. GO's coupon is valid until February 28, 2007.

GO Transit would like to wish all customers a safe and happy holiday season.



**If you're going out,
take GO instead.**

GET ON THE



Calling all future security and enforcement professionals

The Alayne Bryk Memorial Scholarship was established by the co-workers of Alayne Bryk, a former GO Transit enforcement officer who was tragically killed in 1995.

The scholarship is exclusively available to current first-year students in the Law and Security/Police Foundations program at Mohawk College, and is the program's largest scholarship, offering a full second-year tuition valued at approximately \$2,000.

The application process is specifically designed as a practical exercise that will prepare students for job applications they may face in their future careers, and involves submitting a cover letter and references, and participating in a panel interview. Criteria include: financial need; academic achievement; community involvement; and athletic participation.

The deadline for applications for the scholarship is February 15, 2007. For more information, please visit the Scholarship and Bursaries department at Mohawk College, www.mohawkcollege.ca or 905.575.2066.



*2006 Alayne Bryk Memorial Scholarship recipient
Linda Marcela Sanchez*

Safety tips for our customers

Getting you to your destination safely is always our number one priority. Here are some tips for train and bus riders as winter approaches and the ground gets slippery:

On the GO Bus

To prevent falls, never run for a bus. When boarding and exiting, please make sure you have one hand free to hold the handrail. Activate the stop request well before your bus stop, so that the driver has enough time to stop safely.

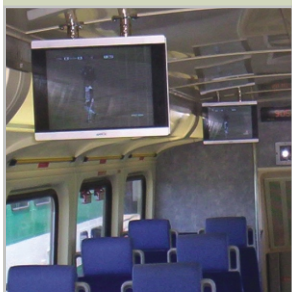
On the GO Train

Navigating your way through a crowded train car gets even more tricky when people have tracked in snow, slush, mud, and salt. Please walk cautiously, and hold onto poles and handrails, if you're standing or walking while the train is moving.

A look around GO

Get all the latest news while on your GO Train

We are one of the first public transit systems in North America to have TV monitors inside our trains broadcasting



news, weather, sports, entertainment, and more. Passengers wishing to hear the accompanying audio can tune into 88.1 FM or 88.5 FM on

their personal radios. Two railcars have been outfitted with On-Train TV for an introductory phase that began in July, and

the system is being fine-tuned. There is no cost to GO for OTTV. We expect all railcars to be equipped with the monitors by early 2008.

Five lucky customers got the Royal treatment

GO Transit and the Royal Agricultural Winter Fair teamed up to offer our customers the chance to win one of five fabulous prize packs, consisting of a family pass to the fair and GO transportation to get there.

Don't forget to check our ads in local papers, look at posters in our trains and stations, and log onto gotransit.com to find out about future contests!

French service coming to Brampton

On January 1, 2007, the Province of Ontario will officially designate the City of Brampton as a French

Language Services area.

GO Transit, an Ontario Crown agency, is moving towards providing service in French to customers in the City of Brampton. Our Georgetown corridor printed timetable is bilingual, as are a number of other timetables. Our annual report, the Year in Review, is also published in English and French.

In the new year, GO customers in the City of Brampton will notice station signs and notices

in both official languages. All customers can soon expect bilingual instructions on ticket vending and proof of payment machines, and the offer of service in French on our automated telephone line, 1.888.438.6646. Our call centre currently provides service to callers who wish to speak French.

GO Transit is expanding the availability of services in French across the entire system. We are pleased to have this opportunity to improve service for our francophone customers.

**Bonjour
Brampton!**

GO Transit honours veterans on Remembrance Day

On November 11, GO Transit once again offered free travel on all trains and buses to war veterans.

We joined other transit systems nationwide in honouring the sacrifices of our veterans, and hope that this small token of appreciation allowed veterans to attend

Remembrance Day events, and visit with family and friends.

We offer free travel to veterans each Remembrance Day, as well as to the annual Warriors' Day Parade at the Canadian National Exhibition.

GO Travel

Welcome aboard!



GO Travel,
a regular
feature in

GO News,
recommends fun
day trips around
the Greater
Toronto Area that
you can get to on
the GO! So leave
your car at home,
take a relaxing train or bus trip to one
of many fabulous destinations, and use
the gas money you save to buy yourself
a souvenir.

North of Toronto, surrounding the
shores of Kempenfelt Bay on Lake
Simcoe, Barrie is the hub of Simcoe
County.

Home to many four-season attractions,
and an easy bus trip from Toronto,
Barrie makes for a fantastic destination.

A short walk from the Barrie bus
terminal, the MacLaren Art Centre, 37
Mulcaster St., has a permanent
collection of 26,000 works of art, mostly
by contemporary Canadian artists.

Less than a block away, at 70 Collier St.,
the Barrie Farmers' Market is open
year-round on Saturdays from 8 a.m.
till 12:30 p.m.



A waterfront
walking trail
runs for 6.7 km
along
Kempenfelt Bay,
and can be
accessed from
every lakefront
park. The flat,
paved trail is an
enjoyable way to

take in the scenic views.

And it wouldn't be the holidays
without Barrie's annual Winterfest,
which transforms the waterfront's
Heritage Park into a wonderland of
giant snow mazes, ice skating, and
snowslides. Every night during
Winterfest, the park comes alive with a
brilliant animated light show, the
Magic of Winter Light Display. Make
sure you plan your trip to Barrie before
February 4th so as not to miss this
beloved holiday tradition.

Check the GO North corridor
timetable for bus times. Monthly pass
holders can take advantage of our
weekend and holiday bonus and bring
along a companion for free. For more
information about Barrie, visit
www.tourismbarrie.com or
www.city.barrie.on.ca

Destination: Barrie

Where: About an hour north of Toronto on Lake Simcoe.

Bus Terminal: 24 Maple Avenue (Maple between Dunlop and
Simcoe Sts.)

To see the sights: *Waterfront* - From the bus terminal, walk half a
block south, then turn left on Simcoe St. Walk one
block and turn right onto Bayfield St. towards
Lakeshore Dr. and the waterfront.

Downtown attractions - Follow the directions above
to Simcoe St., and keep walking east until you
reach Memorial Square. Barrie Farmers' Market
and the MacLaren Art Centre are nearby.



Courteous Commuter

Dear Courteous Commuter,

I really wish that people would be more careful with their bags, especially knapsacks. They can make it really hard to move on the train when it's crowded. They're even worse when they hit you in the face when you're sitting next to the aisle. Help!

~ Bruised and Bewildered

Dear Bruised and Bewildered,

We feel for you. Customers are asked to be considerate of others when carrying big bags and knapsacks, especially during rush hours. One way to avoid bumping into your fellow passengers is to take your knapsack off and carry it. That way you can keep better track of where your bag is in relation to the people around you.

~ CC

Dear Courteous Commuter,

Hi, my name is Pete. Last week I missed my stop because I couldn't get off the train. There were so many people standing in front of the doors, and they didn't even need to get off! I wish people would make it easier to get on and off — for everyone's sake!

~ For Pete's Sake

Dear For Pete's Sake,

We know that many of our trains are very busy during the morning and afternoon rush hours. We also know that some train cars are busier than others because of where the car stops in relation to the parking lot or platform exit at local stations — otherwise known as the short cut. However, it's important for passengers to spread out and use all the cars to reduce crowding on the more popular ones. It may not be the short cut, but it could prove to be the path of least resistance — making it easier for everyone to get on and off the train and making everyone's trip safe and comfortable. We would like to remind passengers not to block train doors; you will be surprised how much people appreciate it.

~ CC



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