

Ontario Urban Transit Fact Book

2022 Operating Data

prepared for
The Ontario Ministry of Transportation

by
The Canadian Urban Transit Association

Abstract

The **Ontario Urban Transit Fact Book** is a summary of operating and financial statistics voluntarily submitted by Ontario transit systems, through the Urban Transit Statistics (UTS) questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2021 and 2022, along with key performance indicators, for each transit system.

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Supplementary Notes Please contact CUTA's Research, Technical and Member Services Department for any corrections or comments. Copyright © 2024 Canadian Urban Transit Association (CUTA) - Association canadienne du transport urbain (ACTU)		
Abstract The Ontario Urban Transit Fact Book - 2022 Operating Data contains operating statistics collected from over 70 Ontario transit systems which provide transit services for the public. The Fact Book provides detailed data for 2021 and 2022, along with key performance indicators, for each transit system. The report also provides summary information for the province and summary reports for revenue buses by accessibility and by fuel type.		
Key Words Urban Transit; Conventional Transit; Regular Transit; Operating and Financial Statistics; Performance Indicators		Language RTS-22-20: English
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Notes on 2022 Data

Please note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

The completion and submission of the annual questionnaire is required from all Ontario municipalities wishing to receive Ontario gas tax funding as part of the 2022/23 Dedicated Gas Tax allocation.

2022 Transit Strikes / Service Interruptions:

Municipality	Remarks
Brant County	Snowstorm
Chatham-Kent	Snowstorm
Cobourg	Driver shortage
Fort Erie	Blizzard
GO (Metrolinx)	GO Bus labor disruption
Kenora	Saturday service closures
Oakville	Unifor 1256 strike
Ottawa	Freedom convoy occupation of downtown
Windsor	Several roadway constructions

I. Ontario and Ontario (without GO) Summaries

Ontario

Municipal Population:		14,808,670		Energy Consumption (All Modes)						
Service Area Population:		12,925,251		Diesel		198,483,420		litres		
Number of Fixed Routes		1,326		Biodiesel		24,820,158		litres		
Number of Accessible Routes		970		Gasoline		975,587		litres		
Natural Gas				6,830,045		cubic metres				
Electric				431,839,156		kilowatt-hours				
Fare Structure		Cash	Unit	Mobile Ticket	Monthly Pass					
Adult/General	\$3.61	\$2.90	\$4.49	\$87.81						
Child/Youth	\$2.84	\$1.89	\$2.11	\$48.93	Vehicles by Mode		Active		Average Age	
Student	\$3.32	\$2.46	\$4.08	\$67.82	Acc.		Non Acc.		Spare Ratio	
Senior	\$3.16	\$2.33	\$3.61	\$60.35	Bus		6,492		18	
Employee Statistics:		Full-time		Part-time	Commuter Rail		-		-	
Operators		13,886		580	Ferry		-		-	
Other Transport Operations		1,981		171	Heavy Rail		822		-	
Vehicle Mechanics		1,464		7	Light Rail		91		-	
Other Vehicle Mechanics		2,798		75	Locomotive		-		-	
Plant and Other Maintenance		3,262		29	Other		204		-	
General and Administration		7,659		157	Total		7,609		18	
Total Employees		30,922		1,019	Total Low-Floor Buses (30'-60'):		5,902			
					Average Bus Age (Years):		8.3			
VEHICLE KILOMETRES AND HOURS		2021		2022	CAPITAL EXPENSES AND FUNDING SOURCES		2021		2022	
Number of Transit Systems Reporting		73		69	Total Capital Expenditures		\$7,604,196,300		\$7,912,590,367	
Revenue Vehicle Kilometres		479,142,536		488,569,965	Total Capital Disposals		\$82,596,744		\$153,012,695	
Total Vehicle Kilometres		529,257,193		538,360,520	Total Capital Funding		\$7,786,564,535		\$7,615,116,080	
Revenue Vehicle Hours		22,603,827		23,567,172	Federal Capital Contribution		\$577,168,905		\$628,109,538	
Auxiliary Revenue Vehicle Hours		82,111		59,003	Provincial Capital Contribution		\$6,002,673,244		\$5,681,337,282	
Total Vehicle Hours		24,191,026		25,672,833	Municipal Capital Contribution		\$1,155,089,357		\$1,262,518,405	
Operators Paid Hours		27,945,145		28,419,537	Other Capital Contribution		\$51,635,031		\$43,150,853	
Vehicle Mechanics Paid Hours		6,726,027		6,808,272	PERFORMANCE INDICATORS					
Total Employee Paid Hours		54,843,130		56,755,589	FINANCIAL					
PASSENGER DATA					Revenue / Cost Ratio (R/C Ratio)		21 %		32 %	
Adult/General Passenger Trips		251,991,133		399,543,384	Municipal Operating Contribution Per Capita		\$105.85		\$180.26	
Children/Youth Passenger Trips		17,238,506		29,533,812	Net Direct Operating Cost Per Regular Service Passenger		\$11.01		\$6.42	
Student Passenger Trips		35,032,049		78,283,538	Maintenance Expense / Total Direct Operating Expense		17.9 %		17.4 %	
Senior Passenger Trips		25,363,295		36,492,538	Fuel Expense / Total Direct Operating Expense		6.6 %		9.0 %	
Total Concession Fare Linked Trips		96,587,024		175,925,147	AVERAGE FARE					
Total Regular Service Linked Trips		351,311,505		578,748,281	Regular Service Passenger Revenue / Total Regular Service Linked Trips		\$2.60		\$2.72	
Regular Service Passenger-KMs		2,758,518,482		4,887,464,259	COST EFFECTIVENESS					
Auxiliary Service Passenger Trips		445,619		701,421	Total Direct Operating Expense / Total Regular Service Linked Trips		\$13.95		\$9.39	
OPERATING EXPENSES					COST EFFICIENCY					
Transportation Operations		\$2,211,941,020		\$2,271,937,064	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours		\$203.25		\$212.09	
Fuel/Energy for Vehicles		\$323,952,387		\$486,682,042	Maintenance Expense / Total Vehicle Hours		\$36.37		\$36.85	
Vehicle Maintenance		\$879,846,717		\$946,119,806	Fuel Expense / Total Vehicle Hours		\$13.39		\$18.96	
Plant Maintenance		\$658,650,725		\$717,849,127	SERVICE UTILIZATION					
General/Administration		\$828,524,807		\$1,011,243,359	Total Regular Service Linked Trips Per Capita		15.7		44.8	
Total Direct Operating Expense		\$4,902,530,873		\$5,433,831,404	Total Regular Service Linked Trips / Revenue Vehicle Hour		15.54		24.56	
Debt Service Payment		\$30,211,842		\$30,835,427	AMOUNT OF SERVICE					
Total Operating Expenses		\$6,059,593,654		\$6,665,984,076	Revenue Vehicle Hours Per Capita		1.01		1.82	
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					AVERAGE SPEED					
Regular Service Passenger Revenues		\$914,796,399		\$1,571,457,792	Revenue Vehicle Kilometres / Revenue Vehicle Hour		21.20		20.73	
Total Operating Revenues		\$1,036,089,173		\$1,720,851,287	LABOUR PRODUCTIVITY					
Total Revenues		\$2,171,504,878		\$2,888,181,149	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour		0.81		0.83	
Net Direct Operating Cost		\$3,866,441,700		\$3,712,980,117	TOP WAGE RATES					
Net Operating Cost		\$3,861,078,580		\$3,777,801,002	Operators		\$27.57		\$28.21	
Federal Operating Contribution		\$20,295,754		\$10,479,399	Mechanics		\$38.25		\$40.11	
Provincial Operating Contribution		\$1,417,398,464		\$1,273,894,026						
Municipal Operating Contribution		\$2,374,426,015		\$2,329,862,214						
Other Operating Contribution		\$29,211,339		\$103,815,852						
Federal Debt Service Contribution		-		-						
Provincial Debt Service Contribution		\$356,090		\$356,090						
Municipal Debt Service Contribution		\$29,122,515		\$28,406,743						

Ontario (without GO)

Municipal Population:				14,808,670	Energy Consumption (All Modes)										
Service Area Population:				12,925,251	Diesel		183,035,950		litres						
Number of Fixed Routes				1,280	Biodiesel		24,820,158		litres						
Number of Accessible Routes				970	Gasoline		975,587		litres						
Fare Structure					Natural Gas		6,830,045		cubic metres						
	Cash	Unit	Mobile Ticket	Monthly Pass	Electric		431,839,156		kilowatt-hours						
Adult/General	\$3.59	\$2.87	\$4.54	\$87.81	Vehicles by Mode		Active		Average Age		Spare Ratio	Peak			
Child/Youth	\$2.84	\$1.89	\$2.11	\$48.93			Acc.	Non Acc.	Acc.	Non Acc.					
Student	\$3.30	\$2.42	\$4.13	\$67.82			Bus	6,492	18	8.4			1.9	39.0 %	
Senior	\$3.18	\$2.34	\$3.73	\$60.35			Commuter Rail	-	-	-			-	-	-
							Ferry	-	-	-			-	-	-
Employee Statistics:				Full-time	Part-time	Heavy Rail	822	-	15.2	-	33.4 %	616			
Operators				13,168	570	Light Rail	91	-	15.8	-	51.7 %	60			
Other Transport Operations				1,147	11	Locomotive	-	-	-	-	-	-			
Vehicle Mechanics				1,365	7	Other	204	-	4.1	-	61.9 %	126			
Other Vehicle Mechanics				2,775	75	Total	7,609	18	9.1	1.9	53.9 %	4,948			
Plant and Other Maintenance				2,797	3	Total Low-Floor Buses (30'-60'):				5,902					
General and Administration				4,343	124	Average Bus Age (Years):				8.3					
Total Employees				25,467	790										
VEHICLE KILOMETRES AND HOURS				2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES				2021	2022				
Number of Transit Systems Reporting				67	68	Total Capital Expenditures				\$2,411,651,917	\$2,343,568,086				
Revenue Vehicle Kilometres				445,264,705	452,074,490	Total Capital Disposals				\$10,715,175	\$6,649,665				
Total Vehicle Kilometres				488,741,449	495,941,316	Total Capital Funding				\$2,438,045,526	\$2,367,819,666				
Revenue Vehicle Hours				21,689,532	22,655,915	Federal Capital Contribution				\$577,168,905	\$628,109,538				
Auxiliary Revenue Vehicle Hours				82,111	59,003	Provincial Capital Contribution				\$667,696,417	\$453,812,563				
Total Vehicle Hours				23,126,997	24,600,269	Municipal Capital Contribution				\$1,142,047,446	\$1,247,748,489				
Operators Paid Hours				26,819,396	27,423,646	Other Capital Contribution				\$51,134,759	\$38,149,074				
Vehicle Mechanics Paid Hours				6,576,643	6,664,998										
Total Employee Paid Hours				47,922,743	48,959,224	PERFORMANCE INDICATORS									
PASSENGER DATA						FINANCIAL									
Adult/General Passenger Trips				242,266,023	376,078,973	Revenue / Cost Ratio (R/C Ratio)				24 %	34 %				
Children/Youth Passenger Trips				17,204,668	29,445,810	Municipal Operating Contribution Per Capita				\$188.50	\$180.26				
Student Passenger Trips				34,605,197	75,766,845	Net Direct Operating Cost Per Regular Service Passenger				\$8.09	\$4.69				
Senior Passenger Trips				24,810,492	35,252,658	Maintenance Expense / Total Direct Operating Expense				18.9 %	18.7 %				
Total Concession Fare Linked Trips				94,995,222	170,483,658	Fuel Expense / Total Direct Operating Expense				7.1 %	9.4 %				
Total Regular Service Linked Trips				339,820,638	549,842,381	AVERAGE FARE									
Regular Service Passenger-KMs				2,338,817,683	3,908,424,680	Regular Service Passenger Revenue / Total Regular Service Linked Trips				\$2.34	\$2.29				
Auxiliary Service Passenger Trips				445,619	701,421										
OPERATING EXPENSES						COST EFFECTIVENESS									
Transportation Operations				\$1,775,186,458	\$1,822,103,948	Total Direct Operating Expense / Total Regular Service Linked Trips				\$10.61	\$7.09				
Fuel/Energy for Vehicles				\$255,626,951	\$367,391,569	COST EFFICIENCY									
Vehicle Maintenance				\$682,096,642	\$727,424,426	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours				\$156.56	\$158.95				
Plant Maintenance				\$404,077,942	\$426,978,942	Maintenance Expense / Total Vehicle Hours				\$29.49	\$29.57				
General/Administration				\$489,847,032	\$555,266,535	Fuel Expense / Total Vehicle Hours				\$11.05	\$14.93				
Total Direct Operating Expense				\$3,606,450,242	\$3,899,165,426	SERVICE UTILIZATION									
Debt Service Payment				\$30,211,842	\$30,835,427	Total Regular Service Linked Trips Per Capita				27.0	42.5				
Total Operating Expenses				\$3,811,725,344	\$4,110,420,361	Total Regular Service Linked Trips / Revenue Vehicle Hour				15.7	24.3				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						AMOUNT OF SERVICE									
Regular Service Passenger Revenues				\$794,165,486	\$1,261,878,318	Revenue Vehicle Hours Per Capita				1.72	1.75				
Total Operating Revenues				\$856,378,814	\$1,321,520,732	AVERAGE SPEED									
Total Revenues				\$883,385,250	\$1,356,506,662	Revenue Vehicle Kilometres / Revenue Vehicle Hour				20.53	19.95				
Net Direct Operating Cost				\$2,750,071,428	\$2,577,644,694	LABOUR PRODUCTIVITY									
Net Operating Cost				\$2,898,929,897	\$2,753,911,774	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour				0.81	0.83				
Federal Operating Contribution				\$20,209,643	\$10,479,399	TOP WAGE RATES									
Provincial Operating Contribution				\$470,189,840	\$272,007,508	Operators				\$27.66	\$27.98				
Municipal Operating Contribution				\$2,370,699,523	\$2,329,862,214	Mechanics				\$38.54	\$39.98				
Other Operating Contribution				\$29,186,339	\$103,815,852										
Federal Debt Service Contribution				-	-										
Provincial Debt Service Contribution				\$356,090	\$356,090										
Municipal Debt Service Contribution				\$29,122,515	\$28,406,743										

II. Population Group Summaries

Municipality	Page #
Population Group 1 (>400,000)	
Brampton	23
Durham Region	47
GO (Metrolinx)	51
Hamilton	59
London	73
Mississauga	81
Niagara Region	87
Ottawa	99
Toronto	135
Waterloo Region	139
York Region	149

Population Group 2 (150,001 - 400,000)	
Barrie	15
Burlington	31
Greater Sudbury	53
Oakville	93
Simcoe County	117
St. Catharines	119
Windsor	145

Population Group 3 (50,000 - 150,000)	
Belleville	17
Brant County	25
Brantford	27
Deseronto	45
Guelph	55
Halton Hills	57
Kingston	67
Milton	79
Muskoka	83
Niagara Falls	85
Peterborough	105
Sarnia	113
Sault Ste. Marie	115
Thunder Bay	129

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Bracebridge	19
Bradford West Gwillimbury	21
Brockville	29
Caledon	33
Chatham-Kent	35
Clearview	37
Cobourg	39
Collingwood	41
Cornwall	43
Fort Erie	49
Huntsville	61
Innisfil	63
Kenora	65
LaSalle	69
Leamington	71
Loyalist Township	75
Marmora and Lake	77
Norfolk County	89
North Bay	91
Orangeville	95
Orillia	97
Owen Sound	101
Penetanguishene	103
Port Hope	107
Prince Edward County	109
Quinte West	111
St. Thomas	121
Stratford	123
Tecumseh	125
Temiskaming Shores	127
Tillsonburg	131
Timmins	133
Wasaga Beach	137
Wawa	141
Welland	143
Woodstock	147

Population Group 1 (>400,000)

Municipal Population:				10,804,940	Energy Consumption (All Modes)							
Service Area Population:				9,272,554	Diesel		174,719,407 litres					
Number of Fixed Routes				923	Biodiesel		21,390,336 litres					
Number of Accessible Routes				660	Gasoline		56,214 litres					
Fare Structure					Natural Gas		6,677,449 cubic metres					
					Electric		431,698,748 kilowatt-hours					
	Cash	Unit	Mobile Ticket	Monthly Pass								
Adult/General	\$3.95	\$3.35	\$3.36	\$127.09								
Child/Youth	\$3.53	\$2.18	\$2.40	\$79.67	Vehicles by Mode		Active		Average Age		Spare Ratio	Peak
Student	\$3.77	\$2.91	\$2.87	\$107.25			Acc.	Non Acc.	Acc.	Non Acc.		
Senior	\$3.10	\$2.39	\$2.17	\$73.60	Bus	5,966	-	8.3	-	39.6 %	4,275	
Employee Statistics:			Full-time	Part-time	Commuter Rail	95	915	11.9	18.5	98.0 %	510	
			Operators	12,291	190	Ferry	-	-	-	-	-	-
Other Transport Operations			1,834	161	Heavy Rail	840	-	15.1	-	34.4 %	625	
Vehicle Mechanics			1,309	4	Light Rail	91	-	15.8	-	51.7 %	60	
Other Vehicle Mechanics			2,662	50	Locomotive	-	118	-	12.4	66.2 %	71	
Plant and Other Maintenance			3,225	26	Other	204	-	4.1	-	61.9 %	126	
General and Administration			7,489	131	Total	7,196	1,033	9.1	17.8	60.1 %	5,139	
Total Employees			28,809	562	Total Low-Floor Buses (30'-60'):				5,281			
					Average Bus Age (Years):				8.3			
VEHICLE KILOMETRES AND HOURS				2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES						
Number of Transit Systems Reporting				11	11	Total Capital Expenditures				\$7,520,590,577	\$7,853,879,719	
Revenue Vehicle Kilometres				419,658,077	427,869,388	Total Capital Disposals				\$77,177,785	\$150,693,035	
Total Vehicle Kilometres				464,613,535	473,944,351	Total Capital Funding				\$7,688,830,972	\$7,555,786,843	
Revenue Vehicle Hours				19,910,986	20,094,679	Federal Capital Contribution				\$547,012,884	\$607,846,839	
Auxiliary Revenue Vehicle Hours				52,674	53,856	Provincial Capital Contribution				\$5,962,522,473	\$5,660,300,897	
Total Vehicle Hours				21,291,062	21,613,587	Municipal Capital Contribution				\$1,133,703,062	\$1,245,690,113	
Operators Paid Hours				24,195,054	24,376,253	Other Capital Contribution				\$45,592,554	\$41,948,993	
Vehicle Mechanics Paid Hours				6,265,472	6,355,259	PERFORMANCE INDICATORS						
Total Employee Paid Hours				49,593,088	51,172,705							
PASSENGER DATA						FINANCIAL						
						Revenue / Cost Ratio (R/C Ratio)				21 %	32 %	
Adult/General Passenger Trips				238,418,438	379,659,310	Municipal Operating Contribution Per Capita				\$231.08	\$229.55	
Children/Youth Passenger Trips				16,060,993	27,549,052	Net Direct Operating Cost Per Regular Service Passenger				\$11.07	\$6.48	
Student Passenger Trips				30,018,786	65,113,701	Maintenance Expense / Total Direct Operating Expense				18.1 %	17.6 %	
Senior Passenger Trips				23,563,742	34,063,866	Fuel Expense / Total Direct Operating Expense				6.4 %	8.6 %	
Total Concession Fare Linked Trips				86,914,830	155,455,163	AVERAGE FARE						
Total Regular Service Linked Trips				325,333,268	535,114,472							
Regular Service Passenger-KMs				2,728,415,141	4,845,174,970	Regular Service Passenger Revenue / Total Regular Service Linked Trips				\$2.65	\$2.79	
Auxiliary Service Passenger Trips				368,709	584,613	COST EFFECTIVENESS						
OPERATING EXPENSES						COST EFFICIENCY						
						Total Direct Operating Expense / Total Regular Service Linked Trips				\$14.07	\$9.53	
Transportation Operations				\$2,007,969,582	\$2,073,329,533	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours				\$215.34	\$236.25	
Fuel/Energy for Vehicles				\$293,469,978	\$440,496,545	Maintenance Expense / Total Vehicle Hours				\$38.90	\$41.41	
Vehicle Maintenance				\$828,250,773	\$895,099,181	Fuel Expense / Total Vehicle Hours				\$13.78	\$20.38	
Plant Maintenance				\$642,186,231	\$701,588,635	SERVICE UTILIZATION						
General/Administration				\$805,389,888	\$987,681,175							
Total Direct Operating Expense				\$4,577,266,451	\$5,098,195,071	Total Regular Service Linked Trips Per Capita				34.6	57.7	
Debt Service Payment				\$28,864,678	\$28,362,241	Total Regular Service Linked Trips / Revenue Vehicle Hour				16.3	26.6	
Total Operating Expenses				\$5,715,048,350	\$6,311,106,714	AMOUNT OF SERVICE						
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						AVERAGE SPEED						
						Revenue Vehicle Kilometres / Revenue Vehicle Hour				21.08	21.29	
Net Direct Operating Cost				\$3,601,524,713	\$3,465,961,903	LABOUR PRODUCTIVITY						
Net Operating Cost				\$3,582,821,016	\$3,517,157,675							
Federal Operating Contribution				\$100,000	\$89,871	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour				0.83	0.83	
Provincial Operating Contribution				\$1,365,942,117	\$1,234,805,970	TOP WAGE RATES						
Municipal Operating Contribution				\$2,168,522,622	\$2,128,514,743							
Other Operating Contribution				\$28,794,699	\$103,496,862	Operators				\$34.46	\$35.01	
Federal Debt Service Contribution				-	-	Mechanics				\$41.31	\$41.78	
Provincial Debt Service Contribution				-	-							
Municipal Debt Service Contribution				\$28,751,896	\$28,247,519							

Population Group 2 (150,001 - 400,000)

Municipal Population:				1,453,942	Energy Consumption (All Modes)								
Service Area Population:				1,435,768	Diesel		11,135,867 litres						
Number of Fixed Routes				98	Biodiesel		-						
Number of Accessible Routes				69	Gasoline		-						
Fare Structure					Natural Gas		-						
	Cash	Unit	Mobile Ticket	Monthly Pass	Electric		-						
Adult/General	\$3.20	\$2.90	\$2.68	\$101.01	Vehicles by Mode Active Average Age Spare Ratio Peak								
Child/Youth	\$3.50	\$2.50	-	\$56.00									
Student	\$3.20	\$2.42	\$2.78	\$72.78									
Senior	\$3.16	\$2.28	\$2.27	\$57.22									
Employee Statistics:				Full-time								Part-time	
Operators			685	133	Bus	Acc.	Non Acc.	Acc.	Non Acc.	64.2 %	279		
Other Transport Operations			50	1	Commuter Rail	-	-	-	-	-	-		
Vehicle Mechanics			64	1	Ferry	-	-	-	-	-	-		
Other Vehicle Mechanics			68	12	Heavy Rail	-	-	-	-	-	-		
Plant and Other Maintenance			16	-	Light Rail	-	-	-	-	-	-		
General and Administration			80	16	Locomotive	-	-	-	-	-	-		
Total Employees				836	163	Other	-	-	-	-	-	-	
						Total	445	13	7.7	2.0	64.2 %	279	
						Total Low-Floor Buses (30'-60'):			435				
						Average Bus Age (Years):			7.5				
VEHICLE KILOMETRES AND HOURS				2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES						2021	2022
Number of Transit Systems Reporting				7	7	Total Capital Expenditures						\$27,813,704	\$35,631,930
Revenue Vehicle Kilometres				24,572,234	24,021,814	Total Capital Disposals						\$4,410,752	\$34,475
Total Vehicle Kilometres				26,852,146	25,592,549	Total Capital Funding						\$38,839,471	\$35,772,292
Revenue Vehicle Hours				1,043,704	966,668	Federal Capital Contribution						\$11,968,449	\$10,970,269
Auxiliary Revenue Vehicle Hours				25,865	4,792	Provincial Capital Contribution						\$14,128,887	\$13,547,480
Total Vehicle Hours				1,142,378	1,077,702	Municipal Capital Contribution						\$6,699,657	\$10,586,997
Operators Paid Hours				1,162,439	1,246,647	Other Capital Contribution						\$6,042,477	\$667,547
Vehicle Mechanics Paid Hours				161,866	154,852	PERFORMANCE INDICATORS							
Total Employee Paid Hours				1,801,960	1,817,349	FINANCIAL							
PASSENGER DATA						Revenue / Cost Ratio (R/C Ratio)						21 %	25 %
Adult/General Passenger Trips				6,213,994	9,387,807	Municipal Operating Contribution Per Capita						\$55.84	\$56.88
Children/Youth Passenger Trips				710,991	1,127,436	Net Direct Operating Cost Per Regular Service Passenger						\$10.39	\$5.35
Student Passenger Trips				2,622,049	6,607,871	Maintenance Expense / Total Direct Operating Expense						16.5 %	16.2 %
Senior Passenger Trips				842,987	1,212,541	Fuel Expense / Total Direct Operating Expense						9.5 %	13.7 %
Total Concession Fare Linked Trips				4,699,399	9,624,455	AVERAGE FARE							
Total Regular Service Linked Trips				10,913,393	19,012,262	Regular Service Passenger Revenue / Total Regular Service Linked Trips						\$2.41	\$1.62
Regular Service Passenger-KMs				5,047,320	7,799,120	COST EFFECTIVENESS							
Auxiliary Service Passenger Trips				6	38	Total Direct Operating Expense / Total Regular Service Linked Trips						\$13.08	\$7.10
OPERATING EXPENSES						COST EFFICIENCY							
Transportation Operations				\$87,163,025	\$78,138,354	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours						\$126.70	\$125.20
Fuel/Energy for Vehicles				\$13,619,864	\$18,498,254	Maintenance Expense / Total Vehicle Hours						\$20.63	\$20.27
Vehicle Maintenance				\$23,562,763	\$21,847,959	Fuel Expense / Total Vehicle Hours						\$11.92	\$17.16
Plant Maintenance				\$7,509,000	\$6,685,010	SERVICE UTILIZATION							
General/Administration				\$10,924,977	\$9,758,552	Total Regular Service Linked Trips Per Capita						7.0	13.2
Total Direct Operating Expense				\$142,779,629	\$134,928,129	Total Regular Service Linked Trips / Revenue Vehicle Hour						10.5	19.7
Debt Service Payment				-	\$658,110	AMOUNT OF SERVICE							
Total Operating Expenses				\$149,660,647	\$140,689,732	Revenue Vehicle Hours Per Capita						0.67	0.67
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						AVERAGE SPEED							
Regular Service Passenger Revenues				\$26,293,811	\$30,876,475	Revenue Vehicle Kilometres / Revenue Vehicle Hour						23.54	24.85
Total Operating Revenues				\$29,366,340	\$33,164,683	LABOUR PRODUCTIVITY							
Total Revenues				\$31,726,134	\$33,516,838	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour						0.92	0.78
Net Direct Operating Cost				\$113,413,289	\$101,763,446	TOP WAGE RATES							
Net Operating Cost				\$117,934,512	\$107,172,890	Operators						\$28.72	\$29.02
Federal Operating Contribution				\$13,887,751	\$5,894,622	Mechanics						\$37.51	\$38.00
Provincial Operating Contribution				\$13,624,814	\$14,687,831								
Municipal Operating Contribution				\$86,515,180	\$81,666,800								
Other Operating Contribution				\$90,000	-								
Federal Debt Service Contribution				-	-								
Provincial Debt Service Contribution				\$356,090	\$356,090								
Municipal Debt Service Contribution				\$201,949	-								

Population Group 3 (50,000 - 150,000)

Municipal Population: 1,338,114					Energy Consumption (All Modes)									
Service Area Population: 1,315,825					Diesel		10,017,157 litres							
Number of Fixed Routes 171					Biodiesel		3,429,822 litres							
Number of Accessible Routes 117					Gasoline		201,303 litres							
Fare Structure					Natural Gas		152,596 cubic metres							
					Electric		140,408 kilowatt-hours							
	Cash	Unit	Mobile Ticket	Monthly Pass										
Adult/General	\$4.62	\$2.71	\$2.99	\$87.62										
Child/Youth	\$3.25	\$2.02	\$2.00	\$45.00	Vehicles by Mode		Active		Average Age		Spare Ratio	Peak		
Student	\$4.40	\$2.37	\$2.34	\$58.96			Acc.	Non Acc.	Acc.	Non Acc.				
Senior	\$4.23	\$2.35	\$2.23	\$58.75	Bus		448	2	8.4	2.0	30.1 %	339		
Employee Statistics:			Full-time	Part-time	Commuter Rail		-	-	-	-	-	-		
Operators			740	168	Ferry		-	-	-	-	-	-		
Other Transport Operations			72	8	Heavy Rail		-	-	-	-	-	-		
Vehicle Mechanics			69	1	Light Rail		-	-	-	-	-	-		
Other Vehicle Mechanics			58	10	Locomotive		-	-	-	-	-	-		
Plant and Other Maintenance			19	-	Other		-	-	-	-	-	-		
General and Administration			59	8	Total		448	2	8.4	2.0	30.1 %	339		
Total Employees			1,017	195			Total Low-Floor Buses (30'-60'):		438					
							Average Bus Age (Years):		8.4					
VEHICLE KILOMETRES AND HOURS					2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES					2021	2022	
Number of Transit Systems Reporting					13	14	Total Capital Expenditures					\$40,729,747	\$14,845,217	
Revenue Vehicle Kilometres					23,848,636	25,041,605	Total Capital Disposals					\$62,024	\$1,687,097	
Total Vehicle Kilometres					25,225,348	26,665,753	Total Capital Funding					\$41,202,637	\$14,930,230	
Revenue Vehicle Hours					1,152,348	1,213,357	Federal Capital Contribution					\$11,862,664	\$5,789,586	
Auxiliary Revenue Vehicle Hours					343	348	Provincial Capital Contribution					\$18,218,803	\$4,343,072	
Total Vehicle Hours					1,205,218	1,298,878	Municipal Capital Contribution					\$11,121,172	\$4,271,487	
Operators Paid Hours					847,580	869,351	Other Capital Contribution					-	\$526,083	
Vehicle Mechanics Paid Hours					75,865	66,643								
Total Employee Paid Hours					1,093,073	1,139,062	PERFORMANCE INDICATORS							
							FINANCIAL							
							Revenue / Cost Ratio (R/C Ratio)					18 %	30 %	
							Municipal Operating Contribution Per Capita					\$71.95	\$69.27	
							Net Direct Operating Cost Per Regular Service Passenger					\$9.93	\$5.50	
							Maintenance Expense / Total Direct Operating Expense					17.0 %	15.8 %	
							Fuel Expense / Total Direct Operating Expense					10.0 %	14.9 %	
							AVERAGE FARE							
							Regular Service Passenger Revenue / Total Regular Service Linked Trips					\$1.92	\$2.08	
							COST EFFECTIVENESS							
							Total Direct Operating Expense / Total Regular Service Linked Trips					\$12.05	\$7.86	
							COST EFFICIENCY							
							Total Direct and Auxiliary Operating Expense / Total Vehicle Hours					\$113.66	\$119.93	
							Maintenance Expense / Total Vehicle Hours					\$18.97	\$18.60	
							Fuel Expense / Total Vehicle Hours					\$11.10	\$17.47	
							SERVICE UTILIZATION							
							Total Regular Service Linked Trips Per Capita					9.0	14.8	
							Total Regular Service Linked Trips / Revenue Vehicle Hour					9.7	16.0	
							AMOUNT OF SERVICE							
							Revenue Vehicle Hours Per Capita					0.93	0.92	
							AVERAGE SPEED							
							Revenue Vehicle Kilometres / Revenue Vehicle Hour					20.70	20.64	
							LABOUR PRODUCTIVITY							
							Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour					1.36	1.40	
							TOP WAGE RATES							
							Operators					\$27.07	\$27.49	
							Mechanics					\$35.27	\$35.75	

Population Group 4 (< 50,000)

Municipal Population:				1,211,674	Energy Consumption (All Modes)														
Service Area Population:				901,104	Diesel		2,610,989 litres												
Number of Fixed Routes				134	Biodiesel		-												
Number of Accessible Routes				124	Gasoline		718,070 litres												
Fare Structure					Natural Gas		-												
					Electric		-												
	Cash	Unit	Mobile Ticket	Monthly Pass	Vehicles by Mode														
Adult/General	\$3.21	\$2.74	\$8.46	\$74.00															
Child/Youth	\$2.40	\$1.50	\$2.05	\$38.33															
Student	\$2.78	\$2.20	\$7.68	\$59.55															
Senior	\$2.76	\$2.30	\$7.44	\$57.67															
Employee Statistics:				Full-time	Part-time	Active		Average Age		Spare Ratio	Peak								
Operators				170	89	Acc.	Non Acc.	Acc.	Non Acc.										
Other Transport Operations				25	1	Bus	180	3	6.3	1.7	-	217							
Vehicle Mechanics				22	1	Commuter Rail	-	-	-	-	-	-							
Other Vehicle Mechanics				10	3	Ferry	-	-	-	-	-	-							
Plant and Other Maintenance				2	3	Heavy Rail	-	-	-	-	-	-							
General and Administration				31	2	Light Rail	-	-	-	-	-	-							
Total Employees				260	99	Locomotive	-	-	-	-	-	-							
						Other	-	-	-	-	-	-							
						Total	180	3	6.3	1.7	-16.7 %	215							
						Total Low-Floor Buses (30'-60'):				123									
						Average Bus Age (Years):				6.2									
VEHICLE KILOMETRES AND HOURS					2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES					2021	2022						
Number of Transit Systems Reporting					37	37	Total Capital Expenditures					\$14,892,528	\$8,233,501						
Revenue Vehicle Kilometres					10,508,978	11,637,158	Total Capital Disposals					\$946,183	\$598,088						
Total Vehicle Kilometres					12,000,079	12,157,867	Total Capital Funding					\$17,521,711	\$8,626,715						
Revenue Vehicle Hours					467,311	1,292,468	Federal Capital Contribution					\$6,324,908	\$3,502,844						
Auxiliary Revenue Vehicle Hours					3,229	7	Provincial Capital Contribution					\$7,633,337	\$3,145,833						
Total Vehicle Hours					522,679	1,682,666	Municipal Capital Contribution					\$3,565,466	\$1,969,808						
Operators Paid Hours					1,722,540	1,927,286	Other Capital Contribution					-	\$8,230						
Vehicle Mechanics Paid Hours					222,336	231,518	PERFORMANCE INDICATORS												
Total Employee Paid Hours					2,344,290	2,626,473													
PASSENGER DATA																			
Adult/General Passenger Trips					1,124,050	2,047,230							FINANCIAL						
Children/Youth Passenger Trips					27,751	39,841							Revenue / Cost Ratio (R/C Ratio)					16 %	20 %
Student Passenger Trips					223,954	868,635	Municipal Operating Contribution Per Capita					\$30.13	\$31.66						
Senior Passenger Trips					311,596	397,411	Net Direct Operating Cost Per Regular Service Passenger					\$10.25	\$7.39						
Total Concession Fare Linked Trips					890,830	1,532,570	Maintenance Expense / Total Direct Operating Expense					10.5 %	10.4 %						
Total Regular Service Linked Trips					3,731,785	5,198,642	Fuel Expense / Total Direct Operating Expense					7.2 %	10.4 %						
Regular Service Passenger-KMs					11,898,804	15,072,445	AVERAGE FARE												
Auxiliary Service Passenger Trips					4,482	7,693	Regular Service Passenger Revenue / Total Regular Service Linked Trips					\$1.74	\$1.76						
OPERATING EXPENSES							COST EFFECTIVENESS												
Transportation Operations					\$32,455,155	\$32,186,078	Total Direct Operating Expense / Total Regular Service Linked Trips					\$12.19	\$9.25						
Fuel/Energy for Vehicles					\$3,288,535	\$4,997,694	COST EFFICIENCY												
Vehicle Maintenance					\$4,788,358	\$5,018,189	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours					\$91.07	\$28.60						
Plant Maintenance					\$1,301,234	\$1,706,185	Maintenance Expense / Total Vehicle Hours					\$9.16	\$2.98						
General/Administration					\$3,931,842	\$4,183,325	Fuel Expense / Total Vehicle Hours					\$6.29	\$2.97						
Total Direct Operating Expense					\$45,471,949	\$48,091,472	SERVICE UTILIZATION												
Debt Service Payment					\$623,376	\$703,951	Total Regular Service Linked Trips Per Capita					4.2	5.8						
Total Operating Expenses					\$49,102,334	\$49,667,569	Total Regular Service Linked Trips / Revenue Vehicle Hour					8.0	4.0						
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS							AMOUNT OF SERVICE												
Regular Service Passenger Revenues					\$6,494,559	\$9,124,892	Revenue Vehicle Hours Per Capita					0.53	1.43						
Total Operating Revenues					\$7,211,889	\$9,653,676	AVERAGE SPEED												
Total Revenues					\$9,555,877	\$9,958,147	Revenue Vehicle Kilometres / Revenue Vehicle Hour					22.49	9.00						
Net Direct Operating Cost					\$38,260,060	\$38,437,796	LABOUR PRODUCTIVITY												
Net Operating Cost					\$39,546,456	\$39,707,501	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour					0.27	0.67						
Federal Operating Contribution					\$2,616,277	\$348,232	TOP WAGE RATES												
Provincial Operating Contribution					\$11,631,128	\$9,771,520	Operators					\$24.08	\$24.11						
Municipal Operating Contribution					\$26,657,737	\$28,533,144	Mechanics					\$40.68	\$45.80						
Other Operating Contribution					\$299,997	\$142,059													
Federal Debt Service Contribution					-	-													
Provincial Debt Service Contribution					-	-													
Municipal Debt Service Contribution					\$168,670	-													

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V. Individual Transit System Data

Bancroft, ON

Contact Name: Gwen Coish
Contact Title: Director of Operations

Statistical Contact: Gwen Coish
Statistical Title: Director of Operations

Telephone: 613-332-8291

Email: gwenc@bancroftcommunitytransit.com

System Established: 2010-05-03
Municipal Population: 14,583
Service Area Population: 14,583
Service Area Size km²: 2,941.5
Service Provided by: BCT

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 8,508
Total Operating Revenues: \$48,925

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	08:30	08:30	08:30	08:30	08:30		09:00
End	04:00	04:00	04:00	04:00	04:00		01:00

Fare Structure

Fare Structure	In Effect Since: 2022-06-01				Criteria
	Cash	Unit	Mobile Ticket	Monthly Pass	
Adult/General	\$3.00	-	-	\$55.00	
Child/Youth	-	-	-	-	
Student	\$3.00	-	-	\$55.00	
Senior	\$3.00	-	-	\$45.00	
Other Fare Type:	Low Income, Family,				

Number of Fixed Routes

4

Number of Accessible Routes

4

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	4	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	4	-	-

Percentage of Accessible Bus Fleet:

Total Low-Floor Buses (30'-60'): -

Percentage of Accessible Transit Fleet:

Average Bus Age (Years): -

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	15,792 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	1	5
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	1	5

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	9,682	100 %	2,972	100 %	85,983	100 %	28.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	9,682		2,972		85,983		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	83,200	85,983	Total Capital Expenditures	-	-
Total Vehicle Kilometres	83,860	85,983	Total Capital Disposals	-	-
Revenue Vehicle Hours	2,470	2,972	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	2,730	3,102	Provincial Capital Contribution	-	-
Operators Paid Hours	4,680	5,850	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	4,680	5,850			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	6,581	7,352	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	8 %	41 %
Student Passenger Trips	-	56	Municipal Operating Contribution Per Capita	\$0.77	\$0.46
Senior Passenger Trips	1,040	1,100	Net Direct Operating Cost Per Regular Service Passenger	\$13.09	\$8.28
Total Concession Fare Linked Trips	1,040	1,156	Maintenance Expense / Total Direct Operating Expense	\$0.02	\$0.05
Total Regular Service Linked Trips	7,621	8,508	Fuel Expense / Total Direct Operating Expense	\$0.12	\$0.14
Regular Service Passenger-KMs	-	127,620			
Auxiliary Service Passenger Trips	4	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.80	4.99
Transportation Operations	\$79,680	\$82,690			
Fuel/Energy for Vehicles	\$13,000	\$17,271	COST EFFECTIVENESS		
Vehicle Maintenance	\$2,540	\$5,426	Total Direct Operating Expense / Total Regular Service Linked Trips	\$14.20	\$14.03
Plant Maintenance	-	-			
General/Administration	\$13,000	\$14,000	COST EFFICIENCY		
Total Direct Operating Expense	\$108,220	\$119,387	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$39.64	\$38.49
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$0.93	\$1.75
Total Operating Expenses	\$108,220	\$119,387	Fuel Expense / Total Vehicle Hours	\$4.76	\$5.57
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$6,087	\$42,425	Total Regular Service Linked Trips Per Capita	0.5	0.6
Total Operating Revenues	\$8,487	\$48,925	Total Regular Service Linked Trips / Revenue Vehicle Hour	3.1	2.9
Total Revenues	\$8,487	\$48,925			
Net Direct Operating Cost	\$99,733	\$70,462	AMOUNT OF SERVICE		
Net Operating Cost	\$99,733	\$70,462	Revenue Vehicle Hours Per Capita	0.2	0.2
Federal Operating Contribution	\$29,663	-			
Provincial Operating Contribution	\$53,816	\$54,000	AVERAGE SPEED		
Municipal Operating Contribution	\$11,250	\$6,750	Revenue Vehicle Kilometres / Revenue Vehicle Hour	33.68	28.93
Other Operating Contribution	\$5,500	\$9,800			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.53	0.51
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$16.00	\$16.00
			Mechanics	-	-

Barrie, ON

Contact Name: Brent Forsyth
Contact Title: Director of Transit and Parking Strategy

Statistical Contact: Tyrell Turner
Statistical Title: Manager of Business Services
Telephone: 705-739-4220 x5187
Email: Tyrell.Turner@Barrie.ca

System Established: 1965-09-01
Municipal Population: 155,137
Service Area Population: 155,137
Service Area Size km²: 113.0
Service Provided by: MVT Canada Bus Inc

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 2,526,764
Total Operating Revenues: \$5,563,322

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	8
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	8
	>30 Minutes	2
	< 16 Minutes	-
Sunday	16 - 30 Minutes	1
	>30 Minutes	8

Number of Fixed Routes

10

Number of Accessible Routes

10

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	06:45	08:30
End	00:30	00:30	00:30	00:30	00:30	00:30	22:30

Fare Structure

	In Effect Since:				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	\$2.80	-	\$88.00	
Child/Youth	-	-	-	-	0-12 FREE
Student	\$3.25	\$2.45	-	\$67.50	Valid ID
Senior	\$3.00	\$2.10	-	\$52.50	65+ (Free on Thursdays)
Other Fare Type:	U-pass, Blind/CNIB, Day Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	46	-	5.5	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	46	-	5.5	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	46	35	31 %	70,312
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	46	35	31 %	70,312

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 46

Average Bus Age (Years): 6

Active Buses by Power Type

		Energy Consumption (All Modes)	
		Diesel	litres
Diesel	46	Diesel	1,853,476
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	46		

Employee Statistics

	Full-time	Part-time
Operators	127	-
Other Transport Operations	-	-
Vehicle Mechanics	9	-
Other Vehicle Mechanics	5	-
Plant and Other Maintenance	11	-
General and Administration	32	-
Total Employees	57	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	2,806,293	100 %	159,338	100 %	3,234,329	100 %	20.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	2,806,293		159,338		3,234,329		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	3,344,010	3,234,329	Total Capital Expenditures	\$1,929,668	\$4,141,030
Total Vehicle Kilometres	3,419,277	3,309,737	Total Capital Disposals	-	-
Revenue Vehicle Hours	148,422	159,338	Total Capital Funding	\$1,929,668	\$4,141,030
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$771,867	\$1,587,762
Total Vehicle Hours	151,436	164,308	Provincial Capital Contribution	\$636,790	\$1,309,869
Operators Paid Hours	175,078	264,160	Municipal Capital Contribution	\$521,011	\$1,243,399
Vehicle Mechanics Paid Hours	16,640	18,720	Other Capital Contribution	-	-
Total Employee Paid Hours	365,940	382,720			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	652,660	1,233,527	FINANCIAL		
Children/Youth Passenger Trips	15,691	29,656	Revenue / Cost Ratio (R/C Ratio)	20 %	27 %
Student Passenger Trips	562,084	1,062,339	Municipal Operating Contribution Per Capita	\$94.72	\$81.88
Senior Passenger Trips	106,477	201,242	Net Direct Operating Cost Per Regular Service Passenger	\$11.19	\$6.07
Total Concession Fare Linked Trips	684,252	1,293,237	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	1,336,912	2,526,764	Fuel Expense / Total Direct Operating Expense	\$0.11	\$0.16
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$14,920,029	\$15,656,505	Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.49	2.04
Fuel/Energy for Vehicles	\$1,983,335	\$3,412,768			
Vehicle Maintenance	-	-	COST EFFECTIVENESS		
Plant Maintenance	\$441,133	\$459,064	Total Direct Operating Expense / Total Regular Service Linked Trips	\$13.96	\$8.28
General/Administration	\$1,319,773	\$1,382,866			
Total Direct Operating Expense	\$18,664,270	\$20,911,203	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$123.25	\$127.27
Total Operating Expenses	\$18,664,270	\$20,911,203	Maintenance Expense / Total Vehicle Hours	-	-
			Fuel Expense / Total Vehicle Hours	\$13.10	\$20.77
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	\$3,326,918	\$5,163,978	SERVICE UTILIZATION		
Total Operating Revenues	\$3,698,225	\$5,563,322	Total Regular Service Linked Trips Per Capita	10.2	16.3
Total Revenues	\$3,734,864	\$5,627,424	Total Regular Service Linked Trips / Revenue Vehicle Hour	9.0	15.9
Net Direct Operating Cost	\$14,966,045	\$15,347,881	AMOUNT OF SERVICE		
Net Operating Cost	\$14,929,406	\$15,283,779	Revenue Vehicle Hours Per Capita	1.1	1.0
Federal Operating Contribution	\$1,958,872	\$1,199,442			
Provincial Operating Contribution	\$497,841	\$1,381,506	AVERAGE SPEED		
Municipal Operating Contribution	\$12,472,693	\$12,702,831	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.53	20.30
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.85	0.60
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	\$27.99
			Mechanics	-	\$38.77

Belleville, ON

Contact Name: Brad Strauss
Contact Title: Manager - Transit Services

Statistical Contact: Brad Strauss
Statistical Title: Manager - Transit Services
Telephone: 613-962-4344
Email: bstrauss@belleville.ca

System Established:
Municipal Population: 55,071
Service Area Population: 55,071
Service Area Size km²: 247.2
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 1,217,304
Total Operating Revenues: \$1,668,236

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	4
	>30 Minutes	6
	< 16 Minutes	-
Saturday	16 - 30 Minutes	6
	>30 Minutes	4
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 12
Number of Accessible Routes 9

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	04:45	04:45	04:45	04:45	04:45	04:45	04:45
End	00:00	00:00	00:00	00:00	00:00	00:00	00:00

Fare Structure

	In Effect Since: 2019-07-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.50	\$2.75	\$70.00	
Child/Youth	\$2.00	\$1.54	\$2.00	-	5 - 11 years
Student	\$3.00	\$2.25	\$2.50	\$70.00	High & Elementary
Senior	\$2.25	\$2.25	\$2.25	\$70.00	65+
Other Fare Type:	Low Income, Post Secondary, Veteran,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	18	-	9.1	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	18	-	9.1	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	18	13	38 %	61,141
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	18	13	38 %	61,141

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 18

Average Bus Age (Years): 9

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	18	Diesel	600,654 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	18		

Employee Statistics

	Full-time	Part-time
Operators	35	5
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	3	-
Plant and Other Maintenance	-	-
General and Administration	6	-
Total Employees	44	5

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	124,375	100 %	69,444	100 %	1,100,538	100 %	15.8
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	124,375		69,444		1,100,538		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	953,328	1,100,538	Total Capital Expenditures	\$3,672,668	\$366,985
Total Vehicle Kilometres	991,670	1,118,607	Total Capital Disposals	-	\$1,619,705
Revenue Vehicle Hours	70,212	69,444	Total Capital Funding	\$3,672,668	\$366,985
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$1,283,437	-
Total Vehicle Hours	71,363	70,885	Provincial Capital Contribution	\$2,376,928	\$366,985
Operators Paid Hours	91,741	17,620	Municipal Capital Contribution	\$12,304	-
Vehicle Mechanics Paid Hours	6,240	-	Other Capital Contribution	-	-
Total Employee Paid Hours	108,381	36,340			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	477,146	840,755	FINANCIAL		
Children/Youth Passenger Trips	1,145	23,190	Revenue / Cost Ratio (R/C Ratio)	14 %	24 %
Student Passenger Trips	49,834	280,251	Municipal Operating Contribution Per Capita	\$73.87	\$82.10
Senior Passenger Trips	33,224	73,108	Net Direct Operating Cost Per Regular Service Passenger	\$8.36	\$4.35
Total Concession Fare Linked Trips	84,203	376,549	Maintenance Expense / Total Direct Operating Expense	\$0.16	\$0.15
Total Regular Service Linked Trips	561,349	1,217,304	Fuel Expense / Total Direct Operating Expense	\$0.10	\$0.15
Regular Service Passenger-KMs	4,378,522	1,118,607			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.08	1.26
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$3,029,816	\$3,514,591	Total Direct Operating Expense / Total Regular Service Linked Trips	\$9.71	\$5.72
Fuel/Energy for Vehicles	\$552,802	\$1,018,588	COST EFFICIENCY		
Vehicle Maintenance	\$854,810	\$1,017,991	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$76.34	\$98.31
Plant Maintenance	\$292,272	\$360,568	Maintenance Expense / Total Vehicle Hours	\$11.98	\$14.36
General/Administration	\$718,453	\$1,056,761	Fuel Expense / Total Vehicle Hours	\$7.75	\$14.37
Total Direct Operating Expense	\$5,448,153	\$6,968,499			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$5,448,153	\$6,968,499	Total Regular Service Linked Trips Per Capita	11.1	22.1
			Total Regular Service Linked Trips / Revenue Vehicle Hour	8.0	17.5
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$605,589	\$1,533,516	Revenue Vehicle Hours Per Capita	1.4	1.3
Total Operating Revenues	\$755,640	\$1,668,236	AVERAGE SPEED		
Total Revenues	\$755,640	\$1,668,236	Revenue Vehicle Kilometres / Revenue Vehicle Hour	13.58	15.85
			LABOUR PRODUCTIVITY		
Net Direct Operating Cost	\$4,692,513	\$5,300,263	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.77	3.94
Net Operating Cost	\$4,692,513	\$5,300,263	TOP WAGE RATES		
Federal Operating Contribution	-	\$21,395	Operators	\$26.59	\$27.46
Provincial Operating Contribution	\$946,211	\$757,600	Mechanics	\$34.39	\$33.02
Municipal Operating Contribution	\$3,746,302	\$4,521,268			
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2022-01-01 2022-12-31 COVID Restrictions

Bracebridge, ON

Contact Name: Scott Clayton
Contact Title: Manager of Operations

Statistical Contact: Jessica Stuart
Statistical Title: General Office Assistant
Telephone: 705-645-5264 x 3602
Email: jstuart@bracebridge.ca

System Established:	2016-08-29	General/Adult Cash Fare:	\$2.50
Municipal Population:	17,305	Ridership (Linked Trips):	18,653
Service Area Population:	6,000	Total Operating Revenues:	\$42,605
Service Area Size km²:	26.8		
Service Provided by:	Hammond Transportation Ltd.		

Number of Routes by Headway During Peak Time Periods

Hours of Service:

	Headway	Routes		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	< 16 Minutes	-	Start	07:30	07:30	07:30	07:30	07:30	08:30	
Weekday	16 - 30 Minutes	-	End	18:30	18:30	18:30	18:30	18:30	18:30	
	>30 Minutes	-								
	< 16 Minutes	-	Fare Structure	In Effect Since: 2016-08-29						
Saturday	16 - 30 Minutes	-		Cash	Unit	Mobile Ticket	Monthly Pass	Criteria		
	>30 Minutes	-	Adult/General	\$2.50	-	-	\$50.00	18 to 65		
	< 16 Minutes	-	Child/Youth	-	-	-	-	5 and under (Free with fare paying adult)		
Sunday	16 - 30 Minutes	-	Student	\$2.00	-	-	\$40.00	6 to 18		
	>30 Minutes	-	Senior	\$2.00	-	-	\$40.00	65 +		
			Other Fare Type:	Blind/CNIB,						
Number of Fixed Routes		1								
Number of Accessible Routes		-								

Vehicles by Mode

Active

Average Age

Vehicle Indicators

	Acc.	Non Acc.	Acc.	Non Acc.		Active	Peak	Spare Ratio	Average Annual Kilometres
Small Community Buses:	1	-	6.0	-	Bus	1	1	-	69,520
Standard Buses:	-	-	-	-	Streetcar	-	-	-	-
Articulated Buses:	-	-	-	-	Light Rail	-	-	-	-
Double-Decker Buses:	-	-	-	-	Heavy Rail	-	-	-	-
Light Rail Vehicles:	-	-	-	-	Commuter Rail	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-	Locomotive	-	-	-	-
Commuter Rail Car:	-	-	-	-	Ferry	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-					
Other Rail:	-	-	-	-	Total	1	1	-	69,520
Total	1	-	6.0	-					

Percentage of Accessible Bus Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 1

Percentage of Accessible Transit Fleet: 100.0 %

Average Bus Age (Years): 6

Active Buses by Power Type

Energy Consumption (All Modes)

Employee Statistics

Full-time

Part-time

Diesel	1	Diesel	14,500 litres	Operators	2	2
Biodiesel	-	Biodiesel	-	Other Transport Operations	-	-
Natural Gas	-	Gasoline	-	Vehicle Mechanics	-	-
Gasoline	-	Natural Gas	-	Other Vehicle Mechanics	-	-
Electric		Electricity	-	Plant and Other Maintenance	-	-
Trolley	-			General and Administration	-	-
Battery	-			Total Employees	2	2
Fuel Cell	-					
Total	1					

Modal Statistics

Boardings

Revenue Vehicle Hours

Revenue Vehicle KMs

Average Speed (km/h)

Bus	18,653	100 %	3,160	100 %	69,520	100 %	22.0
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	18,653		3,160		69,520		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	69,520	69,520	Total Capital Expenditures	\$12,279	-
Total Vehicle Kilometres	75,094	75,094	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,160	3,160	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,211	3,211	Provincial Capital Contribution	-	-
Operators Paid Hours	3,211	3,211	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	3,211	3,211			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,613	8,542	FINANCIAL		
Children/Youth Passenger Trips	180	126	Revenue / Cost Ratio (R/C Ratio)	4 %	16 %
Student Passenger Trips	1,032	4,171	Municipal Operating Contribution Per Capita	\$8.06	\$8.84
Senior Passenger Trips	883	5,446	Net Direct Operating Cost Per Regular Service Passenger	\$11.83	\$12.09
Total Concession Fare Linked Trips	16,031	10,111	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	17,644	18,653	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.54	2.28
Transportation Operations	\$218,291	\$268,102	COST EFFECTIVENESS		
Fuel/Energy for Vehicles	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$12.37	\$14.37
Vehicle Maintenance	-	-	COST EFFICIENCY		
Plant Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$67.98	\$83.49
General/Administration	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$218,291	\$268,102	Fuel Expense / Total Vehicle Hours	-	-
Debt Service Payment	-	-			
Total Operating Expenses	\$218,291	\$268,102			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$9,525	\$42,602	Total Regular Service Linked Trips Per Capita	2.9	3.1
Total Operating Revenues	\$9,525	\$42,605	Total Regular Service Linked Trips / Revenue Vehicle Hour	5.6	5.9
Total Revenues	\$9,525	\$42,605			
Net Direct Operating Cost	\$208,766	\$225,497	AMOUNT OF SERVICE		
Net Operating Cost	\$208,766	\$225,497	Revenue Vehicle Hours Per Capita	0.5	0.5
Federal Operating Contribution	\$23,682	\$18,138	AVERAGE SPEED		
Provincial Operating Contribution	\$154,803	\$154,342	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.00	22.00
Municipal Operating Contribution	\$48,347	\$53,017	LABOUR PRODUCTIVITY		
Other Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.98	0.98
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	TOP WAGE RATES		
Municipal Debt Service Contribution	-	-	Operators	-	-
			Mechanics	-	-

Bradford West Gwillimbury, ON

Contact Name: Paul Dubniak
Contact Title: Transportation Technologist

Statistical Contact: Paul Dubniak
Statistical Title: Transportation Technologist
Telephone: 905-775-5369 x5206
Email: pdubniak@townofbwg.com

System Established:	2014-05-01	General/Adult Cash Fare:	\$3.00
Municipal Population:	45,820	Ridership (Linked Trips):	33,899
Service Area Population:	39,128	Total Operating Revenues:	\$65,382
Service Area Size km²:	17.3		
Service Provided by:	Switzer Carty/Voyago and Town Taxi		

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	1
	>30 Minutes	2

	< 16 Minutes	-
Saturday	16 - 30 Minutes	1
	>30 Minutes	1

	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes

3

Number of Accessible Routes

3

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	04:45	04:45	04:45	04:45	04:45	09:00	
End	00:30	00:30	00:30	00:30	00:30	17:00	

Fare Structure

In Effect Since: 2022-06-13

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$1.00	-	-	5 and up
Child/Youth	-	-	-	-	Under 5 rides free
Student	-	-	-	-	
Senior	-	-	-	-	

Other Fare Type: Blind/CNIB,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	3	-	2.3	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	3	-	2.3	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	3	3	-	23,529
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	3	3	-	23,529

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 3

Average Bus Age (Years): 2

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	3
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	3

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	37,597	100 %	-	-	70,586	100 %	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	37,597		-		70,586		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	70,586	70,586	Total Capital Expenditures	\$564,021	-
Total Vehicle Kilometres	70,586	70,586	Total Capital Disposals	\$8,000	-
Revenue Vehicle Hours	4,868	-	Total Capital Funding	\$564,021	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$230,580	-
Total Vehicle Hours	4,868	-	Provincial Capital Contribution	\$192,131	-
Operators Paid Hours	-	-	Municipal Capital Contribution	\$141,310	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	5 %	6 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$12.05	\$16.11
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$37.96	\$29.80
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.01	-
Total Regular Service Linked Trips	22,063	33,899	Fuel Expense / Total Direct Operating Expense	\$0.05	\$0.09
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$723,622	\$861,802	Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.96	1.93
Fuel/Energy for Vehicles	\$47,743	\$101,081			
Vehicle Maintenance	\$4,525	-	COST EFFECTIVENESS		
Plant Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$39.92	\$31.73
General/Administration	\$104,836	\$112,682			
Total Direct Operating Expense	\$880,727	\$1,075,565	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$180.92	-
Total Operating Expenses	\$880,727	\$1,075,565	Maintenance Expense / Total Vehicle Hours	\$0.93	-
			Fuel Expense / Total Vehicle Hours	\$9.81	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	\$43,194	\$65,382	SERVICE UTILIZATION		
Total Operating Revenues	\$43,194	\$65,382	Total Regular Service Linked Trips Per Capita	0.6	0.9
Total Revenues	\$43,194	\$65,382	Total Regular Service Linked Trips / Revenue Vehicle Hour	4.5	-
Net Direct Operating Cost	\$837,533	\$1,010,183			
Net Operating Cost	\$837,533	\$1,010,183	AMOUNT OF SERVICE		
Federal Operating Contribution	-	-	Revenue Vehicle Hours Per Capita	0.1	-
Provincial Operating Contribution	\$378,054	\$379,965			
Municipal Operating Contribution	\$459,479	\$630,218	AVERAGE SPEED		
Other Operating Contribution	-	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	14.50	-
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Municipal Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-
			Remarks		
			Smart card fare reduced from \$2 per ride, to \$1 per ride.		

Brampton, ON

Contact Name: Heidi Dempster
Contact Title: Transit General Manager

Statistical Contact: Jarrod Jensen
Statistical Title: Supervisor of Transit Accounting and Employee Support Services
Telephone: 905-874-2750 x62345
Email: jarrod.jensen@brampton.ca

System Established: 1974-01-01
Municipal Population: 673,960
Service Area Population: 673,960
Service Area Size km²: 266.8
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 31,314,940
Total Operating Revenues: \$81,394,720

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	18
Weekday	16 - 30 Minutes	13
	>30 Minutes	18

	< 16 Minutes	4
Saturday	16 - 30 Minutes	15
	>30 Minutes	20

	< 16 Minutes	2
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 74
Number of Accessible Routes 74

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	04:00	04:00	04:00	04:00	04:00	05:00	07:30
End	00:30	00:30	00:30	00:30	00:30	00:30	23:30

Fare Structure

In Effect Since: 2019-09-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.10	-	\$128.00	20+, incl. College/University
Child/Youth	\$4.00	\$2.00	-	\$84.00	6-12 Years of Age
Student	\$4.00	\$2.55	-	\$107.00	13-19 including Students
Senior	\$4.00	\$1.60	-	\$52.00	65+ (non-resident)

Other Fare Type: Youth, Employer, Veteran, Blind/CNIB, Week Pass,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	383	-	8.9	-
Articulated Buses:	90	-	6.5	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	473	-	8.5	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	473	370	28 %	50,060
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	473	370	28 %	50,060

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 473

Average Bus Age (Years): 8

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	133	Diesel	4,608,682 litres
Biodiesel	332	Biodiesel	10,115,543 litres
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	760,033 kilowatt-hours
Trolley	-		
Battery	8		
Fuel Cell	-		
Total	473		

Employee Statistics

	Full-time	Part-time
Operators	970	-
Other Transport Operations	63	-
Vehicle Mechanics	101	-
Other Vehicle Mechanics	88	-
Plant and Other Maintenance	14	-
General and Administration	51	66
Total Employees	1,287	66

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	49,294,113	100 %	1,179,472	100 %	23,678,289	100 %	20.1
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	49,294,113		1,179,472		23,678,289		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	21,948,742	23,678,289	Total Capital Expenditures	\$33,849,918	\$28,289,522
Total Vehicle Kilometres	25,510,422	27,289,247	Total Capital Disposals	-	-
Revenue Vehicle Hours	1,085,033	1,179,472	Total Capital Funding	\$33,849,918	\$28,289,522
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$18,107,263	\$9,317,221
Total Vehicle Hours	1,217,776	1,327,620	Provincial Capital Contribution	\$6,308,859	\$8,784,918
Operators Paid Hours	2,013,440	2,013,440	Municipal Capital Contribution	\$9,433,796	\$10,187,383
Vehicle Mechanics Paid Hours	210,080	210,080	Other Capital Contribution	-	-
Total Employee Paid Hours	2,742,168	2,742,168			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	16,647,750	25,541,524	FINANCIAL		
Children/Youth Passenger Trips	69,704	102,179	Revenue / Cost Ratio (R/C Ratio)	31 %	43 %
Student Passenger Trips	1,864,010	3,974,446	Municipal Operating Contribution Per Capita	\$121.93	\$133.25
Senior Passenger Trips	712,246	1,508,625	Net Direct Operating Cost Per Regular Service Passenger	\$6.01	\$3.48
Total Concession Fare Linked Trips	2,775,259	5,773,416	Maintenance Expense / Total Direct Operating Expense	\$0.21	\$0.20
Total Regular Service Linked Trips	19,423,009	31,314,940	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.13
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.59	2.52
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$103,378,559	\$112,882,533	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.68	\$6.08
Fuel/Energy for Vehicles	\$13,935,842	\$24,730,897	COST EFFICIENCY		
Vehicle Maintenance	\$35,681,071	\$38,190,144	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$138.41	\$143.35
Plant Maintenance	\$7,766,022	\$7,022,033	Maintenance Expense / Total Vehicle Hours	\$29.30	\$28.77
General/Administration	\$7,791,828	\$7,491,094	Fuel Expense / Total Vehicle Hours	\$11.44	\$18.63
Total Direct Operating Expense	\$168,553,321	\$190,316,702	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	29.6	46.5
Total Operating Expenses	\$168,553,321	\$190,316,702	Total Regular Service Linked Trips / Revenue Vehicle Hour	17.9	26.5
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$50,328,458	\$79,062,558	Revenue Vehicle Hours Per Capita	1.7	1.8
Total Operating Revenues	\$51,790,315	\$81,394,720	AVERAGE SPEED		
Total Revenues	\$51,790,315	\$81,394,720	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.23	20.08
Net Direct Operating Cost	\$116,763,006	\$108,921,982	LABOUR PRODUCTIVITY		
Net Operating Cost	\$116,763,006	\$108,921,982	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.54	0.59
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$36,715,494	\$19,119,780	Operators	\$36.57	\$37.30
Municipal Operating Contribution	\$80,047,512	\$89,802,202	Mechanics	\$43.53	\$44.40
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2022-01-01 2022-12-31 COVID-19

Brant County, ON

Contact Name: Danielle Tota
Contact Title: Strategic Initiatives Coordinator

Statistical Contact: Danielle Tota
Statistical Title: Strategic Initiatives Coordinator
Telephone: 519-751-8643
Email: danielle.tota@brant.ca

System Established: 2019-10-01
Municipal Population: 144,162
Service Area Population: 144,162
Service Area Size km²: 843.2
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$5.00
Ridership (Linked Trips): 22,733
Total Operating Revenues: \$100,603

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	08:00	08:00
End	21:00	21:00	21:00	21:00	21:00	18:00	18:00

Fare Structure

	In Effect Since:	2021-07-01
	Cash	Unit
Adult/General	\$5.00	-
Child/Youth	-	-
Student	-	-
Senior	\$3.00	-
Other Fare Type:	Employer, Blind/CNIB,	

Number of Fixed Routes

Number of Accessible Routes

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	8	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	8	-	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'):

Average Bus Age (Years):

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	152,596 cubic metres
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	9	5
Other Transport Operations	3	2
Vehicle Mechanics	-	1
Other Vehicle Mechanics	-	1
Plant and Other Maintenance	-	-
General and Administration	-	3
Total Employees	12	12

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	22,733	100 %	20,206	100 %	311,669	100 %	15.4
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	22,731		20,206		311,669		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	271,678	311,669	Total Capital Expenditures	-	-
Total Vehicle Kilometres	476,628	617,102	Total Capital Disposals	-	-
Revenue Vehicle Hours	11,449	20,206	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	18,319	30,684	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	15,889	13,704	FINANCIAL		
Children/Youth Passenger Trips	208	565	Revenue / Cost Ratio (R/C Ratio)	8 %	12 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$4.99	-
Senior Passenger Trips	958	8,464	Net Direct Operating Cost Per Regular Service Passenger	\$42.18	\$31.96
Total Concession Fare Linked Trips	1,166	9,029	Maintenance Expense / Total Direct Operating Expense	\$0.10	-
Total Regular Service Linked Trips	17,055	22,733	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	231,777	-	AVERAGE FARE		
Auxiliary Service Passenger Trips	13,626	15,421	Regular Service Passenger Revenue / Total Regular Service Linked Trips	3.45	4.43
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$713,356	\$764,923	Total Direct Operating Expense / Total Regular Service Linked Trips	\$45.63	\$36.39
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	\$78,253	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$42.48	\$26.96
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	\$4.27	-
General/Administration	\$78,253	\$62,250	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$778,253	\$827,176	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	0.1	0.2
Total Operating Expenses	\$778,253	\$827,176	Total Regular Service Linked Trips / Revenue Vehicle Hour	1.5	1.1
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$58,796	\$100,599	Revenue Vehicle Hours Per Capita	0.1	0.1
Total Operating Revenues	\$58,796	\$100,603	AVERAGE SPEED		
Total Revenues	\$58,796	\$100,603	Revenue Vehicle Kilometres / Revenue Vehicle Hour	23.73	15.42
Net Direct Operating Cost			LABOUR PRODUCTIVITY		
Net Operating Cost	\$719,457	\$726,573	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	-	-	Operators	\$23.00	\$23.00
Municipal Operating Contribution	\$719,457	-	Mechanics	\$35.50	\$36.50
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			
Events			Remarks		
2022-12-24	2022-12-25	Snow storm	Visually impaired participants can ride for free with a CNIB card, group commuter program for employers.		

Brantford, ON

Contact Name: Mike Spicer
Contact Title: Director of Fleet and Transit Services

Statistical Contact: Brad Smith
Statistical Title: Transit Planner
Telephone: 519-759-4150 X5442
Email: bsmith@brantford.ca

System Established:
Municipal Population: 104,688
Service Area Population: 104,688
Service Area Size km²: 98.7
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 1,074,479
Total Operating Revenues: \$2,703,422

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	9
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	9
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	9

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	08:00
End	01:00	01:00	01:00	01:00	01:00	01:00	20:00

Fare Structure

Fare Structure	In Effect Since: 2016-01-04				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.45	-	\$73.50	12 and Under
Child/Youth	-	-	-	-	
Student	\$3.00	\$2.45	-	\$55.50	
Senior	\$3.00	\$2.45	-	\$55.50	
Other Fare Type:	Youth, Low Income, Family, Post Secondary, U-pass, Semester, Veteran, Blind/CNIB, Day Pass Weekend Pass,				

Number of Fixed Routes

15

Number of Accessible Routes

15

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	31	-	5.2	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	31	-	5.2	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	31	21	48 %	60,307
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	31	21	48 %	60,307

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 31

Average Bus Age (Years): 5

Active Buses by Power Type

	Energy Consumption (All Modes)		
	Diesel	1,003,903	litres
Diesel	31		
Biodiesel	-		
Natural Gas	-		
Gasoline	-		
Electric			
Electricity	-		
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	31		

Employee Statistics

	Full-time	Part-time
Operators	45	13
Other Transport Operations	7	-
Vehicle Mechanics	7	-
Other Vehicle Mechanics	4	3
Plant and Other Maintenance	5	-
General and Administration	2	-
Total Employees	70	16

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	1,413,971	100 %	76,303	100 %	1,869,532	100 %	24.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	1,413,971		76,303		1,869,532		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	1,993,294	1,869,532	Total Capital Expenditures	\$3,095,075	\$3,777,360
Total Vehicle Kilometres	1,993,294	1,869,532	Total Capital Disposals	\$798	\$21,750
Revenue Vehicle Hours	79,400	76,303	Total Capital Funding	\$3,095,075	\$3,872,159
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$1,600,848	\$1,515,109
Total Vehicle Hours	79,400	76,303	Provincial Capital Contribution	\$785,572	\$1,205,873
Operators Paid Hours	109,824	109,824	Municipal Capital Contribution	\$708,656	\$1,151,177
Vehicle Mechanics Paid Hours	14,560	14,560	Other Capital Contribution	-	-
Total Employee Paid Hours	161,574	162,394			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	494,510	597,079	FINANCIAL		
Children/Youth Passenger Trips	29,966	50,316	Revenue / Cost Ratio (R/C Ratio)	20 %	25 %
Student Passenger Trips	162,544	380,369	Municipal Operating Contribution Per Capita	\$48.67	\$71.17
Senior Passenger Trips	31,195	36,732	Net Direct Operating Cost Per Regular Service Passenger	\$11.08	\$7.40
Total Concession Fare Linked Trips	231,041	477,400	Maintenance Expense / Total Direct Operating Expense	\$0.26	\$0.21
Total Regular Service Linked Trips	725,551	1,074,479	Fuel Expense / Total Direct Operating Expense	\$0.11	\$0.16
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.55	2.34
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$5,312,562	\$5,385,448	Total Direct Operating Expense / Total Regular Service Linked Trips	\$13.88	\$9.91
Fuel/Energy for Vehicles	\$1,113,515	\$1,699,942			
Vehicle Maintenance	\$2,577,603	\$2,250,805	COST EFFICIENCY		
Plant Maintenance	\$676,220	\$721,819	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$126.82	\$139.59
General/Administration	\$389,222	\$592,803	Maintenance Expense / Total Vehicle Hours	\$32.46	\$29.50
Total Direct Operating Expense	\$10,069,122	\$10,650,817	Fuel Expense / Total Vehicle Hours	\$14.02	\$22.28
Debt Service Payment	-	-			
Total Operating Expenses	\$10,069,122	\$12,126,293	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	6.9	10.3
Regular Service Passenger Revenues	\$1,853,503	\$2,516,398	Total Regular Service Linked Trips / Revenue Vehicle Hour	9.1	14.1
Total Operating Revenues	\$2,026,419	\$2,703,422			
Total Revenues	\$2,027,693	\$2,710,806	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	0.8	0.7
Net Direct Operating Cost	\$8,042,703	\$7,947,395	AVERAGE SPEED		
Net Operating Cost	\$8,041,429	\$9,415,487	Revenue Vehicle Kilometres / Revenue Vehicle Hour	25.10	24.50
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$2,946,768	\$1,965,129	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$5,094,661	\$7,450,358	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.72	0.69
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$29.17	\$29.65
Municipal Debt Service Contribution	-	-	Mechanics	\$38.15	\$38.15

Events

2022-01-01	2022-03-31	COVID-19 Pandemic Restriction
2022-07-01	2022-08-31	Summer Service Reduction

Brockville, ON

Contact Name: Matthew Locke

Contact Title: Supervisor of Transportation & Fleet Services

Statistical Contact: Matthew Locke

Statistical Title: Supervisor of Transportation & Fleet Services

Telephone: 613-342-8772

Email: mlocke@brockville.com

System Established: 1982-01-05
Municipal Population: 22,293
Service Area Population: 22,293
Service Area Size km²: 20.7
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 67,017
Total Operating Revenues: \$141,308

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	3

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:45	06:45	06:45	06:45	06:45	08:45	
End	21:00	21:00	21:00	21:00	21:00	18:15	

Fare Structure

In Effect Since: 2022-04-01

			Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Saturday	< 16 Minutes	-					
	16 - 30 Minutes	-					
	>30 Minutes	3					
Sunday	< 16 Minutes	-					
	16 - 30 Minutes	-					5 and Under Free
	>30 Minutes	-					Semester Pass - Unlimited rides for \$150/semester

Number of Fixed Routes

4

Other Fare Type:

Semester,

Number of Accessible Routes

4

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	6.0	-
Standard Buses:	1	-	1.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	5	-	5.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	5	3	67 %	41,772
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	5	3	67 %	41,772

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'):

-

Average Bus Age (Years):

5

Active Buses by Power Type
Energy Consumption (All Modes)

Diesel	-	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	106,000 litres
Gasoline	5	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	5		

Employee Statistics

Full-time

Part-time

Operators	6	7
Other Transport Operations	1	-
Vehicle Mechanics	1	-
Other Vehicle Mechanics	-	2
Plant and Other Maintenance	-	-
General and Administration	1	-
Total Employees	9	9

Modal Statistics
Boardings
Revenue Vehicle Hours
Revenue Vehicle KMs
Average Speed (km/h)

Bus	-	-	10,575	100 %	208,861	100 %	19.8
Streetcar	76,977	100 %	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	76,977		10,575		208,861		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	208,634	208,861	Total Capital Expenditures	-	-
Total Vehicle Kilometres	209,491	211,111	Total Capital Disposals	-	-
Revenue Vehicle Hours	10,862	10,575	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	11,119	10,800	Provincial Capital Contribution	-	-
Operators Paid Hours	19,297	18,014	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	461	523	Other Capital Contribution	-	-
Total Employee Paid Hours	22,129	21,143			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	51,078	64,043	FINANCIAL		
Children/Youth Passenger Trips	771	2,974	Revenue / Cost Ratio (R/C Ratio)	13 %	15 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$24.30	\$28.75
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$14.61	\$12.26
Total Concession Fare Linked Trips	771	2,974	Maintenance Expense / Total Direct Operating Expense	\$0.11	\$0.13
Total Regular Service Linked Trips	51,849	67,017	Fuel Expense / Total Direct Operating Expense	\$0.11	\$0.16
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.95	1.91
Transportation Operations	\$551,814	\$549,464			
Fuel/Energy for Vehicles	\$96,807	\$153,805	COST EFFECTIVENESS		
Vehicle Maintenance	\$92,816	\$121,603	Total Direct Operating Expense / Total Regular Service Linked Trips	\$16.81	\$14.37
Plant Maintenance	\$40,648	\$42,498			
General/Administration	\$89,556	\$95,603	COST EFFICIENCY		
Total Direct Operating Expense	\$871,641	\$962,973	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$78.39	\$89.16
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$8.35	\$11.26
Total Operating Expenses	\$871,641	\$962,973	Fuel Expense / Total Vehicle Hours	\$8.71	\$14.24
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$101,260	\$127,732	Total Regular Service Linked Trips Per Capita	2.3	3.0
Total Operating Revenues	\$114,214	\$141,308	Total Regular Service Linked Trips / Revenue Vehicle Hour	4.8	6.3
Total Revenues	\$114,214	\$141,308			
Net Direct Operating Cost	\$757,427	\$821,665	AMOUNT OF SERVICE		
Net Operating Cost	\$757,427	\$821,665	Revenue Vehicle Hours Per Capita	0.5	0.5
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$219,948	\$180,650	AVERAGE SPEED		
Municipal Operating Contribution	\$537,479	\$641,015	Revenue Vehicle Kilometres / Revenue Vehicle Hour	19.21	19.75
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.56	0.59
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$29.67	\$23.26
			Mechanics	\$33.92	\$34.57

Burlington, ON

Contact Name: Catherine Baldelli
Contact Title: Director of Transit

Statistical Contact: Krista Short
Statistical Title: Coordinator, Business Services
Telephone: 905-335-7869 x7443
Email: krista.short@burlington.ca

System Established: 1975-09-05
Municipal Population: 186,948
Service Area Population: 181,950
Service Area Size km²: 97.3
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.50
Ridership (Linked Trips): 2,223,173
Total Operating Revenues: \$4,783,185

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	4
Weekday	16 - 30 Minutes	7
	>30 Minutes	1
	< 16 Minutes	2
Saturday	16 - 30 Minutes	4
	>30 Minutes	3
	< 16 Minutes	2
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	04:45	04:45	04:45	04:45	04:45	06:30	06:35
End	01:30	01:30	01:30	01:30	01:30	01:30	22:05

Fare Structure

	In Effect Since: 2020-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.50	\$2.75	-	\$100.00	
Child/Youth	-	-	-	-	12 and Under
Student	\$3.50	\$1.90	-	\$75.00	13-19 (Youth)
Senior	\$3.50	\$1.90	-	\$61.00	65+
Other Fare Type:	Youth, Low Income, Blind/CNIB, OffPeak				

Number of Fixed Routes

16

Number of Accessible Routes

16

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	8.0	-
Standard Buses:	53	7	6.6	1.0
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	57	7	6.7	1.0

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	64	43	49 %	78,785
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	64	43	49 %	78,785

Percentage of Accessible Bus Fleet: 89.1 %

Percentage of Accessible Transit Fleet: 89.1 %

Total Low-Floor Buses (30'-60'): 64

Average Bus Age (Years): 6

Active Buses by Power Type

		Energy Consumption (All Modes)	
		Diesel	litres
Diesel	64	Diesel	1,743,542
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	64		

Employee Statistics

	Full-time	Part-time
Operators	125	5
Other Transport Operations	14	-
Vehicle Mechanics	9	-
Other Vehicle Mechanics	9	3
Plant and Other Maintenance	1	-
General and Administration	9	2
Total Employees	167	10

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	2,707,168	100 %	202,543	100 %	5,042,271	100 %	24.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	2,707,168		202,543		5,042,271		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	4,579,303	5,042,271	Total Capital Expenditures	\$5,327,052	\$6,888,850
Total Vehicle Kilometres	4,934,989	5,413,953	Total Capital Disposals	-	-
Revenue Vehicle Hours	185,790	202,543	Total Capital Funding	\$5,327,052	\$6,372,638
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$574,824	\$1,959,903
Total Vehicle Hours	185,790	202,543	Provincial Capital Contribution	\$4,273,256	\$2,807,360
Operators Paid Hours	240,240	270,400	Municipal Capital Contribution	\$478,972	\$1,605,375
Vehicle Mechanics Paid Hours	20,020	18,720	Other Capital Contribution	-	-
Total Employee Paid Hours	310,310	358,280			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,256,128	1,787,193	FINANCIAL		
Children/Youth Passenger Trips	21,940	56,506	Revenue / Cost Ratio (R/C Ratio)	20 %	23 %
Student Passenger Trips	134,078	230,372	Municipal Operating Contribution Per Capita	\$77.32	\$74.39
Senior Passenger Trips	154,859	149,102	Net Direct Operating Cost Per Regular Service Passenger	\$10.38	\$7.33
Total Concession Fare Linked Trips	310,877	435,980	Maintenance Expense / Total Direct Operating Expense	\$0.18	\$0.17
Total Regular Service Linked Trips	1,567,005	2,223,173	Fuel Expense / Total Direct Operating Expense	\$0.10	\$0.12
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.96	1.92
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$12,615,075	\$12,781,831	Total Direct Operating Expense / Total Regular Service Linked Trips	\$12.92	\$9.48
Fuel/Energy for Vehicles	\$2,108,152	\$2,538,976			
Vehicle Maintenance	\$3,678,535	\$3,538,109	COST EFFICIENCY		
Plant Maintenance	\$403,458	\$534,543	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$108.94	\$104.07
General/Administration	\$1,435,123	\$1,685,347	Maintenance Expense / Total Vehicle Hours	\$19.80	\$17.47
Total Direct Operating Expense	\$20,240,343	\$21,078,806	Fuel Expense / Total Vehicle Hours	\$11.35	\$12.54
Debt Service Payment	-	-			
Total Operating Expenses	\$20,240,343	\$21,078,806	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	8.7	12.2
Regular Service Passenger Revenues	\$3,074,774	\$4,273,983	Total Regular Service Linked Trips / Revenue Vehicle Hour	8.4	11.0
Total Operating Revenues	\$3,968,180	\$4,783,185			
Total Revenues	\$3,975,667	\$4,794,301	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	1.0	1.1
Net Direct Operating Cost			AVERAGE SPEED		
Net Operating Cost	\$16,272,163	\$16,295,621	Revenue Vehicle Kilometres / Revenue Vehicle Hour	24.65	24.89
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$2,405,784	\$2,748,861	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$13,858,104	\$13,535,644	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.77	0.75
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$30.77	\$30.77
Municipal Debt Service Contribution	-	-	Mechanics	\$37.47	\$37.47

Events

2020-03-20 COVID-19 impacts and recovery

Remarks

Recovery from pandemic ongoing during 2022 reaching 86% of pre-pandemic recovery overall, and trending upwards at year end 2022.

Caledon, ON

Contact Name: Arash Olia
Contact Title: Manager, Transportation Engineering

Statistical Contact: Arash Olia
Statistical Title: Manager, Transportation Engineering
Telephone: 905-584-2272 x4073
Email: arash.olia@caledon.ca

System Established:
Municipal Population: 72,900
Service Area Population: 37,260
Service Area Size km²: 30.8
Service Provided by: Voyago and Brampton Transit

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 31,420
Total Operating Revenues: \$86,679

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	2
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:01	05:01	05:01	05:01	05:01	05:25	
End	01:04	01:04	01:04	01:04	01:04	00:04	

Fare Structure

	In Effect Since:				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	-	\$3.10	\$128.00	
Child/Youth	\$4.00	-	\$2.00	\$84.00	
Student	\$4.00	-	\$2.55	\$107.00	
Senior	\$1.00	-	\$1.60	\$52.00	
Other Fare Type:	Youth, Day Care, Blind/CNIB, Day Pass, Week Pass, Weekend Pass, Annual Pass,				

Number of Fixed Routes 3
Number of Accessible Routes 3

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	4	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	4	-	-

Percentage of Accessible Bus Fleet:

Total Low-Floor Buses (30'-60'): -

Percentage of Accessible Transit Fleet:

Average Bus Age (Years): -

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	31,420	100 %	4,473	100 %	-	-	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	31,420		4,473		-		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	-	-	Total Capital Expenditures	-	-
Total Vehicle Kilometres	-	-	Total Capital Disposals	-	-
Revenue Vehicle Hours	4,473	4,473	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	4,473	4,473	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	17 %	27 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$8.14	\$8.77
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$16.99	\$7.65
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	17,842	31,420	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	3.45	2.76
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$364,787	\$326,938	Total Direct Operating Expense / Total Regular Service Linked Trips	\$20.45	\$10.41
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$81.55	\$73.09
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	-	-	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$364,787	\$326,938			
Debt Service Payment	-	-	OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS		
Total Operating Expenses	\$364,787	\$326,938	Regular Service Passenger Revenues	\$61,615	\$86,679
			Total Operating Revenues	\$61,615	\$86,679
			Total Revenues	\$61,615	\$86,679
Net Direct Operating Cost	\$303,172	\$240,259	SERVICE UTILIZATION		
Net Operating Cost	\$303,171	\$240,259	Total Regular Service Linked Trips Per Capita	0.5	0.8
Federal Operating Contribution	-	-	Total Regular Service Linked Trips / Revenue Vehicle Hour	4.0	7.0
Provincial Operating Contribution	-	-	AMOUNT OF SERVICE		
Municipal Operating Contribution	\$303,171	\$326,938	Revenue Vehicle Hours Per Capita	0.1	0.1
Other Operating Contribution	-	-	AVERAGE SPEED		
Federal Debt Service Contribution	-	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	-	-
Provincial Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Municipal Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Chatham-Kent, ON

Contact Name: Jeff Hagan
Contact Title: Manager, Engineering (Transportation)

Statistical Contact: Jan Metcalfe
Statistical Title: Engineering Technologist
Telephone: 519-360-1998
Email: rideck@chatham-kent.ca

System Established: 1946-01-01
Municipal Population: 106,000
Service Area Population: 45,000
Service Area Size km²: -
Service Provided by: Intouch Connection

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 169,733
Total Operating Revenues: \$553,461

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	4
	>30 Minutes	4
	< 16 Minutes	-
Saturday	16 - 30 Minutes	4
	>30 Minutes	4
	< 16 Minutes	-
Sunday	16 - 30 Minutes	2
	>30 Minutes	-

Number of Fixed Routes

Number of Accessible Routes

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:15	06:15	06:15	06:15	06:15	06:15	09:00
End	00:45	00:45	00:45	00:45	00:45	19:15	17:00

Fare Structure

	In Effect Since: 2019-01-07				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	\$2.16	-	\$78.23	18-64
Child/Youth	-	-	-	-	U5 - free
Student	\$2.50	\$2.16	-	\$61.47	6 - 17
Senior	\$2.50	\$2.16	-	\$61.47	+65
Other Fare Type:	Youth, Low Income, Post Secondary, Semester, Peak, OffPeak				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	17	-	2.5	-
Standard Buses:	2	-	2.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	19	-	2.5	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	19	8	138 %	50,327
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	19	8	138 %	50,327

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 19

Average Bus Age (Years): 2

Active Buses by Power Type

Diesel	4
Biodiesel	-
Natural Gas	-
Gasoline	15
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	19

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	249,040	100 %	38,634	100 %	956,213	100 %	24.8
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	249,040		38,634		956,213		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	-	956,213	Total Capital Expenditures	\$3,681,916	\$86,681
Total Vehicle Kilometres	989,314	999,766	Total Capital Disposals	-	-
Revenue Vehicle Hours	-	38,634	Total Capital Funding	\$3,681,916	\$86,681
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$675,174	\$28,890
Total Vehicle Hours	33,863	38,634	Provincial Capital Contribution	\$3,006,742	\$51,816
Operators Paid Hours	-	-	Municipal Capital Contribution	-	\$5,975
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	104,032	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	17 %	17 %
Student Passenger Trips	-	38,897	Municipal Operating Contribution Per Capita	\$13.36	\$40.80
Senior Passenger Trips	-	1,485	Net Direct Operating Cost Per Regular Service Passenger	\$13.46	\$16.31
Total Concession Fare Linked Trips	102,242	65,701	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	151,752	169,733	Fuel Expense / Total Direct Operating Expense	-	\$0.05
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$2,458,792	\$2,833,519	Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.17	3.02
Fuel/Energy for Vehicles	-	\$172,335			
Vehicle Maintenance	-	-	COST EFFECTIVENESS		
Plant Maintenance	-	\$7,372	Total Direct Operating Expense / Total Regular Service Linked Trips	\$16.20	\$19.57
General/Administration	-	\$308,986			
Total Direct Operating Expense	\$2,458,792	\$3,322,212	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$72.61	\$85.99
Total Operating Expenses	\$2,458,792	\$3,322,212	Maintenance Expense / Total Vehicle Hours	-	-
			Fuel Expense / Total Vehicle Hours	-	\$4.46
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	\$329,934	\$513,228	SERVICE UTILIZATION		
Total Operating Revenues	\$416,052	\$553,461	Total Regular Service Linked Trips Per Capita	3.4	3.8
Total Revenues	\$416,052	\$553,461	Total Regular Service Linked Trips / Revenue Vehicle Hour	-	4.4
Net Direct Operating Cost	\$2,042,740	\$2,768,751	AMOUNT OF SERVICE		
Net Operating Cost	\$2,042,740	\$2,768,751	Revenue Vehicle Hours Per Capita	-	0.9
Federal Operating Contribution	\$12,822	-			
Provincial Operating Contribution	\$1,428,545	\$932,868	AVERAGE SPEED		
Municipal Operating Contribution	\$601,373	\$1,835,883	Revenue Vehicle Kilometres / Revenue Vehicle Hour	-	24.75
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Events

2022-01-01	2022-12-31	Covid 19
2022-12-23	2022-12-23	Snow Storm

Clearview, ON

Contact Name: Dan Perreault
Contact Title: Deputy Director of Public Works

Statistical Contact: Kelly McDonald
Statistical Title: Director of Finance/Treasurer
Telephone: 705-428-6230 x236
Email: kmcdonald@clearview.ca

System Established: 2017-11-21
Municipal Population: 14,810
Service Area Population: 4,100
Service Area Size km²: 8.5
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 10,103
Total Operating Revenues: \$21,156

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	1
Weekday	16 - 30 Minutes	1
	>30 Minutes	1
	< 16 Minutes	1
Saturday	16 - 30 Minutes	1
	>30 Minutes	1
	< 16 Minutes	1
Sunday	16 - 30 Minutes	1
	>30 Minutes	1

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:30	06:30	06:30	06:30	06:30	06:30	08:30
End	20:30	20:30	20:30	20:30	20:30	20:30	17:30

Fare Structure

	In Effect Since:
Cash	Unit
Mobile Ticket	Monthly Pass
Criteria	
Adult/General	\$2.00 - \$40.00 18
Child/Youth	\$2.00 - \$30.00 < 4 = Free
Student	\$2.00 - \$30.00 Student ID
Senior	\$2.00 - \$30.00 65+
Other Fare Type:	Youth,

Number of Fixed Routes

1

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	1	-	5.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	1	1	-	113,164
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	1	1	-	113,164

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 5

Active Buses by Power Type

	Energy Consumption (All Modes)	
Diesel	-	Diesel -
Biodiesel	-	Biodiesel -
Natural Gas	-	Gasoline 15,000 litres
Gasoline	1	Natural Gas -
Electric		Electricity -
Trolley	-	
Battery	-	
Fuel Cell	-	
Total	1	

Employee Statistics

	Full-time	Part-time
Operators	3	-
Other Transport Operations	-	-
Vehicle Mechanics	1	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	2	-
Total Employees	6	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	11,890	100 %	5,508	100 %	113,164	100 %	20.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	11,890		5,508		113,164		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	50,344	113,164	Total Capital Expenditures	-	-
Total Vehicle Kilometres	50,744	113,164	Total Capital Disposals	-	-
Revenue Vehicle Hours	2,925	5,508	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	2,925	5,508	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	4,021	9,808	FINANCIAL		
Children/Youth Passenger Trips	4,510	295	Revenue / Cost Ratio (R/C Ratio)	2 %	5 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$76.97	\$88.74
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$37.89	\$36.01
Total Concession Fare Linked Trips	4,510	295	Maintenance Expense / Total Direct Operating Expense	-	\$0.06
Total Regular Service Linked Trips	8,531	10,103	Fuel Expense / Total Direct Operating Expense	\$0.15	\$0.17
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.91	2.09
Transportation Operations	\$278,672	\$280,000			
Fuel/Energy for Vehicles	\$51,158	\$65,000	COST EFFECTIVENESS		
Vehicle Maintenance	-	\$25,000	Total Direct Operating Expense / Total Regular Service Linked Trips	\$38.80	\$38.11
Plant Maintenance	-	-			
General/Administration	\$1,150	\$15,000	COST EFFICIENCY		
Total Direct Operating Expense	\$330,980	\$385,000	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$113.16	\$69.90
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	-	\$4.54
Total Operating Expenses	\$330,980	\$385,000	Fuel Expense / Total Vehicle Hours	\$17.49	\$11.80
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$7,726	\$21,156	Total Regular Service Linked Trips Per Capita	2.0	2.5
Total Operating Revenues	\$7,726	\$21,156	Total Regular Service Linked Trips / Revenue Vehicle Hour	2.9	1.8
Total Revenues	\$7,726	\$21,156			
Net Direct Operating Cost	\$323,254	\$363,844	AMOUNT OF SERVICE		
Net Operating Cost	\$323,254	\$363,844	Revenue Vehicle Hours Per Capita	0.7	1.3
Federal Operating Contribution	-	-			
Provincial Operating Contribution	-	-	AVERAGE SPEED		
Municipal Operating Contribution	\$323,254	\$363,844	Revenue Vehicle Kilometres / Revenue Vehicle Hour	17.21	20.55
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	\$30.00
			Mechanics	-	\$30.00

Cobourg, ON

Contact Name: Laurie Wills
Contact Title: Director of Public Works

Statistical Contact: Renee Champagne
Statistical Title: Transportation Supervisor
Telephone: 905-372-4555
Email: rchampagne@cobourg.ca

System Established: 1976-01-01
Municipal Population: 20,500
Service Area Population: 20,500
Service Area Size km²: 26.0
Service Provided by: Century Transportation

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 38,935
Total Operating Revenues: \$67,681

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	3
Weekday	16 - 30 Minutes	-
	>30 Minutes	-

	< 16 Minutes	3
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	2
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 3
Number of Accessible Routes 3

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:15	06:15	06:15	06:15	06:15	08:15	08:45
End	21:00	21:00	21:00	21:00	21:00	18:45	15:45

Fare Structure

Fare Structure	In Effect Since: 2006-09-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	\$1.60	-	\$60.00	6-12 (passes) 5 & Under Free
Child/Youth	\$2.00	\$1.60	-	\$25.00	
Student	\$2.00	\$1.60	-	\$50.00	Student ID
Senior	\$2.00	\$1.60	-	\$30.00	

Other Fare Type:

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	3	-	4.7	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	3	-	4.7	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	3	3	-	50,927
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	3	3	-	50,927

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 3

Average Bus Age (Years): 5

Active Buses by Power Type

	Energy Consumption (All Modes)	
Diesel	3	Diesel 19,186 litres
Biodiesel	-	Biodiesel -
Natural Gas	-	Gasoline 57,560 litres
Gasoline	-	Natural Gas -
Electric	-	Electricity -
Trolley	-	
Battery	-	
Fuel Cell	-	
Total	3	

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	77,870	100 %	7,503	100 %	152,781	100 %	20.4
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	77,870		7,503		152,781		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	122,749	152,781	Total Capital Expenditures	\$20,730	-
Total Vehicle Kilometres	122,749	152,781	Total Capital Disposals	-	-
Revenue Vehicle Hours	8,084	7,503	Total Capital Funding	\$20,730	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	8,084	7,503	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	\$20,730	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	6 %	9 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$53.75	\$23.47
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$23.10	\$18.07
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.02	\$0.00
Total Regular Service Linked Trips	33,380	38,935	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	119,401	144,060			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.12	1.53
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$758,137	\$727,343	Total Direct Operating Expense / Total Regular Service Linked Trips	\$24.46	\$19.81
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	\$20,382	\$1,693	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$103.48	\$105.45
Plant Maintenance	\$34,399	\$38,836	Maintenance Expense / Total Vehicle Hours	\$2.52	\$0.23
General/Administration	\$3,587	\$3,327	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$816,505	\$771,199			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$836,505	\$791,199	Total Regular Service Linked Trips Per Capita	3.1	1.9
			Total Regular Service Linked Trips / Revenue Vehicle Hour	4.1	5.2
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$37,415	\$59,681	Revenue Vehicle Hours Per Capita	0.8	0.4
Total Operating Revenues	\$45,415	\$67,681	AVERAGE SPEED		
Total Revenues	\$45,415	\$67,681	Revenue Vehicle Kilometres / Revenue Vehicle Hour	15.18	20.36
			LABOUR PRODUCTIVITY		
Net Direct Operating Cost	\$771,090	\$703,518	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Net Operating Cost	\$791,090	\$723,518	TOP WAGE RATES		
Federal Operating Contribution	-	-	Operators	-	-
Provincial Operating Contribution	\$213,752	\$242,396	Mechanics	-	-
Municipal Operating Contribution	\$577,338	\$481,122			
Other Operating Contribution	-	-	Remarks		
Federal Debt Service Contribution	-	-	The Town of Cobourg is now offering On Demand Services and no fixed route service - the Conventional and Specialized services have also comingled since February 2022.		
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			
Events					
2022-01-03	2023-04-10	Driver Shortage			

Collingwood, ON

Contact Name: Kristofer Wiszniak
Contact Title: Public Works and Transit Coordinator

Statistical Contact: Kristofer Wiszniak
Statistical Title: Public Works and Transit Coordinator
Telephone: 705-445-1292 x4204
Email: kwiszniak@collingwood.ca

System Established: 1982-10-10
Municipal Population: 27,127
Service Area Population: 19,000
Service Area Size km²: 27.1
Service Provided by: Landmark Bus

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 110,786
Total Operating Revenues: \$190,621

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	3
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	3
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:30	06:30	06:30	06:30	06:30	06:30	06:30
End	21:00	21:00	21:00	21:00	21:00	21:00	21:00

Fare Structure

Fare Structure	In Effect Since: 2021-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	-	-	\$40.00	Under 5
Child/Youth	-	-	-	-	
Student	\$1.50	-	-	\$30.00	
Senior	\$1.50	-	-	\$30.00	
Other Fare Type:	Blind/CNIB,				

Number of Fixed Routes

4

Number of Accessible Routes

4

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	4	-	3.5	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	3.5	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	3	33 %	90,101
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	3	33 %	90,101

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 4

Active Buses by Power Type

	Energy Consumption (All Modes)	
	Diesel	litres
Diesel	-	137,792
Biodiesel	-	-
Natural Gas	-	-
Gasoline	4	-
Electric	Electricity	-
Trolley	-	-
Battery	-	-
Fuel Cell	-	-
Total	4	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	-	-	22,952	100 %	360,404	100 %	15.7
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	110,778	-	22,952	-	360,404	-	-

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	348,026	360,404	Total Capital Expenditures	\$100,813	\$41,536
Total Vehicle Kilometres	348,858	361,168	Total Capital Disposals	-	-
Revenue Vehicle Hours	18,386	22,952	Total Capital Funding	\$998,816	\$42,036
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$732,431	\$33,200
Total Vehicle Hours	18,386	24,011	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	\$266,384	\$8,836
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	86,393	110,786	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	12 %	13 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$25.83	\$41.34
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$13.98	\$11.77
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.17	\$0.08
Total Regular Service Linked Trips	86,393	110,786	Fuel Expense / Total Direct Operating Expense	\$0.12	\$0.17
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.84	1.72
Transportation Operations	\$861,921	\$832,385			
Fuel/Energy for Vehicles	\$162,579	\$249,773	COST EFFECTIVENESS		
Vehicle Maintenance	\$227,625	\$121,455	Total Direct Operating Expense / Total Regular Service Linked Trips	\$15.83	\$13.49
Plant Maintenance	\$58,960	\$280,414			
General/Administration	\$56,225	\$10,439	COST EFFICIENCY		
Total Direct Operating Expense	\$1,367,309	\$1,494,466	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$74.37	\$62.24
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$12.38	\$5.06
Total Operating Expenses	\$1,367,309	\$1,494,466	Fuel Expense / Total Vehicle Hours	\$8.84	\$10.40
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$159,196	\$190,621	Total Regular Service Linked Trips Per Capita	4.5	5.8
Total Operating Revenues	\$159,196	\$190,621	Total Regular Service Linked Trips / Revenue Vehicle Hour	4.7	4.8
Total Revenues	\$159,196	\$230,621			
Net Direct Operating Cost	\$1,208,113	\$1,303,845	AMOUNT OF SERVICE		
Net Operating Cost	\$1,208,113	\$1,263,845	Revenue Vehicle Hours Per Capita	1.0	1.2
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$505,957	\$380,144	AVERAGE SPEED		
Municipal Operating Contribution	\$490,747	\$785,484	Revenue Vehicle Kilometres / Revenue Vehicle Hour	18.93	15.70
Other Operating Contribution	\$171,359	\$98,220			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-
			Remarks		
			Due to the Covid-19 pandemic ridership has significantly decreased as well as a decrease in operation costs and fuel costs. We have seen an increase in vehicle and building maintenance to meet local health guidelines.		

Cornwall, ON

Contact Name: Jean Marcil
Contact Title: Division Manager

Statistical Contact: Jean Marcil
Statistical Title: Division Manager
Telephone: 613-930-2787 x2254
Email: jmarcil@cornwall.ca

System Established: 1974-11-11
Municipal Population: 47,845
Service Area Population: 47,845
Service Area Size km²: 61.8
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 618,644
Total Operating Revenues: \$873,246

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	10
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	7
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:30	
End	23:30	23:30	23:30	23:30	23:30	23:30	

Fare Structure

Fare Structure	In Effect Since: 2022-05-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.60	\$26.00	\$66.00	18 to 64
Child/Youth	-	-	-	-	under 6
Student	\$3.00	\$2.40	\$24.00	\$54.00	6 to 17 & adult students
Senior	\$3.00	\$2.40	\$24.00	\$47.00	65 and older
Other Fare Type:	Low Income, Semester, Veteran, Blind/CNIB, Day Pass, Annual Pass,				

Number of Fixed Routes

10

Number of Accessible Routes

10

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	14	-	2.8	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	14	-	2.8	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	14	10	40 %	47,571
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	14	10	40 %	47,571

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 3

Active Buses by Power Type

Diesel	14
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	14

Energy Consumption (All Modes)

Diesel	344,783 litres
Biodiesel	-
Gasoline	21,040 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	23	3
Other Transport Operations	7	-
Vehicle Mechanics	5	-
Other Vehicle Mechanics	3	-
Plant and Other Maintenance	1	-
General and Administration	3	-
Total Employees	42	3

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	671,020	100 %	35,074	100 %	665,990	100 %	19.0
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	671,020		35,074		665,990		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	795,907	665,990	Total Capital Expenditures	\$4,278,068	\$1,954,004
Total Vehicle Kilometres	795,907	666,980	Total Capital Disposals	\$838	\$55,975
Revenue Vehicle Hours	37,432	35,074	Total Capital Funding	\$4,278,068	\$1,929,112
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$1,677,610	\$763,810
Total Vehicle Hours	37,432	35,074	Provincial Capital Contribution	\$1,357,656	\$618,082
Operators Paid Hours	-	-	Municipal Capital Contribution	\$1,242,802	\$547,220
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	271,802	364,006	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	15 %	20 %
Student Passenger Trips	81,087	145,030	Municipal Operating Contribution Per Capita	\$74.32	\$77.91
Senior Passenger Trips	83,019	94,760	Net Direct Operating Cost Per Regular Service Passenger	\$7.54	\$5.48
Total Concession Fare Linked Trips	167,962	254,638	Maintenance Expense / Total Direct Operating Expense	\$0.20	\$0.18
Total Regular Service Linked Trips	439,764	618,644	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.12
Regular Service Passenger-KMs	2,198,820	-			
Auxiliary Service Passenger Trips	625	2,931	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.21	1.34
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$1,696,093	\$1,456,662	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.82	\$6.89
Fuel/Energy for Vehicles	\$281,103	\$522,806			
Vehicle Maintenance	\$758,956	\$779,967	COST EFFICIENCY		
Plant Maintenance	\$179,302	\$177,311	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$103.62	\$121.53
General/Administration	\$963,300	\$1,325,807	Maintenance Expense / Total Vehicle Hours	\$20.28	\$22.24
Total Direct Operating Expense	\$3,878,754	\$4,262,553	Fuel Expense / Total Vehicle Hours	\$7.51	\$14.91
Debt Service Payment	\$548,798	\$599,406			
Total Operating Expenses	\$5,158,352	\$5,595,404	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	9.2	12.9
Regular Service Passenger Revenues	\$530,179	\$826,721	Total Regular Service Linked Trips / Revenue Vehicle Hour	11.7	17.6
Total Operating Revenues	\$563,441	\$873,246			
Total Revenues	\$663,441	\$973,246	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	0.8	0.7
Net Direct Operating Cost			AVERAGE SPEED		
Net Operating Cost	\$4,494,911	\$4,622,158	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.26	18.99
Federal Operating Contribution	\$546,501	\$147,941			
Provincial Operating Contribution	\$346,644	\$656,593	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$3,556,012	\$3,727,475	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Other Operating Contribution	\$45,753	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$25.57	\$26.02
Municipal Debt Service Contribution	-	-	Mechanics	\$30.43	\$30.43

Events

2022-10-31	2023-02-28	COVID Related
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Deseronto, ON

Contact Name: Mora Nicholls
Contact Title: Treasurer

Statistical Contact: Mora Nicholls

Statistical Title: Treasurer

Telephone: 613-396-2440

Email: mnicholls@deseronto.ca

System Established: 2007-11-20
Municipal Population: 51,254
Service Area Population: 51,254
Service Area Size km²: 1,900.6
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$20.00
Ridership (Linked Trips): 5,303
Total Operating Revenues: \$37,566

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	1
Weekday	16 - 30 Minutes	1
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00		
End	18:00	18:00	18:00	18:00	18:00		

Fare Structure

	In Effect Since:				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$20.00	-	-	\$205.00	Fare varies based on distance
Child/Youth	\$5.00	-	-	-	Fare varies based on distance
Student	\$18.00	-	-	-	Fare varies based on distance
Senior	\$18.00	-	-	-	Fare varies based on distance
Other Fare Type:	Youth, Post Secondary,				

Number of Fixed Routes

-

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	6.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	6.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	1	300 %	18,020
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	1	300 %	18,020

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'):

-

Average Bus Age (Years):

6

Active Buses by Power Type

	Energy Consumption (All Modes)		
Diesel	-	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	31,895 litres
Gasoline	4	Natural Gas	-
Electric	-	Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	4		

Employee Statistics

	Full-time	Part-time
Operators	-	4
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	4

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	5,303	100 %	3,380	100 %	72,080	100 %	21.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	5,303		3,380		72,080		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	79,249	72,080	Total Capital Expenditures	-	-
Total Vehicle Kilometres	79,249	72,080	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,917	3,380	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,120	3,380	Provincial Capital Contribution	-	-
Operators Paid Hours	3,120	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	3,120	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	3,754	4,810	FINANCIAL		
Children/Youth Passenger Trips	19	8	Revenue / Cost Ratio (R/C Ratio)	12 %	13 %
Student Passenger Trips	-	19	Municipal Operating Contribution Per Capita	\$0.53	\$0.53
Senior Passenger Trips	1,088	466	Net Direct Operating Cost Per Regular Service Passenger	\$44.84	\$48.54
Total Concession Fare Linked Trips	1,107	493	Maintenance Expense / Total Direct Operating Expense	\$0.12	\$0.14
Total Regular Service Linked Trips	4,861	5,303	Fuel Expense / Total Direct Operating Expense	\$0.13	\$0.15
Regular Service Passenger-KMs	-	16			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$76,858	\$127,936	Regular Service Passenger Revenue / Total Regular Service Linked Trips	6.21	6.95
Fuel/Energy for Vehicles	\$32,976	\$44,094			
Vehicle Maintenance	\$29,977	\$42,261	COST EFFECTIVENESS		
Plant Maintenance	\$4,467	\$2,646	Total Direct Operating Expense / Total Regular Service Linked Trips	\$51.05	\$55.62
General/Administration	\$103,863	\$78,033	COST EFFICIENCY		
Total Direct Operating Expense	\$248,141	\$294,970	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$79.53	\$87.27
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$9.61	\$12.50
Total Operating Expenses	\$248,141	\$294,970	Fuel Expense / Total Vehicle Hours	\$10.57	\$13.05
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$30,198	\$36,869	Total Regular Service Linked Trips Per Capita	0.1	0.1
Total Operating Revenues	\$30,198	\$37,566	Total Regular Service Linked Trips / Revenue Vehicle Hour	1.2	1.6
Total Revenues	\$30,198	\$37,566			
Net Direct Operating Cost	\$217,943	\$257,404	AMOUNT OF SERVICE		
Net Operating Cost	\$217,943	\$257,404	Revenue Vehicle Hours Per Capita	0.1	0.1
Federal Operating Contribution	-	\$148,417	AVERAGE SPEED		
Provincial Operating Contribution	\$102,960	\$157,263	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.23	21.33
Municipal Operating Contribution	\$27,200	\$27,200	LABOUR PRODUCTIVITY		
Other Operating Contribution	-	\$19,500	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	1.26	-
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$21.56	\$22.76
Municipal Debt Service Contribution	-	-	Mechanics	-	-

Durham Region, ON

Contact Name: Bill Holmes
Contact Title: General Manager

Statistical Contact: Karen Wesener
Statistical Title: Data Analyst
Telephone: 905-668-4113 x2133
Email: karen.wesener@durham.ca

System Established: 2006-01-01
Municipal Population: 743,095
Service Area Population: 743,095
Service Area Size km²: 2,537.0
Service Provided by: Transit Commission,

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 7,304,593
Total Operating Revenues: \$23,418,619

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	11
Weekday	16 - 30 Minutes	16
	>30 Minutes	1
	< 16 Minutes	3
Saturday	16 - 30 Minutes	15
	>30 Minutes	1
	< 16 Minutes	2
Sunday	16 - 30 Minutes	16
	>30 Minutes	1

Number of Fixed Routes

102

Number of Accessible Routes

102

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	05:00	05:00
End	04:59	04:59	04:59	04:59	04:59	04:59	04:59

Fare Structure

In Effect Since: 2020-05-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.25	\$3.25	\$117.00	
Child/Youth	-	-	-	-	to 12 inclusive
Student	\$4.00	\$2.90	\$2.90	\$93.50	Age 13 to 19 inclusive
Senior	\$2.75	\$2.15	\$2.15	\$46.00	Age 65 and over

Other Fare Type: Youth, Low Income, U-pass, Blind/CNIB,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	172	-	6.7	-
Articulated Buses:	8	-	1.8	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	180	-	6.4	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	180	120	50 %	70,589
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	180	120	50 %	70,589

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 180

Average Bus Age (Years): 6

Active Buses by Power Type

Diesel	180
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	180

Energy Consumption (All Modes)

Diesel	5,042,225 litres
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	266	31
Other Transport Operations	31	1
Vehicle Mechanics	28	1
Other Vehicle Mechanics	47	16
Plant and Other Maintenance	-	-
General and Administration	34	-
Total Employees	405	49

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	8,859,095	100 %	452,431	100 %	12,705,935	100 %	28.1
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	8,859,095		452,431		12,705,935		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	10,069,840	12,705,935	Total Capital Expenditures	\$16,068,843	\$39,112,566
Total Vehicle Kilometres	10,927,610	13,783,241	Total Capital Disposals	-	-
Revenue Vehicle Hours	372,587	452,431	Total Capital Funding	\$27,974,443	\$39,112,566
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	372,587	490,244	Provincial Capital Contribution	\$27,040,403	\$5,055,289
Operators Paid Hours	739,099	758,770	Municipal Capital Contribution	\$934,040	\$34,057,277
Vehicle Mechanics Paid Hours	87,599	88,490	Other Capital Contribution	-	-
Total Employee Paid Hours	1,131,481	1,141,540			
PASSENGER DATA			PERFORMANCE INDICATORS		
			FINANCIAL		
Adult/General Passenger Trips	3,194,903	5,396,547	Revenue / Cost Ratio (R/C Ratio)	22 %	26 %
Children/Youth Passenger Trips	41,627	117,281	Municipal Operating Contribution Per Capita	\$74.16	\$94.10
Student Passenger Trips	418,474	846,854	Net Direct Operating Cost Per Regular Service Passenger	\$14.18	\$9.35
Senior Passenger Trips	290,800	409,950	Maintenance Expense / Total Direct Operating Expense	\$0.19	\$0.16
Total Concession Fare Linked Trips	1,161,778	1,908,046	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.11
Total Regular Service Linked Trips	4,356,681	7,304,593			
Regular Service Passenger-KMs	41,854,043	69,653,659	AVERAGE FARE		
Auxiliary Service Passenger Trips	-	-	Regular Service Passenger Revenue / Total Regular Service Linked Trips	3.88	3.10
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$42,586,101	\$46,880,875	Total Direct Operating Expense / Total Regular Service Linked Trips	\$18.24	\$12.55
Fuel/Energy for Vehicles	\$5,564,946	\$10,410,528	COST EFFICIENCY		
Vehicle Maintenance	\$14,888,787	\$14,431,203	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$213.32	\$187.02
Plant Maintenance	\$4,925,971	\$6,759,337	Maintenance Expense / Total Vehicle Hours	\$39.96	\$29.44
General/Administration	\$11,515,625	\$13,202,436	Fuel Expense / Total Vehicle Hours	\$14.94	\$21.24
Total Direct Operating Expense	\$79,481,430	\$91,684,379			
Debt Service Payment	\$529,634	\$513,292	SERVICE UTILIZATION		
Total Operating Expenses	\$90,166,785	\$103,483,928	Total Regular Service Linked Trips Per Capita	6.0	9.8
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips / Revenue Vehicle Hour	11.7	16.1
Regular Service Passenger Revenues	\$16,914,391	\$22,624,759	AMOUNT OF SERVICE		
Total Operating Revenues	\$17,701,385	\$23,418,619	Revenue Vehicle Hours Per Capita	0.5	0.6
Total Revenues	\$17,701,385	\$23,515,272	AVERAGE SPEED		
Net Direct Operating Cost	\$61,780,045	\$68,265,760	Revenue Vehicle Kilometres / Revenue Vehicle Hour	27.03	28.08
Net Operating Cost	\$72,465,400	\$79,968,656	LABOUR PRODUCTIVITY		
Federal Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.50	0.60
Provincial Operating Contribution	\$8,630,915	\$9,533,179	TOP WAGE RATES		
Municipal Operating Contribution	\$54,185,244	\$69,922,185	Operators	\$32.80	\$34.13
Other Operating Contribution	-	-	Mechanics	\$40.92	\$42.57
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	Remarks		
Municipal Debt Service Contribution	\$531,822	\$513,292	Chargeable defects were not fully recorded for 2022 and reporting is unavailable. Reporting to continue in 2023.		

Please note that the Hours and KM for On Demand service are included in the totals for Sections 2.3 and 2.4. On Demand values are: 59,894 Revenue Hours, 6,204 Deadhead Hours, 1,749,319 Revenue KM and 143,999 Deadhead KM.

Fort Erie, ON

Contact Name: Jennifer Pennell-Ajie

Contact Title: EA to Director, IS and Division Coordinator

Statistical Contact: Jennifer Pennell-Ajie

Statistical Title: EA to Director, IS and Division Coordinator

Telephone: 289-407-4465

Email: jpennellajie@forterie.ca

System Established: 1979-01-01
Municipal Population: 33,000
Service Area Population: 33,000
Service Area Size km²: 168.0
Service Provided by: 1699225 Ontario Inc. o/a Regional Limousine

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 61,369
Total Operating Revenues: \$130,530

Number of Routes by Headway During Peak Time Periods
Hours of Service:

	Headway	Routes		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	< 16 Minutes	-	Start	06:00	06:00	06:00	06:00	06:00	06:00	
Weekday	16 - 30 Minutes	9	End	21:00	21:00	21:00	21:00	21:00	21:00	
	>30 Minutes	-								
	< 16 Minutes	-								
Saturday	16 - 30 Minutes	9								
	>30 Minutes	-								
	< 16 Minutes	-								
Sunday	16 - 30 Minutes	-								
	>30 Minutes	-								

Fare Structure

In Effect Since: 2021-10-04

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.70	-	\$85.00	18 yrs +, under 65
Child/Youth	-	-	-	-	12 and Under - Free
Student	\$3.00	\$2.25	-	\$65.00	<18 or has valid student ID
Senior	\$3.00	\$2.25	-	\$65.00	>65 yrs old
Other Fare Type:	Youth, U-pass, Veteran, Blind/CNIB, Day Pass,				

Number of Fixed Routes

-

Number of Accessible Routes

-

Vehicles by Mode
Active
Average Age
Vehicle Indicators

	Acc.	Non Acc.	Acc.	Non Acc.		Active	Peak	Spare Ratio	Average Annual Kilometres
Small Community Buses:	-	-	-	-					
Standard Buses:	-	-	-	-					
Articulated Buses:	-	-	-	-					
Double-Decker Buses:	-	-	-	-					
Light Rail Vehicles:	-	-	-	-					
Heavy Rail Vehicles:	-	-	-	-					
Commuter Rail Car:	-	-	-	-					
Commuter Rail Locomotive:	-	-	-	-					
Other Rail:	-	-	-	-					
Total	-	-	-	-		Total	9	-	-

Percentage of Accessible Bus Fleet: -

Total Low-Floor Buses (30'-60'): -

Percentage of Accessible Transit Fleet: -

Average Bus Age (Years): -

Active Buses by Power Type
Energy Consumption (All Modes)
Employee Statistics
Full-time
Part-time

Diesel	-	Diesel	-		Operators	18	5
Biodiesel	-	Biodiesel	-		Other Transport Operations	-	-
Natural Gas	-	Gasoline	85,797 litres		Vehicle Mechanics	-	-
Gasoline	-	Natural Gas	-		Other Vehicle Mechanics	-	-
Electric	-	Electricity	-		Plant and Other Maintenance	-	-
Trolley	-				General and Administration	-	-
Battery	-				Total Employees	18	5
Fuel Cell	-						
Total	-						

Modal Statistics
Boardings
Revenue Vehicle Hours
Revenue Vehicle KMs
Average Speed (km/h)

Bus	61,369	100 %	16,281	100 %	617,236	100 %	37.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	61,369		16,281		617,236		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	352,299	617,236	Total Capital Expenditures	-	-
Total Vehicle Kilometres	355,153	669,779	Total Capital Disposals	-	-
Revenue Vehicle Hours	14,402	16,281	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	14,575	20,199	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	4 %	9 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$39.84	\$32.54
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$63.85	\$20.98
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	22,836	61,369	Fuel Expense / Total Direct Operating Expense	\$0.01	\$0.03
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.58	2.13
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$1,261,075	\$1,108,377	Total Direct Operating Expense / Total Regular Service Linked Trips	\$66.43	\$23.11
Fuel/Energy for Vehicles	\$10,127	\$43,096	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$104.08	\$70.21
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	\$245,787	\$266,629	Fuel Expense / Total Vehicle Hours	\$0.69	\$2.13
Total Direct Operating Expense	\$1,516,989	\$1,418,102	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	0.7	1.9
Total Operating Expenses	\$1,516,989	\$1,418,102	Total Regular Service Linked Trips / Revenue Vehicle Hour	1.6	3.8
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$58,840	\$130,530	Revenue Vehicle Hours Per Capita	0.4	0.5
Total Operating Revenues	\$58,840	\$130,530	AVERAGE SPEED		
Total Revenues	\$58,840	\$130,530	Revenue Vehicle Kilometres / Revenue Vehicle Hour	24.46	37.91
Net Direct Operating Cost	\$1,458,149	\$1,287,572	LABOUR PRODUCTIVITY		
Net Operating Cost	\$1,458,149	\$1,287,572	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	\$71,760	\$74,345	TOP WAGE RATES		
Provincial Operating Contribution	\$143,379	\$139,401	Operators	\$18.25	\$18.80
Municipal Operating Contribution	\$1,314,770	\$1,073,826	Mechanics	\$37.00	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			
Events			Remarks		
2022-12-23	2022-12-25	Blizzard - Significant Weather Event	In October 2021 the system fully switched from Fixed Route to On-Demand. The system gained great success in 2022 increasing ridership by over 50% from 2019 (Pre-Covid) ridership.		

GO (Metrolinx), ON

Contact Name: Ian Smith
Contact Title: Chief Operating Officer

Statistical Contact: Anthony Smith
Statistical Title: Manager Service Expansion
Telephone: 416-471-9463
Email: anthony.smith@metrolinx.com

System Established: 1967-05-23
Municipal Population: 9,765,188
Service Area Population: 9,765,188
Service Area Size km²: 31,561.6
Service Provided by: Crown Corporation

General/Adult Cash Fare: \$4.40
Ridership (Linked Trips): 28,905,900
Total Operating Revenues: \$399,330,555

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	11
Weekday	16 - 30 Minutes	18
	>30 Minutes	14
	< 16 Minutes	5
Saturday	16 - 30 Minutes	16
	>30 Minutes	5
	< 16 Minutes	5
Sunday	16 - 30 Minutes	16
	>30 Minutes	5

Number of Fixed Routes

46

Number of Accessible Routes

-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	02:40	02:40	02:40	02:40	02:40	02:35	02:35
End	23:50	23:50	23:50	23:50	23:50	23:55	23:55

Fare Structure

In Effect Since: 2022-03-14

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.40	\$4.40	\$3.70	-	13-64 years of age
Child/Youth	-	-	-	-	6-12 years of age
Student	\$4.40	\$4.40	\$3.40	-	Students with ID; Full-time Canadian post-secondary students are eligible for GO Transit student fares
Senior	\$2.20	\$2.20	\$1.97	-	65 years or over
Other Fare Type:	Youth, Group Pass, Post Secondary, Day Pass, Weekend Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	270	-	3.7	-
Double-Decker Buses:	105	-	8.2	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	18	-	7.0	-
Commuter Rail Car:	95	915	11.9	18.5
Commuter Rail Locomotive:	-	118	-	-
Other Rail:	-	-	-	-
Total	660	1,033	7.2	17.8

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	547	434	26 %	55,942
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	18	9	100 %	30,819
Commuter Rail	1,010	510	98 %	5,288
Locomotive	118	71	66 %	45,257
Ferry	-	-	-	-
Total	1,693	1,024	65 %	21,557

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 39.0 %

Total Low-Floor Buses (30'-60'): 375

Average Bus Age (Years): 6

Active Buses by Power Type

		Energy Consumption (All Modes)	
		Diesel	litres
Diesel	545	15,447,470	
Biodiesel	-	-	
Natural Gas	-	-	
Gasoline	-	-	
Electric			
Trolley	-	-	
Battery	2	-	
Fuel Cell	-	-	
Total	547		

Employee Statistics

	Full-time	Part-time
Operators	718	10
Other Transport Operations	834	160
Vehicle Mechanics	99	-
Other Vehicle Mechanics	23	-
Plant and Other Maintenance	465	26
General and Administration	3,316	33
Total Employees	5,455	229

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	9,750,000	26 %	808,030	89 %	30,600,342	84 %	37.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	2,155,397	6 %	9,449	1 %	554,750	2 %	58.7
Commuter Rail	25,480,000	68 %	93,778	10 %	5,340,383	15 %	56.9
Ferry	-	-	-	-	-	-	-
Total	37,385,397		911,257		36,495,475		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	33,323,220	36,495,475	Total Capital Expenditures	\$5,192,374,639	\$5,569,022,281
Total Vehicle Kilometres	39,949,659	42,419,204	Total Capital Disposals	\$71,881,569	\$146,363,030
Revenue Vehicle Hours	884,817	911,257	Total Capital Funding	\$5,348,349,265	\$5,247,296,414
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	1,034,340	1,072,564	Provincial Capital Contribution	\$5,334,807,083	\$5,227,524,719
Operators Paid Hours	1,108,217	995,891	Municipal Capital Contribution	\$13,041,911	\$14,769,916
Vehicle Mechanics Paid Hours	148,896	143,274	Other Capital Contribution	\$500,272	\$5,001,779
Total Employee Paid Hours	6,909,668	7,796,365			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	9,720,888	23,464,411	FINANCIAL		
Children/Youth Passenger Trips	33,838	88,002	Revenue / Cost Ratio (R/C Ratio)	14 %	26 %
Student Passenger Trips	426,852	2,516,693	Municipal Operating Contribution Per Capita	-	-
Senior Passenger Trips	552,803	1,239,880	Net Direct Operating Cost Per Regular Service Passenger	\$98.46	\$39.28
Total Concession Fare Linked Trips	1,591,802	5,441,489	Maintenance Expense / Total Direct Operating Expense	\$0.15	\$0.14
Total Regular Service Linked Trips	11,312,690	28,905,900	Fuel Expense / Total Direct Operating Expense	\$0.05	\$0.08
Regular Service Passenger-KMs	419,700,799	979,039,580			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	10.65	10.71
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$435,052,078	\$449,833,116	Total Direct Operating Expense / Total Regular Service Linked Trips	\$114.34	\$53.09
Fuel/Energy for Vehicles	\$68,129,935	\$119,290,473	COST EFFICIENCY		
Vehicle Maintenance	\$197,369,194	\$218,695,380	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$1,250.52	\$1,430.84
Plant Maintenance	\$254,527,559	\$290,870,185	Maintenance Expense / Total Vehicle Hours	\$190.82	\$203.90
General/Administration	\$338,389,065	\$455,976,824	Fuel Expense / Total Vehicle Hours	\$65.87	\$111.22
Total Direct Operating Expense	\$1,293,467,831	\$1,534,665,978	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	1.2	3.0
Total Operating Expenses	\$2,245,255,510	\$2,555,563,715	Total Regular Service Linked Trips / Revenue Vehicle Hour	12.8	31.7
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$120,498,853	\$309,579,474	Revenue Vehicle Hours Per Capita	0.1	0.1
Total Operating Revenues	\$179,572,029	\$399,330,555	AVERAGE SPEED		
Total Revenues	\$1,287,981,298	\$1,531,674,487	Revenue Vehicle Kilometres / Revenue Vehicle Hour	37.66	40.05
Net Direct Operating Cost	\$1,113,895,802	\$1,135,335,423	LABOUR PRODUCTIVITY		
Net Operating Cost	\$957,274,213	\$1,023,889,228	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.80	0.92
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$946,171,757	\$1,001,886,518	Operators	\$37.03	\$37.40
Municipal Operating Contribution	-	-	Mechanics	\$43.77	\$44.21
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2022-01-01	2022-12-31	COVID-19
2022-11-06	2022-11-11	GO Bus Labor Disruption

Greater Sudbury, ON

Contact Name: Brendan Adair
Contact Title: Director of Transit Services

Statistical Contact: Laura Kenyon
Statistical Title: Transit Planning Coordinator
Telephone: 705-674-4455 x3039
Email: laura.kenyon@greatersudbury.ca

System Established: 1972-01-01
Municipal Population: 166,004
Service Area Population: 152,819
Service Area Size km²: 225.4
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.50
Ridership (Linked Trips): 3,463,228
Total Operating Revenues: \$7,049,698

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	2
Weekday	16 - 30 Minutes	11
	>30 Minutes	10
	< 16 Minutes	1
Saturday	16 - 30 Minutes	1
	>30 Minutes	21
	< 16 Minutes	1
Sunday	16 - 30 Minutes	1
	>30 Minutes	21

Number of Fixed Routes

Number of Accessible Routes

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	07:00	07:00
End	00:00	00:00	00:00	00:00	00:00	00:00	00:00

Fare Structure

	In Effect Since: 2019-07-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.50	\$2.92	-	\$88.00	
Child/Youth	\$3.50	\$2.50	-	\$56.00	5-12 year
Student	\$3.50	\$2.50	-	\$75.00	
Senior	\$3.50	\$2.50	-	\$56.00	65 and up
Other Fare Type:	Youth, U-pass, Employer, Day Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	59	-	7.2	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	59	-	7.2	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	59	42	40 %	70,824
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	59	42	40 %	70,824

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 38

Average Bus Age (Years): 7

Active Buses by Power Type

		Energy Consumption (All Modes)	
			litres
Diesel	59	Diesel	2,087,219
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	59		

Employee Statistics

	Full-time	Part-time
Operators	75	58
Other Transport Operations	5	-
Vehicle Mechanics	9	-
Other Vehicle Mechanics	9	6
Plant and Other Maintenance	-	-
General and Administration	15	4
Total Employees	113	68

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	3,850,311	100 %	171,391	100 %	4,178,602	100 %	24.4
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	3,850,311		171,391		4,178,602		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	4,030,754	4,178,602	Total Capital Expenditures	\$6,506,940	\$5,329,980
Total Vehicle Kilometres	4,161,047	4,308,894	Total Capital Disposals	\$49,500	-
Revenue Vehicle Hours	175,322	171,391	Total Capital Funding	\$6,506,940	\$5,329,879
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$2,599,977	\$2,127,886
Total Vehicle Hours	181,274	171,844	Provincial Capital Contribution	\$2,900,626	\$2,434,383
Operators Paid Hours	-	-	Municipal Capital Contribution	\$1,006,337	\$767,610
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,162,546	1,565,544	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	22 %	27 %
Student Passenger Trips	678,331	1,228,682	Municipal Operating Contribution Per Capita	\$106.53	\$116.52
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$7.76	\$5.62
Total Concession Fare Linked Trips	1,195,567	1,897,684	Maintenance Expense / Total Direct Operating Expense	\$0.20	\$0.20
Total Regular Service Linked Trips	2,358,113	3,463,228	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.14
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$12,173,005	\$12,664,380	Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.98	1.98
Fuel/Energy for Vehicles	\$2,081,140	\$3,681,786			
Vehicle Maintenance	\$4,563,024	\$5,239,413	COST EFFECTIVENESS		
Plant Maintenance	\$1,843,497	\$2,287,979	Total Direct Operating Expense / Total Regular Service Linked Trips	\$9.89	\$7.65
General/Administration	\$2,670,807	\$2,623,317	COST EFFICIENCY		
Total Direct Operating Expense	\$23,331,473	\$26,496,874	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$128.71	\$154.19
Debt Service Payment	-	\$658,110	Maintenance Expense / Total Vehicle Hours	\$25.17	\$30.49
Total Operating Expenses	\$23,562,379	\$27,154,984	Fuel Expense / Total Vehicle Hours	\$11.48	\$21.43
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$4,676,412	\$6,871,072	Total Regular Service Linked Trips Per Capita	15.4	22.7
Total Operating Revenues	\$5,024,426	\$7,049,698	Total Regular Service Linked Trips / Revenue Vehicle Hour	13.5	20.2
Total Revenues	\$5,093,647	\$7,297,716			
Net Direct Operating Cost	\$18,307,047	\$19,447,176	AMOUNT OF SERVICE		
Net Operating Cost	\$18,468,732	\$19,857,268	Revenue Vehicle Hours Per Capita	1.1	1.1
Federal Operating Contribution	-	-	AVERAGE SPEED		
Provincial Operating Contribution	\$1,832,262	\$1,695,274	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.99	24.38
Municipal Operating Contribution	\$16,280,380	\$17,805,904	LABOUR PRODUCTIVITY		
Other Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	\$356,090	\$356,090	Operators	\$29.73	\$30.03
Municipal Debt Service Contribution	-	-	Mechanics	\$35.07	\$34.93

Guelph, ON

Contact Name: Robin Gerus
Contact Title: General Manager

Statistical Contact: Ujjwal Verma
Statistical Title: Business Specialist, Business Services
Telephone: 519-822-1811 x3655
Email: Ujjwal.Verma@guelph.ca

System Established:
Municipal Population: 143,740
Service Area Population: 143,740
Service Area Size km²: 87.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 3,716,101
Total Operating Revenues: \$13,611,579

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	2
Weekday	16 - 30 Minutes	24
	>30 Minutes	-
	< 16 Minutes	1
Saturday	16 - 30 Minutes	20
	>30 Minutes	-
	< 16 Minutes	1
Sunday	16 - 30 Minutes	20
	>30 Minutes	-

Number of Fixed Routes 26
Number of Accessible Routes -

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:45	05:45	05:45	05:45	05:45	05:45	09:15
End	00:45	00:45	00:45	00:45	00:45	00:45	19:15

Fare Structure

	In Effect Since:
	Cash Unit Mobile Ticket Monthly Pass Criteria
Adult/General	\$3.00 \$2.80 \$2.80 \$80.00 18+
Child/Youth	- - - - under 12 years
Student	\$3.00 \$2.25 \$2.25 \$68.00 13-18
Senior	\$3.00 \$2.25 \$2.25 \$68.00 65 years of age
Other Fare Type:	Youth, Low Income, Family, Post Secondary, U-pass, Semester, Employer, Veteran, Blind/CNIB Day Pass, Weekend Pass,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	102	-	12.2	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	102	-	12.2	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	102	62	65 %	44,922
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	102	62	65 %	44,922

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 102

Average Bus Age (Years): 12

Active Buses by Power Type

	Energy Consumption (All Modes)		
	Diesel	2,567,960 litres	
Diesel	-		
Biodiesel	102	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	102		

Employee Statistics

	Full-time	Part-time
Operators	185	-
Other Transport Operations	22	-
Vehicle Mechanics	13	-
Other Vehicle Mechanics	10	-
Plant and Other Maintenance	2	-
General and Administration	8	-
Total Employees	240	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	4,849,905	100 %	230,615	100 %	4,582,076	100 %	19.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	4,849,905		230,615		4,582,076		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	4,182,329	4,582,076	Total Capital Expenditures	\$3,608,612	\$3,073,040
Total Vehicle Kilometres	4,357,052	4,863,509	Total Capital Disposals	\$48,857	-
Revenue Vehicle Hours	203,979	230,615	Total Capital Funding	\$3,559,755	\$3,073,040
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$309,553	\$448,535
Total Vehicle Hours	209,240	240,566	Provincial Capital Contribution	\$3,242,087	\$961,424
Operators Paid Hours	339,445	351,332	Municipal Capital Contribution	\$8,115	\$1,136,998
Vehicle Mechanics Paid Hours	28,392	28,392	Other Capital Contribution	-	\$526,083
Total Employee Paid Hours	437,049	464,744			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,372,512	1,459,039	FINANCIAL		
Children/Youth Passenger Trips	112,952	169,955	Revenue / Cost Ratio (R/C Ratio)	18 %	41 %
Student Passenger Trips	320,135	1,545,681	Municipal Operating Contribution Per Capita	\$112.55	\$137.26
Senior Passenger Trips	96,159	75,658	Net Direct Operating Cost Per Regular Service Passenger	\$11.52	\$5.35
Total Concession Fare Linked Trips	598,734	2,257,062	Maintenance Expense / Total Direct Operating Expense	\$0.19	\$0.17
Total Regular Service Linked Trips	1,971,246	3,716,101	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.13
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.42	3.52
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$18,069,888	\$21,092,211	Total Direct Operating Expense / Total Regular Service Linked Trips	\$14.09	\$9.01
Fuel/Energy for Vehicles	\$2,337,844	\$4,228,587	COST EFFICIENCY		
Vehicle Maintenance	\$5,244,683	\$5,550,600	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$132.74	\$139.24
Plant Maintenance	\$1,072,259	\$1,310,475	Maintenance Expense / Total Vehicle Hours	\$25.07	\$23.07
General/Administration	\$1,049,095	\$1,315,385	Fuel Expense / Total Vehicle Hours	\$11.17	\$17.58
Total Direct Operating Expense	\$27,773,769	\$33,497,258	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	13.7	25.9
Total Operating Expenses	\$27,773,769	\$33,497,258	Total Regular Service Linked Trips / Revenue Vehicle Hour	9.7	16.1
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$4,761,629	\$13,064,048	Revenue Vehicle Hours Per Capita	1.4	1.6
Total Operating Revenues	\$5,063,414	\$13,611,579	AVERAGE SPEED		
Total Revenues	\$5,063,414	\$13,611,579	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.50	19.87
Net Direct Operating Cost	\$22,710,355	\$19,885,679	LABOUR PRODUCTIVITY		
Net Operating Cost	\$22,710,355	\$19,885,679	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.60	0.66
Federal Operating Contribution	-	\$77,931	TOP WAGE RATES		
Provincial Operating Contribution	\$6,531,829	\$77,931	Operators	\$30.91	\$31.37
Municipal Operating Contribution	\$16,178,526	\$19,729,817	Mechanics	\$36.28	\$37.47
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2020-03-17 2022-04-30 Covid

Halton Hills, ON

Contact Name: Deanna Locey
Contact Title: Transit Supervisor

Statistical Contact: Deanna Locey
Statistical Title: Transit Supervisor
Telephone: 9058732600
Email: deannal@haltonhills.ca

System Established: 2022-09-01
Municipal Population: 61,161
Service Area Population: 61,161
Service Area Size km²: 276.3
Service Provided by: Milton Transit

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 2,947
Total Operating Revenues: \$2,423

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	07:00	
End	22:00	22:00	22:00	22:00	22:00	19:00	

Fare Structure

	In Effect Since: 2022-09-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.20	\$3.20	\$85.00	19-64
Child/Youth	-	-	-	-	12 and under
Student	\$4.00	\$2.30	\$2.30	\$63.00	13-19
Senior	\$4.00	\$2.20	\$2.20	\$54.00	65+
Other Fare Type:	Low Income, Blind/CNIB,				

Number of Fixed Routes

1

Number of Accessible Routes

1

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	8	-	4.6	-
Standard Buses:	1	-	9.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	9	-	5.1	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	9	-	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	9	-	-	-

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 5

Average Bus Age (Years): 5

Active Buses by Power Type

Diesel	2
Biodiesel	-
Natural Gas	-
Gasoline	7
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	9

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	-	-	-	-	-	-	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	3,394		-		-		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres		-	Total Capital Expenditures		\$133,905
Total Vehicle Kilometres		-	Total Capital Disposals		-
Revenue Vehicle Hours		-	Total Capital Funding		\$133,905
Auxiliary Revenue Vehicle Hours		-	Federal Capital Contribution		\$53,562
Total Vehicle Hours		-	Provincial Capital Contribution		\$44,630
Operators Paid Hours		-	Municipal Capital Contribution		\$35,713
Vehicle Mechanics Paid Hours		-	Other Capital Contribution		-
Total Employee Paid Hours		-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips		-	FINANCIAL		
Children/Youth Passenger Trips		-	Revenue / Cost Ratio (R/C Ratio)		1 %
Student Passenger Trips		-	Municipal Operating Contribution Per Capita		\$2.60
Senior Passenger Trips		-	Net Direct Operating Cost Per Regular Service Passenger		\$54.03
Total Concession Fare Linked Trips		-	Maintenance Expense / Total Direct Operating Expense		\$0.01
Total Regular Service Linked Trips	2,947		Fuel Expense / Total Direct Operating Expense		-
Regular Service Passenger-KMs		-			
Auxiliary Service Passenger Trips		-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips		0.82
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$160,456		Total Direct Operating Expense / Total Regular Service Linked Trips		\$54.85
Fuel/Energy for Vehicles		-	COST EFFICIENCY		
Vehicle Maintenance	\$1,191		Total Direct and Auxiliary Operating Expense / Total Vehicle Hours		-
Plant Maintenance		-	Maintenance Expense / Total Vehicle Hours		-
General/Administration		-	Fuel Expense / Total Vehicle Hours		-
Total Direct Operating Expense	\$161,647				
Debt Service Payment		-			
Total Operating Expenses	\$161,647				
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$2,423		Total Regular Service Linked Trips Per Capita		0.0
Total Operating Revenues	\$2,423		Total Regular Service Linked Trips / Revenue Vehicle Hour		-
Total Revenues	\$2,423				
Net Direct Operating Cost	-	\$159,224	AMOUNT OF SERVICE		
Net Operating Cost		\$159,224	Revenue Vehicle Hours Per Capita		-
Federal Operating Contribution		-	AVERAGE SPEED		
Provincial Operating Contribution		-	Revenue Vehicle Kilometres / Revenue Vehicle Hour		-
Municipal Operating Contribution		\$159,224	LABOUR PRODUCTIVITY		
Other Operating Contribution		-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour		-
Federal Debt Service Contribution		-			
Provincial Debt Service Contribution		-	TOP WAGE RATES		
Municipal Debt Service Contribution		\$159,224	Operators		-
			Mechanics		-

Hamilton, ON

Contact Name: Maureen Cosyn Heath
Contact Title: Director of Transit

Statistical Contact: Nancy Purser
Statistical Title: Manager, Transit Support Services
Telephone: 905-546-2424 x1876
Email: nancy.purser@hamilton.ca

System Established:
Municipal Population: 592,000
Service Area Population: 549,689
Service Area Size km²: 243.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 15,216,361
Total Operating Revenues: \$37,018,270

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	21
Weekday	16 - 30 Minutes	11
	>30 Minutes	1
	< 16 Minutes	4
Saturday	16 - 30 Minutes	23
	>30 Minutes	3
	< 16 Minutes	4
Sunday	16 - 30 Minutes	20
	>30 Minutes	3

Number of Fixed Routes

Number of Accessible Routes

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	05:00	06:00
End	02:00	02:00	02:00	02:00	02:00	02:00	01:00

Fare Structure

	In Effect Since: 2022-09-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	\$2.60	\$2.60	\$114.40	
Child/Youth	-	-	-	-	Under Age 6
Student	\$3.25	\$2.15	\$2.15	\$94.60	Age 6 -19 with valid student ID
Senior	\$3.25	\$2.15	\$2.15	\$38.50	Age 65-79
Other Fare Type:	Youth, Low Income, U-pass, Employer, Annual Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	243	-	8.4	-
Articulated Buses:	49	-	9.0	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	294	-	8.6	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	294	230	28 %	52,715
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	294	230	28 %	52,715

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 294

Average Bus Age (Years): 9

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	137	Diesel	5,142,308 litres
Biodiesel	-	Biodiesel	-
Natural Gas	157	Gasoline	51,704 litres
Gasoline	-	Natural Gas	6,677,449 cubic metres
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	294		

Employee Statistics

	Full-time	Part-time
Operators	624	9
Other Transport Operations	49	-
Vehicle Mechanics	56	3
Other Vehicle Mechanics	62	19
Plant and Other Maintenance	3	-
General and Administration	43	2
Total Employees	837	33

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	20,339,322	100 %	909,017	100 %	15,498,300	100 %	17.0
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	20,339,322		909,017		15,498,300		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	14,723,737	15,498,300	Total Capital Expenditures	\$5,760,043	\$32,988,557
Total Vehicle Kilometres	16,327,981	17,388,357	Total Capital Disposals	\$9,773	\$25,606
Revenue Vehicle Hours	825,887	909,017	Total Capital Funding	\$6,120,211	\$32,962,952
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$3,635,552	\$1,341,633
Total Vehicle Hours	869,952	957,759	Provincial Capital Contribution	\$299,822	-
Operators Paid Hours	1,213,717	1,469,635	Municipal Capital Contribution	\$2,184,838	\$31,606,318
Vehicle Mechanics Paid Hours	116,371	203,628	Other Capital Contribution	-	\$15,000
Total Employee Paid Hours	1,617,963	2,147,957			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	7,519,937	9,650,037	FINANCIAL		
Children/Youth Passenger Trips	33,006	136,856	Revenue / Cost Ratio (R/C Ratio)	27 %	29 %
Student Passenger Trips	940,352	1,532,800	Municipal Operating Contribution Per Capita	\$123.92	\$131.05
Senior Passenger Trips	726,192	997,377	Net Direct Operating Cost Per Regular Service Passenger	\$7.43	\$5.84
Total Concession Fare Linked Trips	2,453,027	5,566,324	Maintenance Expense / Total Direct Operating Expense	\$0.20	\$0.17
Total Regular Service Linked Trips	9,972,964	15,216,361	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.08
Regular Service Passenger-KMs	-	80,951,041			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.71	2.37
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$63,879,757	\$71,830,946	Total Direct Operating Expense / Total Regular Service Linked Trips	\$10.20	\$8.27
Fuel/Energy for Vehicles	\$6,933,700	\$10,545,721	COST EFFICIENCY		
Vehicle Maintenance	\$19,929,256	\$21,793,109	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$116.89	\$131.37
Plant Maintenance	\$3,612,106	\$3,897,890	Maintenance Expense / Total Vehicle Hours	\$22.91	\$22.75
General/Administration	\$7,338,099	\$17,748,367	Fuel Expense / Total Vehicle Hours	\$7.97	\$11.01
Total Direct Operating Expense	\$101,692,918	\$125,816,032	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	18.3	27.7
Total Operating Expenses	\$112,433,013	\$126,807,534	Total Regular Service Linked Trips / Revenue Vehicle Hour	12.1	16.7
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$26,986,998	\$36,115,698	Revenue Vehicle Hours Per Capita	1.5	1.7
Total Operating Revenues	\$27,634,470	\$37,018,270	AVERAGE SPEED		
Total Revenues	\$27,634,760	\$36,781,317	Revenue Vehicle Kilometres / Revenue Vehicle Hour	17.83	17.05
Net Direct Operating Cost	\$74,058,448	\$88,797,762	LABOUR PRODUCTIVITY		
Net Operating Cost	\$84,798,253	\$90,026,217	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.68	0.62
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$17,426,545	\$17,991,615	Operators	\$33.81	\$33.81
Municipal Operating Contribution	\$67,371,708	\$72,034,602	Mechanics	\$39.89	\$39.89
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2022-01-01 2022-12-31 Covid -19 Pandemic

Huntsville, ON

Contact Name: Dean Campbell
Contact Title: Owner/Operator

Statistical Contact: Julia McKenzie

Statistical Title: Treasurer

Telephone: 705-789-1751

Email: julia.mckenzie@huntsville.ca

System Established: 1991-06-13
Municipal Population: 21,147
Service Area Population: 11,000
Service Area Size km²: 12.0
Service Provided by: Campbell Bus Lines

General/Adult Cash Fare: \$2.25
Ridership (Linked Trips): 15,715
Total Operating Revenues: \$22,184

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	2
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	1
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	08:00	08:00	08:00	08:00	08:00	10:00	
End	18:00	18:00	18:00	18:00	18:00	18:00	

Fare Structure

In Effect Since: 2008-07-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.25	\$2.05	-	\$52.50	14+ no student card
Child/Youth	\$1.00	\$0.90	-	\$25.00	preschool free
Student	\$1.00	\$0.90	-	\$25.00	less 14 or has student card0
Senior	\$2.25	\$2.05	-	\$52.50	65+

Number of Fixed Routes

2

Other Fare Type:

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	3	-	2.7	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	3	-	2.7	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	3	2	50 %	24,882
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	3	2	50 %	24,882

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'):

-

Average Bus Age (Years):

3

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	3
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	3

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	32,510 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	15,715	100 %	4,861	100 %	74,645	100 %	15.4
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	15,715		4,861		74,645		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	78,578	74,645	Total Capital Expenditures	-	-
Total Vehicle Kilometres	78,578	74,645	Total Capital Disposals	-	-
Revenue Vehicle Hours	4,861	4,861	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	4,861	4,861	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	0 %	7 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$16.65	\$15.87
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$27.70	\$20.23
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	11,956	15,715	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	1,202	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.06	1.41
Transportation Operations	\$331,867	\$340,073			
Fuel/Energy for Vehicles	-	-	COST EFFECTIVENESS		
Vehicle Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$27.76	\$21.64
Plant Maintenance	-	-			
General/Administration	-	-	COST EFFICIENCY		
Total Direct Operating Expense	\$331,867	\$340,073	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$68.27	\$69.96
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Operating Expenses	\$331,867	\$340,073	Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	\$660	\$22,184	SERVICE UTILIZATION		
Total Operating Revenues	\$660	\$22,184	Total Regular Service Linked Trips Per Capita	1.1	1.4
Total Revenues	\$660	\$22,184	Total Regular Service Linked Trips / Revenue Vehicle Hour	2.5	3.2
Net Direct Operating Cost	\$331,207	\$317,889	AMOUNT OF SERVICE		
Net Operating Cost	\$331,207	\$317,889	Revenue Vehicle Hours Per Capita	0.4	0.4
Federal Operating Contribution	\$52,240	\$18,040			
Provincial Operating Contribution	\$95,869	\$125,251	AVERAGE SPEED		
Municipal Operating Contribution	\$183,097	\$174,597	Revenue Vehicle Kilometres / Revenue Vehicle Hour	16.16	15.36
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Innisfil, ON

Contact Name: Andria Leigh
Contact Title: Director of Planning & Growth

Statistical Contact: Adrianna Grasmeyer
Statistical Title: Senior Policy Planner
Telephone: 705-436-3710 x3320
Email: agrasmeyer@innisfil.ca

System Established: 2017-05-15
Municipal Population: 43,326
Service Area Population: 43,326
Service Area Size km²: 262.0
Service Provided by: Uber, Barrie-Innisfil taxi, Driverseat

General/Adult Cash Fare: -
Ridership (Linked Trips): 73,871
Total Operating Revenues: \$76,866

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	00:00	00:00	00:00	00:00	00:00	00:00	00:00
End	00:00	00:00	00:00	00:00	00:00	00:00	00:00

Fare Structure

In Effect Since: 2019-04-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	-	-	-	-	
Child/Youth	-	-	-	-	
Student	-	-	-	-	
Senior	-	-	-	-	

Number of Fixed Routes

Other Fare Type: Low Income,

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	52	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	52	-	-

Percentage of Accessible Bus Fleet:

Total Low-Floor Buses (30'-60'): -

Percentage of Accessible Transit Fleet:

Average Bus Age (Years): -

Active Buses by Power Type

Energy Consumption (All Modes)

Diesel	-	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric	-	Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	-		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	1	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	4	-
Total Employees	5	-

Modal Statistics

Boardings

Revenue Vehicle Hours

Revenue Vehicle KMs

Average Speed (km/h)

Bus	73,871	100 %	31,329	100 %	1,216,955	100 %	38.8
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	73,871		31,329		1,216,955		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	710,005	1,216,955	Total Capital Expenditures	-	-
Total Vehicle Kilometres	710,005	1,216,955	Total Capital Disposals	-	-
Revenue Vehicle Hours	18,857	31,329	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	18,857	31,329	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	9,100	9,100			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	55,744	73,871	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	14 %	12 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$8.35	\$13.40
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$10.04	\$7.86
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	55,744	73,871	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	701,200	930,775			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.63	1.04
Transportation Operations	\$650,763	\$657,464			
Fuel/Energy for Vehicles	-	-	COST EFFECTIVENESS		
Vehicle Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$11.67	\$8.90
Plant Maintenance	-	-			
General/Administration	-	-	COST EFFICIENCY		
Total Direct Operating Expense	\$650,763	\$657,464	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$34.51	\$20.99
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Operating Expenses	\$650,763	\$657,464	Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	\$90,938	\$76,866	SERVICE UTILIZATION		
Total Operating Revenues	\$90,938	\$76,866	Total Regular Service Linked Trips Per Capita	1.3	1.7
Total Revenues	\$90,938	\$76,866	Total Regular Service Linked Trips / Revenue Vehicle Hour	3.0	2.4
Net Direct Operating Cost	\$559,825	\$580,598	AMOUNT OF SERVICE		
Net Operating Cost	\$559,825	\$580,598	Revenue Vehicle Hours Per Capita	0.4	0.7
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$198,250	-	AVERAGE SPEED		
Municipal Operating Contribution	\$361,575	\$580,599	Revenue Vehicle Kilometres / Revenue Vehicle Hour	37.65	38.84
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Remarks

Innisfil partners with Uber to provide passenger transportation. All bus related data is for Uber operated vehicles.
 Fares for general trips (through Uber) and WAV trips (through Barrie Innisfil taxi) (fares were increased by \$1 as of April 2019)
 - \$4 for any trip to/from Innisfil Recreational Complex/Town Hall area, Innisfil idealAB and Library, Lakeshore branch (967 Innisfil beach Road.), South Innisfil Community Centre (Lefroy), Innisfil Community Church/Innisfil Food Bank (1571 Innisfil Beach Road).
 - \$5 for any trip to/from closest GO bus stop along Yonge St
 - \$6 for any trip to/from Barrie South GO train station, Innisfil Heights Employment Area and Highway 400 carpool lot
 - When you travel anywhere else going within Innisfil boundaries you'll save \$4 off your fare.
 Fares for Eligible Low Income Households through Fair Transit Program (since Oct 2019)
 - 50% off regular fares listed above +2 free return trips from Food Bank

Kenora, ON

Contact Name: Kyle Attanasio
Contact Title: Chief Administration Officer

Statistical Contact: Michelle Saunders
Statistical Title: Municipal Accountant
Telephone: 807-467-2024
Email: msaunders@kenora.ca

System Established:
Municipal Population: 14,967
Service Area Population: 7,000
Service Area Size km²: 15.0
Service Provided by: First Canada ULC

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 20,249
Total Operating Revenues: \$56,258

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	11:00	
End	19:00	19:00	19:00	19:00	19:00	18:00	

Fare Structure

Fare Structure	In Effect Since: 2018-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	-	\$2.50	-	Infants (under 1 year) free
Child/Youth	\$2.50	-	\$2.50	-	
Student	\$2.50	-	\$2.50	-	
Senior	\$2.50	-	\$2.50	-	

Number of Fixed Routes

3

Other Fare Type:

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	2	-	6.5	-
Standard Buses:	1	1	11.0	5.0
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	3	1	8.0	5.0

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	2	100 %	15,589
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	2	100 %	15,589

Percentage of Accessible Bus Fleet: 75.0 %

Percentage of Accessible Transit Fleet: 75.0 %

Total Low-Floor Buses (30'-60'): 1

Average Bus Age (Years): 7

Active Buses by Power Type

		Energy Consumption (All Modes)	
			litres
Diesel	3	Diesel	23,672
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	1	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	4		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	20,249	100 %	2,938	100 %	62,357	100 %	21.2
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	20,249		2,938		62,357		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	82,375	62,357	Total Capital Expenditures	-	-
Total Vehicle Kilometres	82,375	62,357	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,395	2,938	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,395	2,938	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	19 %	20 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$49.72	\$44.67
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$11.25	\$11.08
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.00	\$0.00
Total Regular Service Linked Trips	23,100	20,249	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.70	2.65
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$313,722	\$269,489	Total Direct Operating Expense / Total Regular Service Linked Trips	\$13.94	\$13.86
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	\$461	\$224	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$94.87	\$95.54
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	\$0.14	\$0.08
General/Administration	\$7,896	\$10,991	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$322,079	\$280,704	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	3.3	2.9
Total Operating Expenses	\$410,329	\$368,954	Total Regular Service Linked Trips / Revenue Vehicle Hour	6.8	6.9
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$62,287	\$53,714	Revenue Vehicle Hours Per Capita	0.5	0.4
Total Operating Revenues	\$62,287	\$56,258	AVERAGE SPEED		
Total Revenues	\$62,287	\$56,258	Revenue Vehicle Kilometres / Revenue Vehicle Hour	24.26	21.22
Net Direct Operating Cost	\$259,792	\$224,446	LABOUR PRODUCTIVITY		
Net Operating Cost	\$348,042	\$312,696	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	-	-	Operators	-	-
Municipal Operating Contribution	\$348,042	\$312,696	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	Events		
Provincial Debt Service Contribution	-	-	2022-10-07	Saturday closures (end TBD)	
Municipal Debt Service Contribution	-	-	Remarks		
			Saturday closures are assumed to be temporary due to driver shortage. The website still indicates Saturday service.		

Kingston, ON

Contact Name: Jeremy DaCosta
Contact Title: Director, Transit Services

Statistical Contact: Andrew Morton
Statistical Title: Transit Service Project Manager
Telephone: (613) 546-4291 x2303
Email: amorton@cityofkingston.ca

System Established: 1962-01-01
Municipal Population: 133,187
Service Area Population: 129,795
Service Area Size km²: 131.7
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 4,312,985
Total Operating Revenues: \$7,122,409

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	6
Weekday	16 - 30 Minutes	10
	>30 Minutes	5
	< 16 Minutes	-
Saturday	16 - 30 Minutes	16
	>30 Minutes	5
	< 16 Minutes	-
Sunday	16 - 30 Minutes	9
	>30 Minutes	11

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	06:00
End	23:30	23:30	23:30	23:30	23:30	23:30	23:30

Fare Structure

	In Effect Since: 2020-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	\$2.75	-	\$80.00	Ages 25-64
Child/Youth	-	-	-	-	Under 14 - free
Student	\$3.25	\$2.25	-	\$59.50	Ages 15-24
Senior	\$3.25	\$2.25	-	\$59.50	Age 65+
Other Fare Type:	Youth, Low Income, Post Secondary, U-pass, Employer, Blind/CNIB, Day Pass,				

Number of Fixed Routes

22

Number of Accessible Routes

22

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	82	-	6.7	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	82	-	6.7	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	82	63	30 %	53,271
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	82	63	30 %	53,271

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 82

Average Bus Age (Years): 7

Active Buses by Power Type

Diesel	80
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	
Trolley	-
Battery	2
Fuel Cell	-
Total	82

Energy Consumption (All Modes)

Diesel	-
Biodiesel	2,815,193 litres
Gasoline	-
Natural Gas	-
Electricity	140,408 kilowatt-hours

Employee Statistics

	Full-time	Part-time
Operators	109	61
Other Transport Operations	11	-
Vehicle Mechanics	10	-
Other Vehicle Mechanics	8	5
Plant and Other Maintenance	1	-
General and Administration	7	-
Total Employees	146	66

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	4,884,941	100 %	230,796	100 %	4,368,215	100 %	18.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	4,884,941		230,796		4,368,215		

VEHICLE KILOMETRES AND HOURS			2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES		2021	2022
Revenue Vehicle Kilometres			4,359,885	4,368,215	Total Capital Expenditures		\$6,745,171	\$807,112
Total Vehicle Kilometres			4,704,418	4,740,637	Total Capital Disposals		\$12,369	\$9,686
Revenue Vehicle Hours			229,919	230,796	Total Capital Funding		\$6,732,802	\$797,427
Auxiliary Revenue Vehicle Hours			-	-	Federal Capital Contribution		\$2,234,126	\$378,707
Total Vehicle Hours			247,146	249,597	Provincial Capital Contribution		\$2,485,781	\$149,709
Operators Paid Hours			303,450	390,575	Municipal Capital Contribution		\$2,012,895	\$269,011
Vehicle Mechanics Paid Hours			26,673	23,691	Other Capital Contribution		-	-
Total Employee Paid Hours			382,949	475,584				
PASSENGER DATA					PERFORMANCE INDICATORS			
Adult/General Passenger Trips			1,352,269	1,788,697	FINANCIAL			
Children/Youth Passenger Trips			200,004	317,245	Revenue / Cost Ratio (R/C Ratio)		21 %	26 %
Student Passenger Trips			937,989	2,010,773	Municipal Operating Contribution Per Capita		\$135.88	\$149.28
Senior Passenger Trips			142,811	196,270	Net Direct Operating Cost Per Regular Service Passenger		\$7.35	\$4.61
Total Concession Fare Linked Trips			1,280,804	2,524,288	Maintenance Expense / Total Direct Operating Expense		\$0.16	\$0.14
Total Regular Service Linked Trips			2,633,073	4,312,985	Fuel Expense / Total Direct Operating Expense		\$0.13	\$0.18
Regular Service Passenger-KMs			-	-				
Auxiliary Service Passenger Trips			58,078	91,209	AVERAGE FARE			
					Regular Service Passenger Revenue / Total Regular Service Linked Trips		1.88	1.62
OPERATING EXPENSES					COST EFFECTIVENESS			
Transportation Operations			\$16,252,638	\$16,858,039	Total Direct Operating Expense / Total Regular Service Linked Trips		\$9.28	\$6.26
Fuel/Energy for Vehicles			\$3,055,095	\$4,789,077	COST EFFICIENCY			
Vehicle Maintenance			\$3,839,237	\$3,710,441	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours		\$98.86	\$108.23
Plant Maintenance			\$872,811	\$1,037,266	Maintenance Expense / Total Vehicle Hours		\$15.53	\$14.87
General/Administration			\$413,461	\$619,464	Fuel Expense / Total Vehicle Hours		\$12.36	\$19.19
Total Direct Operating Expense			\$24,433,245	\$27,014,287	SERVICE UTILIZATION			
Debt Service Payment			\$721,751	\$721,751	Total Regular Service Linked Trips Per Capita		20.4	33.2
Total Operating Expenses			\$29,274,104	\$31,731,711	Total Regular Service Linked Trips / Revenue Vehicle Hour		11.5	18.7
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					AMOUNT OF SERVICE			
Regular Service Passenger Revenues			\$4,954,522	\$6,983,959	Revenue Vehicle Hours Per Capita		1.8	1.8
Total Operating Revenues			\$5,089,775	\$7,122,409	AVERAGE SPEED			
Total Revenues			\$5,959,384	\$8,205,686	Revenue Vehicle Kilometres / Revenue Vehicle Hour		18.96	18.93
Net Direct Operating Cost			\$19,343,470	\$19,891,878	LABOUR PRODUCTIVITY			
Net Operating Cost			\$23,314,720	\$23,526,025	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour		0.76	0.59
Federal Operating Contribution			-	-	TOP WAGE RATES			
Provincial Operating Contribution			\$5,771,694	\$4,150,385	Operators		\$30.58	\$31.42
Municipal Operating Contribution			\$17,543,026	\$19,375,640	Mechanics		\$38.15	\$38.63
Other Operating Contribution			-	-				
Federal Debt Service Contribution			-	-				
Provincial Debt Service Contribution			-	-				
Municipal Debt Service Contribution			-	-				
Events					Remarks			
2022-01-01	2022-12-31	COVID-19 Pandemic			As a result of the COVID-19 pandemic, service levels remained reduced for the full service year, representing roughly 85% of pre-COVID service. The Queen's and St. Lawrence College U-Pass agreements were suspended until September 1, 2022, at which point the agreements were reinstated.			

LaSalle, ON

Contact Name: Dale Langlois
Contact Title: Director of Finance / Treasurer

Statistical Contact: Dale Langlois
Statistical Title: Director of Finance / Treasurer
Telephone: 519-969-7770
Email: dlanglois@lasalle.ca

System Established: 2017-09-01
Municipal Population: 32,721
Service Area Population: 18,000
Service Area Size km²: 25.0
Service Provided by: Transit Windsor

General/Adult Cash Fare: \$3.15
Ridership (Linked Trips): 14,873
Total Operating Revenues: \$26,159

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	07:00	
End	19:00	19:00	19:00	19:00	19:00	19:00	

Fare Structure

Fare Structure	In Effect Since: 2022-03-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.15	\$2.68	-	\$101.55	
Child/Youth	-	-	-	-	4 and younger
Student	\$3.15	\$2.10	-	\$70.00	with ID, include post secondary
Senior	\$3.15	\$2.10	-	\$51.40	60+
Other Fare Type:	Youth, Low Income, Family, Group Pass, Post Secondary, U-pass, Semester, Employer, Veteran, Blind/CNIB, Day Pass,				

Number of Fixed Routes

1

Number of Accessible Routes

1

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	2	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	2	-	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'):

-

Average Bus Age (Years):

-

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	16,748	100 %	5,488	100 %	182,988	100 %	33.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	16,748		5,488		182,988		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	99,528	182,988	Total Capital Expenditures	-	-
Total Vehicle Kilometres	107,640	199,420	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,406	5,488	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,978	6,060	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	2,107	4,605	FINANCIAL		
Children/Youth Passenger Trips	1,504	2,466	Revenue / Cost Ratio (R/C Ratio)	3 %	4 %
Student Passenger Trips	1,028	7,051	Municipal Operating Contribution Per Capita	\$11.05	\$15.94
Senior Passenger Trips	480	751	Net Direct Operating Cost Per Regular Service Passenger	\$91.38	\$40.37
Total Concession Fare Linked Trips	3,012	10,268	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	5,119	14,873	Fuel Expense / Total Direct Operating Expense	\$0.15	\$0.20
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.19	1.61
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$409,029	\$498,076	Total Direct Operating Expense / Total Regular Service Linked Trips	\$93.95	\$42.13
Fuel/Energy for Vehicles	\$71,729	\$125,825			
Vehicle Maintenance	-	-	COST EFFICIENCY		
Plant Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$120.90	\$103.41
General/Administration	\$185	\$2,754	Maintenance Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$480,943	\$626,655	Fuel Expense / Total Vehicle Hours	\$18.03	\$20.76
Debt Service Payment	-	-			
Total Operating Expenses	\$480,943	\$626,655	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	0.3	0.8
Regular Service Passenger Revenues	\$11,205	\$23,877	Total Regular Service Linked Trips / Revenue Vehicle Hour	1.5	2.7
Total Operating Revenues	\$13,162	\$26,159			
Total Revenues	\$13,162	\$26,159	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	0.2	0.3
Net Direct Operating Cost	\$467,781	\$600,496	AVERAGE SPEED		
Net Operating Cost	\$467,781	\$600,496	Revenue Vehicle Kilometres / Revenue Vehicle Hour	29.22	33.34
Federal Operating Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Operating Contribution	\$268,818	\$313,531	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Operating Contribution	\$198,963	\$286,965			
Other Operating Contribution	-	-	TOP WAGE RATES		
Federal Debt Service Contribution	-	-	Operators	-	-
Provincial Debt Service Contribution	-	-	Mechanics	-	-
Municipal Debt Service Contribution	-	-			

Events

2020-03-17 2022-09-06 COVID Pandemic

Leamington, ON

Contact Name: Andy Dowling
Contact Title: Engineering Project Manager

Statistical Contact: Andy Dowling
Statistical Title: Engineering Project Manager
Telephone: 519-326-5761
Email: adowling@leamington.ca

System Established: 1985-12-09
Municipal Population: 27,595
Service Area Population: 20,000
Service Area Size km²: 11.6
Service Provided by: Switzer-Carty, Transit Windsor

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 23,264
Total Operating Revenues: \$132,080

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	3

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	07:00	
End	21:00	21:00	21:00	21:00	21:00	21:00	

Fare Structure

In Effect Since: 2022-05-02

		Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Saturday	< 16 Minutes	-	-	-	-	-
	16 - 30 Minutes	-	-	-	-	-
	>30 Minutes	3				
Sunday	< 16 Minutes	-	-	-	-	12 and under
	16 - 30 Minutes	-	-	-	-	13 to 19
	>30 Minutes	2	-	-	-	60+

Number of Fixed Routes

2

Other Fare Type:

Youth, Post Secondary,

Number of Accessible Routes

2

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	2	-	2.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	2	-	2.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	2	3	-33 %	60,799
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	2	3	-33 %	60,799

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 2

Average Bus Age (Years): 2

Active Buses by Power Type

Diesel	2
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	2

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	1	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	1	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	23,264	100 %	5,300	100 %	121,597	100 %	22.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	23,264		5,300		121,597		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	88,690	121,597	Total Capital Expenditures	-	\$50,494
Total Vehicle Kilometres	196,330	166,069	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,620	5,300	Total Capital Funding	-	\$50,494
Auxiliary Revenue Vehicle Hours	3,205	-	Federal Capital Contribution	-	-
Total Vehicle Hours	7,397	6,300	Provincial Capital Contribution	-	\$50,494
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	3,868	18,965	FINANCIAL		
Children/Youth Passenger Trips	264	1,031	Revenue / Cost Ratio (R/C Ratio)	3 %	15 %
Student Passenger Trips	143	1,635	Municipal Operating Contribution Per Capita	\$13.52	\$13.95
Senior Passenger Trips	4,452	1,633	Net Direct Operating Cost Per Regular Service Passenger	\$32.55	\$31.99
Total Concession Fare Linked Trips	4,859	4,299	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	8,727	23,264	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	55,710	-			
Auxiliary Service Passenger Trips	3,653	4,488			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$263,985	\$854,899	Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.61	3.73
Fuel/Energy for Vehicles	-	-			
Vehicle Maintenance	-	-	COST EFFECTIVENESS		
Plant Maintenance	\$8,927	\$7,726	Total Direct Operating Expense / Total Regular Service Linked Trips	\$33.41	\$37.66
General/Administration	\$18,679	\$13,568			
Total Direct Operating Expense	\$291,591	\$876,193	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$73.31	\$139.08
Total Operating Expenses	\$542,257	\$876,193	Maintenance Expense / Total Vehicle Hours	-	-
			Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	\$5,342	\$86,860	SERVICE UTILIZATION		
Total Operating Revenues	\$7,542	\$132,080	Total Regular Service Linked Trips Per Capita	0.4	1.2
Total Revenues	\$34,325	\$132,080	Total Regular Service Linked Trips / Revenue Vehicle Hour	2.4	4.4
Net Direct Operating Cost	\$284,049	\$744,113			
Net Operating Cost	\$507,932	\$744,113	AMOUNT OF SERVICE		
Federal Operating Contribution	-	-	Revenue Vehicle Hours Per Capita	0.2	0.3
Provincial Operating Contribution	\$237,621	\$465,114			
Municipal Operating Contribution	\$270,311	\$278,999	AVERAGE SPEED		
Other Operating Contribution	-	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	24.50	22.94
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Municipal Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-
			Remarks		
			Went to completely on demand system with 2 buses running throughout the day and an intercommunity transit that runs 1 bus per day M-Sat		

London, ON

Contact Name: Kelly Paleczny
Contact Title: General Manager

Statistical Contact: Mike Gregor
Statistical Title: Director of Finance
Telephone: 519-451-1340 x366
Email: mgregor@londontransit.ca

System Established:
Municipal Population: 424,300
Service Area Population: 424,300
Service Area Size km²: 169.6
Service Provided by: Transit Commission,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 13,366,417
Total Operating Revenues: \$30,667,991

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	14
Weekday	16 - 30 Minutes	17
	>30 Minutes	4
	< 16 Minutes	3
Saturday	16 - 30 Minutes	19
	>30 Minutes	6
	< 16 Minutes	1
Sunday	16 - 30 Minutes	15
	>30 Minutes	11

Number of Fixed Routes

41

Number of Accessible Routes

-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	06:30
End	01:00	01:00	01:00	01:00	01:00	01:00	23:00

Fare Structure

In Effect Since: 2020-01-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.25	-	\$95.00	
Child/Youth	-	-	-	-	Under 12
Student	\$3.00	\$1.80	-	-	Grade 7-12
Senior	\$3.00	\$1.70	-	-	Over 65

Other Fare Type: Youth, Low Income, Post Secondary, U-pass, Blind/CNIB,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	217	-	5.9	-
Articulated Buses:	14	-	7.6	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	231	-	6.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	231	178	30 %	53,186
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	231	178	30 %	53,186

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 231

Average Bus Age (Years): 6

Active Buses by Power Type

		Energy Consumption (All Modes)	
			litres
Diesel	231	Diesel	6,577,692
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	231		

Employee Statistics

	Full-time	Part-time
Operators	415	43
Other Transport Operations	27	-
Vehicle Mechanics	50	-
Other Vehicle Mechanics	50	-
Plant and Other Maintenance	6	-
General and Administration	28	-
Total Employees	576	43

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	16,708,000	100 %	618,138	100 %	12,286,022	100 %	19.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	16,708,000		618,138		12,286,022		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	11,967,330	12,286,022	Total Capital Expenditures	\$13,689,531	\$17,545,982
Total Vehicle Kilometres	12,785,678	13,126,157	Total Capital Disposals	\$168,824	\$31,400
Revenue Vehicle Hours	610,693	618,138	Total Capital Funding	\$13,689,531	\$17,545,982
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$640,065	\$1,630,248
Total Vehicle Hours	663,797	671,889	Provincial Capital Contribution	\$2,925,121	\$5,530,358
Operators Paid Hours	824,563	841,568	Municipal Capital Contribution	\$8,825,648	\$9,737,099
Vehicle Mechanics Paid Hours	100,551	97,331	Other Capital Contribution	\$1,298,697	\$648,277
Total Employee Paid Hours	1,165,845	1,178,846			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	4,328,536	5,556,937	FINANCIAL		
Children/Youth Passenger Trips	172,887	373,802	Revenue / Cost Ratio (R/C Ratio)	31 %	39 %
Student Passenger Trips	3,391,060	6,945,724	Municipal Operating Contribution Per Capita	\$76.36	\$79.85
Senior Passenger Trips	293,151	393,162	Net Direct Operating Cost Per Regular Service Passenger	\$6.06	\$3.60
Total Concession Fare Linked Trips	3,937,962	7,809,480	Maintenance Expense / Total Direct Operating Expense	\$0.22	\$0.22
Total Regular Service Linked Trips	8,266,498	13,366,417	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.13
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.62	2.25
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$41,066,137	\$41,502,065	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.77	\$5.89
Fuel/Energy for Vehicles	\$6,406,003	\$10,505,899	COST EFFICIENCY		
Vehicle Maintenance	\$16,076,823	\$17,106,972	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$109.21	\$117.19
Plant Maintenance	\$3,533,323	\$4,059,125	Maintenance Expense / Total Vehicle Hours	\$24.22	\$25.46
General/Administration	\$5,412,213	\$5,565,058	Fuel Expense / Total Vehicle Hours	\$9.65	\$15.64
Total Direct Operating Expense	\$72,494,499	\$78,739,119	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	19.7	31.5
Total Operating Expenses	\$76,214,833	\$80,839,842	Total Regular Service Linked Trips / Revenue Vehicle Hour	13.5	21.6
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$21,659,810	\$30,032,402	Revenue Vehicle Hours Per Capita	1.5	1.5
Total Operating Revenues	\$22,431,268	\$30,667,991	AVERAGE SPEED		
Total Revenues	\$23,645,211	\$33,954,740	Revenue Vehicle Kilometres / Revenue Vehicle Hour	19.60	19.88
Net Direct Operating Cost	\$50,063,231	\$48,071,128	LABOUR PRODUCTIVITY		
Net Operating Cost	\$23,171,444	\$46,885,102	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.74	0.73
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$20,591,822	\$13,006,702	Operators	\$31.08	\$31.70
Municipal Operating Contribution	\$31,977,800	\$33,878,400	Mechanics	\$36.10	\$36.82
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2022-01-01	2022-12-31	Ongoing Covid impact
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Loyalist Township, ON

Contact Name: Alex Scott
Contact Title: Public Works Manager

Statistical Contact: Alex Scott
Statistical Title: Public Works Manager
Telephone: 613-386-7351 x117
Email: ascott@loyalist.ca

System Established: 1978-07-31
Municipal Population: 18,708
Service Area Population: 8,732
Service Area Size km²: 3.9
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 91,225
Total Operating Revenues: \$61,040

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:25	06:25	06:25	06:25	06:25	06:25	09:25
End	22:51	22:51	22:51	22:51	22:51	22:51	19:51

Fare Structure

	In Effect Since:				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	-	-	\$80.00	
Child/Youth	-	-	-	-	
Student	\$3.25	-	-	\$59.50	
Senior	\$3.25	-	-	\$59.50	
Other Fare Type:	Youth, Employer, Blind/CNIB, Day Pass, Week Pass,				

Number of Fixed Routes

1

Number of Accessible Routes

1

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	-	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	-	-	-

Percentage of Accessible Bus Fleet:

Total Low-Floor Buses (30'-60'): -

Percentage of Accessible Transit Fleet:

Average Bus Age (Years): -

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	109,040	100 %	-	-	-	-	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	109,040		-	-	-	-	

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	-	-	Total Capital Expenditures	-	-
Total Vehicle Kilometres	-	-	Total Capital Disposals	-	-
Revenue Vehicle Hours	-	-	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	-	-	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	13,745	38,309	FINANCIAL		
Children/Youth Passenger Trips	13,732	22,788	Revenue / Cost Ratio (R/C Ratio)	6 %	8 %
Student Passenger Trips	8,609	26,808	Municipal Operating Contribution Per Capita	\$56.79	\$61.00
Senior Passenger Trips	13,746	3,320	Net Direct Operating Cost Per Regular Service Passenger	\$13.28	\$7.70
Total Concession Fare Linked Trips	39,600	52,916	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	53,345	91,225	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	533,450	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.89	0.67
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$686,166	\$718,477	Total Direct Operating Expense / Total Regular Service Linked Trips	\$14.18	\$8.37
Fuel/Energy for Vehicles	-	-			
Vehicle Maintenance	-	-	COST EFFICIENCY		
Plant Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	-	-
General/Administration	\$70,048	\$45,341	Maintenance Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$756,214	\$763,818	Fuel Expense / Total Vehicle Hours	-	-
Debt Service Payment	-	-			
Total Operating Expenses	\$756,214	\$763,818	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	6.0	10.4
Regular Service Passenger Revenues	\$47,651	\$61,040	Total Regular Service Linked Trips / Revenue Vehicle Hour	-	-
Total Operating Revenues	\$47,651	\$61,040			
Total Revenues	\$103,691	\$136,154	AMOUNT OF SERVICE		
Net Direct Operating Cost	\$708,563	\$702,778	Revenue Vehicle Hours Per Capita	-	-
Net Operating Cost	\$652,523	\$627,664			
Federal Operating Contribution	-	-	AVERAGE SPEED		
Provincial Operating Contribution	\$144,705	\$95,032	Revenue Vehicle Kilometres / Revenue Vehicle Hour	-	-
Municipal Operating Contribution	\$507,816	\$532,632			
Other Operating Contribution	-	-	LABOUR PRODUCTIVITY		
Federal Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-	TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Events

2022-01-01 2022-12-31 COVID -19 Pandemic

Marmora and Lake, ON

Contact Name: Wendy Hay
Contact Title: Acting Executive Director

Statistical Contact: Wendy Hay
Statistical Title: Acting Executive Director
Telephone: 613-473-5255 x203
Email: director@chsn.support

System Established: 2009-04-07
Municipal Population: 22,391
Service Area Population: 22,391
Service Area Size km²: 2,293.7
Service Provided by: Non-profit organization

General/Adult Cash Fare: \$11.00
Ridership (Linked Trips): 6,054
Total Operating Revenues: \$44,399

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	6

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	05:00	05:00
End	23:00	23:00	23:00	23:00	23:00	23:00	23:00

Fare Structure

In Effect Since: 2020-05-31

		Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
	< 16 Minutes	-	-	-	-	-
Saturday	16 - 30 Minutes	-	-	-	-	-
	>30 Minutes	4	-	-	-	-
	< 16 Minutes	-	-	-	-	-
Sunday	16 - 30 Minutes	-	-	-	-	-
	>30 Minutes	2	-	-	-	-

Adult/General	\$11.00	-	-	\$200.00
Child/Youth	\$4.00	-	-	-
Student	\$9.00	-	-	\$200.00
Senior	\$9.00	-	-	\$200.00

Number of Fixed Routes

Other Fare Type:

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	1	-	3.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	1	-	3.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	1	30	-	389,767
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	1	30	-	389,767

Percentage of Accessible Bus Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 1

Percentage of Accessible Transit Fleet: 100.0 %

Average Bus Age (Years): 3

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	1
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	1

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	55,054 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	1	1
Other Transport Operations	1	1
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	2	2

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	6,054	100 %	-	-	389,767	100 %	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	6,054		-		389,767		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	184,896	389,767	Total Capital Expenditures	\$53,289	-
Total Vehicle Kilometres	184,896	389,767	Total Capital Disposals	\$20,000	-
Revenue Vehicle Hours	4,589	-	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	4,601	389,767	Provincial Capital Contribution	-	-
Operators Paid Hours	97	1,550	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	2,012	4,613			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	2,647	4,662	FINANCIAL		
Children/Youth Passenger Trips	32	64	Revenue / Cost Ratio (R/C Ratio)	12 %	10 %
Student Passenger Trips	624	1,248	Municipal Operating Contribution Per Capita	\$1.61	\$1.70
Senior Passenger Trips	121	80	Net Direct Operating Cost Per Regular Service Passenger	\$47.44	\$67.90
Total Concession Fare Linked Trips	777	1,392	Maintenance Expense / Total Direct Operating Expense	\$0.08	\$0.01
Total Regular Service Linked Trips	3,424	6,054	Fuel Expense / Total Direct Operating Expense	\$0.01	\$0.03
Regular Service Passenger-KMs	123,264	217,944			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	6.20	7.33
Transportation Operations	\$124,172	\$391,132			
Fuel/Energy for Vehicles	\$1,048	\$11,446	COST EFFECTIVENESS		
Vehicle Maintenance	\$15,285	\$5,523	Total Direct Operating Expense / Total Regular Service Linked Trips	\$53.64	\$75.24
Plant Maintenance	\$7,659	\$7,650			
General/Administration	\$35,485	\$39,737	COST EFFICIENCY		
Total Direct Operating Expense	\$183,649	\$455,488	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$39.92	\$1.17
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$3.32	\$0.01
Total Operating Expenses	\$183,649	\$465,736	Fuel Expense / Total Vehicle Hours	\$0.23	\$0.03
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$21,231	\$44,399	Total Regular Service Linked Trips Per Capita	0.2	0.3
Total Operating Revenues	\$21,231	\$44,399	Total Regular Service Linked Trips / Revenue Vehicle Hour	0.7	-
Total Revenues	\$21,231	\$44,399			
Net Direct Operating Cost	\$162,418	\$411,089	AMOUNT OF SERVICE		
Net Operating Cost	\$162,418	\$421,337	Revenue Vehicle Hours Per Capita	0.2	-
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$87,851	\$198,433	AVERAGE SPEED		
Municipal Operating Contribution	\$36,000	\$38,000	Revenue Vehicle Kilometres / Revenue Vehicle Hour	40.29	-
Other Operating Contribution	\$24,757	\$34,039			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	47.31	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$16.00	\$16.80
			Mechanics	-	-
			Remarks		
			We continue using On-Demand service using volunteer drivers in their own vehicles, or our wheelchair accessible van.		

Milton, ON

Contact Name: Marina Cajic
Contact Title: Service Design Planner, Transit

Statistical Contact: Marina Cajic
Statistical Title: Service Design Planner, Transit
Telephone: 905-878-7252 x2182
Email: marina.cajic@milton.ca

System Established: 1990-01-01
Municipal Population: 142,968
Service Area Population: 127,471
Service Area Size km²: 40.1
Service Provided by: Diversified Transportation

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 325,795
Total Operating Revenues: \$1,068,268

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	8
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	8
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:20	05:20	05:20	05:20	05:20	07:10	
End	22:10	22:10	22:10	22:10	22:10	19:40	

Fare Structure

Fare Structure	In Effect Since: 2020-01-09				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.20	\$3.20	\$85.00	19-64
Child/Youth	-	-	-	-	12 and under
Student	\$4.00	\$2.30	\$2.30	\$63.00	13-19
Senior	\$4.00	\$2.20	\$2.20	\$54.00	65+
Other Fare Type:	Low Income, Blind/CNIB,				

Number of Fixed Routes

9

Number of Accessible Routes

9

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	12	-	1.7	-
Standard Buses:	17	-	7.8	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	29	-	5.2	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	29	20	45 %	35,919
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	29	20	45 %	35,919

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 29

Average Bus Age (Years): 5

Active Buses by Power Type

		Energy Consumption (All Modes)	
			litres
Diesel	17	Diesel	419,811
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	12	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	29		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	3	-
Total Employees	3	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	353,478	100 %	47,837	100 %	1,041,657	100 %	21.8
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	353,478		47,837		1,041,657		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	885,917	1,041,657	Total Capital Expenditures	\$838,588	\$608,563
Total Vehicle Kilometres	885,917	1,041,657	Total Capital Disposals	-	-
Revenue Vehicle Hours	41,157	47,837	Total Capital Funding	\$838,588	\$608,563
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	41,157	47,837	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	\$838,588	\$608,563
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	12 %	21 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$41.03	\$38.67
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$33.91	\$12.45
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.10	\$0.09
Total Regular Service Linked Trips	129,537	325,795	Fuel Expense / Total Direct Operating Expense	\$0.10	\$0.16
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	3.61	2.89
Transportation Operations	\$3,620,643	\$3,420,230			
Fuel/Energy for Vehicles	\$515,166	\$794,746	COST EFFECTIVENESS		
Vehicle Maintenance	\$474,408	\$471,956	Total Direct Operating Expense / Total Regular Service Linked Trips	\$38.46	\$15.73
Plant Maintenance	\$75,400	\$91,534			
General/Administration	\$296,607	\$346,968	COST EFFICIENCY		
Total Direct Operating Expense	\$4,982,224	\$5,125,434	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$121.05	\$107.14
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$11.53	\$9.87
Total Operating Expenses	\$6,327,529	\$6,498,593	Fuel Expense / Total Vehicle Hours	\$12.52	\$16.61
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$467,702	\$942,964	Total Regular Service Linked Trips Per Capita	1.0	2.6
Total Operating Revenues	\$589,630	\$1,068,268	Total Regular Service Linked Trips / Revenue Vehicle Hour	3.1	6.8
Total Revenues	\$589,630	\$1,068,268			
Net Direct Operating Cost	\$4,392,594	\$4,057,166	AMOUNT OF SERVICE		
Net Operating Cost	\$5,737,899	\$5,430,325	Revenue Vehicle Hours Per Capita	0.3	0.4
Federal Operating Contribution	\$624,302	\$501,272			
Provincial Operating Contribution	-	-	AVERAGE SPEED		
Municipal Operating Contribution	\$5,113,597	\$4,929,053	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.53	21.78
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Mississauga, ON

Contact Name: Geoff Marinoff
Contact Title: Director of Transit

Statistical Contact: Fatin Aljibouri
Statistical Title: Data Management Analyst
Telephone: 905-615-3200-4679
Email: fatin.aljibouri@mississauga.ca

System Established: 1969-01-01
Municipal Population: 771,891
Service Area Population: 771,891
Service Area Size km²: 178.6
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 35,672,982
Total Operating Revenues: \$77,642,326

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	15
Weekday	16 - 30 Minutes	26
	>30 Minutes	16
	< 16 Minutes	2
Saturday	16 - 30 Minutes	22
	>30 Minutes	13
	< 16 Minutes	1
Sunday	16 - 30 Minutes	14
	>30 Minutes	18

Number of Fixed Routes

65

Number of Accessible Routes

-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	02:00	02:00	02:00	02:00	02:00	02:00	04:45
End	02:00	02:00	02:00	02:00	02:00	03:20	02:18

Fare Structure

In Effect Since: 2022-01-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.10	-	\$131.00	
Child/Youth	\$4.00	\$1.75	-	-	
Student	\$4.00	\$2.35	-	-	
Senior	\$1.00	\$2.10	-	\$65.00	65+ with ID Weekday off peak (8:30AM - 3:30PM and after 7:00 PM), weekends and Holidays
Other Fare Type:	Youth, Low Income, U-pass, Blind/CNIB,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	403	-	12.0	-
Articulated Buses:	77	-	6.8	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	480	-	11.1	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	480	301	59 %	61,801
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	480	301	59 %	61,801

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 480

Average Bus Age (Years): 11

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	480	Diesel	9,774,232 litres
Biodiesel	-	Biodiesel	7,636,040 litres
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	480		

Employee Statistics

	Full-time	Part-time
Operators	1,050	-
Other Transport Operations	79	-
Vehicle Mechanics	93	-
Other Vehicle Mechanics	87	-
Plant and Other Maintenance	12	-
General and Administration	95	20
Total Employees	1,416	20

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	47,975,747	100 %	1,329,119	100 %	29,664,342	100 %	22.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	47,975,747		1,329,119		29,664,342		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	30,711,787	29,664,342	Total Capital Expenditures	\$33,705,101	\$21,073,603
Total Vehicle Kilometres	33,187,598	32,005,339	Total Capital Disposals	\$18,910	\$323,579
Revenue Vehicle Hours	1,377,961	1,329,119	Total Capital Funding	\$33,705,102	\$21,073,602
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$25,622,642	\$12,213,182
Total Vehicle Hours	1,466,634	1,411,891	Provincial Capital Contribution	\$1,331,116	\$2,324,809
Operators Paid Hours	2,108,015	2,014,622	Municipal Capital Contribution	\$6,751,343	\$6,535,611
Vehicle Mechanics Paid Hours	185,792	219,120	Other Capital Contribution	-	-
Total Employee Paid Hours	2,915,935	2,876,434			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	17,705,820	25,521,742	FINANCIAL		
Children/Youth Passenger Trips	65,430	115,127	Revenue / Cost Ratio (R/C Ratio)	25 %	36 %
Student Passenger Trips	2,432,422	6,195,626	Municipal Operating Contribution Per Capita	\$134.68	\$134.15
Senior Passenger Trips	1,440,594	1,940,731	Net Direct Operating Cost Per Regular Service Passenger	\$6.65	\$3.85
Total Concession Fare Linked Trips	4,926,889	10,151,240	Maintenance Expense / Total Direct Operating Expense	\$0.15	\$0.16
Total Regular Service Linked Trips	22,632,709	35,672,982	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.13
Regular Service Passenger-KMs	204,795,966	325,716,064			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.11	2.08
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$118,751,625	\$116,342,515	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.85	\$6.03
Fuel/Energy for Vehicles	\$16,898,719	\$28,411,376	COST EFFICIENCY		
Vehicle Maintenance	\$30,515,730	\$33,499,727	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$136.61	\$152.28
Plant Maintenance	\$8,133,218	\$9,067,676	Maintenance Expense / Total Vehicle Hours	\$20.81	\$23.73
General/Administration	\$26,062,520	\$27,675,782	Fuel Expense / Total Vehicle Hours	\$11.52	\$20.12
Total Direct Operating Expense	\$200,361,811	\$214,997,077	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	29.5	46.2
Total Operating Expenses	\$200,803,675	\$215,478,951	Total Regular Service Linked Trips / Revenue Vehicle Hour	16.4	26.8
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$47,660,092	\$74,231,135	Revenue Vehicle Hours Per Capita	1.8	1.7
Total Operating Revenues	\$49,940,456	\$77,642,326	AVERAGE SPEED		
Total Revenues	\$50,178,140	\$78,000,482	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.29	22.32
Net Direct Operating Cost	\$150,421,355	\$137,354,751	LABOUR PRODUCTIVITY		
Net Operating Cost	\$150,625,535	\$137,478,469	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.65	0.66
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$18,500,000	\$4,215,675	Operators	\$37.46	\$37.46
Municipal Operating Contribution	\$103,330,836	\$103,551,265	Mechanics	\$44.48	\$44.48
Other Operating Contribution	\$28,794,699	\$29,711,529			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2022-01-01 2022-12-31 COVID Pandemic

Muskoka, ON

Contact Name: Lisa Marden
Contact Title: Director of Planning

Statistical Contact: Sydney Piatkowski
Statistical Title: Muskoka Transportation Network Coordinator
Telephone: 705-645-2100 x 4419
Email: sydney.piatkowski@muskoka.on.ca

System Established: 2012-11-01
Municipal Population: 66,674
Service Area Population: 66,674
Service Area Size km²: 4,765.0
Service Provided by: Hammond Transportation Ltd

General/Adult Cash Fare: -
Ridership (Linked Trips): 2,814
Total Operating Revenues: \$44,334

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:15	06:15	06:15	06:15	06:15		
End	19:35	19:35	19:35	19:35	19:35		

Fare Structure

Fare Structure	In Effect Since: 2021-11-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	-	-	-	-	Fares vary by distance
Child/Youth	-	-	-	-	
Student	-	-	-	-	
Senior	-	-	-	-	
Other Fare Type:	Low Income, Blind/CNIB,				

Number of Fixed Routes

3

Number of Accessible Routes

3

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	2	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	2	-	-

Percentage of Accessible Bus Fleet:

Total Low-Floor Buses (30'-60'): -

Percentage of Accessible Transit Fleet:

Average Bus Age (Years): -

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	19,680 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	1	1
Other Transport Operations	-	-
Vehicle Mechanics	1	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	1	2
Total Employees	3	3

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	2,814	100 %	4,336	100 %	192,636	100 %	44.4
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	2,814		4,336		192,636		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	188,118	192,636	Total Capital Expenditures	-	-
Total Vehicle Kilometres	219,812	225,238	Total Capital Disposals	-	-
Revenue Vehicle Hours	4,284	4,336	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	4,678	4,743	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	1,149	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	1 %	13 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$0.77	\$1.05
Senior Passenger Trips	-	-			
Total Concession Fare Linked Trips	-	1,665	Net Direct Operating Cost Per Regular Service Passenger	\$94.32	\$101.27
Total Regular Service Linked Trips	2,713	2,814	Maintenance Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	188,118	192,636	Fuel Expense / Total Direct Operating Expense	-	\$0.11
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$177,109	\$210,837	Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.79	15.75
Fuel/Energy for Vehicles	-	\$35,565			
Vehicle Maintenance	-	-	COST EFFECTIVENESS		
Plant Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$95.11	\$117.03
General/Administration	\$80,914	\$82,910			
Total Direct Operating Expense	\$258,022	\$329,312	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$55.16	\$69.43
Total Operating Expenses	\$258,022	\$329,312	Maintenance Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Fuel Expense / Total Vehicle Hours	-	\$7.50
Regular Service Passenger Revenues	\$2,143	\$44,334	SERVICE UTILIZATION		
Total Operating Revenues	\$2,143	\$44,334	Total Regular Service Linked Trips Per Capita	0.0	0.0
Total Revenues	\$2,143	\$44,334			
			Total Regular Service Linked Trips / Revenue Vehicle Hour	0.6	0.6
Net Direct Operating Cost	\$255,879	\$284,978			
Net Operating Cost	\$255,879	\$284,978	AMOUNT OF SERVICE		
Federal Operating Contribution	-	-	Revenue Vehicle Hours Per Capita	0.1	0.1
Provincial Operating Contribution	\$205,254	\$214,784			
Municipal Operating Contribution	\$51,125	\$70,194	AVERAGE SPEED		
Other Operating Contribution	\$1,643	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	43.91	44.43
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Municipal Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
			TOP WAGE RATES		
			Operators	\$16.75	\$16.75
			Mechanics	\$32.35	\$33.25

Events

2022-01-01 2022-06-11 COVID 19 pandemic

Niagara Falls, ON

Contact Name: Jessica Sinkowski
Contact Title: Financial Analyst

Statistical Contact: Jessica Sinkowski
Statistical Title: Financial Analyst

Telephone: 905 356 7521 x4521

Email: jsinkowski@niagarafalls.ca

System Established: 1960-10-19
Municipal Population: 94,415
Service Area Population: 94,415
Service Area Size km²: 212.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 1,473,920
Total Operating Revenues: \$5,455,494

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	18
	>30 Minutes	9
	< 16 Minutes	-
Saturday	16 - 30 Minutes	18
	>30 Minutes	9
	< 16 Minutes	-
Sunday	16 - 30 Minutes	11
	>30 Minutes	4

Number of Fixed Routes

Number of Accessible Routes

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	07:00
End	00:30	00:30	00:30	00:30	00:30	00:30	00:30

Fare Structure

	In Effect Since:	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General		\$3.00	\$2.80	-	\$80.00	
Child/Youth		-	-	-	-	Under 5 years free
Student		\$2.75	\$2.50	-	\$65.00	Excludes post-secondary
Senior		\$2.75	\$2.50	-	\$65.00	
Other Fare Type:	U-pass, Semester, Blind/CNIB, Day Pass,					

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	36	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	36	-	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): -

Active Buses by Power Type

	Energy Consumption (All Modes)		
	Diesel	1,178,124	litres
Diesel	-	-	-
Biodiesel	-	-	-
Natural Gas	-	-	-
Gasoline	-	-	-
Electric	Electricity	-	-
Trolley	-	-	-
Battery	-	-	-
Fuel Cell	-	-	-
Total	-	-	-

Employee Statistics

	Full-time	Part-time
Operators	79	28
Other Transport Operations	9	-
Vehicle Mechanics	10	-
Other Vehicle Mechanics	9	-
Plant and Other Maintenance	4	-
General and Administration	6	-
Total Employees	117	28

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	1,344,975	100 %	106,537	100 %	2,073,131	100 %	19.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	1,344,975		106,537		2,073,131		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	1,957,451	2,073,131	Total Capital Expenditures	\$7,677,262	\$145,132
Total Vehicle Kilometres	2,160,821	2,287,268	Total Capital Disposals	-	-
Revenue Vehicle Hours	101,431	106,537	Total Capital Funding	\$7,677,262	\$145,132
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$74,688	\$61,414
Total Vehicle Hours	112,430	138,720	Provincial Capital Contribution	\$4,141,204	\$35,656
Operators Paid Hours	-	-	Municipal Capital Contribution	\$3,461,370	\$48,061
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	591,247	1,288,565	FINANCIAL		
Children/Youth Passenger Trips	14,917	30,232	Revenue / Cost Ratio (R/C Ratio)	20 %	36 %
Student Passenger Trips	7,121	20,139	Municipal Operating Contribution Per Capita	\$77.34	\$27.40
Senior Passenger Trips	72,807	134,984	Net Direct Operating Cost Per Regular Service Passenger	\$15.00	\$6.44
Total Concession Fare Linked Trips	94,845	134,984	Maintenance Expense / Total Direct Operating Expense	\$0.16	\$0.13
Total Regular Service Linked Trips	686,092	1,473,920	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.14
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.54	1.04
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$9,019,805	\$9,340,650	Total Direct Operating Expense / Total Regular Service Linked Trips	\$18.68	\$10.14
Fuel/Energy for Vehicles	\$877,972	\$2,078,500			
Vehicle Maintenance	\$2,000,632	\$1,928,889	COST EFFICIENCY		
Plant Maintenance	\$871,848	\$1,183,709	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$136.95	\$130.55
General/Administration	\$45,377	\$421,086	Maintenance Expense / Total Vehicle Hours	\$17.79	\$13.90
Total Direct Operating Expense	\$12,815,634	\$14,952,834	Fuel Expense / Total Vehicle Hours	\$7.81	\$14.98
Debt Service Payment	\$2,037	\$389,374			
Total Operating Expenses	\$15,398,949	\$19,290,104	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	7.8	15.6
Regular Service Passenger Revenues	\$1,056,138	\$1,536,998	Total Regular Service Linked Trips / Revenue Vehicle Hour	6.8	13.8
Total Operating Revenues	\$2,521,624	\$5,455,494			
Total Revenues	\$5,074,106	\$9,224,870	AMOUNT OF SERVICE		
Net Direct Operating Cost	\$10,294,010	\$9,497,340	Revenue Vehicle Hours Per Capita	1.2	1.1
Net Operating Cost	\$10,324,843	\$10,065,234			
Federal Operating Contribution	\$2,981,313	\$1,180,637	AVERAGE SPEED		
Provincial Operating Contribution	\$532,000	\$2,586,974	Revenue Vehicle Kilometres / Revenue Vehicle Hour	19.30	19.46
Municipal Operating Contribution	\$6,811,530	\$2,586,974			
Other Operating Contribution	-	-	LABOUR PRODUCTIVITY		
Federal Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-	TOP WAGE RATES		
			Operators	\$30.32	\$29.65
			Mechanics	\$36.33	\$36.97

Niagara Region, ON

Contact Name: Robert Salewytch
Contact Title: Program Manager

Statistical Contact: Leah Lane
Statistical Title: Transit Planning Analyst
Telephone: 905-680-9000 x3601
Email: leah.lane@niagararegion.ca

System Established:	2011-09-16	General/Adult Cash Fare:	\$6.00
Municipal Population:	484,840	Ridership (Linked Trips):	575,387
Service Area Population:	432,819	Total Operating Revenues:	-
Service Area Size km²:	-		
Service Provided by: City of Welland, City of Niagara Falls, St. Catharines Transit Commission			

Number of Routes by Headway During Peak Time Periods

Hours of Service:

	Headway	Routes		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	< 16 Minutes	-	Start	07:00	07:00	07:00	07:00	07:00	07:00	
Weekday	16 - 30 Minutes	-	End	22:00	22:00	22:00	22:00	22:00	22:00	
	>30 Minutes	-								
	< 16 Minutes	-								
Saturday	16 - 30 Minutes	-								
	>30 Minutes	-								
	< 16 Minutes	-								
Sunday	16 - 30 Minutes	-								
	>30 Minutes	-								

Fare Structure

In Effect Since:

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$6.00	\$4.50	-	\$160.00	Ages 18 - 65
Child/Youth	-	-	-	-	Ages 0 - 5
Student	\$5.00	\$4.00	-	\$130.00	Ages 6 - 18, with valid ID
Senior	\$5.00	\$4.00	-	\$130.00	Ages 65+
Other Fare Type:	Youth, U-pass, Blind/CNIB,				

Number of Fixed Routes

-

Number of Accessible Routes

-

Vehicles by Mode

Active

Average Age

Vehicle Indicators

	Acc.	Non Acc.	Acc.	Non Acc.		Active	Peak	Spare Ratio	Average Annual Kilometres
Small Community Buses:	-	-	-	-					
Standard Buses:	-	-	-	-					
Articulated Buses:	-	-	-	-					
Double-Decker Buses:	-	-	-	-					
Light Rail Vehicles:	-	-	-	-					
Heavy Rail Vehicles:	-	-	-	-					
Commuter Rail Car:	-	-	-	-					
Commuter Rail Locomotive:	-	-	-	-					
Other Rail:	-	-	-	-					
Total	-	-	-	-					

Percentage of Accessible Bus Fleet:

Total Low-Floor Buses (30'-60'):

-

Percentage of Accessible Transit Fleet:

Average Bus Age (Years):

-

Active Buses by Power Type

Energy Consumption (All Modes)

Employee Statistics

Full-time

Part-time

Diesel	-	Diesel	-		Operators	-	-
Biodiesel	-	Biodiesel	-		Other Transport Operations	-	-
Natural Gas	-	Gasoline	-		Vehicle Mechanics	-	-
Gasoline	-	Natural Gas	-		Other Vehicle Mechanics	-	-
Electric	-	Electricity	-		Plant and Other Maintenance	-	-
Trolley	-				General and Administration	-	-
Battery	-				Total Employees	-	-
Fuel Cell	-						
Total	-						

Modal Statistics	Boardings	Revenue Vehicle Hours	Revenue Vehicle KMs	Average Speed (km/h)
Bus	570,017	100 %	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Ferry	-	-	-	-
Total	570,017			

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	1,577,865	-	Total Capital Expenditures	\$2,604,687	-
Total Vehicle Kilometres	1,599,841	-	Total Capital Disposals	-	-
Revenue Vehicle Hours	57,437	-	Total Capital Funding	\$2,604,687	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$59,954	-
Total Vehicle Hours	57,437	-	Provincial Capital Contribution	\$49,956	-
Operators Paid Hours	-	-	Municipal Capital Contribution	\$2,494,777	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	185,220	506,441	FINANCIAL		
Children/Youth Passenger Trips	-	429	Revenue / Cost Ratio (R/C Ratio)	22 %	-
Student Passenger Trips	-	56,704	Municipal Operating Contribution Per Capita	\$21.91	-
Senior Passenger Trips	-	11,813	Net Direct Operating Cost Per Regular Service Passenger	\$40.91	-
Total Concession Fare Linked Trips	-	68,946	Maintenance Expense / Total Direct Operating Expense	\$0.00	-
Total Regular Service Linked Trips	185,220	575,387	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	44,659	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	11.61	-
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$9,302,327	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$52.51	-
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	\$2,751	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$169.35	-
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	\$0.05	-
General/Administration	\$421,627	-	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$9,726,706	-	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	0.4	1.3
Total Operating Expenses	\$11,811,738	-	Total Regular Service Linked Trips / Revenue Vehicle Hour	3.2	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$2,149,739	-	Revenue Vehicle Hours Per Capita	0.1	-
Total Operating Revenues	\$2,149,739	-	AVERAGE SPEED		
Total Revenues	\$2,149,739	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	27.47	-
Net Direct Operating Cost	\$7,576,967	-	LABOUR PRODUCTIVITY		
Net Operating Cost	\$9,661,999	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$178,793	-	Operators	-	-
Municipal Operating Contribution	\$9,483,206	-	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			
			Remarks		
			Data reporting is limited for 2022 as the system was amalgamated into a consolidated system named Niagara Region Transit on January 1, 2023.		

Norfolk County, ON

Contact Name: Blaire Sylvester

Contact Title: Public Transportation and Business Development Coordinator

Statistical Contact: John Regan

Statistical Title: Director, Strategic Innovation and Economic Development

Telephone: 519-426-5870 x1174

Email: john.regan@norfolkcounty.ca

System Established: 2011-10-11
Municipal Population: 67,490
Service Area Population: 32,500
Service Area Size km²: 1,648.0
Service Provided by: 2554684 Ontario Ltd

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 10,267
Total Operating Revenues: \$44,274

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	14

	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-

	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 14
Number of Accessible Routes 14

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:45	07:45	07:45	07:45	07:45		
End	18:30	18:30	18:30	18:30	18:30		

Fare Structure

In Effect Since: 2022-01-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	\$2.00	-	\$63.00	17 years & up
Child/Youth	-	-	-	-	5 years & under
Student	\$2.00	-	-	-	Ages 6-16
Senior	\$2.00	-	-	-	55+

Other Fare Type: Semester, Day Pass,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	5	-	9.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	5	-	9.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	5	3	67 %	35,980
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	5	3	67 %	35,980

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 2

Average Bus Age (Years): 9

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	3	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	2	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	5		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	1	-
Total Employees	1	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	10,267	100 %	5,899	100 %	179,898	100 %	30.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	10,267		5,899		179,898		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	179,898	179,898	Total Capital Expenditures	-	-
Total Vehicle Kilometres	186,208	186,208	Total Capital Disposals	-	-
Revenue Vehicle Hours	5,899	5,899	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	6,150	6,150	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	1,820	1,820			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	4,915	6,062	FINANCIAL		
Children/Youth Passenger Trips	52	37	Revenue / Cost Ratio (R/C Ratio)	7 %	11 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$3.47	\$4.42
Senior Passenger Trips	3,913	4,168	Net Direct Operating Cost Per Regular Service Passenger	\$44.22	\$35.86
Total Concession Fare Linked Trips	3,965	4,205	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	8,880	10,267	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	177,600	205,340			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	3.40	4.23
Transportation Operations	\$344,249	\$345,309			
Fuel/Energy for Vehicles	-	-	COST EFFECTIVENESS		
Vehicle Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$47.62	\$40.17
Plant Maintenance	-	\$651			
General/Administration	\$78,649	\$66,515	COST EFFICIENCY		
Total Direct Operating Expense	\$422,898	\$412,475	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$68.76	\$67.07
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Operating Expenses	\$422,898	\$412,475	Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$30,232	\$43,406	Total Regular Service Linked Trips Per Capita	0.3	0.3
Total Operating Revenues	\$30,232	\$44,274			
Total Revenues	\$30,232	\$44,274	Total Regular Service Linked Trips / Revenue Vehicle Hour	1.5	1.7
Net Direct Operating Cost	\$392,666	\$368,201	AMOUNT OF SERVICE		
Net Operating Cost	\$392,667	\$368,201	Revenue Vehicle Hours Per Capita	0.2	0.2
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$279,865	\$268,984	AVERAGE SPEED		
Municipal Operating Contribution	\$112,802	\$143,491	Revenue Vehicle Kilometres / Revenue Vehicle Hour	30.50	30.50
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

North Bay, ON

Contact Name: Drew Poeta
Contact Title: Transit Manager

Statistical Contact: Luc Lirette
Statistical Title: Transit Planner
Telephone: 705-474-0626 x2167
Email: luc.lirette@cityofnorthbay.ca

System Established: 1972-05-25
Municipal Population: 52,662
Service Area Population: 47,868
Service Area Size km²: 53.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 670,750
Total Operating Revenues: \$1,873,301

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	5
	>30 Minutes	4
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	8
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:05	06:05	06:05	06:05	06:05	06:45	08:00
End	00:26	00:26	00:26	00:26	00:26	23:26	19:50

Fare Structure

Fare Structure	In Effect Since: 2020-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	-	-	\$86.00	18 & older
Child/Youth	\$3.00	-	-	\$61.00	5-12 yrs, 4 & under ride for free
Student	\$3.00	-	-	\$71.00	13-18 with valid ID
Senior	\$3.00	-	-	\$61.00	65 & older
Other Fare Type:	Family, Day Care, U-pass, Employer, Blind/CNIB, Day Pass,				

Number of Fixed Routes

9

Number of Accessible Routes

9

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	20	-	7.8	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	20	-	7.8	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	20	12	67 %	36,385
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	20	12	67 %	36,385

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 19

Average Bus Age (Years): 8

Active Buses by Power Type

	Energy Consumption (All Modes)	
Diesel	20	Diesel 499,004 litres
Biodiesel	-	Biodiesel -
Natural Gas	-	Gasoline 1,128 litres
Gasoline	-	Natural Gas -
Electric	-	Electricity -
Trolley	-	
Battery	-	
Fuel Cell	-	
Total	20	

Employee Statistics

	Full-time	Part-time
Operators	40	-
Other Transport Operations	3	-
Vehicle Mechanics	5	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	2	-
Total Employees	50	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	710,668	100 %	55,142	100 %	727,701	100 %	13.2
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	710,668		55,142		727,701		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	655,812	727,701	Total Capital Expenditures	\$1,892,036	\$3,187,522
Total Vehicle Kilometres	669,211	746,125	Total Capital Disposals	\$864,453	\$542,113
Revenue Vehicle Hours	37,831	55,142	Total Capital Funding	\$1,892,036	\$3,187,522
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$499,015	\$1,103,389
Total Vehicle Hours	38,373	55,887	Provincial Capital Contribution	\$425,509	\$1,004,162
Operators Paid Hours	74,191	71,693	Municipal Capital Contribution	\$967,512	\$1,071,741
Vehicle Mechanics Paid Hours	10,400	10,400	Other Capital Contribution	-	\$8,230
Total Employee Paid Hours	90,831	92,503			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	228,156	172,290	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	25 %	30 %
Student Passenger Trips	22,904	346,084	Municipal Operating Contribution Per Capita	\$53.67	\$65.15
Senior Passenger Trips	52,831	76,792	Net Direct Operating Cost Per Regular Service Passenger	\$9.34	\$6.47
Total Concession Fare Linked Trips	206,396	498,460	Maintenance Expense / Total Direct Operating Expense	\$0.22	\$0.24
Total Regular Service Linked Trips	434,552	670,750	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.14
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.85	2.73
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$3,362,276	\$3,369,604	Total Direct Operating Expense / Total Regular Service Linked Trips	\$12.38	\$9.26
Fuel/Energy for Vehicles	\$466,819	\$862,481	COST EFFICIENCY		
Vehicle Maintenance	\$1,166,031	\$1,520,744	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$140.25	\$111.11
Plant Maintenance	\$162,704	\$192,948	Maintenance Expense / Total Vehicle Hours	\$30.39	\$27.21
General/Administration	\$223,865	\$264,063	Fuel Expense / Total Vehicle Hours	\$12.17	\$15.43
Total Direct Operating Expense	\$5,381,694	\$6,209,840	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	9.3	14.0
Total Operating Expenses	\$5,386,832	\$6,209,840	Total Regular Service Linked Trips / Revenue Vehicle Hour	11.5	12.2
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$1,238,117	\$1,833,225	Revenue Vehicle Hours Per Capita	0.8	1.2
Total Operating Revenues	\$1,324,995	\$1,873,301	AVERAGE SPEED		
Total Revenues	\$1,326,120	\$1,894,506	Revenue Vehicle Kilometres / Revenue Vehicle Hour	17.34	13.20
Net Direct Operating Cost	\$4,056,699	\$4,336,539	LABOUR PRODUCTIVITY		
Net Operating Cost	\$4,060,711	\$4,315,334	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.51	0.77
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$1,544,547	\$1,198,676	Operators	\$27.80	\$27.97
Municipal Operating Contribution	\$2,516,164	\$3,118,561	Mechanics	\$31.01	\$31.20
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Oakville, ON

Contact Name: Adrian Kawun
Contact Title: Director

Statistical Contact: Ragini Govender
Statistical Title: Transit Analyst
Telephone: 905 845 6601 x3937
Email: ragini.govender@oakville.ca

System Established:	1972-09-05	General/Adult Cash Fare:	\$4.00
Municipal Population:	225,000	Ridership (Linked Trips):	2,130,808
Service Area Population:	225,000	Total Operating Revenues:	\$5,398,857
Service Area Size km²:	139.6		
Service Provided by:	Municipal Department, Town of Oakville		

Number of Routes by Headway During Peak Time Periods

Hours of Service:

	Headway	Routes		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	< 16 Minutes	3	Start	06:00	06:00	06:00	06:00	06:00	07:00	08:00
Weekday	16 - 30 Minutes	15	End	00:00	00:00	00:00	00:00	00:00	00:00	20:00
	>30 Minutes	2								
	< 16 Minutes	-								
Saturday	16 - 30 Minutes	-								
	>30 Minutes	-								
	< 16 Minutes	-								
Sunday	16 - 30 Minutes	-								
	>30 Minutes	-								
Number of Fixed Routes		29								
Number of Accessible Routes		-								

Fare Structure

In Effect Since: 2022-07-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.25	\$3.25	\$136.50	20 to 64 years
Child/Youth	-	-	-	-	0 - 12 = free
Student	\$4.00	\$2.55	\$2.55	\$87.20	Youth - 6 to 19 years
Senior	\$4.00	\$2.10	\$2.10	\$65.40	65 years and over
Other Fare Type:	Youth, Low Income, Blind/CNIB,				

Vehicles by Mode

Active

Average Age

Vehicle Indicators

	Acc.	Non Acc.	Acc.	Non Acc.		Active	Peak	Spare Ratio	Average Annual Kilometres
Small Community Buses:	-	-	-	-	Bus	156	66	136 %	27,292
Standard Buses:	156	-	10.8	-	Streetcar	-	-	-	-
Articulated Buses:	-	-	-	-	Light Rail	-	-	-	-
Double-Decker Buses:	-	-	-	-	Heavy Rail	-	-	-	-
Light Rail Vehicles:	-	-	-	-	Commuter Rail	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-	Locomotive	-	-	-	-
Commuter Rail Car:	-	-	-	-	Ferry	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-					
Other Rail:	-	-	-	-					
Total	156	-	10.8	-	Total	156	66	136 %	27,292

Percentage of Accessible Bus Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 156

Percentage of Accessible Transit Fleet: 100.0 %

Average Bus Age (Years): 11

Active Buses by Power Type

Energy Consumption (All Modes)

Employee Statistics

Full-time

Part-time

Diesel	156	Diesel	2,270,165	litres	Operators	119	58
Biodiesel	-	Biodiesel	-		Other Transport Operations	17	1
Natural Gas	-	Gasoline	-		Vehicle Mechanics	17	1
Gasoline	-	Natural Gas	-		Other Vehicle Mechanics	18	3
Electric		Electricity	-		Plant and Other Maintenance	-	-
Trolley	-				General and Administration	7	4
Battery	-						
Fuel Cell	-						
Total	156				Total Employees	178	67

Modal Statistics

Boardings

Revenue Vehicle Hours

Revenue Vehicle KMs

Average Speed (km/h)

Bus	2,483,169	100 %	166,428	100 %	4,257,613	100 %	25.6
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	2,483,169		166,428		4,257,613		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	3,602,921	4,257,613	Total Capital Expenditures	\$801,675	\$1,111,981
Total Vehicle Kilometres	4,179,388	4,638,629	Total Capital Disposals	\$27,252	\$2,600
Revenue Vehicle Hours	148,147	166,428	Total Capital Funding	\$10,814,773	\$5,393,101
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$214,479	\$489,846
Total Vehicle Hours	177,764	209,474	Provincial Capital Contribution	\$4,323,157	\$2,992,208
Operators Paid Hours	-	260,904	Municipal Capital Contribution	\$1,133,000	\$1,243,500
Vehicle Mechanics Paid Hours	-	24,001	Other Capital Contribution	\$5,144,136	\$667,547
Total Employee Paid Hours	-	365,143			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,016,096	1,584,561	FINANCIAL		
Children/Youth Passenger Trips	136,634	31,062	Revenue / Cost Ratio (R/C Ratio)	15 %	20 %
Student Passenger Trips	-	319,923	Municipal Operating Contribution Per Capita	\$72.58	\$77.82
Senior Passenger Trips	92,574	195,262	Net Direct Operating Cost Per Regular Service Passenger	\$16.27	\$9.91
Total Concession Fare Linked Trips	229,208	546,247	Maintenance Expense / Total Direct Operating Expense	\$0.20	\$0.20
Total Regular Service Linked Trips	1,245,304	2,130,808	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.14
Regular Service Passenger-KMs	-	-	AVERAGE FARE		
Auxiliary Service Passenger Trips	-	-	Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.31	2.16
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$14,292,590	\$14,643,849	Total Direct Operating Expense / Total Regular Service Linked Trips	\$19.18	\$12.45
Fuel/Energy for Vehicles	\$2,043,244	\$3,724,908	COST EFFICIENCY		
Vehicle Maintenance	\$4,813,978	\$5,287,682	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$134.34	\$126.60
Plant Maintenance	\$1,762,909	\$1,809,882	Maintenance Expense / Total Vehicle Hours	\$27.08	\$25.24
General/Administration	\$967,793	\$1,052,108	Fuel Expense / Total Vehicle Hours	\$11.49	\$17.78
Total Direct Operating Expense	\$23,880,514	\$26,518,430	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	5.8	9.5
Total Operating Expenses	\$23,880,514	\$26,518,430	Total Regular Service Linked Trips / Revenue Vehicle Hour	8.4	12.8
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$2,874,873	\$4,598,646	Revenue Vehicle Hours Per Capita	0.7	0.7
Total Operating Revenues	\$3,616,745	\$5,398,857	AVERAGE SPEED		
Total Revenues	\$3,617,221	\$5,427,776	Revenue Vehicle Kilometres / Revenue Vehicle Hour	24.32	25.58
Net Direct Operating Cost			LABOUR PRODUCTIVITY		
Net Operating Cost	\$20,263,293	\$21,090,654	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	0.64
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$4,607,650	\$3,581,895	Operators	-	\$32.49
Municipal Operating Contribution	\$15,655,643	\$17,508,759	Mechanics	-	\$40.79
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events			Remarks
2022-01-01	2022-12-31	Ongoing effect of COVID 2019 pandemic	Youth aged 13 to 19, during July and August the monthly Freedom Pass allows for unlimited rides, all day, all times, all week for the month indicated for just \$20/month. A support person with an Oakville Transit Support Person ID Card can travel free-of-charge on Oakville Transit buses when accompanying someone with a disability who has an identified medical requirement for support. SPLIT - Customers may be eligible for a subsidized pass for low-income transit (SPLIT pass) through Halton Region.
2022-02-17	2022-03-03	Oakville Transit Unifor 1256 strike	
2022-03-04	2022-03-31	Free Transit service	

Orangeville, ON

Contact Name: Tony Dulisse
Contact Title: Manager, Transportation and Development

Statistical Contact: Sarah Pihel
Statistical Title: Project Manager
Telephone: 519-941-0440
Email: spihel@orangeville.ca

System Established: 1991-12-02
Municipal Population: 31,000
Service Area Population: 20,100
Service Area Size km²: 10.3
Service Provided by: First Student Canada

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 85,986
Total Operating Revenues: \$139,976

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	1
	>30 Minutes	3

	< 16 Minutes	-
Saturday	16 - 30 Minutes	1
	>30 Minutes	2
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 4
Number of Accessible Routes 3

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:15	07:15	07:15	07:15	07:15	07:15	
End	20:45	20:45	20:45	20:45	20:45	18:15	

Fare Structure

In Effect Since: 2016-07-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	-	-	\$55.00	
Child/Youth	-	-	-	-	5 and under ride free
Student	\$1.50	-	-	\$45.00	up to 18 years of age or valid student card
Senior	\$1.50	-	-	\$45.00	55 plus

Other Fare Type:

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	4	-	5.3	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	5.3	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	4	-	73,769
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	4	-	73,769

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 4

Average Bus Age (Years): 5

Active Buses by Power Type

		Energy Consumption (All Modes)	
			litres
Diesel	4	Diesel	100,925
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	4		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	2	-
Total Employees	2	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	98,934	100 %	12,157	100 %	295,075	100 %	24.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	98,934		12,157		295,075		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	312,018	295,075	Total Capital Expenditures	\$13,354	\$55,484
Total Vehicle Kilometres	321,198	304,225	Total Capital Disposals	-	-
Revenue Vehicle Hours	12,170	12,157	Total Capital Funding	\$13,354	\$55,484
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	12,475	12,711	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	\$13,354	\$55,484
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	440	440			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	11 %	12 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$24.17	\$33.63
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$10.92	\$11.82
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.17	\$0.17
Total Regular Service Linked Trips	79,026	85,986	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.17
Regular Service Passenger-KMs	489,961	533,113			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.04	1.43
Transportation Operations	\$562,367	\$595,309	COST EFFECTIVENESS		
Fuel/Energy for Vehicles	\$81,766	\$191,517	Total Direct Operating Expense / Total Regular Service Linked Trips	\$12.26	\$13.45
Vehicle Maintenance	\$160,246	\$194,104	COST EFFICIENCY		
Plant Maintenance	\$84,678	\$97,259	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$77.66	\$90.98
General/Administration	\$79,736	\$78,306	Maintenance Expense / Total Vehicle Hours	\$12.85	\$15.27
Total Direct Operating Expense	\$968,793	\$1,156,495	Fuel Expense / Total Vehicle Hours	\$6.55	\$15.07
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$968,793	\$1,156,495	Total Regular Service Linked Trips Per Capita	4.0	4.3
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips / Revenue Vehicle Hour	6.5	7.1
Regular Service Passenger Revenues	\$82,397	\$122,936	AMOUNT OF SERVICE		
Total Operating Revenues	\$105,536	\$139,976	Revenue Vehicle Hours Per Capita	0.6	0.6
Total Revenues	\$105,536	\$139,976	AVERAGE SPEED		
Net Direct Operating Cost	\$863,257	\$1,016,519	Revenue Vehicle Kilometres / Revenue Vehicle Hour	25.64	24.27
Net Operating Cost	\$863,257	\$1,016,519	LABOUR PRODUCTIVITY		
Federal Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Provincial Operating Contribution	\$346,076	\$286,631	TOP WAGE RATES		
Municipal Operating Contribution	\$482,256	\$675,888	Operators	-	-
Other Operating Contribution	\$34,925	-	Mechanics	-	-
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			
			Remarks		
			Ridership and fare revenues have not returned to pre-COVID-19 numbers. Diesel fuel costs increased by approximately 50% from 2021 prices.		

Orillia, ON

Contact Name: Jeff Hunter
Contact Title: Manager of Construction and Transit

Statistical Contact: Jeff Hunter
Statistical Title: Manager of Construction and Transit
Telephone: 705-325-2213
Email: jhunter@orillia.ca

System Established:		General/Adult Cash Fare:	\$2.80
Municipal Population:	35,906	Ridership (Linked Trips):	638,079
Service Area Population:	35,906	Total Operating Revenues:	\$908,402
Service Area Size km²:	28.8		
Service Provided by:	TOK Transit		

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:15	06:15	06:15	06:15	06:15	08:45	08:45
End	22:45	22:45	22:45	22:45	22:45	20:15	16:45

Fare Structure

	In Effect Since: 2022-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.80	-	-	\$63.60	
Child/Youth	-	-	-	-	
Student	-	-	-	-	
Senior	-	-	-	-	

Other Fare Type: Group Pass, U-pass, Blind/CNIB,

Number of Fixed Routes

6

Number of Accessible Routes

6

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	1	-	3.0	-
Standard Buses:	12	-	9.6	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	13	-	9.1	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	13	6	117 %	49,229
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	13	6	117 %	49,229

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 12

Average Bus Age (Years): 9

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	12	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	13		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	638,079	100 %	30,936	100 %	639,976	100 %	20.7
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	638,079		30,936		639,976		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	639,976	639,976	Total Capital Expenditures	\$200,000	\$200,000
Total Vehicle Kilometres	639,976	639,976	Total Capital Disposals	-	-
Revenue Vehicle Hours	30,966	30,936	Total Capital Funding	\$543,929	\$543,980
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$543,929	\$543,980
Total Vehicle Hours	30,966	30,936	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	22 %	28 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$52.36	\$47.71
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$3.75	\$3.63
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.01	\$0.01
Total Regular Service Linked Trips	611,680	638,079	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.01	1.38
Transportation Operations	\$2,802,255	\$3,038,035			
Fuel/Energy for Vehicles	-	-	COST EFFECTIVENESS		
Vehicle Maintenance	\$22,608	\$40,509	Total Direct Operating Expense / Total Regular Service Linked Trips	\$4.82	\$5.05
Plant Maintenance	\$32,342	\$47,005			
General/Administration	\$90,967	\$97,271	COST EFFICIENCY		
Total Direct Operating Expense	\$2,948,172	\$3,222,820	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$95.21	\$104.18
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$0.73	\$1.31
Total Operating Expenses	\$2,948,172	\$3,222,820	Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$620,787	\$877,586	Total Regular Service Linked Trips Per Capita	18.3	17.8
Total Operating Revenues	\$654,675	\$908,402	Total Regular Service Linked Trips / Revenue Vehicle Hour	19.8	20.6
Total Revenues	\$654,675	\$908,402			
Net Direct Operating Cost	\$2,293,497	\$2,314,418	AMOUNT OF SERVICE		
Net Operating Cost	\$2,293,497	\$2,314,418	Revenue Vehicle Hours Per Capita	0.9	0.9
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$543,980	\$601,178	AVERAGE SPEED		
Municipal Operating Contribution	\$1,749,517	\$1,713,240	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.67	20.69
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Ottawa, ON

Contact Name: Renée Amilcar
Contact Title: General Manager

Statistical Contact: Derek Washnuk
Statistical Title: Program Manager, Service Strategy
Telephone: 613-580-2424 x52392
Email: derek.washnuk@ottawa.ca

System Established: 1972-08-01
Municipal Population: 1,067,310
Service Area Population: 966,730
Service Area Size km²: 480.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.75
Ridership (Linked Trips): 50,193,632
Total Operating Revenues: \$112,179,207

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	38
Weekday	16 - 30 Minutes	44
	>30 Minutes	49
	< 16 Minutes	20
Saturday	16 - 30 Minutes	6
	>30 Minutes	44
	< 16 Minutes	15
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 186
Number of Accessible Routes 186

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	04:00	04:00	04:00	16:00	04:00	05:00	05:30
End	02:00	02:00	02:00	02:00	02:00	02:00	01:30

Fare Structure

	In Effect Since: 2022-05-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.75	\$3.70	-	\$125.50	
Child/Youth	\$1.90	\$1.85	-	-	8 to 12
Student	\$3.75	\$3.70	-	\$96.75	13 to 19
Senior	\$2.85	\$2.80	-	\$47.75	65+
Other Fare Type:	Youth, Low Income, Family, U-pass, Blind/CNIB, Day Pass, Week Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	344	-	6.3	-
Articulated Buses:	356	-	12.3	-
Double-Decker Buses:	151	-	7.6	-
Light Rail Vehicles:	48	-	6.4	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	899	-	8.9	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	851	563	51 %	45,603
Streetcar	-	-	-	-
Light Rail	48	30	60 %	36,122
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	899	593	52 %	45,097

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 832

Average Bus Age (Years): 9

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	851	Diesel	32,130,477 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	44,101,608 kilowatt-hours
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	851		

Employee Statistics

	Full-time	Part-time
Operators	1,664	-
Other Transport Operations	208	-
Vehicle Mechanics	183	-
Other Vehicle Mechanics	384	-
Plant and Other Maintenance	225	-
General and Administration	269	-
Total Employees	2,933	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	51,331,591	79 %	1,978,951	98 %	38,808,111	96 %	19.6
Streetcar	-	-	-	-	-	-	-
Light Rail	13,902,581	21 %	46,464	2 %	1,733,879	4 %	37.3
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	65,234,172		2,025,415		40,541,990		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	44,387,256	40,541,990	Total Capital Expenditures	\$1,204,585,123	\$854,393,006
Total Vehicle Kilometres	54,960,528	51,873,557	Total Capital Disposals	-	-
Revenue Vehicle Hours	2,053,020	2,025,415	Total Capital Funding	\$1,204,585,123	\$854,393,006
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$242,546,641	\$189,905,744
Total Vehicle Hours	2,313,824	2,316,015	Provincial Capital Contribution	\$431,137,375	\$293,843,118
Operators Paid Hours	-	-	Municipal Capital Contribution	\$530,901,107	\$370,644,144
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	12,107,064	17,287,578	FINANCIAL		
Children/Youth Passenger Trips	5,051,732	11,049,102	Revenue / Cost Ratio (R/C Ratio)	15 %	23 %
Student Passenger Trips	6,403,547	13,845,329	Municipal Operating Contribution Per Capita	\$304.91	\$358.61
Senior Passenger Trips	2,084,792	2,963,225	Net Direct Operating Cost Per Regular Service Passenger	\$11.88	\$7.32
Total Concession Fare Linked Trips	19,551,578	32,906,054	Maintenance Expense / Total Direct Operating Expense	\$0.23	\$0.25
Total Regular Service Linked Trips	31,658,642	50,193,632	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.10
Regular Service Passenger-KMs	182,563,993	361,661,157			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.09	2.16
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$200,046,571	\$201,529,082	Total Direct Operating Expense / Total Regular Service Linked Trips	\$14.04	\$9.56
Fuel/Energy for Vehicles	\$37,771,213	\$45,584,179			
Vehicle Maintenance	\$100,294,003	\$121,694,927	COST EFFICIENCY		
Plant Maintenance	\$47,813,986	\$47,380,358	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$192.12	\$207.15
General/Administration	\$58,598,276	\$63,584,684	Maintenance Expense / Total Vehicle Hours	\$43.35	\$52.54
Total Direct Operating Expense	\$444,524,049	\$479,773,231	Fuel Expense / Total Vehicle Hours	\$16.32	\$19.68
Debt Service Payment	-	-			
Total Operating Expenses	\$527,172,847	\$569,701,171	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	33.4	51.9
Regular Service Passenger Revenues	\$66,272,346	\$108,428,827	Total Regular Service Linked Trips / Revenue Vehicle Hour	15.4	24.8
Total Operating Revenues	\$68,279,384	\$112,179,207			
Total Revenues	\$68,279,384	\$112,179,207	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	2.2	2.1
Net Direct Operating Cost	\$376,244,665	\$367,594,024	AVERAGE SPEED		
Net Operating Cost	\$458,893,463	\$457,521,963	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.62	20.02
Federal Operating Contribution	-	\$89,871	LABOUR PRODUCTIVITY		
Provincial Operating Contribution	\$170,099,193	\$36,963,476	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Operating Contribution	\$288,794,269	\$346,683,283			
Other Operating Contribution	-	\$73,785,333	TOP WAGE RATES		
Federal Debt Service Contribution	-	-	Operators	\$32.52	\$33.09
Provincial Debt Service Contribution	-	-	Mechanics	\$38.51	\$39.26
Municipal Debt Service Contribution	-	-			

Events

2020-03-16		Covid-19 Pandemic
2020-05-03		Line 2 Closure
2022-01-28	2022-02-20	Freedom Convoy Occupation of Downtown

Owen Sound, ON

Contact Name: Heidi Jennen
Contact Title: Supervisor of Environmental Services

Statistical Contact: Heidi Jennen
Statistical Title: Supervisor of Environmental Services
Telephone: 519-376-4440 X 3223
Email: hjennen@owensound.ca

System Established:	1944-12-01	General/Adult Cash Fare:	\$3.00
Municipal Population:	21,612	Ridership (Linked Trips):	125,802
Service Area Population:	21,612	Total Operating Revenues:	\$288,287
Service Area Size km²:	24.2		
Service Provided by: First Student Canada (until August 21, 2022) August Voyago beginning August 22, 2022			

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
Saturday	< 16 Minutes	-
	16 - 30 Minutes	-
	>30 Minutes	-
Sunday	< 16 Minutes	-
	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:30	06:30	06:30	06:30	06:30	09:00	
End	18:00	18:00	18:00	18:00	18:00	16:00	

Fare Structure

Fare Structure	In Effect Since: 2014-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	-	-	\$70.00	Elementary, under 6 Are free
Child/Youth	\$2.50	-	-	\$35.00	
Student	\$2.50	-	-	\$35.00	High school, college, mature
Senior	\$3.00	-	-	\$55.00	Over 65
Other Fare Type:	Youth, Post Secondary,				

Number of Fixed Routes

4

Number of Accessible Routes

4

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	8.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	8.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	4	-	75,738
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	4	-	75,738

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 4

Average Bus Age (Years): 8

Active Buses by Power Type

	Energy Consumption (All Modes)	
	Diesel	Biodiesel
Diesel	-	-
Biodiesel	-	-
Natural Gas	-	-
Gasoline	4	-
Electric	Electricity	-
Trolley	-	-
Battery	-	-
Fuel Cell	-	-
Total	4	-

Employee Statistics

	Full-time	Part-time
Operators	7	7
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	7	7

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	125,802	100 %	13,752	100 %	302,952	100 %	22.0
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	125,802		13,752		302,952		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	302,952	302,952	Total Capital Expenditures	-	-
Total Vehicle Kilometres	314,312	317,679	Total Capital Disposals	-	-
Revenue Vehicle Hours	13,728	13,752	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	14,348	14,470	Provincial Capital Contribution	-	-
Operators Paid Hours	14,838	14,470	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	14,838	14,470			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	35,343	41,515	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	13 %	18 %
Student Passenger Trips	4,284	5,032	Municipal Operating Contribution Per Capita	\$44.56	\$52.80
Senior Passenger Trips	67,473	79,255	Net Direct Operating Cost Per Regular Service Passenger	\$11.45	\$10.62
Total Concession Fare Linked Trips	71,757	84,288	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	107,100	125,802	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.09
Regular Service Passenger-KMs	749,700	880,614			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.53	1.98
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$1,068,761	\$1,170,119	Total Direct Operating Expense / Total Regular Service Linked Trips	\$13.20	\$12.91
Fuel/Energy for Vehicles	\$120,295	\$144,858			
Vehicle Maintenance	-	-	COST EFFICIENCY		
Plant Maintenance	\$112,772	\$178,869	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$98.51	\$112.22
General/Administration	\$111,624	\$129,993	Maintenance Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$1,413,452	\$1,623,839	Fuel Expense / Total Vehicle Hours	\$8.38	\$10.01
Debt Service Payment	-	-			
Total Operating Expenses	\$1,413,452	\$1,623,839	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	4.6	5.8
Regular Service Passenger Revenues	\$164,098	\$249,456	Total Regular Service Linked Trips / Revenue Vehicle Hour	7.8	9.1
Total Operating Revenues	\$186,663	\$288,287			
Total Revenues	\$186,663	\$288,287	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	0.6	0.6
Net Direct Operating Cost	\$1,226,789	\$1,335,552	AVERAGE SPEED		
Net Operating Cost	\$1,226,789	\$1,335,552	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.07	22.03
Federal Operating Contribution	\$182,726	\$54,160			
Provincial Operating Contribution	\$246,124	\$251,642	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$1,030,427	\$1,141,122	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.93	0.95
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$20.08	\$20.25
Municipal Debt Service Contribution	-	-	Mechanics	\$25.04	-

Events

2020-03-01 2022-04-29 Covid

Remarks

Fare structure date is approximate

2022 Owen Sound population and service area population is based on Stats Canada information

The City awarded transit contract to 97465 Ontario Ltd. o/a Voyago, on August 27, 2022. The information provided in this application includes both First Student and 97465 Ontario Ltd. o/a Voyago.

Fleet and on-board equipment statistic information is based on First Student only.

Section 3 - Employee stats are based on the City's current contractor, 97465 Ontario Ltd. o/a Voyago

Penetanguishene, ON

Contact Name: Bryan Murray
Contact Title: Director of Public Works

Statistical Contact: Carmen Gignac
Statistical Title: Public Works Administrative Support
Telephone: 705-549-7992
Email: bmurray@penetanguishene.ca

System Established: 2016-02-02
Municipal Population: 10,078
Service Area Population: 10,000
Service Area Size km²: 14.0
Service Provided by: Town of Midland

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 24,212
Total Operating Revenues: \$33,120

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:30	06:30	06:30	06:30	06:30	08:30	
End	17:30	17:30	17:30	17:30	17:30	16:30	

Fare Structure

Fare Structure	In Effect Since: 2021-04-14				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$1.25	-	\$100.00	12-64
Child/Youth	-	-	-	-	6 and under-FREE
Student	\$2.50	\$1.00	-	\$100.00	12-64 with valid student card
Senior	\$2.50	\$1.00	-	\$100.00	65 AND UP
Other Fare Type:	Day Pass,				

Number of Fixed Routes

1

Number of Accessible Routes

1

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	1	-	7.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	1	-	7.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	1	1	-	99,082
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	1	1	-	99,082

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 7

Active Buses by Power Type

	Energy Consumption (All Modes)	
	Diesel	litres
Diesel	1	31,488
Biodiesel	-	-
Natural Gas	-	-
Gasoline	-	-
Electric	Electricity	-
Trolley	-	-
Battery	-	-
Fuel Cell	-	-
Total	1	-

Employee Statistics

	Full-time	Part-time
Operators	2	-
Other Transport Operations	-	-
Vehicle Mechanics	-	1
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	2	1

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	18,584	100 %	3,276	100 %	99,082	100 %	30.2
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	18,584		3,276		99,082		

VEHICLE KILOMETRES AND HOURS			2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES		2021	2022
Revenue Vehicle Kilometres			98,003	99,082	Total Capital Expenditures		-	-
Total Vehicle Kilometres			98,003	99,082	Total Capital Disposals		-	-
Revenue Vehicle Hours			3,803	3,276	Total Capital Funding		-	-
Auxiliary Revenue Vehicle Hours			-	-	Federal Capital Contribution		-	-
Total Vehicle Hours			3,867	3,741	Provincial Capital Contribution		-	-
Operators Paid Hours			-	-	Municipal Capital Contribution		-	-
Vehicle Mechanics Paid Hours			-	-	Other Capital Contribution		-	-
Total Employee Paid Hours			-	-				
PASSENGER DATA					PERFORMANCE INDICATORS			
Adult/General Passenger Trips			8,222	10,255	FINANCIAL			
Children/Youth Passenger Trips			456	515	Revenue / Cost Ratio (R/C Ratio)		10 %	9 %
Student Passenger Trips			2,448	6,721	Municipal Operating Contribution Per Capita		\$15.84	\$13.80
Senior Passenger Trips			2,448	6,721	Net Direct Operating Cost Per Regular Service Passenger		\$20.69	\$13.37
Total Concession Fare Linked Trips			5,352	13,957	Maintenance Expense / Total Direct Operating Expense		\$0.22	\$0.19
Total Regular Service Linked Trips			13,574	24,212	Fuel Expense / Total Direct Operating Expense		\$0.11	\$0.12
Regular Service Passenger-KMs			98,003	99,082				
Auxiliary Service Passenger Trips			-	-	AVERAGE FARE			
					Regular Service Passenger Revenue / Total Regular Service Linked Trips		2.27	1.29
OPERATING EXPENSES					COST EFFECTIVENESS			
Transportation Operations			\$159,659	\$165,200	Total Direct Operating Expense / Total Regular Service Linked Trips		\$23.00	\$14.74
Fuel/Energy for Vehicles			\$34,298	\$44,382	COST EFFICIENCY			
Vehicle Maintenance			\$67,928	\$69,539	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours		\$80.73	\$95.39
Plant Maintenance			\$33,600	\$33,600	Maintenance Expense / Total Vehicle Hours		\$17.57	\$18.59
General/Administration			\$16,696	\$44,128	Fuel Expense / Total Vehicle Hours		\$8.87	\$11.86
Total Direct Operating Expense			\$312,182	\$356,850	SERVICE UTILIZATION			
Debt Service Payment			-	-	Total Regular Service Linked Trips Per Capita		1.4	2.4
Total Operating Expenses			\$312,182	\$356,850	Total Regular Service Linked Trips / Revenue Vehicle Hour		3.6	7.4
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					AMOUNT OF SERVICE			
Regular Service Passenger Revenues			\$30,818	\$31,131	Revenue Vehicle Hours Per Capita		0.4	0.3
Total Operating Revenues			\$31,280	\$33,120	AVERAGE SPEED			
Total Revenues			\$31,280	\$33,120	Revenue Vehicle Kilometres / Revenue Vehicle Hour		25.77	30.24
Net Direct Operating Cost			\$280,902	\$323,730	LABOUR PRODUCTIVITY			
Net Operating Cost			\$280,902	\$323,730	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour		-	-
Federal Operating Contribution			-	-	TOP WAGE RATES			
Provincial Operating Contribution			\$122,460	\$170,223	Operators		\$26.22	\$26.22
Municipal Operating Contribution			\$158,442	\$138,004	Mechanics		\$110.53	\$137.32
Other Operating Contribution			-	-				
Federal Debt Service Contribution			-	-				
Provincial Debt Service Contribution			-	-				
Municipal Debt Service Contribution			-	-				
Events					Remarks			
2022-01-01	2022-12-31	Global Pandemic			To clarify the fare structure reported above the following is a summary of the Penetanguishene Transit Fare Structure. FARES AND TRANSITFARE PASS, Adults: \$3.00 per ticket or 20 tickets for \$45.00 (though Transitfare Pass), Seniors/Students: \$2.50/each or 20 for \$40.00, Children - 6 and under are free, Unlimited Monthly Pass: \$100. NOTE: Drivers cannot provide change - exact fare only. There is a \$3.75 charge for the transit fare cards and they can be continually loaded with different ride options of 5, 10, 15 20 to a maximum of 50 rides.			

Peterborough, ON

Contact Name: Barry Wakeford
Contact Title: Acting General Manager

Statistical Contact: Andrew Burdett
Statistical Title: Operations Supervisor Fleet & Facilities
Telephone: 705-742-7777 x2889
Email: aburdett@peterborough.ca

System Established: 1979-01-01
Municipal Population: 83,651
Service Area Population: 83,651
Service Area Size km²: 67.3
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$2.75
Ridership (Linked Trips): 2,094,851
Total Operating Revenues: \$5,276,021

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	1
Weekday	16 - 30 Minutes	6
	>30 Minutes	5
	< 16 Minutes	-
Saturday	16 - 30 Minutes	3
	>30 Minutes	8
	< 16 Minutes	-
Sunday	16 - 30 Minutes	3
	>30 Minutes	8

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:23	05:23	05:23	05:23	05:23	06:23	07:23
End	23:55	23:55	23:55	23:55	23:55	00:00	00:30

Fare Structure

	In Effect Since: 2021-01-31				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.75	\$2.50	-	\$66.00	
Child/Youth	\$2.75	\$2.50	-	\$45.00	Under 12
Student	\$2.75	\$2.50	-	\$60.00	To Grade 12
Senior	\$2.75	\$2.50	-	\$45.00	65 +
Other Fare Type:	Low Income, Post Secondary, U-pass, Veteran, Blind/CNIB, Day Pass, Annual Pass,				

Number of Fixed Routes

14

Number of Accessible Routes

14

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	70	-	9.1	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	70	-	9.1	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	70	42	67 %	46,325
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	70	42	67 %	46,325

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 70

Average Bus Age (Years): 9

Active Buses by Power Type

		Energy Consumption (All Modes)	
		Diesel	litres
Diesel	61	Diesel	1,623,816
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	9	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	70		

Employee Statistics

	Full-time	Part-time
Operators	88	12
Other Transport Operations	5	6
Vehicle Mechanics	7	-
Other Vehicle Mechanics	7	1
Plant and Other Maintenance	1	-
General and Administration	5	2
Total Employees	113	21

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	2,165,461	100 %	147,449	100 %	3,242,730	100 %	22.0
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	2,165,461		147,449		3,242,730		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	3,179,147	3,242,730	Total Capital Expenditures	\$6,460,521	-
Total Vehicle Kilometres	3,311,332	3,377,559	Total Capital Disposals	-	\$35,956
Revenue Vehicle Hours	144,557	147,449	Total Capital Funding	\$6,460,521	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$2,686,111	-
Total Vehicle Hours	151,909	154,948	Provincial Capital Contribution	\$2,238,259	-
Operators Paid Hours	-	-	Municipal Capital Contribution	\$1,536,151	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	449,037	538,965	FINANCIAL		
Children/Youth Passenger Trips	2,744	17,614	Revenue / Cost Ratio (R/C Ratio)	13 %	29 %
Student Passenger Trips	29,170	42,597	Municipal Operating Contribution Per Capita	\$161.79	\$106.32
Senior Passenger Trips	103,446	98,280	Net Direct Operating Cost Per Regular Service Passenger	\$11.40	\$6.07
Total Concession Fare Linked Trips	869,622	1,555,886	Maintenance Expense / Total Direct Operating Expense	\$0.14	\$0.16
Total Regular Service Linked Trips	1,318,659	2,094,851	Fuel Expense / Total Direct Operating Expense	\$0.10	\$0.16
Regular Service Passenger-KMs	7,765,224	12,569,106			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$11,338,769	\$10,898,655	Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.57	2.47
Fuel/Energy for Vehicles	\$1,700,403	\$2,823,063			
Vehicle Maintenance	\$2,365,780	\$2,832,054	COST EFFECTIVENESS		
Plant Maintenance	\$932,547	\$884,011	Total Direct Operating Expense / Total Regular Service Linked Trips	\$13.07	\$8.59
General/Administration	\$892,311	\$557,285			
Total Direct Operating Expense	\$17,229,810	\$17,995,068	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$113.42	\$116.14
Total Operating Expenses	\$17,229,810	\$17,995,068	Maintenance Expense / Total Vehicle Hours	\$15.57	\$18.28
			Fuel Expense / Total Vehicle Hours	\$11.19	\$18.22
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	\$2,072,975	\$5,170,438	SERVICE UTILIZATION		
Total Operating Revenues	\$2,196,168	\$5,276,021	Total Regular Service Linked Trips Per Capita	15.8	25.0
Total Revenues	\$2,196,168	\$5,372,193	Total Regular Service Linked Trips / Revenue Vehicle Hour	9.1	14.2
Net Direct Operating Cost	\$15,033,642	\$12,719,047	AMOUNT OF SERVICE		
Net Operating Cost	\$15,033,642	\$12,622,875	Revenue Vehicle Hours Per Capita	1.7	1.8
Federal Operating Contribution	-	\$2,217,022			
Provincial Operating Contribution	\$1,500,000	\$1,600,000	AVERAGE SPEED		
Municipal Operating Contribution	\$13,533,642	\$8,893,711	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.99	21.99
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$30.40	\$31.01
			Mechanics	\$37.72	\$37.74

Events

2022-01-01 2022-12-31 Covid Pandemic

Remarks

Covid lockdowns and restrictions on and off throughout 2022 made it challenging to get back to close to pre covid ridership numbers.

Attracting new drivers improved in late 2022

Port Hope, ON

Contact Name: Todd Davis
Contact Title: Planning Director

Statistical Contact: Jerry Siebarth
Statistical Title: Transit Coordinator
Telephone: 905-885-9891
Email: jsiebarth@porthope.ca

System Established: 1969-04-14
Municipal Population: 17,538
Service Area Population: 17,538
Service Area Size km²: 13.1
Service Provided by:

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 39,454
Total Operating Revenues: \$64,620

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	09:00	
End	20:00	20:00	20:00	20:00	20:00	16:00	

Fare Structure

	In Effect Since:
Cash	Unit
Mobile Ticket	Monthly Pass
Criteria	
Adult/General	\$2.50 \$2.50 - \$60.00 18-65 years
Child/Youth	- - - - under 4 years
Student	\$2.00 \$2.00 - \$30.00 4-17 years
Senior	\$2.00 \$2.00 - \$30.00 65+ years

Number of Fixed Routes

2

Other Fare Type:

Number of Accessible Routes

2

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	3.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	3.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	2	100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	2	100 %	-

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 3

Active Buses by Power Type

	Energy Consumption (All Modes)	
Diesel	-	Diesel -
Biodiesel	-	Biodiesel -
Natural Gas	-	Gasoline 63,078 litres
Gasoline	3	Natural Gas -
Electric		Electricity -
Trolley	-	
Battery	-	
Fuel Cell	-	
Total	4	

Employee Statistics

	Full-time	Part-time
Operators	2	5
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	2	5

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	39,454	100 %	7,202	100 %	-	-	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	39,454		7,202		-	-	

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	-	-	Total Capital Expenditures	\$66,269	-
Total Vehicle Kilometres	229,719	201,134	Total Capital Disposals	-	-
Revenue Vehicle Hours	7,466	7,202	Total Capital Funding	\$66,269	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$26,508	-
Total Vehicle Hours	7,466	7,202	Provincial Capital Contribution	\$22,087	-
Operators Paid Hours	-	-	Municipal Capital Contribution	\$17,674	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
			FINANCIAL		
Adult/General Passenger Trips	20,274	24,250	Revenue / Cost Ratio (R/C Ratio)	12 %	12 %
Children/Youth Passenger Trips	272	399	Municipal Operating Contribution Per Capita	\$14.66	\$17.63
Student Passenger Trips	1,687	2,832			
Senior Passenger Trips	9,899	11,973	Net Direct Operating Cost Per Regular Service Passenger	\$12.04	\$11.59
Total Concession Fare Linked Trips	11,858	15,204			
Total Regular Service Linked Trips	32,132	39,454	Maintenance Expense / Total Direct Operating Expense	\$0.10	\$0.09
Regular Service Passenger-KMs	-	-	Fuel Expense / Total Direct Operating Expense	\$0.11	\$0.12
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$339,789	\$372,268	Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.59	1.64
Fuel/Energy for Vehicles	\$48,710	\$63,078			
Vehicle Maintenance	\$45,509	\$47,174	COST EFFECTIVENESS		
Plant Maintenance	\$319	\$39,292	Total Direct Operating Expense / Total Regular Service Linked Trips	\$13.63	\$13.23
General/Administration	\$3,655	-			
Total Direct Operating Expense	\$437,982	\$521,812	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$58.66	\$75.23
Total Operating Expenses	\$437,982	\$541,812			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Maintenance Expense / Total Vehicle Hours	\$6.10	\$6.55
Regular Service Passenger Revenues	\$50,953	\$64,620	Fuel Expense / Total Vehicle Hours	\$6.52	\$8.76
Total Operating Revenues	\$50,953	\$64,620			
Total Revenues	\$70,953	\$64,620	SERVICE UTILIZATION		
			Total Regular Service Linked Trips Per Capita	1.9	2.2
			Total Regular Service Linked Trips / Revenue Vehicle Hour	4.3	5.5
Net Direct Operating Cost	\$387,029	\$457,192	AMOUNT OF SERVICE		
Net Operating Cost	\$367,029	\$477,192	Revenue Vehicle Hours Per Capita	0.4	0.4
Federal Operating Contribution	\$21,478	\$18,431			
Provincial Operating Contribution	\$100,000	\$100,000	AVERAGE SPEED		
Municipal Operating Contribution	\$245,551	\$309,108	Revenue Vehicle Kilometres / Revenue Vehicle Hour	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$22.22	\$22.22
			Mechanics	-	-

Events

2022-01-01 2022-12-31 COVID 19

Prince Edward County, ON

Contact Name: Shelly Ackers
Contact Title: Executive Director

Statistical Contact: Shelly Ackers
Statistical Title: Executive Director
Telephone: 613-392-9640
Email: shelly.ackers@quintetransit.ca

System Established:	2021-01-03	General/Adult Cash Fare:	\$11.00
Municipal Population:	25,704	Ridership (Linked Trips):	5,026
Service Area Population:	7,000	Total Operating Revenues:	\$21,596
Service Area Size km²:	50.0		
Service Provided by: Quinte Access Transportation (Quinte Transit)			

Number of Routes by Headway During Peak Time Periods

Hours of Service:

	Headway	Routes		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	< 16 Minutes	1	Start	06:30	06:30	06:30	06:30	06:30		
Weekday	16 - 30 Minutes	-	End	18:30	18:30	18:30	18:30	18:30		
	>30 Minutes	-								
	< 16 Minutes	-								
Saturday	16 - 30 Minutes	-								
	>30 Minutes	-								
	< 16 Minutes	-								
Sunday	16 - 30 Minutes	-								
	>30 Minutes	-								

Fare Structure

In Effect Since: 2021-01-03

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$11.00	\$11.00	-	\$180.00	
Child/Youth	-	-	-	-	5 & under
Student	\$7.00	\$7.00	-	\$135.00	all students
Senior	\$7.00	\$7.00	-	\$135.00	65+

Number of Fixed Routes

1

Other Fare Type:

Youth,

Number of Accessible Routes

1

Vehicles by Mode

Active

Average Age

Vehicle Indicators

	Acc.	Non Acc.	Acc.	Non Acc.		Active	Peak	Spare Ratio	Average Annual Kilometres
Small Community Buses:	-	-	-	-		Bus	1	-	-
Standard Buses:	-	-	-	-		Streetcar	-	-	-
Articulated Buses:	-	-	-	-		Light Rail	-	-	-
Double-Decker Buses:	-	-	-	-		Heavy Rail	-	-	-
Light Rail Vehicles:	-	-	-	-		Commuter Rail	-	-	-
Heavy Rail Vehicles:	-	-	-	-		Locomotive	-	-	-
Commuter Rail Car:	-	-	-	-		Ferry	-	-	-
Commuter Rail Locomotive:	-	-	-	-					
Other Rail:	-	-	-	-					
Total	-	-	-	-		Total	1	-	-

Percentage of Accessible Bus Fleet:

Total Low-Floor Buses (30'-60'):

-

Percentage of Accessible Transit Fleet:

Average Bus Age (Years):

-

Active Buses by Power Type

Energy Consumption (All Modes)

Employee Statistics

Full-time

Part-time

Diesel	-	Diesel	-		Operators	-	-
Biodiesel	-	Biodiesel	-		Other Transport Operations	-	-
Natural Gas	-	Gasoline	37,950 litres		Vehicle Mechanics	-	-
Gasoline	-	Natural Gas	-		Other Vehicle Mechanics	-	-
Electric	-	Electricity	-		Plant and Other Maintenance	-	-
Trolley	-				General and Administration	-	-
Battery	-						
Fuel Cell	-						
Total	-				Total Employees	-	-

Modal Statistics	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	5,026	100 %	4,105	100 %	130,571	100 %	31.8
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	5,026		4,105		130,571		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	115,574	130,571	Total Capital Expenditures	\$34,013	-
Total Vehicle Kilometres	144,508	137,336	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,521	4,105	Total Capital Funding	\$34,013	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,966	4,591	Provincial Capital Contribution	\$34,013	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	2,258	5,026	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	10 %	8 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$8.40	\$19.85
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$88.67	\$47.21
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	2,258	5,026	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	80,611	179,428			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	7.22	4.30
Transportation Operations	\$145,447	\$203,879			
Fuel/Energy for Vehicles	-	-	COST EFFECTIVENESS		
Vehicle Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$98.84	\$51.51
Plant Maintenance	-	-			
General/Administration	\$77,741	\$54,996	COST EFFICIENCY		
Total Direct Operating Expense	\$223,188	\$258,875	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$56.28	\$56.39
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Operating Expenses	\$223,188	\$258,875	Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$16,299	\$21,596	Total Regular Service Linked Trips Per Capita	0.3	0.7
Total Operating Revenues	\$22,974	\$21,596	Total Regular Service Linked Trips / Revenue Vehicle Hour	0.6	1.2
Total Revenues	\$22,974	\$21,596			
Net Direct Operating Cost	\$200,214	\$237,279	AMOUNT OF SERVICE		
Net Operating Cost	\$200,214	\$237,279	Revenue Vehicle Hours Per Capita	0.5	0.6
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$141,395	\$98,315	AVERAGE SPEED		
Municipal Operating Contribution	\$58,819	\$138,964	Revenue Vehicle Kilometres / Revenue Vehicle Hour	32.82	31.81
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-
			Remarks		
			During tourism season (Jul, Aug, Sept) ran a Dinner shuttle which operated Friday, Saturday & Sunday nights		

Quinte West, ON

Contact Name: Shelly Ackers
Contact Title: Executive Director

Statistical Contact: Shelly Ackers
Statistical Title: Executive Director
Telephone: 613-392-9664
Email: shelly.ackers@quinteaccess.org

System Established: 2019-09-15
Municipal Population: 47,464
Service Area Population: 21,972
Service Area Size km²: 48.0
Service Provided by: Contracted w/Non Profit

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 70,523
Total Operating Revenues: \$130,071

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	4

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	09:00	
End	20:00	20:00	20:00	20:00	20:00	17:00	

Fare Structure

In Effect Since: 2022-08-08

			Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Saturday	< 16 Minutes	-					
	16 - 30 Minutes	-					
	>30 Minutes	2					
Sunday	< 16 Minutes	-					
	16 - 30 Minutes	-					Under 12
	>30 Minutes	-					55+ or person w/disability

Number of Fixed Routes

5

Number of Accessible Routes

5

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	3	-	4.0	-
Standard Buses:	4	-	3.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	7	-	3.4	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	7	4	75 %	46,857
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	7	4	75 %	46,857

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 7

Average Bus Age (Years): 3

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	7
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	7

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	117,625 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	21	8
Other Transport Operations	7	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	5	1
Total Employees	33	9

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	70,523	100 %	14,815	100 %	328,000	100 %	22.1
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	70,523		14,815		328,000		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	275,100	328,000	Total Capital Expenditures	-	-
Total Vehicle Kilometres	284,800	345,550	Total Capital Disposals	-	-
Revenue Vehicle Hours	12,760	14,815	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	15,125	16,565	Provincial Capital Contribution	-	-
Operators Paid Hours	14,650	47,795	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	17,575	71,755			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	70,523	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	8 %	11 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$25.79	\$30.15
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$17.81	\$15.30
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.19	\$0.16
Total Regular Service Linked Trips	51,490	70,523	Fuel Expense / Total Direct Operating Expense	\$0.14	\$0.16
Regular Service Passenger-KMs	370,728	507,765			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.45	1.56
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$493,223	\$620,755	Total Direct Operating Expense / Total Regular Service Linked Trips	\$19.30	\$17.15
Fuel/Energy for Vehicles	\$134,437	\$190,149	COST EFFICIENCY		
Vehicle Maintenance	\$186,420	\$196,547	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$65.69	\$73.00
Plant Maintenance	\$50,680	\$66,776	Maintenance Expense / Total Vehicle Hours	\$12.33	\$11.87
General/Administration	\$128,747	\$135,031	Fuel Expense / Total Vehicle Hours	\$8.89	\$11.48
Total Direct Operating Expense	\$993,507	\$1,209,258	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	2.3	3.2
Total Operating Expenses	\$993,507	\$1,209,258	Total Regular Service Linked Trips / Revenue Vehicle Hour	4.0	4.8
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$74,734	\$110,097	Revenue Vehicle Hours Per Capita	0.6	0.7
Total Operating Revenues	\$76,448	\$130,071	AVERAGE SPEED		
Total Revenues	\$76,448	\$128,047	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.56	22.14
Net Direct Operating Cost	\$917,059	\$1,079,187	LABOUR PRODUCTIVITY		
Net Operating Cost	\$917,059	\$1,079,187	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.87	0.31
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$350,393	\$416,805	Operators	\$19.22	\$23.50
Municipal Operating Contribution	\$566,666	\$662,382	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2022-01-01 2022-12-31 Covid - ridership reduction from 2019

Sarnia, ON

Contact Name: Michelle Carter
Contact Title: Transit Manager

Statistical Contact: Michelle Carter
Statistical Title: Transit Manager

Telephone: 519-336-3271

Email: michelle.carter@sarnia.ca

System Established: 1974-01-04
Municipal Population: 75,000
Service Area Population: 75,000
Service Area Size km²: -
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 1,277,260
Total Operating Revenues: \$1,408,743

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	4
Weekday	16 - 30 Minutes	9
	>30 Minutes	6
	< 16 Minutes	2
Saturday	16 - 30 Minutes	8
	>30 Minutes	5
	< 16 Minutes	-
Sunday	16 - 30 Minutes	5
	>30 Minutes	3

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:30	06:30	06:30	06:30	06:30	08:00	08:00
End	22:30	22:30	22:30	22:30	22:30	22:30	18:30

Fare Structure

	In Effect Since: 2022-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.40	-	\$76.50	over age 12
Child/Youth	-	-	-	-	free under 12
Student	\$3.00	\$2.40	-	-	over age 12
Senior	\$3.00	\$2.40	-	\$60.00	over age 60
Other Fare Type:	Youth, Low Income, Family, Post Secondary, Semester, Veteran, Blind/CNIB, Day Pass, Week Pass, Annual Pass,				

Number of Fixed Routes

17

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	6	-	5.0	-
Standard Buses:	20	2	8.1	2.0
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	26	2	7.4	2.0

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	28	21	33 %	54,388
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	28	21	33 %	54,388

Percentage of Accessible Bus Fleet: 92.9 %

Total Low-Floor Buses (30'-60'): 24

Percentage of Accessible Transit Fleet: 92.9 %

Average Bus Age (Years): 7

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	20	Diesel	423,078 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	99,004 litres
Gasoline	8	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	28		

Employee Statistics

	Full-time	Part-time
Operators	38	4
Other Transport Operations	-	-
Vehicle Mechanics	4	-
Other Vehicle Mechanics	1	-
Plant and Other Maintenance	2	-
General and Administration	9	-
Total Employees	54	4

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	1,277,260	100 %	57,293	100 %	1,522,855	100 %	26.6
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	1,277,260		57,293		1,522,855		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	1,268,190	1,522,855	Total Capital Expenditures	\$1,219,933	\$1,935,812
Total Vehicle Kilometres	1,268,190	1,522,855	Total Capital Disposals	-	-
Revenue Vehicle Hours	53,497	57,293	Total Capital Funding	\$1,754,049	\$1,935,812
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$853,034	\$774,324
Total Vehicle Hours	53,497	57,293	Provincial Capital Contribution	\$428,996	\$645,206
Operators Paid Hours	-	-	Municipal Capital Contribution	\$472,019	\$516,281
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	499,701	677,556	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	0 %	25 %
Student Passenger Trips	130,625	442,478	Municipal Operating Contribution Per Capita	\$78.88	\$59.59
Senior Passenger Trips	24,530	28,825	Net Direct Operating Cost Per Regular Service Passenger	\$7.48	\$3.31
Total Concession Fare Linked Trips	155,155	599,704	Maintenance Expense / Total Direct Operating Expense	\$0.10	\$0.18
Total Regular Service Linked Trips	654,856	1,277,260	Fuel Expense / Total Direct Operating Expense	\$0.10	\$0.15
Regular Service Passenger-KMs	593,576	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$2,569,690	\$2,678,590	Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.65	1.08
Fuel/Energy for Vehicles	\$478,152	\$852,164			
Vehicle Maintenance	\$478,152	\$991,119	COST EFFECTIVENESS		
Plant Maintenance	\$810,704	\$196,134	Total Direct Operating Expense / Total Regular Service Linked Trips	\$7.52	\$4.41
General/Administration	\$585,224	\$918,845			
Total Direct Operating Expense	\$4,921,922	\$5,636,852	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$92.00	\$98.39
Total Operating Expenses	\$4,921,922	\$5,636,852	Maintenance Expense / Total Vehicle Hours	\$8.94	\$17.30
			Fuel Expense / Total Vehicle Hours	\$8.94	\$14.87
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	\$428,226	\$1,374,641	SERVICE UTILIZATION		
Total Operating Revenues	\$24,188	\$1,408,743	Total Regular Service Linked Trips Per Capita	9.2	17.0
Total Revenues	\$236,060	\$1,408,743	Total Regular Service Linked Trips / Revenue Vehicle Hour	12.2	22.3
Net Direct Operating Cost	\$4,897,734	\$4,228,109	AMOUNT OF SERVICE		
Net Operating Cost	\$4,685,862	\$4,228,109	Revenue Vehicle Hours Per Capita	0.7	0.8
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$1,010,697	\$350,295	AVERAGE SPEED		
Municipal Operating Contribution	\$5,633,458	\$4,469,104	Revenue Vehicle Kilometres / Revenue Vehicle Hour	23.71	26.58
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$28.51	\$29.04
			Mechanics	\$33.47	\$34.54

Remarks

The data for Sarnia Transit also includes the regular transit service for the Village of Pt. Edward. In 2022, the provided 6,653 passenger trips. The 2022 contract revenue was \$253,440 and it's passenger revenue was \$12,632.

Sault Ste. Marie, ON

Contact Name: Nicole Maione

Contact Title: Manager Transit & Parking

Statistical Contact: Nicole Maione

Statistical Title: Manager Transit & Parking

Telephone: 705-759-5434

Email: n.maione@cityssm.on.ca

System Established: 1941-11-01
Municipal Population: 73,300
Service Area Population: 69,900
Service Area Size km²: 223.5
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.05
Ridership (Linked Trips): 1,281,796
Total Operating Revenues: \$2,255,029

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	7
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	7
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	7

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:15	07:15
End	00:05	00:05	00:05	00:05	00:05	00:05	00:05

Fare Structure

	In Effect Since: 2022-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.05	-	-	\$70.40	
Child/Youth	-	-	-	-	Children under 12 ride FREE
Student	\$3.05	-	-	\$30.60	Youth (18& under)
Senior	\$3.05	-	-	\$60.20	60 & Over
Other Fare Type:	Youth, Low Income, Semester, Blind/CNIB, Day Pass,				

Number of Fixed Routes

8

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	3	-	0.7	-
Standard Buses:	26	-	5.4	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	29	-	4.9	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	29	18	61 %	67,091
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	29	18	61 %	67,091

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 29

Average Bus Age (Years): 5

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	26	Diesel	923,210 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	50,724 litres
Gasoline	3	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	29		

Employee Statistics

	Full-time	Part-time
Operators	52	19
Other Transport Operations	6	-
Vehicle Mechanics	9	-
Other Vehicle Mechanics	1	-
Plant and Other Maintenance	3	-
General and Administration	4	1
Total Employees	75	20

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	1,281,796	100 %	82,379	100 %	1,945,639	100 %	23.6
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	1,281,796		82,379		1,945,639		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	1,956,125	1,945,639	Total Capital Expenditures	\$6,704,728	\$2,254,025
Total Vehicle Kilometres	2,123,632	2,167,156	Total Capital Disposals	-	-
Revenue Vehicle Hours	83,006	82,379	Total Capital Funding	\$6,704,728	\$2,253,924
Auxiliary Revenue Vehicle Hours	343	348	Federal Capital Contribution	\$2,681,891	\$979,926
Total Vehicle Hours	84,555	83,958	Provincial Capital Contribution	\$2,234,686	\$801,757
Operators Paid Hours	-	-	Municipal Capital Contribution	\$1,788,151	\$472,241
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
			FINANCIAL		
Adult/General Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	15 %	21 %
Children/Youth Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$79.67	\$88.24
Student Passenger Trips	-	-			
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$11.84	\$6.42
Total Concession Fare Linked Trips	-	-			
Total Regular Service Linked Trips	710,238	1,281,796	Maintenance Expense / Total Direct Operating Expense	\$0.22	\$0.18
Regular Service Passenger-KMs	-	5,537,359	Fuel Expense / Total Direct Operating Expense	\$0.11	\$0.15
Auxiliary Service Passenger Trips	718	2,447			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$5,228,634	\$5,503,062	Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.04	1.70
Fuel/Energy for Vehicles	\$1,054,260	\$1,617,449			
Vehicle Maintenance	\$2,213,546	\$1,849,327	COST EFFECTIVENESS		
Plant Maintenance	\$846,308	\$859,169	Total Direct Operating Expense / Total Regular Service Linked Trips	\$14.01	\$8.18
General/Administration	\$604,793	\$659,742			
Total Direct Operating Expense	\$9,947,541	\$10,488,749	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$117.65	\$124.93
Total Operating Expenses	\$9,947,541	\$10,488,749			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Maintenance Expense / Total Vehicle Hours	\$26.18	\$22.03
Regular Service Passenger Revenues	\$1,452,004	\$2,178,395	Fuel Expense / Total Vehicle Hours	\$12.47	\$19.26
Total Operating Revenues	\$1,535,960	\$2,255,029	SERVICE UTILIZATION		
Total Revenues	\$1,535,960	\$2,255,029	Total Regular Service Linked Trips Per Capita	10.2	18.3
			Total Regular Service Linked Trips / Revenue Vehicle Hour	8.6	15.6
Net Direct Operating Cost	\$8,411,581	\$8,233,720	AMOUNT OF SERVICE		
Net Operating Cost	\$8,411,581	\$8,233,720	Revenue Vehicle Hours Per Capita	1.2	1.2
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$2,842,766	\$2,065,844	AVERAGE SPEED		
Municipal Operating Contribution	\$5,568,815	\$6,167,876	Revenue Vehicle Kilometres / Revenue Vehicle Hour	23.57	23.62
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$28.19	\$28.67
			Mechanics	\$31.13	\$31.75

Events

2022-01-01 2022-12-31 COVID-19 Pandemic

Simcoe County, ON

Contact Name: Dennis Childs
Contact Title: Transit Manager

Statistical Contact: Dennis Childs
Statistical Title: Transit Manager
Telephone: 705 726 9300 x1003
Email: dennis.childs@simcoe.ca

System Established: 2018-08-07
Municipal Population: 307,050
Service Area Population: 307,059
Service Area Size km²: 4,841.0
Service Provided by: First Canada

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 194,978
Total Operating Revenues: \$163,728

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
Saturday	< 16 Minutes	-
	16 - 30 Minutes	-
	>30 Minutes	-
Sunday	< 16 Minutes	-
	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:30	05:30	05:30	05:30	05:30	06:00	07:00
End	21:00	21:00	21:00	21:00	21:00	21:00	21:00

Fare Structure

	In Effect Since:				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	-	\$1.80	-	Zone Fare
Child/Youth	-	-	-	-	
Student	\$2.00	-	-	-	Zone Fare Must be attending elementary school, secondary school, community college or university and must valid ID when boarding the bus
Senior	\$2.00	-	\$1.70	-	Zone Fare - 65 plus
Other Fare Type:					

Number of Fixed Routes

6

Number of Accessible Routes

6

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	2	-	4.0
Standard Buses:	10	4	3.4	2.8
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	10	6	3.4	3.2

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	16	12	33 %	110,597
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	16	12	33 %	110,597

Percentage of Accessible Bus Fleet: 66.7 %

Percentage of Accessible Transit Fleet: 66.7 %

Total Low-Floor Buses (30'-60'): 14

Average Bus Age (Years): 3

Active Buses by Power Type

	Energy Consumption (All Modes)		
Diesel	11	Diesel	488,573 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	5	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	16		

Employee Statistics

	Full-time	Part-time
Operators	33	12
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	33	12

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	194,978	100 %	-	-	1,769,551	100 %	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	194,978		-		1,769,551		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	1,711,643	1,769,551	Total Capital Expenditures	-	-
Total Vehicle Kilometres	1,969,889	1,966,168	Total Capital Disposals	-	-
Revenue Vehicle Hours	41,959	-	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	48,252	48,283	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	97,978	152,983	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	6 %	3 %
Student Passenger Trips	15,011	19,664	Municipal Operating Contribution Per Capita	\$5.09	\$11.11
Senior Passenger Trips	13,194	22,331	Net Direct Operating Cost Per Regular Service Passenger	\$26.46	\$26.14
Total Concession Fare Linked Trips	28,205	41,995	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	126,183	194,978	Fuel Expense / Total Direct Operating Expense	\$0.11	\$0.14
Regular Service Passenger-KMs	5,047,320	7,799,120			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.75	0.84
Transportation Operations	\$2,675,199	\$3,986,818			
Fuel/Energy for Vehicles	\$392,122	\$757,289	COST EFFECTIVENESS		
Vehicle Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$28.21	\$26.98
Plant Maintenance	-	-			
General/Administration	\$492,720	\$516,114	COST EFFICIENCY		
Total Direct Operating Expense	\$3,560,041	\$5,260,221	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$73.78	\$108.95
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Operating Expenses	\$3,560,041	\$5,260,221	Fuel Expense / Total Vehicle Hours	\$8.13	\$15.68
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$220,829	\$163,728	Total Regular Service Linked Trips Per Capita	0.3	0.6
Total Operating Revenues	\$220,829	\$163,728	Total Regular Service Linked Trips / Revenue Vehicle Hour	3.0	-
Total Revenues	\$220,829	\$163,728			
Net Direct Operating Cost	\$3,339,212	\$5,096,493	AMOUNT OF SERVICE		
Net Operating Cost	\$3,339,212	\$5,096,493	Revenue Vehicle Hours Per Capita	0.1	-
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$898,331	\$1,683,728	AVERAGE SPEED		
Municipal Operating Contribution	\$2,440,881	\$3,412,765	Revenue Vehicle Kilometres / Revenue Vehicle Hour	40.79	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$20.25	\$20.25
			Mechanics	\$39.00	\$37.00

St. Catharines, ON

Contact Name: Graham Morrison
Contact Title: General Manager

Statistical Contact: Brad Griffin
Statistical Title: Manager of Finance and Administration
Telephone: 905-685-4228 x227
Email: bgriffin@yourbus.com

System Established: 1961-09-01
Municipal Population: 160,619
Service Area Population: 160,619
Service Area Size km²: -
Service Provided by: Transit Commission,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 3,210,227
Total Operating Revenues: -

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	08:30
End	00:00	00:00	00:00	00:00	00:00	00:00	21:00

Fare Structure

	In Effect Since:					
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria	
Adult/General	\$3.00	\$3.00	\$3.00	\$92.00		
Child/Youth	-	-	-	-	12 and under	
Student	\$3.00	\$3.00	\$3.00	\$62.00	13 and older	
Senior	\$3.00	\$3.00	\$3.00	\$57.00	65 and older	
Other Fare Type:	Youth, Family, U-pass, Semester, Veteran, Blind/CNIB, Day Pass, Weekend Pass,					

Number of Fixed Routes

-

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	-	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	-	-	-

Percentage of Accessible Bus Fleet:

Total Low-Floor Buses (30'-60'):

-

Percentage of Accessible Transit Fleet:

Average Bus Age (Years):

-

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	3,715,990	100 %	-	-	-	-	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	3,715,990		-	-	-	-	-

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	3,728,395	-	Total Capital Expenditures	\$9,950,211	-
Total Vehicle Kilometres	4,388,228	-	Total Capital Disposals	\$4,334,000	-
Revenue Vehicle Hours	170,749	-	Total Capital Funding	\$10,042,271	-
Auxiliary Revenue Vehicle Hours	17,451	-	Federal Capital Contribution	\$7,148,872	-
Total Vehicle Hours	199,389	-	Provincial Capital Contribution	\$1,995,058	-
Operators Paid Hours	287,255	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	23,954	-	Other Capital Contribution	\$898,341	-
Total Employee Paid Hours	395,634	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	860,879	1,306,221	FINANCIAL		
Children/Youth Passenger Trips	18,920	42,155	Revenue / Cost Ratio (R/C Ratio)	30 %	-
Student Passenger Trips	756,671	1,654,655	Municipal Operating Contribution Per Capita	\$74.53	-
Senior Passenger Trips	150,033	199,591	Net Direct Operating Cost Per Regular Service Passenger	\$9.07	-
Total Concession Fare Linked Trips	931,760	1,904,006	Maintenance Expense / Total Direct Operating Expense	\$0.18	-
Total Regular Service Linked Trips	1,792,639	3,210,227	Fuel Expense / Total Direct Operating Expense	\$0.11	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	3.77	-
Transportation Operations	\$12,748,294	-			
Fuel/Energy for Vehicles	\$2,594,562	-	COST EFFECTIVENESS		
Vehicle Maintenance	\$4,275,132	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$12.97	-
Plant Maintenance	\$1,899,604	-			
General/Administration	\$1,736,532	-	COST EFFICIENCY		
Total Direct Operating Expense	\$23,254,124	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$126.45	-
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$21.44	-
Total Operating Expenses	\$25,212,126	-	Fuel Expense / Total Vehicle Hours	\$13.01	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$6,751,766	-	Total Regular Service Linked Trips Per Capita	11.2	20.0
Total Operating Revenues	\$6,990,824	-	Total Regular Service Linked Trips / Revenue Vehicle Hour	10.5	-
Total Revenues	\$9,236,795	-			
Net Direct Operating Cost	\$16,263,300	-	AMOUNT OF SERVICE		
Net Operating Cost	\$15,975,331	-	Revenue Vehicle Hours Per Capita	1.1	-
Federal Operating Contribution	\$4,515,110	-			
Provincial Operating Contribution	-	-	AVERAGE SPEED		
Municipal Operating Contribution	\$11,970,876	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.84	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.66	-
Municipal Debt Service Contribution	\$201,949	-			
			TOP WAGE RATES		
			Operators	\$30.98	-
			Mechanics	\$37.10	-
			Remarks		
			Data reporting is limited for 2022 as the system was amalgamated into a consolidated system named Niagara Region Transit on January 1, 2023.		

St. Thomas, ON

Contact Name: Matthew Vriens

Contact Title: Manager of Roads and Transportation

Statistical Contact: Rose Patrick

Statistical Title: Transportation Technician

Telephone: 519-631-0368 x5133

Email: hpatrick@stthomas.ca

System Established:
Municipal Population: 42,840
Service Area Population: 42,840
Service Area Size km²: 35.6
Service Provided by: Voyago

General/Adult Cash Fare: \$2.75
Ridership (Linked Trips): 97,782
Total Operating Revenues: \$172,714

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	2
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	1
	>30 Minutes	2
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes
Number of Accessible Routes
Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:15	06:15	06:15	06:15	06:15	09:15	09:15
End	21:45	21:45	21:45	21:45	21:45	21:45	17:45

Fare Structure

In Effect Since: 2018-03-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.75	\$2.25	\$2.25	\$70.00	
Child/Youth	\$2.75	\$1.65	\$1.65	\$60.00	
Student	\$2.75	\$1.65	\$1.65	\$60.00	
Senior	\$2.75	\$1.65	\$1.65	\$60.00	

Other Fare Type:

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	7	-	5.9	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	7	-	5.9	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	7	4	75 %	51,172
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	7	4	75 %	51,172

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 6

Active Buses by Power Type

Diesel	3
Biodiesel	-
Natural Gas	-
Gasoline	4
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	7

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	977,782	100 %	19,489	100 %	358,207	100 %	18.4
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	977,782		19,489		358,207		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	319,030	358,207	Total Capital Expenditures	-	-
Total Vehicle Kilometres	319,030	358,207	Total Capital Disposals	-	-
Revenue Vehicle Hours	18,069	19,489	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	18,069	19,489	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	12 %	11 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$20.97	\$9.58
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$13.26	\$14.73
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	94,858	97,782	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.79	1.77
Transportation Operations	\$1,427,687	\$1,613,129			
Fuel/Energy for Vehicles	-	-	COST EFFECTIVENESS		
Vehicle Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$15.05	\$16.50
Plant Maintenance	-	-			
General/Administration	-	-	COST EFFICIENCY		
Total Direct Operating Expense	\$1,427,687	\$1,613,129	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$79.01	\$82.77
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Operating Expenses	\$1,427,687	\$1,613,129	Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$169,402	\$172,714	Total Regular Service Linked Trips Per Capita	2.2	2.3
Total Operating Revenues	\$169,402	\$172,714	Total Regular Service Linked Trips / Revenue Vehicle Hour	5.2	5.0
Total Revenues	\$183,614	\$184,811			
Net Direct Operating Cost	\$1,258,285	\$1,440,415	AMOUNT OF SERVICE		
Net Operating Cost	\$1,244,073	\$1,428,318	Revenue Vehicle Hours Per Capita	0.4	0.5
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$206,011	\$206,011	AVERAGE SPEED		
Municipal Operating Contribution	\$898,476	\$410,552	Revenue Vehicle Kilometres / Revenue Vehicle Hour	17.66	18.38
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Events

2022-01-01 2022-12-31 Covid19 - Public transit hesitancy

Stratford, ON

Contact Name: Mike Mousley
Contact Title: Manager of Transit

Statistical Contact: Mike Mousley
Statistical Title: Manager of Transit
Telephone: 519-271-0250 x347
Email: mmousley@stratford.ca

System Established: 1956-09-09
Municipal Population: 33,870
Service Area Population: 33,870
Service Area Size km²: 30.2
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 472,486
Total Operating Revenues: \$717,939

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	09:30
End	22:00	22:00	22:00	22:00	22:00	20:00	18:00

Fare Structure

Fare Structure	In Effect Since: 2022-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.75	-	\$67.00	18+ years
Child/Youth	-	-	-	-	under 5 free
Student	\$2.75	\$2.50	-	\$57.00	5-18 years
Senior	\$2.75	\$2.50	-	\$57.00	65+ years
Other Fare Type:	Low Income, Family, Veteran, Day Pass,				

Number of Fixed Routes

7

Number of Accessible Routes

7

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	13	-	8.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	13	-	8.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	13	10	30 %	62,874
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	13	10	30 %	62,874

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 6

Average Bus Age (Years): 8

Active Buses by Power Type

Diesel	13
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	13

Energy Consumption (All Modes)

Diesel	427,540 litres
Biodiesel	-
Gasoline	7,505 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	14	13
Other Transport Operations	-	-
Vehicle Mechanics	3	-
Other Vehicle Mechanics	1	1
Plant and Other Maintenance	-	-
General and Administration	3	1
Total Employees	21	15

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	472,486	100 %	37,500	100 %	817,360	100 %	21.8
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	472,486		37,500		817,360		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	788,066	817,360	Total Capital Expenditures	\$2,446,233	\$350,000
Total Vehicle Kilometres	788,066	817,360	Total Capital Disposals	\$15,000	-
Revenue Vehicle Hours	37,025	37,500	Total Capital Funding	\$2,436,568	\$350,000
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$974,627	\$140,000
Total Vehicle Hours	37,025	37,500	Provincial Capital Contribution	\$812,108	\$116,655
Operators Paid Hours	1,441,795	1,719,593	Municipal Capital Contribution	\$649,833	\$93,345
Vehicle Mechanics Paid Hours	195,000	218,555	Other Capital Contribution	-	-
Total Employee Paid Hours	1,981,795	2,344,988			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	23 %	21 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$66.92	\$68.84
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$4.67	\$5.59
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.08	\$0.15
Total Regular Service Linked Trips	338,920	472,486	Fuel Expense / Total Direct Operating Expense	\$0.19	\$0.22
Regular Service Passenger-KMs	2,287,710	3,661,766			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.39	1.48
Transportation Operations	\$1,464,224	\$1,743,718			
Fuel/Energy for Vehicles	\$391,704	\$726,819	COST EFFECTIVENESS		
Vehicle Maintenance	\$167,856	\$515,975	Total Direct Operating Expense / Total Regular Service Linked Trips	\$6.11	\$7.11
Plant Maintenance	\$39,704	\$72,001			
General/Administration	\$245,970	\$300,760	COST EFFICIENCY		
Total Direct Operating Expense	\$2,069,458	\$3,359,273	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$55.89	\$89.58
Debt Service Payment	\$74,578	\$104,545	Maintenance Expense / Total Vehicle Hours	\$4.53	\$13.76
Total Operating Expenses	\$2,144,036	\$3,463,818	Fuel Expense / Total Vehicle Hours	\$10.58	\$19.38
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$470,572	\$700,750	Total Regular Service Linked Trips Per Capita	10.3	13.9
Total Operating Revenues	\$486,171	\$717,939	Total Regular Service Linked Trips / Revenue Vehicle Hour	9.2	12.6
Total Revenues	\$486,171	\$717,939			
Net Direct Operating Cost	\$1,583,287	\$2,641,334	AMOUNT OF SERVICE		
Net Operating Cost	\$1,657,865	\$2,745,879	Revenue Vehicle Hours Per Capita	1.1	1.1
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$442,340	\$414,175	AVERAGE SPEED		
Municipal Operating Contribution	\$2,208,403	\$2,331,704	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.28	21.80
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.03	0.02
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$29.92	\$29.36
			Mechanics	\$35.50	\$36.68

Tecumseh, ON

Contact Name: Chad Jeffery

Contact Title: Manager Development Services & Local Economic Development

Statistical Contact: Enrico De Cecco

Statistical Title: Planner

Telephone: 519-735-2184

Email: edececco@tecumseh.ca

System Established: 2009-12-21
Municipal Population: 23,229
Service Area Population: 14,099
Service Area Size km²: 14.0
Service Provided by: First Student Canada

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 13,023
Total Operating Revenues: \$7,996

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 1
Number of Accessible Routes 1

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	
End	18:00	18:00	18:00	18:00	18:00	18:00	

Fare Structure

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	-	-	\$40.00	
Child/Youth	-	-	-	-	Under 5
Student	\$1.50	-	-	\$30.00	Valid Student ID
Senior	\$2.00	-	-	\$35.00	Over 55
Other Fare Type:	Veteran, Blind/CNIB,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	1	-	5.0	-
Standard Buses:	1	-	3.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	2	-	4.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	2	1	100 %	38,848
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	2	1	100 %	38,848

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 2

Average Bus Age (Years): 4

Active Buses by Power Type

	Energy Consumption (All Modes)	
Diesel	-	Diesel -
Biodiesel	-	Biodiesel -
Natural Gas	-	Gasoline 23,484 litres
Gasoline	2	Natural Gas -
Electric		Electricity -
Trolley	-	
Battery	-	
Fuel Cell	-	
Total	2	

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	13,023	100 %	-	-	77,695	100 %	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	13,023		-		77,695		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	108,000	77,695	Total Capital Expenditures	-	-
Total Vehicle Kilometres	108,000	77,695	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,600	-	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,600	-	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	8,308	6,677	FINANCIAL		
Children/Youth Passenger Trips	-	238	Revenue / Cost Ratio (R/C Ratio)	-	2 %
Student Passenger Trips	2,235	3,623	Municipal Operating Contribution Per Capita	\$16.69	\$12.46
Senior Passenger Trips	3,523	2,485	Net Direct Operating Cost Per Regular Service Passenger	\$21.26	\$26.79
Total Concession Fare Linked Trips	6,360	6,346	Maintenance Expense / Total Direct Operating Expense	-	\$0.00
Total Regular Service Linked Trips	14,668	13,023	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$249,438	\$290,326	Regular Service Passenger Revenue / Total Regular Service Linked Trips	-	0.61
Fuel/Energy for Vehicles	-	-			
Vehicle Maintenance	-	\$1,714	COST EFFECTIVENESS		
Plant Maintenance	\$3,430	\$3,567	Total Direct Operating Expense / Total Regular Service Linked Trips	\$21.26	\$27.41
General/Administration	\$58,998	\$61,334			
Total Direct Operating Expense	\$311,866	\$356,941	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$86.63	-
Total Operating Expenses	\$311,866	\$356,941	Maintenance Expense / Total Vehicle Hours	-	-
			Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	-	\$7,940	SERVICE UTILIZATION		
Total Operating Revenues	-	\$7,996	Total Regular Service Linked Trips Per Capita	1.0	0.9
Total Revenues	-	\$7,996	Total Regular Service Linked Trips / Revenue Vehicle Hour	4.1	-
Net Direct Operating Cost	\$311,866	\$348,945	AMOUNT OF SERVICE		
Net Operating Cost	\$311,866	\$348,945	Revenue Vehicle Hours Per Capita	0.3	-
Federal Operating Contribution	\$48,291	\$17,177			
Provincial Operating Contribution	\$73,220	\$171,226	AVERAGE SPEED		
Municipal Operating Contribution	\$235,293	\$175,710	Revenue Vehicle Kilometres / Revenue Vehicle Hour	30.00	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Remarks

The TTS operated as a fixed-route service from January 1, 2022 to March 27, 2022. From March 28, 2022 to December 31, 2022, the TTS operated as an On-Demand service for a trial period. Fares were not collected for the months of January, February, March and April.

Temiskaming Shores, ON

Contact Name: Mitch McCrank
Contact Title: Manager of Transportation Services

Statistical Contact: Mitch McCrank
Statistical Title: Manager of Transportation Services
Telephone: 705-672-3363
Email: mmccrank@temiskamingshores.ca

System Established: 1970-06-24
Municipal Population: 10,623
Service Area Population: 10,623
Service Area Size km²: 182.0
Service Provided by: Stock Transportation

General/Adult Cash Fare: \$3.50
Ridership (Linked Trips): 122,923
Total Operating Revenues: \$375,610

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	2
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	1

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	06:00
End	23:00	23:00	23:00	23:00	23:00	23:00	23:00

Fare Structure

Fare Structure	In Effect Since: 2021-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.50	-	-	\$90.00	18 to 54
Child/Youth	-	-	-	-	0 to 5
Student	\$3.25	-	-	\$70.00	6 to 17
Senior	\$3.25	-	-	\$70.00	55 and over
Other Fare Type:	Post Secondary, Blind/CNIB,				

Number of Fixed Routes

2

Number of Accessible Routes

2

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	4	-	6.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	6.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	2	100 %	93,750
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	2	100 %	93,750

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 4

Average Bus Age (Years): 6

Active Buses by Power Type

	Energy Consumption (All Modes)
Diesel	4 Diesel 112,000 litres
Biodiesel	- Biodiesel -
Natural Gas	- Gasoline -
Gasoline	- Natural Gas -
Electric	Electricity -
Trolley	-
Battery	-
Fuel Cell	-
Total	4

Employee Statistics

	Full-time	Part-time
Operators	4	2
Other Transport Operations	1	-
Vehicle Mechanics	2	-
Other Vehicle Mechanics	1	-
Plant and Other Maintenance	1	-
General and Administration	3	-
Total Employees	12	2

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	122,923	100 %	12,000	100 %	375,000	100 %	31.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	122,923		12,000		375,000		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	375,000	375,000	Total Capital Expenditures	\$28,164	-
Total Vehicle Kilometres	375,000	375,000	Total Capital Disposals	-	-
Revenue Vehicle Hours	12,000	12,000	Total Capital Funding	\$28,164	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$11,266	-
Total Vehicle Hours	12,000	-	Provincial Capital Contribution	\$16,899	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	29 %	42 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$29.73	\$20.95
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$6.03	\$4.21
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	100,688	122,923	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.44	2.83
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$817,184	\$893,289	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.48	\$7.27
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$71.11	-
Plant Maintenance	\$89,369	-	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	-	-	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$853,378	\$893,289	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	9.5	11.6
Total Operating Expenses	\$906,553	\$893,289	Total Regular Service Linked Trips / Revenue Vehicle Hour	8.4	10.2
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$246,129	\$347,310	Revenue Vehicle Hours Per Capita	1.1	1.1
Total Operating Revenues	\$246,154	\$375,610	AVERAGE SPEED		
Total Revenues	\$296,641	\$433,689	Revenue Vehicle Kilometres / Revenue Vehicle Hour	31.25	31.25
Net Direct Operating Cost	\$607,224	\$517,679	LABOUR PRODUCTIVITY		
Net Operating Cost	\$609,912	\$459,595	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$294,082	\$237,005	Operators	-	-
Municipal Operating Contribution	\$315,828	\$222,590	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Thunder Bay, ON

Contact Name: Brad Loroff
Contact Title: Manager, Transit Services

Statistical Contact: Matt Furioso
Statistical Title: Supervisor, Customer Care and Admin Services
Telephone: 807-684-3191
Email: matthew.furioso@thunderbay.ca

System Established:
Municipal Population: 108,843
Service Area Population: 108,843
Service Area Size km²: 328.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 2,614,617
Total Operating Revenues: \$5,045,633

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	2
Weekday	16 - 30 Minutes	12
	>30 Minutes	2
	< 16 Minutes	1
Saturday	16 - 30 Minutes	13
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	1
	>30 Minutes	10

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	08:00
End	23:00	23:00	23:00	23:00	23:00	23:00	23:00

Fare Structure

	In Effect Since: 2022-04-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.50	-	\$80.00	25-59
Child/Youth	-	-	-	-	0-12
Student	\$3.00	\$2.50	-	\$55.00	13-24
Senior	\$3.00	\$2.50	-	\$55.00	60 and over
Other Fare Type:	Youth, Family, Group Pass, Day Care, U-pass, Blind/CNIB, Day Pass, Annual Pass,				

Number of Fixed Routes

17

Number of Accessible Routes

17

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	48	-	9.6	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	48	-	9.6	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	48	32	50 %	56,643
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	48	32	50 %	56,643

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 48

Average Bus Age (Years): 10

Active Buses by Power Type

	Energy Consumption (All Modes)		
Diesel	-	Diesel	1,276,601 litres
Biodiesel	48	Biodiesel	614,629 litres
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	48		

Employee Statistics

	Full-time	Part-time
Operators	99	16
Other Transport Operations	9	-
Vehicle Mechanics	8	-
Other Vehicle Mechanics	15	-
Plant and Other Maintenance	1	-
General and Administration	8	-
Total Employees	140	16

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	3,055,883	100 %	136,782	100 %	2,718,847	100 %	19.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	3,055,883		136,782		2,718,847		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	2,573,925	2,718,847	Total Capital Expenditures	\$707,189	\$1,743,283
Total Vehicle Kilometres	2,653,333	2,762,553	Total Capital Disposals	-	-
Revenue Vehicle Hours	125,540	136,782	Total Capital Funding	\$707,189	\$1,743,283
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$138,976	\$1,578,009
Total Vehicle Hours	128,404	139,964	Provincial Capital Contribution	\$285,290	\$131,832
Operators Paid Hours	-	-	Municipal Capital Contribution	\$282,923	\$33,442
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	974,364	1,238,718	FINANCIAL		
Children/Youth Passenger Trips	76,816	208,358	Revenue / Cost Ratio (R/C Ratio)	24 %	27 %
Student Passenger Trips	529,842	971,024	Municipal Operating Contribution Per Capita	\$82.53	\$117.30
Senior Passenger Trips	138,752	165,933	Net Direct Operating Cost Per Regular Service Passenger	\$6.76	\$5.21
Total Concession Fare Linked Trips	765,288	1,375,899	Maintenance Expense / Total Direct Operating Expense	\$0.17	\$0.19
Total Regular Service Linked Trips	1,739,652	2,614,617	Fuel Expense / Total Direct Operating Expense	\$0.11	\$0.15
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$7,241,006	\$8,327,471	Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.08	1.89
Fuel/Energy for Vehicles	\$1,660,324	\$2,707,774			
Vehicle Maintenance	\$2,706,861	\$3,507,843	COST EFFECTIVENESS		
Plant Maintenance	\$1,154,200	\$1,221,966	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.91	\$7.14
General/Administration	\$2,731,817	\$2,908,775	COST EFFICIENCY		
Total Direct Operating Expense	\$15,494,208	\$18,673,829	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$120.67	\$133.42
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$21.08	\$25.06
Total Operating Expenses	\$15,494,208	\$18,673,829	Fuel Expense / Total Vehicle Hours	\$12.93	\$19.35
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$3,624,135	\$4,951,261	Total Regular Service Linked Trips Per Capita	16.0	24.0
Total Operating Revenues	\$3,736,921	\$5,045,633	Total Regular Service Linked Trips / Revenue Vehicle Hour	13.9	19.1
Total Revenues	\$3,738,205	\$5,046,790			
Net Direct Operating Cost	\$11,757,287	\$13,628,196	AMOUNT OF SERVICE		
Net Operating Cost	\$11,756,003	\$13,627,039	Revenue Vehicle Hours Per Capita	1.2	1.3
Federal Operating Contribution	-	-	AVERAGE SPEED		
Provincial Operating Contribution	\$2,773,359	\$702,500	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.50	19.88
Municipal Operating Contribution	\$8,982,645	\$12,767,108	LABOUR PRODUCTIVITY		
Other Operating Contribution	-	\$157,431	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$28.90	\$29.04
Municipal Debt Service Contribution	-	-	Mechanics	\$34.49	\$35.18

Tillsonburg, ON

Contact Name: Jonathon Graham
Contact Title: Director of Operations

Statistical Contact: Ashley Taylor
Statistical Title: Transit Coordinator
Telephone: 519-688-3009 x4470
Email: ataylor@tillsonburg.ca

System Established: 2016-03-15
Municipal Population: 18,615
Service Area Population: 16,753
Service Area Size km²: 20.0
Service Provided by: Voyago

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 10,640
Total Operating Revenues: \$27,673

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	2

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:55	05:55	05:55	05:55	05:55		
End	17:55	17:55	17:55	17:55	17:55		

Fare Structure

In Effect Since:

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	-	-	\$60.00	18 to 60
Child/Youth	-	-	-	-	5 and under
Student	\$2.00	-	-	\$48.00	5 and older enrolled in school
Senior	\$2.00	-	-	\$48.00	60 and older

Number of Fixed Routes

2

Other Fare Type:

Veteran, Day Pass,

Number of Accessible Routes

2

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	1	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	1	-	-

Percentage of Accessible Bus Fleet:

Total Low-Floor Buses (30'-60'): -

Percentage of Accessible Transit Fleet:

Average Bus Age (Years): -

Active Buses by Power Type

Energy Consumption (All Modes)

Diesel	-	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric	-	Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	-		

Employee Statistics

Full-time

Part-time

Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

Boardings

Revenue Vehicle Hours

Revenue Vehicle KMs

Average Speed (km/h)

Bus	10,640	100 %	3,036	100 %	88,644	100 %	29.2
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	10,640		3,036		88,644		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	77,800	88,644	Total Capital Expenditures	-	-
Total Vehicle Kilometres	77,800	88,644	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,060	3,036	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,060	3,036	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	8,022	FINANCIAL		
Children/Youth Passenger Trips	-	230	Revenue / Cost Ratio (R/C Ratio)	8 %	10 %
Student Passenger Trips	-	442	Municipal Operating Contribution Per Capita	\$9.34	\$8.29
Senior Passenger Trips	-	1,942	Net Direct Operating Cost Per Regular Service Passenger	\$26.72	\$23.06
Total Concession Fare Linked Trips	-	2,618	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	8,931	10,640	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	148,960			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.43	2.36
Transportation Operations	\$228,464	\$228,130			
Fuel/Energy for Vehicles	-	-	COST EFFECTIVENESS		
Vehicle Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$29.15	\$25.66
Plant Maintenance	-	-			
General/Administration	\$31,918	\$44,890	COST EFFICIENCY		
Total Direct Operating Expense	\$260,382	\$273,020	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$85.09	\$89.93
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Operating Expenses	\$260,382	\$273,020	Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$21,719	\$25,064	Total Regular Service Linked Trips Per Capita	0.5	0.6
Total Operating Revenues	\$21,719	\$27,673	Total Regular Service Linked Trips / Revenue Vehicle Hour	2.9	3.5
Total Revenues	\$21,719	\$27,673			
Net Direct Operating Cost	\$238,663	\$245,347	AMOUNT OF SERVICE		
Net Operating Cost	\$238,662	\$245,347	Revenue Vehicle Hours Per Capita	0.2	0.2
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$82,262	\$106,488	AVERAGE SPEED		
Municipal Operating Contribution	\$156,400	\$138,859	Revenue Vehicle Kilometres / Revenue Vehicle Hour	25.42	29.20
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Timmins, ON

Contact Name: Marcel Cote
Contact Title: Manager of Transit Operation

Statistical Contact: Marcel Cote
Statistical Title: Manager of Transit Operations
Telephone: 705-360-2600 x3501
Email: marcel.cote@timmins.ca

System Established: 1975-01-01
Municipal Population: 41,145
Service Area Population: 38,000
Service Area Size km²: 28.5
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 487,456
Total Operating Revenues: \$1,458,436

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	4
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	4
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	4
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:30	07:30
End	23:30	23:30	23:30	23:30	23:30	23:30	20:30

Fare Structure

Fare Structure	In Effect Since: 2022-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	\$3.25	-	\$82.00	18-64
Child/Youth	-	-	-	-	under 4 free
Student	\$3.00	-	-	\$65.00	5 to 17
Senior	\$3.00	-	-	\$65.00	65+
Other Fare Type:	Annual Pass,				

Number of Fixed Routes

12

Number of Accessible Routes

12

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	19	-	9.3	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	19	-	9.3	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	19	12	58 %	40,815
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	19	12	58 %	40,815

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 19

Average Bus Age (Years): 9

Active Buses by Power Type

	Energy Consumption (All Modes)	
	Diesel	litres
Diesel	19	465,007
Biodiesel	-	-
Natural Gas	-	-
Gasoline	-	-
Electric	Electricity	-
Trolley	-	-
Battery	-	-
Fuel Cell	-	-
Total	19	

Employee Statistics

	Full-time	Part-time
Operators	19	7
Other Transport Operations	4	-
Vehicle Mechanics	4	-
Other Vehicle Mechanics	5	-
Plant and Other Maintenance	-	-
General and Administration	2	-
Total Employees	34	7

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	487,456	100 %	824,309	100 %	775,486	100 %	0.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	487,456		824,309		775,486		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	775,486	775,486	Total Capital Expenditures	\$357,385	\$170,990
Total Vehicle Kilometres	817,666	817,666	Total Capital Disposals	\$4,500	-
Revenue Vehicle Hours	35,372	824,309	Total Capital Funding	\$1,701,464	\$170,989
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$949,000	\$9,249
Total Vehicle Hours	36,961	824,309	Provincial Capital Contribution	\$754,464	\$21,740
Operators Paid Hours	35,372	-	Municipal Capital Contribution	-	\$140,000
Vehicle Mechanics Paid Hours	8,320	-	Other Capital Contribution	-	-
Total Employee Paid Hours	52,736	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	129,236	203,370	FINANCIAL		
Children/Youth Passenger Trips	-	4,831	Revenue / Cost Ratio (R/C Ratio)	24 %	38 %
Student Passenger Trips	56,820	178,827	Municipal Operating Contribution Per Capita	-	\$60.10
Senior Passenger Trips	22,532	44,259	Net Direct Operating Cost Per Regular Service Passenger	\$10.38	\$4.89
Total Concession Fare Linked Trips	122,529	284,086	Maintenance Expense / Total Direct Operating Expense	\$0.17	\$0.21
Total Regular Service Linked Trips	251,765	487,456	Fuel Expense / Total Direct Operating Expense	\$0.13	\$0.12
Regular Service Passenger-KMs	1,762,355	3,412,192			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	3.04	2.79
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$2,022,918	\$2,031,491	Total Direct Operating Expense / Total Regular Service Linked Trips	\$13.60	\$7.88
Fuel/Energy for Vehicles	\$429,485	\$471,539			
Vehicle Maintenance	\$574,239	\$795,695	COST EFFICIENCY		
Plant Maintenance	\$120,451	\$251,143	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$92.65	\$4.66
General/Administration	\$277,286	\$291,465	Maintenance Expense / Total Vehicle Hours	\$15.54	\$0.97
Total Direct Operating Expense	\$3,424,379	\$3,841,333	Fuel Expense / Total Vehicle Hours	\$11.62	\$0.57
Debt Service Payment	-	-			
Total Operating Expenses	\$3,424,379	\$3,841,333	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	6.6	12.8
Regular Service Passenger Revenues	\$766,071	\$1,358,361	Total Regular Service Linked Trips / Revenue Vehicle Hour	7.1	0.6
Total Operating Revenues	\$811,231	\$1,458,436			
Total Revenues	\$811,231	\$1,458,436	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	0.9	21.7
Net Direct Operating Cost	\$2,613,148	\$2,382,897	AVERAGE SPEED		
Net Operating Cost	\$2,613,148	\$2,382,897	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.92	0.94
Federal Operating Contribution	\$1,627,114	-	LABOUR PRODUCTIVITY		
Provincial Operating Contribution	\$745,537	\$98,927	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	1.00	-
Municipal Operating Contribution	-	\$2,283,970			
Other Operating Contribution	\$17,703	-	TOP WAGE RATES		
Federal Debt Service Contribution	-	-	Operators	\$26.70	\$27.13
Provincial Debt Service Contribution	-	-	Mechanics	\$32.64	\$33.16
Municipal Debt Service Contribution	-	-			

Events

2022-01-01	2022-12-31	COVID-19 Pandemic
2022-09-01	2022-05-01	International College Students

Toronto, ON

Contact Name: Josie La Vita
Contact Title: Chief Financial Officer

Statistical Contact: Joanne Sims
Statistical Title: Research Analyst
Telephone: 416-393-3642
Email: joanne.sims@ttc.ca

System Established: 1921-09-01
Municipal Population: 4,198,981
Service Area Population: 3,033,113
Service Area Size km²: 659.9
Service Provided by: Transit Commission,

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 318,752,997
Total Operating Revenues: \$773,154,152

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	130
Weekday	16 - 30 Minutes	43
	>30 Minutes	-
	< 16 Minutes	99
Saturday	16 - 30 Minutes	55
	>30 Minutes	1
	< 16 Minutes	90
Sunday	16 - 30 Minutes	64
	>30 Minutes	1

Number of Fixed Routes

205

Number of Accessible Routes

205

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	08:00
End	01:00	01:00	01:00	01:00	01:00	01:00	01:00

Fare Structure

In Effect Since: 2020-03-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	\$3.20	-	\$156.00	
Child/Youth	-	-	-	-	12 years and under ride free
Student	\$2.30	\$2.25	-	\$128.15	Between 13 and 19; youths between 16 and 19 need to carry valid identification
Senior	\$2.30	\$2.25	-	\$128.15	65 years or older; need to carry valid identification
Other Fare Type:	Youth, Low Income, Post Secondary, Blind/CNIB, Day Pass, Annual Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	1,886	-	8.1	-
Articulated Buses:	152	-	8.2	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	28	-	37.8	-
Heavy Rail Vehicles:	822	-	15.2	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	204	-	4.1	-
Total	3,092	-	10.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	2,038	1,572	30 %	60,912
Streetcar	204	126	62 %	42,836
Light Rail	28	20	40 %	125,247
Heavy Rail	822	616	33 %	98,305
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	3,092	1,806	71 %	70,243

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 1,544

Average Bus Age (Years): 8

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	1,978	Diesel	71,732,117 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	381,409,579 kilowatt-hours
Trolley	-		
Battery	60		
Fuel Cell	-		
Total	2,038		

Employee Statistics

	Full-time	Part-time
Operators	6,126	-
Other Transport Operations	501	-
Vehicle Mechanics	639	-
Other Vehicle Mechanics	1,872	-
Plant and Other Maintenance	2,500	-
General and Administration	3,589	-
Total Employees	15,227	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	279,650,000	49 %	6,981,622	65 %	124,139,633	57 %	17.8
Streetcar	60,260,000	10 %	815,414	8 %	8,738,559	4 %	10.7
Light Rail	4,720,000	1 %	121,567	1 %	3,506,917	2 %	28.8
Heavy Rail	231,020,000	40 %	2,787,987	26 %	80,806,960	37 %	29.0
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	575,650,000		10,706,590		217,192,069		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	212,218,019	217,192,069	Total Capital Expenditures	\$864,840,394	\$1,150,857,668
Total Vehicle Kilometres	226,109,955	231,420,012	Total Capital Disposals	\$437,741	\$339,291
Revenue Vehicle Hours	10,753,995	10,706,590	Total Capital Funding	\$864,840,394	\$1,174,516,265
Auxiliary Revenue Vehicle Hours	52,672	53,835	Federal Capital Contribution	\$203,445,835	\$354,584,851
Total Vehicle Hours	11,282,420	11,269,388	Provincial Capital Contribution	\$123,759,266	\$105,743,979
Operators Paid Hours	15,020,000	15,120,000	Municipal Capital Contribution	\$506,625,707	\$680,785,813
Vehicle Mechanics Paid Hours	5,280,000	5,260,000	Other Capital Contribution	\$31,009,586	\$33,401,622
Total Employee Paid Hours	31,480,000	31,670,000			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	157,697,433	252,671,297	FINANCIAL		
Children/Youth Passenger Trips	10,326,062	15,267,300	Revenue / Cost Ratio (R/C Ratio)	26 %	38 %
Student Passenger Trips	12,819,126	26,556,176	Municipal Operating Contribution Per Capita	\$481.97	\$399.91
Senior Passenger Trips	16,610,920	23,522,045	Net Direct Operating Cost Per Regular Service Passenger	\$7.15	\$4.00
Total Concession Fare Linked Trips	40,144,708	66,081,700	Maintenance Expense / Total Direct Operating Expense	\$0.20	\$0.20
Total Regular Service Linked Trips	197,842,141	318,752,997	Fuel Expense / Total Direct Operating Expense	\$0.06	\$0.08
Regular Service Passenger-KMs	1,879,500,340	3,028,153,472			
Auxiliary Service Passenger Trips	368,689	539,774	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.29	2.31
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$792,256,773	\$815,597,347	Total Direct Operating Expense / Total Regular Service Linked Trips	\$9.66	\$6.43
Fuel/Energy for Vehicles	\$117,977,047	\$156,643,774	COST EFFICIENCY		
Vehicle Maintenance	\$391,177,174	\$407,294,865	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$170.12	\$182.58
Plant Maintenance	\$284,494,208	\$299,729,663	Maintenance Expense / Total Vehicle Hours	\$34.67	\$36.14
General/Administration	\$325,869,005	\$370,386,940	Fuel Expense / Total Vehicle Hours	\$10.46	\$13.90
Total Direct Operating Expense	\$1,911,774,207	\$2,049,652,589	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	70.6	105.1
Total Operating Expenses	\$1,956,220,585	\$2,094,696,000	Total Regular Service Linked Trips / Revenue Vehicle Hour	18.4	29.8
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$452,589,809	\$737,778,588	Revenue Vehicle Hours Per Capita	3.8	3.5
Total Operating Revenues	\$497,728,044	\$773,154,152	AVERAGE SPEED		
Total Revenues	\$514,219,828	\$790,117,000	Revenue Vehicle Kilometres / Revenue Vehicle Hour	19.73	20.29
Net Direct Operating Cost	\$1,414,046,163	\$1,276,498,437	LABOUR PRODUCTIVITY		
Net Operating Cost	\$1,442,000,757	\$1,304,579,000	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.72	0.71
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$91,600,000	\$91,600,000	Operators	\$36.94	\$37.68
Municipal Operating Contribution	\$1,350,400,757	\$1,212,979,000	Mechanics	\$42.90	\$43.76
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2020-03-17	2022-12-31	Covid Pandemic
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Wasaga Beach, ON

Contact Name: Kevin Lalonde
Contact Title: Director of Public Works

Statistical Contact: Mark Taylor
Statistical Title: Project Coordinator
Telephone: 705-429-2540 x2337
Email: mark.taylor@wasagabeach.com

System Established: 2008-07-07
Municipal Population: 24,862
Service Area Population: 11,560
Service Area Size km²: 18.4
Service Provided by: Landmark Bus Lines

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 70,558
Total Operating Revenues: \$131,240

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	2
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	2

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	07:00	07:00
End	21:00	21:00	21:00	21:00	21:00	21:00	21:00

Fare Structure

Fare Structure	In Effect Since: 2014-07-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	\$2.00	-	\$40.00	Age 20-59
Child/Youth	\$1.50	\$1.50	-	\$5.00	Age 6-19; Age 5 and under free
Student	\$1.50	\$1.50	-	\$30.00	Age 20+ with Student ID
Senior	\$1.50	\$1.50	-	\$30.00	Age 60 and over
Other Fare Type:	Youth, Blind/CNIB,				

Number of Fixed Routes

2

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	3.8	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	3.8	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	2	100 %	69,504
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	2	100 %	69,504

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'):

-

Average Bus Age (Years):

4

Active Buses by Power Type

	Energy Consumption (All Modes)		
Diesel	-	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	75,985 litres
Gasoline	4	Natural Gas	-
Electric	-	Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	4		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	70,558	100 %	10,927	100 %	278,014	100 %	25.4
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	70,558		10,927		278,014		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	257,419	278,014	Total Capital Expenditures	\$18,293	\$136,746
Total Vehicle Kilometres	259,334	283,438	Total Capital Disposals	-	-
Revenue Vehicle Hours	10,192	10,927	Total Capital Funding	\$18,293	\$136,746
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$4,768	\$55,152
Total Vehicle Hours	10,192	10,927	Provincial Capital Contribution	\$3,972	\$45,124
Operators Paid Hours	-	-	Municipal Capital Contribution	\$9,553	\$36,470
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	39,936	51,609	FINANCIAL		
Children/Youth Passenger Trips	3,619	468	Revenue / Cost Ratio (R/C Ratio)	16 %	20 %
Student Passenger Trips	3,640	4,187	Municipal Operating Contribution Per Capita	\$29.50	\$29.58
Senior Passenger Trips	4,885	7,310	Net Direct Operating Cost Per Regular Service Passenger	\$10.22	\$7.63
Total Concession Fare Linked Trips	14,002	18,949	Maintenance Expense / Total Direct Operating Expense	\$0.02	\$0.03
Total Regular Service Linked Trips	53,938	70,558	Fuel Expense / Total Direct Operating Expense	\$0.12	\$0.16
Regular Service Passenger-KMs	366,778	278,015			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.77	1.61
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$524,192	\$521,060	Total Direct Operating Expense / Total Regular Service Linked Trips	\$12.17	\$9.49
Fuel/Energy for Vehicles	\$80,743	\$105,532	COST EFFICIENCY		
Vehicle Maintenance	\$13,946	\$17,171	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$64.39	\$61.26
Plant Maintenance	\$13,789	\$13,426	Maintenance Expense / Total Vehicle Hours	\$1.37	\$1.57
General/Administration	\$23,595	\$12,218	Fuel Expense / Total Vehicle Hours	\$7.92	\$9.66
Total Direct Operating Expense	\$656,265	\$669,407			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$656,265	\$669,407	Total Regular Service Linked Trips Per Capita	4.7	6.1
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips / Revenue Vehicle Hour	5.3	6.5
Regular Service Passenger Revenues	\$95,590	\$113,744	AMOUNT OF SERVICE		
Total Operating Revenues	\$105,166	\$131,240	Revenue Vehicle Hours Per Capita	0.9	0.9
Total Revenues	\$105,166	\$131,240	AVERAGE SPEED		
			Revenue Vehicle Kilometres / Revenue Vehicle Hour	25.26	25.44
Net Direct Operating Cost	\$551,099	\$538,167	LABOUR PRODUCTIVITY		
Net Operating Cost	\$551,100	\$538,275	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$210,090	\$196,205	Operators	-	-
Municipal Operating Contribution	\$341,010	\$341,962	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			
Events			Remarks		
2022-01-01	2022-12-31	Increased Population and Returning Back to Work	Increased residential development and related population increase.		

Waterloo Region, ON

Contact Name: Doug Spooner
Contact Title: Director, Transit Services

Statistical Contact: Jill Dickinson
Statistical Title: Transit Analyst
Telephone: 519-585-7597 x7388
Email: JDickinson@regionofwaterloo.ca

System Established: 2000-01-01
Municipal Population: 609,139
Service Area Population: 511,066
Service Area Size km²: 239.7
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.50
Ridership (Linked Trips): 17,783,913
Total Operating Revenues: \$42,571,898

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	20
Weekday	16 - 30 Minutes	36
	>30 Minutes	1
	< 16 Minutes	3
Saturday	16 - 30 Minutes	36
	>30 Minutes	3
	< 16 Minutes	2
Sunday	16 - 30 Minutes	22
	>30 Minutes	12

Number of Fixed Routes

Number of Accessible Routes

58

58

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:30	08:00
End	00:30	00:30	00:30	00:30	00:30	00:30	00:30

Fare Structure

	In Effect Since: 2022-07-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.50	\$2.92	-	\$90.00	18-64 years old
Child/Youth	\$3.50	\$2.92	-	\$90.00	5+ years old
Student	\$3.50	\$2.92	-	\$90.00	Elementary & Secondary
Senior	\$3.50	\$2.92	-	\$90.00	65 years and over
Other Fare Type:	Low Income, Family, Post Secondary, U-pass, Semester, Employer, Veteran, Blind/CNIB, Day Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	307	-	7.3	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	15	-	4.7	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	322	-	7.2	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	307	176	74 %	52,701
Streetcar	-	-	-	-
Light Rail	15	10	50 %	65,467
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	322	186	73 %	53,295

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 307

Average Bus Age (Years): 7

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	303	Diesel	14,550,234 litres
Biodiesel	-	Biodiesel	-
Natural Gas	4	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	4,852,938 kilowatt-hours
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	307		

Employee Statistics

	Full-time	Part-time
Operators	458	97
Other Transport Operations	42	-
Vehicle Mechanics	60	-
Other Vehicle Mechanics	49	15
Plant and Other Maintenance	-	-
General and Administration	64	10
Total Employees	673	122

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	19,962,916	84 %	772,881	94 %	16,179,074	94 %	20.9
Streetcar	-	-	-	-	-	-	-
Light Rail	3,795,142	16 %	52,351	6 %	981,998	6 %	18.8
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	23,758,058		825,232		17,161,072		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	16,733,612	17,161,072	Total Capital Expenditures	\$96,291,936	\$28,314,373
Total Vehicle Kilometres	17,798,866	18,303,811	Total Capital Disposals	\$4,413,025	\$3,385,748
Revenue Vehicle Hours	805,229	825,232	Total Capital Funding	\$96,291,936	\$28,314,373
Auxiliary Revenue Vehicle Hours	2	21	Federal Capital Contribution	\$37,785,185	\$9,410,072
Total Vehicle Hours	837,440	859,469	Provincial Capital Contribution	\$25,873,490	\$6,546,131
Operators Paid Hours	1,168,003	1,162,327	Municipal Capital Contribution	\$19,849,262	\$9,475,855
Vehicle Mechanics Paid Hours	136,183	133,336	Other Capital Contribution	\$12,783,999	\$2,882,315
Total Employee Paid Hours	1,630,028	1,619,395			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,051,536	1,403,232	FINANCIAL		
Children/Youth Passenger Trips	225,888	246,825	Revenue / Cost Ratio (R/C Ratio)	19 %	30 %
Student Passenger Trips	331,176	296,565	Municipal Operating Contribution Per Capita	\$179.85	\$167.26
Senior Passenger Trips	202,576	108,205	Net Direct Operating Cost Per Regular Service Passenger	\$10.73	\$5.63
Total Concession Fare Linked Trips	8,689,573	16,380,682	Maintenance Expense / Total Direct Operating Expense	\$0.15	\$0.14
Total Regular Service Linked Trips	9,741,109	17,783,913	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.11
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	20	180			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$78,164,155	\$81,665,873	Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.37	2.30
Fuel/Energy for Vehicles	\$9,676,332	\$15,066,218			
Vehicle Maintenance	\$18,794,579	\$19,968,036	COST EFFECTIVENESS		
Plant Maintenance	\$8,062,364	\$11,453,015	Total Direct Operating Expense / Total Regular Service Linked Trips	\$13.23	\$8.02
General/Administration	\$14,154,984	\$14,533,487	COST EFFICIENCY		
Total Direct Operating Expense	\$128,852,414	\$142,686,629	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$153.86	\$166.02
Debt Service Payment	\$28,220,074	\$27,734,227	Maintenance Expense / Total Vehicle Hours	\$22.44	\$23.23
Total Operating Expenses	\$157,072,675	\$170,423,034	Fuel Expense / Total Vehicle Hours	\$11.55	\$17.53
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$23,096,465	\$40,865,457	Total Regular Service Linked Trips Per Capita	19.7	34.8
Total Operating Revenues	\$24,348,840	\$42,571,898	Total Regular Service Linked Trips / Revenue Vehicle Hour	12.1	21.6
Total Revenues	\$24,518,969	\$42,621,391			
Net Direct Operating Cost	\$104,503,574	\$100,114,731	AMOUNT OF SERVICE		
Net Operating Cost	\$132,553,706	\$127,801,643	Revenue Vehicle Hours Per Capita	1.6	1.6
Federal Operating Contribution	\$100,000	-	AVERAGE SPEED		
Provincial Operating Contribution	\$15,536,697	\$14,587,557	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.78	20.80
Municipal Operating Contribution	\$88,796,935	\$85,479,859	LABOUR PRODUCTIVITY		
Other Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.69	0.71
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	TOP WAGE RATES		
Municipal Debt Service Contribution	\$28,220,074	\$27,734,227	Operators	\$31.92	\$32.56
			Mechanics	\$41.66	\$40.66

Remarks

The dominant COVID-19 variant slowed recovery in early 2022 and GRT temporarily reduced service on a limited number of routes. Ridership and revenue grew throughout the year with ridership returning to 81% of pre-pandemic levels overall and some specific routes exceeding pre-pandemic levels. In September, GRT opened its third bus storage and maintenance facility. The facility, located in Waterloo, covers about 320,00 square feet (27,700 square metres), has 22 hoist bays, 3 pit bays, 2 drive through bays and was designed for 110-60 ft. buses, 89-40ft. buses and 10-Mobility buses.

Wawa, ON

Contact Name: Manuela Batovanja
Contact Title: Treasurer

Statistical Contact: Cindy Godson
Statistical Title: Asset Management Coordinator
Telephone: 705-856-2244
Email: cgodson@wawa.cc

System Established: 2006-02-13
Municipal Population: 2,705
Service Area Population: 2,705
Service Area Size km²: 3.5
Service Provided by: Lloyds of Wawa

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 1,431
Total Operating Revenues: \$4,993

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	08:45	08:45	08:45	08:45	08:45		
End	14:45	14:45	14:45	14:45	14:45		

Fare Structure

In Effect Since: 2022-01-11

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.64	-	\$35.00	
Child/Youth	\$2.00	\$1.82	-	\$20.00	2 years to 10 years (under 2 years ride free)
Student	-	-	-	\$25.00	require letter from school or student card
Senior	\$3.00	\$2.73	-	\$30.00	55 years and over / or Disabled Persons

Number of Fixed Routes

Other Fare Type:

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	1	-	8.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	1	-	8.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	1	1	-	7,474
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	1	1	-	7,474

Percentage of Accessible Bus Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 1

Percentage of Accessible Transit Fleet: 100.0 %

Average Bus Age (Years): 8

Active Buses by Power Type

	Energy Consumption (All Modes)	
Diesel	-	Diesel -
Biodiesel	-	Biodiesel -
Natural Gas	-	Gasoline 2,562 litres
Gasoline	1	Natural Gas -
Electric		Electricity -
Trolley	-	
Battery	-	
Fuel Cell	-	
Total	1	

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	1,431	100 %	1,494	100 %	7,474	100 %	5.0
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	1,431		1,494		7,474		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	4,869	7,474	Total Capital Expenditures	-	-
Total Vehicle Kilometres	4,869	7,536	Total Capital Disposals	-	-
Revenue Vehicle Hours	1,494	1,494	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	7	Federal Capital Contribution	-	-
Total Vehicle Hours	1,494	1,501	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	72	141	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	5 %	8 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$15.88	\$15.59
Senior Passenger Trips	1,122	1,290	Net Direct Operating Cost Per Regular Service Passenger	\$49.18	\$40.32
Total Concession Fare Linked Trips	1,122	1,290	Maintenance Expense / Total Direct Operating Expense	\$0.02	\$0.02
Total Regular Service Linked Trips	1,194	1,431	Fuel Expense / Total Direct Operating Expense	\$0.04	\$0.06
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	86			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.52	3.29
Transportation Operations	\$57,803	\$57,126			
Fuel/Energy for Vehicles	\$2,275	\$3,890	COST EFFECTIVENESS		
Vehicle Maintenance	\$1,048	\$1,377	Total Direct Operating Expense / Total Regular Service Linked Trips	\$51.71	\$43.81
Plant Maintenance	-	-			
General/Administration	\$611	\$293	COST EFFICIENCY		
Total Direct Operating Expense	\$61,737	\$62,686	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$41.32	\$41.76
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$0.70	\$0.92
Total Operating Expenses	\$61,737	\$62,889	Fuel Expense / Total Vehicle Hours	\$1.52	\$2.59
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$3,014	\$4,713	Total Regular Service Linked Trips Per Capita	0.4	0.5
Total Operating Revenues	\$3,014	\$4,993	Total Regular Service Linked Trips / Revenue Vehicle Hour	0.8	1.0
Total Revenues	\$3,014	\$4,993			
Net Direct Operating Cost	\$58,723	\$57,693	AMOUNT OF SERVICE		
Net Operating Cost	\$58,723	\$57,896	Revenue Vehicle Hours Per Capita	0.6	0.6
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$15,766	\$15,718	AVERAGE SPEED		
Municipal Operating Contribution	\$42,957	\$42,178	Revenue Vehicle Kilometres / Revenue Vehicle Hour	3.26	5.00
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Welland, ON

Contact Name: Edward Zahra
Contact Title: MGR, Transit Division

Statistical Contact: Richard Bendell
Statistical Title: Transit Office Coordinator
Telephone: 905-735-1700
Email: richard.bendell@welland.com

System Established: 1973-11-19
Municipal Population: 52,293
Service Area Population: 48,000
Service Area Size km²: -
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 421,729
Total Operating Revenues: -

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	10:00
End	23:00	23:00	23:00	23:00	23:00	22:00	18:00

Fare Structure

	In Effect Since:
	Cash Unit Mobile Ticket Monthly Pass Criteria
Adult/General	\$3.00 \$2.50 - \$85.00 19-64
Child/Youth	\$1.50 \$1.50 - - 6-12
Student	\$3.00 \$2.20 - \$75.00 13-18
Senior	\$3.00 \$2.10 - \$65.00 65+
Other Fare Type:	Low Income, U-pass, Employer, Blind/CNIB, Day Pass,

Number of Fixed Routes

-

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	-	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	-	-	-

Percentage of Accessible Bus Fleet:

Total Low-Floor Buses (30'-60'): -

Percentage of Accessible Transit Fleet:

Average Bus Age (Years): -

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	497,545	100 %	-	-	-	-	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	497,545		-	-	-	-	-

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	1,187,151	-	Total Capital Expenditures	\$467,616	-
Total Vehicle Kilometres	1,187,151	-	Total Capital Disposals	\$9,427	-
Revenue Vehicle Hours	41,551	-	Total Capital Funding	\$586,021	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	45,127	-	Provincial Capital Contribution	\$449,371	-
Operators Paid Hours	69,169	-	Municipal Capital Contribution	\$136,650	-
Vehicle Mechanics Paid Hours	6,075	-	Other Capital Contribution	-	-
Total Employee Paid Hours	91,573	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	421,729	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	17 %	-
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$71.90	-
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$14.63	-
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.17	-
Total Regular Service Linked Trips	250,625	421,729	Fuel Expense / Total Direct Operating Expense	\$0.08	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.81	-
Transportation Operations	\$2,619,723	-			
Fuel/Energy for Vehicles	\$364,442	-	COST EFFECTIVENESS		
Vehicle Maintenance	\$764,988	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$17.63	-
Plant Maintenance	\$117,114	-			
General/Administration	\$552,511	-	COST EFFICIENCY		
Total Direct Operating Expense	\$4,418,778	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$139.11	-
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$16.95	-
Total Operating Expenses	\$6,277,634	-	Fuel Expense / Total Vehicle Hours	\$8.08	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$453,034	-	Total Regular Service Linked Trips Per Capita	5.2	8.8
Total Operating Revenues	\$751,188	-	Total Regular Service Linked Trips / Revenue Vehicle Hour	6.0	-
Total Revenues	\$2,826,529	-			
Net Direct Operating Cost	\$3,667,590	-	AMOUNT OF SERVICE		
Net Operating Cost	\$3,451,105	-	Revenue Vehicle Hours Per Capita	0.9	-
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$714,303	-	AVERAGE SPEED		
Municipal Operating Contribution	\$3,451,105	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	28.57	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.60	-
Municipal Debt Service Contribution	\$168,670	-			
			TOP WAGE RATES		
			Operators	\$30.10	-
			Mechanics	\$37.78	-
			Remarks		
			Data reporting is limited for 2022 as the system was amalgamated into a consolidated system named Niagara Region Transit on January 1, 2023.		

Windsor, ON

Contact Name: Tyson Cragg
Contact Title: Executive Director

Statistical Contact: Joy Williams
Statistical Title: ITS Coordinator
Telephone: 519-944-4141 x2255
Email: jowilliams@citywindsor.ca

System Established: 1977-01-01
Municipal Population: 253,184
Service Area Population: 253,184
Service Area Size km²: 332.5
Service Provided by:

General/Adult Cash Fare: \$3.15
Ridership (Linked Trips): 5,263,084
Total Operating Revenues: \$10,205,893

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	2
Weekday	16 - 30 Minutes	6
	>30 Minutes	7
	< 16 Minutes	-
Saturday	16 - 30 Minutes	4
	>30 Minutes	10
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 14
Number of Accessible Routes 14

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	05:00	06:00
End	02:00	02:00	02:00	02:00	02:00	02:00	21:00

Fare Structure

	In Effect Since: 2022-03-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.15	\$2.68	-	\$101.55	
Child/Youth	-	-	-	-	12 and younger free with full paying passenger
Student	\$3.15	\$2.10	-	\$70.00	Youth age 13-19
Senior	\$3.15	\$2.10	-	\$51.40	60+
Other Fare Type:	Youth, Low Income, Group Pass, U-pass, Semester, Employer, Veteran, Blind/CNIB, Day Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	117	-	5.6	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	117	-	5.6	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	117	81	44 %	47,346
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	117	81	44 %	47,346

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 117

Average Bus Age (Years): 6

Active Buses by Power Type

		Energy Consumption (All Modes)	
			litres
Diesel	117	Diesel	2,692,892
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	117		

Employee Statistics

	Full-time	Part-time
Operators	206	-
Other Transport Operations	14	-
Vehicle Mechanics	20	-
Other Vehicle Mechanics	27	-
Plant and Other Maintenance	4	-
General and Administration	17	6
Total Employees	288	6

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	5,983,229	100 %	266,968	100 %	5,539,448	100 %	20.7
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	5,983,229		266,968		5,539,448		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	3,575,208	5,539,448	Total Capital Expenditures	\$3,298,158	\$18,160,089
Total Vehicle Kilometres	3,799,328	5,955,168	Total Capital Disposals	-	\$31,875
Revenue Vehicle Hours	173,315	266,968	Total Capital Funding	\$4,218,767	\$14,535,644
Auxiliary Revenue Vehicle Hours	8,414	4,792	Federal Capital Contribution	\$658,430	\$4,804,872
Total Vehicle Hours	198,473	281,250	Provincial Capital Contribution	-	\$4,003,660
Operators Paid Hours	459,866	451,183	Municipal Capital Contribution	\$3,560,337	\$5,727,113
Vehicle Mechanics Paid Hours	101,252	93,411	Other Capital Contribution	-	-
Total Employee Paid Hours	730,076	711,206			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,167,707	1,757,778	FINANCIAL		
Children/Youth Passenger Trips	517,806	968,057	Revenue / Cost Ratio (R/C Ratio)	20 %	29 %
Student Passenger Trips	475,874	2,092,236	Municipal Operating Contribution Per Capita	\$60.25	\$65.96
Senior Passenger Trips	325,850	445,013	Net Direct Operating Cost Per Regular Service Passenger	\$9.65	\$4.65
Total Concession Fare Linked Trips	1,319,530	3,505,306	Maintenance Expense / Total Direct Operating Expense	\$0.21	\$0.22
Total Regular Service Linked Trips	2,487,237	5,263,084	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.13
Regular Service Passenger-KMs	-	-	AVERAGE FARE		
Auxiliary Service Passenger Trips	6	38	Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.16	1.86
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$17,738,833	\$18,404,971	Total Direct Operating Expense / Total Regular Service Linked Trips	\$12.00	\$6.59
Fuel/Energy for Vehicles	\$2,417,309	\$4,382,527	COST EFFICIENCY		
Vehicle Maintenance	\$6,232,094	\$7,782,755	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$150.39	\$123.24
Plant Maintenance	\$1,158,399	\$1,593,542	Maintenance Expense / Total Vehicle Hours	\$31.40	\$27.67
General/Administration	\$2,302,229	\$2,498,800	Fuel Expense / Total Vehicle Hours	\$12.18	\$15.58
Total Direct Operating Expense	\$29,848,864	\$34,662,595	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	10.8	20.8
Total Operating Expenses	\$34,540,974	\$39,766,088	Total Regular Service Linked Trips / Revenue Vehicle Hour	14.4	19.7
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$5,368,239	\$9,805,068	Revenue Vehicle Hours Per Capita	0.8	1.1
Total Operating Revenues	\$5,847,111	\$10,205,893	AVERAGE SPEED		
Total Revenues	\$5,847,111	\$10,205,893	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.63	20.75
Net Direct Operating Cost			LABOUR PRODUCTIVITY		
Net Operating Cost	\$28,693,862	\$29,560,191	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.40	0.60
Federal Operating Contribution	\$7,413,769	\$4,695,180	TOP WAGE RATES		
Provincial Operating Contribution	\$3,382,946	\$3,596,567	Operators	\$31.85	\$32.57
Municipal Operating Contribution	\$13,836,603	\$16,700,897	Mechanics	\$38.90	\$39.01
Other Operating Contribution	\$90,000	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events			Remarks
2022-04-06	2022-05-29	Richmond Watermain Construction	New - New route added in 2022, servicing The Town of Amherstburg. Ridership of the Amherstburg service is 2,619.
2022-05-24	2022-08-04	Lincoln Watermain Construction	
2022-09-12	2022-12-21	Provincial Construction (Cabana to Legacy Park)	
2022-01-01	2022-08-31	University of Windsor/St Clair College Students Online	

Woodstock, ON

Contact Name: Jeffrey Springsted
Contact Title: Transit Supervisor

Statistical Contact: Harold deHaan
Statistical Title: City Engineer
Telephone: 519-539-2382 x3112
Email: hdehaan@cityofwoodstock.ca

System Established: 1962-01-01
Municipal Population: 49,000
Service Area Population: 49,000
Service Area Size km²: 39.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$2.75
Ridership (Linked Trips): 416,197
Total Operating Revenues: \$612,848

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	7
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	7
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	08:00	
End	22:00	22:00	22:00	22:00	22:00	22:00	

Fare Structure

	In Effect Since:	2022-09-06
Cash	Unit	Mobile Ticket
Adult/General	\$2.75	-
Child/Youth	-	-
Student	\$2.75	-
Senior	\$2.75	-
Other Fare Type:	Group Pass, Post Secondary, Veteran, Blind/CNIB,	

Number of Fixed Routes

7

Number of Accessible Routes

7

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	11	2	11.7	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	13	2	10.7	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	15	7	114 %	53,798
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	15	7	114 %	53,798

Percentage of Accessible Bus Fleet: 86.7 %

Percentage of Accessible Transit Fleet: 86.7 %

Total Low-Floor Buses (30'-60'): 13

Average Bus Age (Years): 9

Active Buses by Power Type

	Energy Consumption (All Modes)
Diesel	15 Diesel 435,092 litres
Biodiesel	- Biodiesel -
Natural Gas	- Gasoline -
Gasoline	- Natural Gas -
Electric	Electricity -
Trolley	-
Battery	-
Fuel Cell	-
Total	15

Employee Statistics

	Full-time	Part-time
Operators	6	24
Other Transport Operations	-	-
Vehicle Mechanics	1	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	3
General and Administration	3	-
Total Employees	10	27

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	416,197	100 %	39,381	100 %	806,976	100 %	20.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	416,197		39,381		806,976		

VEHICLE KILOMETRES AND HOURS	2021	2022	CAPITAL EXPENSES AND FUNDING SOURCES	2021	2022
Revenue Vehicle Kilometres	691,487	806,976	Total Capital Expenditures	\$658,049	\$2,000,044
Total Vehicle Kilometres	713,648	839,381	Total Capital Disposals	\$23,965	-
Revenue Vehicle Hours	31,014	39,381	Total Capital Funding	\$658,049	\$2,073,671
Auxiliary Revenue Vehicle Hours	24	-	Federal Capital Contribution	-	\$825,174
Total Vehicle Hours	37,660	39,881	Provincial Capital Contribution	\$558,385	\$1,237,760
Operators Paid Hours	45,240	45,110	Municipal Capital Contribution	\$99,664	\$10,737
Vehicle Mechanics Paid Hours	2,080	2,040	Other Capital Contribution	-	-
Total Employee Paid Hours	51,550	56,580			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	147,731	216,780	FINANCIAL		
Children/Youth Passenger Trips	2,359	3,379	Revenue / Cost Ratio (R/C Ratio)	13 %	17 %
Student Passenger Trips	37,413	95,991	Municipal Operating Contribution Per Capita	\$41.67	\$49.28
Senior Passenger Trips	39,229	52,641	Net Direct Operating Cost Per Regular Service Passenger	\$10.43	\$7.28
Total Concession Fare Linked Trips	106,685	199,417	Maintenance Expense / Total Direct Operating Expense	\$0.16	\$0.15
Total Regular Service Linked Trips	254,416	416,197	Fuel Expense / Total Direct Operating Expense	\$0.13	\$0.20
Regular Service Passenger-KMs	1,782,312	3,745,773			
Auxiliary Service Passenger Trips	200	188			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.48	1.36
Transportation Operations	\$1,732,908	\$1,870,439			
Fuel/Energy for Vehicles	\$398,267	\$731,011	COST EFFECTIVENESS		
Vehicle Maintenance	\$494,949	\$556,749	Total Direct Operating Expense / Total Regular Service Linked Trips	\$12.01	\$8.75
Plant Maintenance	\$110,387	\$147,841			
General/Administration	\$319,539	\$337,198	COST EFFICIENCY		
Total Direct Operating Expense	\$3,056,050	\$3,643,238	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$81.15	\$91.35
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$13.14	\$13.96
Total Operating Expenses	\$3,056,174	\$3,643,238	Fuel Expense / Total Vehicle Hours	\$10.58	\$18.33
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$376,308	\$564,546	Total Regular Service Linked Trips Per Capita	5.4	8.5
Total Operating Revenues	\$402,912	\$612,848	Total Regular Service Linked Trips / Revenue Vehicle Hour	8.2	10.6
Total Revenues	\$402,912	\$612,848			
Net Direct Operating Cost	\$2,653,138	\$3,030,390	AMOUNT OF SERVICE		
Net Operating Cost	\$2,653,262	\$3,030,390	Revenue Vehicle Hours Per Capita	0.7	0.8
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$694,665	\$615,591	AVERAGE SPEED		
Municipal Operating Contribution	\$1,958,597	\$2,414,799	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.30	20.49
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.69	0.87
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$29.41	\$30.00
			Mechanics	\$32.97	\$33.00
			Remarks		
			Note: Fare increase Sep 6,2022		

York Region, ON

Contact Name: Kyle Catney
Contact Title: Director, Transit

Statistical Contact: Tamas Hertel
Statistical Title: Manager, Service Planning
Telephone: 1-877-464-9675x76047
Email: Tamas.Hertel@york.ca

System Established: 2001-01-01
Municipal Population: 1,239,424
Service Area Population: 1,165,891
Service Area Size km²: 1,776.0
Service Provided by: Miller, TOK North, TOK BRT, TOK West, TTC

General/Adult Cash Fare: \$4.25
Ridership (Linked Trips): 16,027,350
Total Operating Revenues: \$54,855,430

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	9
Weekday	16 - 30 Minutes	23
	>30 Minutes	76
	< 16 Minutes	2
Saturday	16 - 30 Minutes	7
	>30 Minutes	28
	< 16 Minutes	2
Sunday	16 - 30 Minutes	5
	>30 Minutes	24

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	03:45	03:45	03:45	03:45	03:45	04:00	05:00
End	03:30	03:30	03:30	03:30	03:30	03:45	04:00

Fare Structure

Fare Structure	In Effect Since: 2021-06-27				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.25	\$3.88	\$3.88	\$154.00	
Child/Youth	\$4.25	\$2.40	\$2.40	\$65.00	6-12 years; all children under the age of 5 ride free
Student	\$4.25	\$3.03	\$3.03	\$118.00	Youth (13-19)
Senior	\$4.25	\$2.40	\$2.40	\$65.00	65 years and over must show proof of age
Other Fare Type:	Low Income, Employer, Blind/CNIB,				

Number of Fixed Routes

111

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	30	-	3.6	-
Standard Buses:	426	-	10.4	-
Articulated Buses:	109	-	4.9	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	565	-	9.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	565	331	71 %	40,081
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	565	331	71 %	40,081

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 565

Average Bus Age (Years): 9

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	391	Diesel	9,713,970 litres
Biodiesel	132	Biodiesel	3,638,753 litres
Natural Gas	-	Gasoline	4,510 litres
Gasoline	30	Natural Gas	-
Electric		Electricity	574,590 kilowatt-hours
Trolley	-		
Battery	12		
Fuel Cell	-		
Total	565		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	22,168,735	100 %	1,138,008	100 %	22,645,894	100 %	19.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	22,168,735		1,138,008		22,645,894		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2021	2022		2021	2022
Revenue Vehicle Kilometres	21,996,669	22,645,894	Total Capital Expenditures	\$56,820,362	\$112,282,161
Total Vehicle Kilometres	25,455,397	26,335,426	Total Capital Disposals	\$247,943	\$224,381
Revenue Vehicle Hours	1,084,327	1,138,008	Total Capital Funding	\$56,820,362	\$112,282,161
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$15,169,747	\$29,443,888
Total Vehicle Hours	1,174,855	1,236,748	Provincial Capital Contribution	\$8,989,982	\$4,947,576
Operators Paid Hours	-	-	Municipal Capital Contribution	\$32,660,633	\$77,890,697
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	8,259,351	12,659,564	FINANCIAL		
Children/Youth Passenger Trips	40,819	52,149	Revenue / Cost Ratio (R/C Ratio)	21 %	29 %
Student Passenger Trips	991,767	2,346,784	Municipal Operating Contribution Per Capita	\$84.57	\$97.94
Senior Passenger Trips	649,668	968,853	Net Direct Operating Cost Per Regular Service Passenger	\$13.29	\$8.42
Total Concession Fare Linked Trips	1,682,254	3,367,786	Maintenance Expense / Total Direct Operating Expense	\$0.02	\$0.01
Total Regular Service Linked Trips	9,941,605	16,027,350	Fuel Expense / Total Direct Operating Expense	\$0.06	\$0.10
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$123,485,499	\$135,265,181	Regular Service Passenger Revenue / Total Regular Service Linked Trips	3.25	3.26
Fuel/Energy for Vehicles	\$10,176,241	\$19,307,480			
Vehicle Maintenance	\$3,521,405	\$2,424,818	COST EFFECTIVENESS		
Plant Maintenance	\$19,317,474	\$21,349,353	Total Direct Operating Expense / Total Regular Service Linked Trips	\$16.73	\$11.85
General/Administration	\$9,836,646	\$11,516,503	COST EFFICIENCY		
Total Direct Operating Expense	\$166,337,265	\$189,863,335	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$141.58	\$153.52
Debt Service Payment	\$114,970	\$114,722	Maintenance Expense / Total Vehicle Hours	\$3.00	\$1.96
Total Operating Expenses	\$169,343,367	\$203,795,837	Fuel Expense / Total Vehicle Hours	\$8.66	\$15.61
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$32,351,448	\$52,300,684	Total Regular Service Linked Trips Per Capita	8.9	13.7
Total Operating Revenues	\$34,165,808	\$54,855,430	Total Regular Service Linked Trips / Revenue Vehicle Hour	9.2	14.1
Total Revenues	\$34,718,111	\$63,710,422			
Net Direct Operating Cost	\$132,171,457	\$135,007,905	AMOUNT OF SERVICE		
Net Operating Cost	\$134,613,240	\$140,085,415	Revenue Vehicle Hours Per Capita	1.0	1.0
Federal Operating Contribution	-	-	AVERAGE SPEED		
Provincial Operating Contribution	\$40,490,901	\$25,901,468	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.29	19.90
Municipal Operating Contribution	\$94,134,355	\$114,183,947	LABOUR PRODUCTIVITY		
Other Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	TOP WAGE RATES		
Municipal Debt Service Contribution	-	-	Operators	-	-
			Mechanics	-	-

Remarks

Ontario Works (OW) and Ontario Disability Support Program (ODSP) fare discounts are included as part of the Low-income fare type category
Passenger trips is calculated by applying an estimated linked trips factor on top of revenue ridership

VI. Urban Transit Statistics Glossary

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems. Vehicle and Employee statistics are for the fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

GENERAL INFORMATION

Service Area

Built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

Service Area Population

Population living within the built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

Fares

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

VEHICLE STATISTICS

Active Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later). Excluded are revenue vehicles stored as a contingency or reserve fleet, vehicles on order and for which an order is possible, newly obtained vehicles not yet in service, old vehicles taken out of service but not yet disposed of, and old vehicles taken out of service to be used as parts sources.

Total Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later) and all such vehicles on order or for which an order is possible. Excluded are staff cars, service vehicles, vehicles leased to another transit system (these are listed under that system), vehicles converted to non-passenger use (such as buses converted to office space), and vehicles which can not or will not be repaired (such as severe wrecks and those cannibalized for parts).

Peak Vehicles

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

Base Vehicles

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

Accessibility Criteria

Accessibility of the vehicle is determined by the availability of safe boarding transition by mobility aid devices as well as proper designated mobility aid emplacement or securement inside. A vehicle other than a bus is deemed accessible if the transit system advertises it as so. Accessibility of the vehicles does not necessarily relate to the accessibility features in part or all of the bus terminals, the rail or the subway stations of a system. It is understood that not all of these supporting infrastructures might be

accessible while others are. A vehicle is non-accessible when it does not meet the accessibility definitions (i.e. no safe transition for mobility aid devices, no proper designated mobility aid emplacement).

Revenue Passenger Service Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include layover, auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Layover Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for time allocated between trips at terminals, including breaks, in regular passenger revenue service.

Revenue Vehicle Hours

Sum of Revenue Passenger Service Hours and Layover Hours.

Deadhead Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include hours operated to and from garage.

Garage In and Out Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of hours to and from the garage for regular passenger revenue service.

Auxiliary Passenger Service Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services (cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue hours required to operate auxiliary services.

Other Non-Revenue Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

Total Vehicle Hours

Total annual vehicle hours operated by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

Revenue Passenger Service Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Deadhead Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include kilometres operated to and from garage.

Garage In and Out Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of kilometres to and from the garage for regular passenger revenue service.

Auxiliary Passenger Service Kilometres

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services

(cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue kilometres required to operate auxiliary services.

Other Non-Revenue Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

Total Vehicle Kilometres

Total annual kilometres travelled by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

EMPLOYMENT STATISTICS

Employees - Operators

Operators only, does not include other transportation operations employees.

Employees - Other Transportation Operations

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

Employees - Vehicle Mechanics

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

Employees - Other Vehicle Maintenance and Servicing

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

Employees - Plant and Other Maintenance

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

Employees - General and Administration

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

Full-Time Employees

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

Part-Time Employees

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

Operator Paid Hours

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

Mechanic Paid Hours

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

Total Employee Paid Hours

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

Top Hourly Wage Rates

Paid to most senior employees.

PASSENGER DATA**Passenger Trips**

Passenger Trips are broken down according to adult and concession fare categories (where available). A passenger trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

Total Regular Service Passenger Trips

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

Total Regular Service Passenger Kilometres

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

Total Auxiliary Service Passenger Trips

All passenger trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

OPERATING EXPENSE STATISTICS**Total Transportation Operations Expenses**

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

Total Fuel and Energy Expenses for Vehicles

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

Total Vehicle Maintenance Expenses

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

Total Premises and Plant Maintenance Expenses

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

Total General and Administration Expenses

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

Total Direct Operating Expenses

The total of the above elements. It includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city

charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges, depreciation, and transfers to reserves, etc.

Debt Service Payment

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

Other Indirect Operating Expenses

Includes other operating expenses not directly related to operation, e.g. Park & Ride, transfer of funds to reserves, fare integration, pension deficits, etc.

Total Operating Expenses

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

OPERATING REVENUE STATISTICS

Regular Service Passenger Revenues

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

Total Operating Revenues

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

Total Revenues

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, and concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

Net Direct Operating Cost

Total direct operating expenses minus total operating revenues.

Net Operating Cost

Total operating expenses minus total revenues; are broken down into federal operating contribution, provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), federal, provincial, and municipal debt service contributions (where debt servicing is used).

CAPITAL EXPENSE STATISTICS

Total Capital Expenditures

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

Total Capital Funding

Includes federal capital contribution (including federal dedicated gas tax), provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

PERFORMANCE INDICATORS

Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.

Financial Performance

Revenue to Cost Ratio (R/C Ratio)

Total operating revenues divided by total direct operating expenses.

Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

Average Fare

Regular service passenger revenues divided by regular service passenger trips.

Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

Cost Efficiency

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

Service Utilization

Passengers per Capita

Regular service passenger trips divided by service area population.

Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

Amount of Service

Revenue vehicle hours divided by service area population.

Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

Labour Productivity

Revenue Vehicle Hours per Operator Paid Hour

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.